



# COVID-19 Community Update

PALM BEACH COUNTY ORDERS & ANNOUNCEMENTS  
TESTING SITES  
FOOD DISTRIBUTION

MENTAL HEALTH SUPPORT  
CAMPS, SCHOOLS, & EDUCATION  
NONPROFIT RESOURCES

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Friday, February 12, 2021

Dear Community Partners,

In this newsletter you will find the most current information on local coronavirus response in Palm Beach County and community resources. To share updates with other Nonprofits First followers in this bi-weekly email, please click "reply" and provide the details. It is our priority to share helpful and timely resources to keep you safe and informed during this time.



### ***Nonprofits First Cares Website***

[NonprofitsFirstCares.org](http://NonprofitsFirstCares.org) is available at no cost to nonprofits and prospective volunteers and donors - thanks to Children's Services Council of Palm Beach County, Great Charity Challenge, and Cincinnati-based Inspiring Service.

Through a unique profile, you can highlight the innovative ways your nonprofit has adjusted programming to serve our community, describe the financial effects of event cancellations and decreased volunteer hours, make an appeal for immediate needs, announce volunteer opportunities, and connect potential donors to your website.

You can provide as much or as little information as you wish, but the richer the data and the story, the better for your organization and our community. Through sharing this information in a central site at [NonprofitsFirstCares.org](http://NonprofitsFirstCares.org), we hope to inspire donors and volunteers to step up and make a difference.

To create or update your organization's profile, click [here](#) and follow the instructions linked [here](#) to register with your nonprofit, or watch the step-by-step video [here](#)



## **How to Get Vaccinated?**

Governor DeSantis has signed [Executive Order 20-315](#) which outlines that providers can only administer the COVID-19 vaccine to the following groups:

- Long-term care facility residents and staff.
- Persons 65 years of age and older.
- Health care personnel with direct patient contact.
- Persons deemed to be extremely vulnerable to COVID-19 by hospital providers.

**Seniors who do not have internet or email can call 211 for assistance.**

#### **STATE OF FLORIDA VACCINE APPOINTMENT SITE**

The Florida Department of Health in Palm Beach County has announced that it is not ready to utilize the statewide COVID-19 appointment system announced by the DOH state office in Tallahassee, FL. The website [myvaccine.fl.gov](http://myvaccine.fl.gov) is open and available for Palm Beach County residents, but the County newsroom at [this link](#) notes that DOH-Palm Beach is advising local residents not to use it.

#### **\*NEW\* HEALTH CARE DISTRICT REQUESTS EMAIL RESPONSE FROM INDIVIDUALS ON DOH WAITLIST**

The Health Care District of Palm Beach County is sending an email to approximately 60,000 individuals 65-years and older who requested vaccination appointments through the Florida Department of Health-Palm Beach County (DOH) and were on the DOH waitlist. These individuals have not yet responded to the Health Care District's prior emails asking if they still need an appointment for their first vaccination.

The subject line of the Health Care District's latest email reads: Health Care District COVID-19 Vaccination. It will be coming from this sender: Health Care District <[noreply@everbridge.net](mailto:noreply@everbridge.net)>

The Health Care District encourages recipients to check their spam and junk folders for this email from Health Care District [noreply@everbridge.net](mailto:noreply@everbridge.net) so they can respond to this question: Do you want the Health Care District to provide you with your first dose of the COVID-19 vaccine? They are asked to click either "Yes" or "No".

The opportunity to respond to this poll will last for a 24-hour period. Recipients who do not respond to the first email within 24 hours will receive a follow-up email Sunday, February 14th that will also last 24-hours. The Health Care District wants to ensure all individuals on the list have the opportunity to respond to this poll.

#### **RETAIL PHARMACY VACCINATION SITES**

67 Publix locations in Palm Beach County are serving as vaccination sites. To schedule an appointment at a Publix location, visit [www.publix.com/covidvaccine](http://www.publix.com/covidvaccine). At the time of this newsletter, the Publix site notes that all available appointments have been claimed

in Palm Beach and surrounding counties. The site recommends that residents check back on Monday, February 15 after 7:00 am EST.

