

**Required Documentation**

- Past Due or Final Notice
- Proof of Income for all household members
- Valid Photo I.D. for all household members 18 and older
- Birth Certificate for minor children
- Proof of home ownership or rental agreement (Including Section 8 and Pubic Housing) – The rental agreement must be complete, signed by all parties, dated and current
- If a resident of Section 8 or Public Housing, a copy of the housing worksheet which includes the utility allowance is needed
- Social Security card for all household members
- Proof of address for all household members
- Award letter for public assistance (such as Food Stamps)
- The bill must be in the applicant's name. If the bill is in someone else's name they need a letter, signed and dated, giving the reason why the bill is in their name, even if he/she is a member of the household
- Proof of US citizenship of legal residency

**Qualifications**

The consumer must be or have been residing the EHEAP service area (North of Hypoluxo Road and Glades/West County) at the time the home energy cost were incurred in order to receive assistance.

The consumer must complete an application and return all required information and verification to DOSS while funds remain available.

The consumer must provide **a final or past due fuel bill** for home energy and have a verifiable home energy crisis.

The consumer must not live in government subsidized housing projects where home heating and cooling are totally included in the rent.

The applicant an member of the household must be legal residents of the USA.



**Palm Beach County**  
**Board of County Commissioners**  
**Division of Senior Services**

**Emergency Assistance Home Energy for the Elderly  
(EHEAP)**

**Administration Office**

**810 Datura Street  
Suite 300**

**West Palm Beach, Florida 33401**

**Phone: (561) 355-4746**

**Fax: (561) 355-3222**

**DOSS provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) which assists low-income households who include at least one individual age 60 and older and are experiencing a home energy crisis.**

**Households are eligible for 1 summer (cooling) crisis benefit during the period from April 1 to September 30 and 1 winter (heating) benefit from October 1 to March 31 each year, not to exceed \$600.**

=====

**FOR MORE INFORMAITON**

**CALL TO SETUP AN APPOINTMENT AND VERIFY ELIGIBILITY**

**MAIN OFFICE: 561-355-4746**

**WEST COUNTY: 561-996-4808**

**DOSS has been designated as a Lead Agency to administer programs for the elderly by Your Aging Resource Center, Palm Beach/Treasure Coast, Inc.**

