



*Discover the Palm Beaches, the Best of Everything*

For immediate release  
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## Palm Beach County Launches Assistance Portal for Unsheltered Residents

The Palm Beach County Community Services Department is pleased to announce the launch of a referral portal to facilitate the assistance of unsheltered families and individuals residing in the county.

This user-friendly portal is accessible to individuals and families currently experiencing homelessness, concerned community members seeking to assist those in need and local law enforcement officers identifying individuals in crisis.

Upon submission of a referral, the request will be directed to the Homeless Outreach Team (HOT) at the Community Services Department. The team will then begin to work connecting individuals to appropriate resources, shelter and supportive services.

This initiative underscores the county's commitment to enhancing accessibility, coordination and efficiency in addressing the unsheltered residents of Palm Beach County.

The Assistance Portal can be found online at [www.pbcgov.com/communityservices](http://www.pbcgov.com/communityservices) or at any of the eight self-service kiosk locations, listed below, throughout the county. Each kiosk is equipped with a touch screen, menu of available services and programs and a built-in scanner/printer.

- North County Senior Center, 5217 Northlake Blvd., Palm Beach Gardens
- Mid County Senior Center, 3680 Lake Worth Road, Lake Worth
- Community Services Department Service Center, 810 Datura Street, West Palm Beach
- Community Services Department Service Center, 1699 Wingfield Street, Lake Worth
- Community Services Department Service Center, 1440 MLK Blvd., Riviera Beach
- Community Services Department Service Center, 38754 State Road 80, Belle Glade
- Palm Beach County Main Library, 3650 Summit Blvd., West Palm Beach
- Homeless Coalition PBC, 345 S. Congress Ave., Delray Beach

To learn more about the many programs and services provided by the Community Services Department, please visit [www.pbcgov.com/communityservices](http://www.pbcgov.com/communityservices) or call 833-CSD-WILL.



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