The Governor announced on Tuesday that additional retailers have been added as vaccination sites, including Wal-Mart/Sam's Clubs, Winn Dixie, Fresco y Más; at the time of the announcement, those additional sites were not located in Palm Beach County. More information can be found at the press release [here](#).

A vaccine location search function is available on the state's Department of Health [here](#). More information about vaccination from the State of Florida can be found [here](#). More information about vaccination from Palm Beach County can be found [here](#), [here](#) and [here](#).



## **FACIAL COVERINGS**

**FAQs about Emergency Order 2020-08 answered [here](#)**

### **EMERGENCY ORDER NO. 2021-001 ISSUED EXTENDING FACIAL COVERINGS**

Considering the most current data on COVID-19 spread in Palm Beach County, Southeast Florida, and the entire State of Florida, the CDC recommendations on wearing of facial coverings, and the safe re-opening of additional businesses and public schools, the County Administrator has determined that it is necessary to extend Emergency Order Number 2020-012 until February 19.

### **Masks and Face Coverings FAQs**

Click [here](#) to view Palm Beach County Emergency Orders, including updates on the State of Emergency.

For up-to-date re-openings go to PBCGOV.com [here](#).

Click [here](#) to see all of Governor DeSantis' Executive Orders.

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Photo: Pathways to Prosperity in partnership with Genesis Community Health

## **Information on Testing**

### **PALM BEACH COUNTY'S INTERACTIVE TESTING MAP**

[This map](#) will help residents find the closest private or community based testing location for them. Several of the sites are government supported and have free testing with a variety of restrictions and processes. Many others are private labs, urgent care facilities or pharmacies that will bill your insurance.

Click [here](#) for a spreadsheet of testing locations.

### **HEALTH CARE DISTRICT OF PALM BEACH COUNTY'S TESTING**

Click [here](#) for updates on Health Care District COVID-19 Testing Sites  
Residents are encouraged to call the Health Care District's Testing Hotline, 561-642-1000, to schedule appointments at all of its testing sites. Testing is open to individuals of any age who do not need to be symptomatic.

### **UP-TO-DATE DEPARTMENT OF HEALTH COVID-19 DASHBOARD**



To find the latest information about your specific zip code and other COVID-19 data, check out the Florida Department of Health [COVID-19 Dashboard](#). Also find more health/COVID-19 information in [multiple languages here](#).

For complete complete details on business opening requirements, please visit: <http://discover.pbcgov.org/coronavirus/Pages/open.aspx>

### **HOMEBOUND RESIDENT TESTING**

Residents eligible include homebound elderly or individuals with disabilities who are experiencing symptoms of COVID-19 and cannot leave their homes to access one of the drive-up or walk-up test collection sites. Residents who believe they are eligible for the in-home testing option should call 561-712-6400 for a pre-qualifying assessment. The testing line is open from 8:00 a.m. to 5:00 p.m. Monday through Friday.



Photo: CROS Ministries

### ***Help Finding Food***

#### **United Way of Palm Beach County Food Finder Map**

The [Palm Beach County Food Finder](#) was created in response to COVID-19 in order to connect individuals seeking food resources to sites near them in a quick and accessible

way. United Way of Palm Beach County will update this resource weekly. If you would like to include your organization's resources on the map, please fill out this [Food Finder Interest Form](#). The map features different types of food resources, including:

- *Meals for Children 18 and Under*
- *Food Pantries:* These sites offer groceries such as canned goods, produce, and protein products.
- *Soup Kitchens:* These sites offer hot meals for individuals to take with them.
- *Family Take Out Meals:* These sites offer drive through hot meals for everyone in the car.
- *Affordable Produce:* These sites offer affordable produce boxes.

### **Palm Beach County Interactive Map**

Palm Beach County has also made an interactive map available [here](#).

### **SNAP Benefits Available at PBC Library Locations**

The Palm Beach County Library System is partnering with the Palm Beach County Food Bank to offer assistance with Supplement Nutrition Assistance Program (SNAP) benefits. Sign-up is available by appointment at PBC Library locations. Please see the updated schedule below or online [here](#).

