



## Checklist of Information Needed to Complete Application

### Q: What information will I need to complete the Access from AT&T application?

A: It is important that you *fill out the application completely and accurately* to help make sure there are no delays in being approved for the program. Please review the instructions on the application carefully.

#### Required:

- Customer Name (the person who will pay the bill)
- Address Where Service Will Be Installed  
(Street, Apartment #/Unit # (if applicable), City, State, ZIP Code)
- Customer Billing Address (if different from the service address)
- Customer E-Mail Address
- Customer Telephone Numbers (home and/or cell phone)
- Customer Social Security Number, Taxpayer ID, or Tribal ID
- Customer Date of Birth (mm/dd/yyyy)
- Name of the SNAP participant living in the household where service will be installed (Note: This does *not* have to be the same as the person applying for service.)
- SNAP Participant Social Security Number, Taxpayer ID, or Tribal ID  
Proof of SNAP participation (see details below)

### Q: What proof of SNAP participation do I need to provide?

A: You must provide a document confirming that at least one person living in the household where service will be installed is a SNAP participant. (You will need to attach an image of this document when applying online, or include a copy of the document when mailing your application.)

- SNAP card *showing the name of the SNAP participant*  
(If the SNAP card does not have a name on it, you will need to provide a SNAP participation or benefits letter from the participant's local SNAP office)

or

- SNAP participation or benefits letter from a local SNAP office
  - If the SNAP participant in your household does not have a SNAP card or benefits letter, please have the participant contact a local SNAP office to obtain one
  - [Click here](#) to find the contact information for local SNAP offices

### Q: What if I am not a participant in SNAP? How can I get information about the SNAP program?

A: For information about the Supplemental Nutrition Assistance Program (SNAP), and to inquire about benefits, [click here](#) to find the contact information for local SNAP offices.

