

Palm Beach County Library System Announces Walk-Up Holds Pick-up Service

The Palm Beach County Library System is offering a walk-up holds pick-up service beginning Tuesday, May 19.

The walk-up service will work as follows:

1. Place hold requests by phone, library app or through the library catalog at www.pbclibrary.org.
2. Wait for library staff to contact you letting you know your hold is ready to pick up.
3. When you arrive at the library, call the branch phone number listed on a sign in front of the building.
4. After verification, a staff member will check the item(s) out to your account and place the item(s) on a table or cart immediately outside the front entrance.
5. Remain at least 6 feet away from the front entrance behind a designated marker until the staff member closes the doors. Once the staff member is back inside, please pick up your item(s).

At this time, all Library locations are still closed to the public. Library employees are available for assistance virtually during business hours. To access online services, please visit www.pbclibrary.org/virtual-library.

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