Applicants must call to schedule an appointment at the following locations:

Mondays, 10 a.m. - 4 p.m.

**Greenacres Branch** - 3750 Jog Road, Greenacres 33467

Contact: Benefits Specialist Mario Mendez, 561-345-5085 (English/Spanish/Q'anjob'al)

Mondays, 10 a.m. - 4 p.m.

**Jupiter Branch** - 705 Military Trail, Jupiter 33458

Contact: Benefits Specialist Gustavo Amador, 561-329-5931 (English/Spanish)

Tuesdays, 10 a.m. - 4 p.m.

**Hagen Ranch Road Branch** - 14350 Hagen Ranch Road, Delray Beach 33446

Contact: Benefits Specialist James Vil, 561-894-7500 (English/Creole)

1st and 3rd Wednesdays, 10 a.m. - 4 p.m.

**Glades Road Branch** - 20701 95th Avenue South, Boca Raton 33434

Contact: Benefits Specialist Riquet Lucien, 561-482-4554 (English/Creole)

Wednesdays, 10 a.m. - 4 p.m. – starting Feb. 17

**West Boynton Branch** - 9451 Jog Road, Boynton Beach 33437

Contact: Benefits Specialist James Vil, 561-734-5556 (English/Creole)

1st and 3rd Thursdays, 10 a.m. - 4 p.m.

**Okeechobee Boulevard Branch** - 5689 Okeechobee Boulevard, West Palm Beach 33417

Contact: Benefits Specialist Riquet Lucien, 561-233-1880 (English/Creole)

2nd and 4th Thursdays, 10 a.m. - 4 p.m.

**Royal Palm Beach Branch** - 500 Civic Center Way, Royal Palm Beach 33411

Contact: Benefits Specialist Riquet Lucien, 561-790-6030 (English/Creole)

Fridays, 10 a.m. - 4 p.m.

**Main Library** - 3650 Summit Boulevard, West Palm Beach 33406

Contact: Benefits Specialist Mario Mendez, 561-345-5085 (English/Spanish/Q'anjob'al)

Due to COVID-19:

- Appointments will be made one client per hour.
- The required Department of Children and Families Food Stamp interviews will be completed on site, and interaction will be minimal, brief and in accordance with the six-foot social distancing guidelines. Benefit specialists will follow up over the phone if needed.
- Clients must wear face masks when inside the library.
- All clients are expected to arrive on time for their scheduled appointments, not before or after.

Clients who are sick should not book appointments.

Individuals and families applying for SNAP can also email the Palm Beach County Food Bank at [Benefits@pbcfoodbank.org](mailto:Benefits@pbcfoodbank.org) or call 561-670-2518, extension 312 to schedule appointments or ask questions.

### **Delray Beach Food Assistance**

Food assistance programs located specifically in Delray Beach can be found by [clicking here](#).

### **Feeding South Florida**

"Drive-thru" style grocery pick up in Palm Beach, Broward, and Miami-Dade Counties. For the .pdf of the complete list, click [here](#)

### **Healthy Mothers Healthy Babies**

The Basics for Babies Program offers formula, baby food, and diapers for children ages birth-3 to families in Palm Beach County. For more information, call (561) 623-2800 or email: [pantry@hmhbpbpc.org](mailto:pantry@hmhbpbpc.org)



### **Hospitality Helping Hands**

Hospitality Helping Hands distributes groceries, pet food, and diapers on Saturdays at the Port of Palm Beach in Riviera Beach. More info available on their Facebook page [here](#) and at [www.hospitalityhelpinghands.org](http://www.hospitalityhelpinghands.org).

### **Meals on Wheels of the Palm Beaches**

Due to COVID-19 Meals on Wheels has temporarily adjusted operations to ensure the continued health and safety of the vulnerable senior population they serve, as well volunteers many of whom are over 60 themselves. They have shifted from daily deliveries to once a week delivery of a multi-pack of frozen dinner meals along with three breakfast meals.

In addition, they have opened temporary meal service eligibility to seniors who are normally mobile and able to shop for themselves but who, due to COVID-19, are not shopping in public to minimize their exposure. Seniors receive weekly delivery of the multi-pack of meals delivered at no cost which is made possible by special grant funding.

To inquire about eligibility and setup service please call (561) 802-6979 extension 6.

### **Palm Beach County Food Bank**

The Palm Beach County Food Bank supports close to 200 partner agencies that provide food to our neighbors in need. Partner agencies are food pantries, soup kitchens, residential facilities, and other social services organizations that are located throughout Palm Beach County. <https://www.pbcfoodbank.org/find-food> or dial 211.

### **School District Locations**

Free food distribution is available at 133 schools. For more information on locations and dates/times, click [here](#).



## **Utilities Assistance**

The County portal is open for Crisis Utilities assistance applications under the LIHEAP Program. Click [here](#) for access to the portal, Frequently Asked Questions, and other resources.

Eligibility for Crisis Utility Assistance under LIHEAP:

- Must be a resident of Palm Beach County
- Total Household Income must be at or below 150% of the *Federal Poverty Guideline (FPLG)*
- For clients receiving unemployment: unemployment income will not be counted towards total household income
- Clients must provide a bill showing past due amount
- Benefit limit is \$2,000 and clients can obtain assistance for multiple months

**The County will be reopening New Rental intake in beginning of March 2021.** Program information/FAQ will be updated and available soon.

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## **Nonprofit Info**

### **PPP Loan Forgiveness Application Forms**

There are now three different forgiveness application forms for Paycheck Protection Program (PPP) loans, each with its own set of instructions. Nonprofit organizations are advised to look at the criteria for each to ensure they use the form best applicable to their circumstances. Information and links provided by America's SBDC can be found [here](#). A fact sheet by the Small Business Administration is available [here](#).

### **New Paycheck Protection Program (PPP) Funding**

The “Economic Aid to Hard-Hit Small Businesses, Nonprofits and Venues Act” (“Economic Aid Act”) signed in late December reopens the PPP for initial and second-draw loans. The SBA has begun accepting PPP loan applications through community financial institutions, and first and second-draw loans opened to all participating lenders on January 19th. The application period for PPP Round 2 loans will end on March 31, 2021.

A link the US Treasury page can be found [here](#) and Small Business Administration resources are available [here](#).

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## **Foundation Center (Candid) Provides Free Online Access**

Remote access to the Foundation Center is being offered for free by Candid during the COVID-19 public health response. For temporary access to a free public account to search Foundation Directory Online (Essential level) or Grants to Individuals Online, please click [here](#).

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## **Healthy Return to the Workplace FAQs**

### **CLARIFICATION ON FFCRA LEAVE**

The U.S. Department of Labor recently clarified that employers must grant FFCRA leave to employees who need individual full-day increments (rather than a continuous block) to care for their children whose schools are operating on an alternate day (or other hybrid-attendance) schedule. More information is available [here](#)

### **OSHA**

OSHA is asking employers to investigate and record cases of COVID-19 that their employees acquired at work. In addition, OSHA has modified some of their language around cloth face coverings, stressing the importance of the employer duty to maintain a safe and healthy workplace. More information is in the FAQs document [here](#).

Included on the resource page are additional best practice guides for re-opening places of businesses including Childcare Center-specific guides.

Visit the [COVID-19 resources page](#) and click *Healthy Return to the Workplace* Resources to access all the tools and download the templates.

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### **Preventing the Spread of COVID-19 in Palm Beach County While Maintaining Access to Health and Human Services Webinars and Information**

Please fill out this [form](#) to sign up and receive information regarding the regular webinars on Preventing the Spread of COVID-19 While Maintaining Access to Health and Human Services in Palm Beach County. State and local demographic data related to COVID-19 testing and infection rates and updates from community partners are shared weekly. Stay informed!

Past webinars have been recorded and may be accessed on the county website [here](#).

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## **Community Guides**

### **211 Website**

Check out 211's website for updated information with geographic links and "quicklinks" for services in your community. <https://211palmbeach.org/coronavirus>

### **City of West Palm Beach**

The West Palm Beach COVID-19 Response Unit publishes a digital community guide for the City of West Palm Beach. [Download it here.](#)

### **Florida Nonprofit Alliance Offers Families First Coronavirus Act Info**

Florida Nonprofit Alliance in partnership with National Council of Nonprofits hosted a webinar on New Law on COVID-19, Paid Leave, and Back to School: What Nonprofits Employers Need to Know to Comply. A recording of the webinar can be found [here](#) and the full slide deck from the Department of Labor, Wage and Hour Division can be found [here](#).

Statewide guidelines and resources related to COVID-19 may be accessed here: <https://flnonprofits.org/page/COVID19Resources>

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## **Counseling and Mental Health Support**

### **211 Palm Beach and Treasure Coast**

211 HelpLine is your Local Community HelpLine & Crisis Hotline. 211's highly trained staff are accredited by the National Suicide Prevention Lifeline. 211 provides crisis intervention, crisis support, assessment, and information and referrals to your local community resources and services. During times of crisis or for everyday needs, 211 is available 24/7 and is free, confidential and for people of all ages. Staff are available even if you are feeling overwhelmed and just want to talk.

Dial 2-1-1 or Text your zip code to 898211. Online Chat is available 10am-8pm daily at [www.211palmbeach.org](http://www.211palmbeach.org)

211 staff also are the regional responders for the National Suicide Prevention Lifeline: 1-800-273-TALK (8255) and the Disaster Distress Helpline at 1-800-985-5990.

### **The Alliance for Eating Disorders Awareness**

The Alliance is offering accessible services, virtually, for individuals who are/have experienced eating disorders, for their loved ones, and for community health providers. The Alliance's Psychological Services provides outpatient eating disorder therapy for South Floridians who are uninsured or underinsured for a low, sliding-scale fee. The Alliance also offers several free, weekly, therapist-led virtual support groups for adults experiencing/recovering from eating disorders, as well as for loved ones. The Alliance's findEDhelp, the nation's largest, free, and most inclusive database of eating disorder treatment professionals, is a great resource to locate all levels of specialized care. To find an eating disorder provider, visit [www.findEDhelp.com](http://www.findEDhelp.com), download the findEDhelp app in the iTunes or Google Play app stores, or contact 866-662-1235 to speak with a licensed therapist. For more information on The Alliance's services, click [here](#) or call 866-662-1235.

### **Alpert Jewish Family Service**

Alpert Jewish Family Services is offering Free Virtual Support for the Community during the COVID-19 pandemic, including: Coping with our New Reality; Family Survivors of Suicide; Jewish Family Addiction Support Group; Women in High Conflict Relationships and more. Additional information including dates and times is available by clicking [here](#).

### **Catholic Charities Mental Health Counseling**

Catholic Charities Counseling Program encourages anyone experiencing stress, anxiety, and fear due to the COVID-19 pandemic to call our toll free hotline number at 1-844-848-6777. They are offering video sessions in lieu of face-to-face meetings with their highly trained therapists. Fees may apply to follow up video sessions (not the initial call), depending on an income-based sliding fee scale. Staff and counselors are bilingual - Spanish/English.

### **Telehealth Services for Children and Teens**

Center for Child Counseling (CfCC) is providing counseling and support for children, teens, and families impacted by everyday challenges including those experiencing emotional or behavioral challenges related to the stress of COVID-19. Contact CfCC at 561-244-9499 ext. 2 for a free phone consultation. More information such as free, online parenting workshops may be found [here](#).

### **Center for Family Services**

CFS is a nonprofit social service agency whose mission is to strengthen individuals and families through behavioral health services. Since 1961, CFS has been serving children, adults, and families in Palm Beach County through various affordable services, including counseling, recovery, treatment for abuse, training for parents, etc. Insurance is accepted, and there is a sliding fee for those without insurance. Please contact CFS at 561-616-1222 or go to the website [www.ctrfam.org](http://www.ctrfam.org) for more information.

### **Children's Home Society of Florida offers Free 24/7 Counseling**

Right now, life is hard. Overwhelming. Exhausting. Lonely - even if you have houseful of kids. But you are not alone - and you don't have to go through this alone. Day or night, you have a listening ear and compassionate guidance with a caring counselor through [Children's Home Society of Florida's Family Support Warm Line](#). It's completely free. Completely confidential. And available around the clock, 24/7.

Call or text 1-888-733-6303, or visit [www.chsfl.org/support](http://www.chsfl.org/support).

### **Faulk Center for Counseling Serving Clients through Telehealth**

During COVID-19, the Faulk Center continues to serve our community with free and low-cost mental health services, including individual, couples, and family counseling, group counseling for children, teens, and adult, and support groups. Call 561-483-



5300 between 9 am - 5 pm to schedule a telehealth intake appointment. New clients welcome.

**PBC Youth Services Provides Free Mental Health Services to Glades Residents**

Mental health services provided by Palm Beach County Youth Services Department's Youth and Family Counseling (YFC) program are available at no charge for Palm Beach County residents in the Glades area with youth ages 0-22.

Office hours are Monday through Thursday, 7:30 am -6 pm Telemental health services are offered in English, Spanish, French and Creole via Zoom Video. To schedule an appointment, please email [YSD-YFC-WestAppt@pbcgov.org](mailto:YSD-YFC-WestAppt@pbcgov.org) or call the YFC West County Office (Belle Glade) at 561-922-1233.

For a full list of health services provide by Palm Beach County Youth Services Department's Residential Treatment and Family Counseling (RTFC) Division, please visit their [website](#).



**Transportation**

**Palm Tran Reminders**

- Palm Tran passengers will now board and exit through the back doors.
- Palm Tran began collecting fares on all services starting August 16, 2020.
- A mask or facial covering is required to ride Palm Tran.
- The number onboard is limited to no more than 20 passengers on fixed-route buses.

- Starting Sunday, November 15th, Palm Tran Connection only allows reservation bookings 3-days in advance, not 7-days in advance.

Palm Tran COVID-19 related updates can be found [here](#)

The Palm Tran call center (561) 841-4BUS (4287) is operating from 8:00 a.m. to 5:00 p.m. Many trip planning functions may be done through the Palm Tran app and on palmtran.org.

### **Brightline**

Train service is suspended until further notice.

### **Tri-Rail**

Tri-Rail trains are running at 92% of their normal 50 weekday/30 weekend train service. The only trains not included in the schedule are P609, P622, P629, P644 on weekdays, and P664, P669 on weekends. Trains will mostly consist of 3-car sets but the added train options can continue to help with social distancing. Facial coverings will continue to be strictly enforced onboard trains and passengers are repeatedly reminded of safety measures per CDC guidelines. Hand sanitizer stations have been installed in stations and on trains.

For the most updated information on Tri-Rail service, please call 1-800-TRI-RAIL (874-7245), visit [www.tri-rail.com](http://www.tri-rail.com), or follow Tri-Rail's Facebook and Twitter pages.

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## **Jury Duty**

Palm Beach Courts resumed jury duty selection in October 2020.

Request forms for supplemental excusal or postponement related to COVID-19 are located [here](#).

Those with questions regarding jury service can call 561-355-2930 or visit the Clerk and Comptroller Jury Duty homepage [here](#).

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Individuals with questions related to the coronavirus should call the Florida Department of Health's Coronavirus Call Center at 1-866-779-6121 which is available 24 hours a day, seven days a week or email [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov). They can also visit <http://pbchd.org> for the latest health information. Visit the Centers for Disease Control and Prevention.

For previously shared COVID-19 related resources please visit the [Nonprofits First website](#) and click on COVID-19 Information, Nonprofits Needs Survey, & Healthy Return to the Workplace Resources in the middle of the page. Please send us information that you would like us to share with our community.



Sincerely,

Jessica Cecere  
Chief Executive Officer

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