

2024

The Glades Area Resource Guide



Brought to you by:



The Glades Initiative, Inc. • 149 SE Ave D, Belle Glade, FL 33430

• 561-996-3310 • www.gladesinitiative.org

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Health and Human Services

HEALTH & HUMAN SERVICES

Agency for Health Care Administration (AHCA)

No office in the Glades

Address: For the Division of Health Care Policy and Oversight, Bureau of Field Operations
5150 Linton Boulevard, Suite 500
Delray Beach, FL 33484

Phone: 877.254.1055 – Division of Medicaid Helpline
561.381.5840 – Division of Health Care Policy and Oversight, Bureau of Field Operations

Fax: 561.496.5924 – For HQA

Web: www.ahca.myflorida.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Arlene Mayo-Davis, Field Office Manager
Email: Arlene.Mayo-Davis@ahca.myflorida.com

Services: The State of Florida's Agency for Health Care Administration's (AHCA) mission is to champion accessible, affordable, quality health care for all Floridians. AHCA licenses and regulates health care facilities and health maintenance organizations (HMO's) across the state. AHCA also administers the Medicaid program that provides health care to Florida's low-income residents.

Poder Superior (Superior Power) – Alcoholics Anonymous Group

Address: 636 South Main Street
Belle Glade, FL 33430

Phone: 561.449.3734 or 561.800.6361

Hours: Mondays, Wednesdays, Fridays & Saturdays: 8:00 pm – 10:00 pm
Contact: Jose R. Morales

Phone: 561.449.3734

Languages spoken: English & Spanish

Services: Alcoholics Anonymous group (AA) is open to the public. Join the victors, we can help you here. Visit us! "¡Únete a los vencedores aquí podemos ayudarte, visitanos!"

Alzheimer's Community Care

Address: Leo & Anne Ross Albert Alzheimer's Specialized Day and Service Center
470 Barack Obama Boulevard
Pahokee, FL 33476

Contact: Jackie Chong, Alzheimer's Community Care
Phone: 551.683.2700
Fax: 561.683.7600
Web Site: www.alzcare.org
Email: info@alzcare.org

Hours: Monday – Friday: 7:30 a.m. – 4:00 p.m.

Headquarters: 800 North Point Parkway; Suite 101-B
West Palm Beach, FL 33407

Services: Alzheimer's Community Care is dedicated to promoting and providing community-based, family centered care for patients and their caregivers living with Alzheimer's disease or a related neurocognitive disorder, through the belief that where there is help, there is hope. This not-for-profit, 501(c)(3) organization established in 1996 provides Family Nurse Consultants at no cost to support families and help navigate needs and services throughout the disease process. Services offered include Specialized Adult Day Center, Case Management, Professional and Community Education, ID Locator Services and Advocacy. For crisis situations, the Organization's Crisis Line may be accessed at any time: 800-394-1771.

American Cancer Society

No office in the Glades

Address: PO Box 17127
Tampa, FL 33682

Phone: 1.800.227.2345
Web: www.cancer.org
Hours: 24 hours a day / 365 days a year

Services: The American Cancer Society provides a variety of valuable resources in communities throughout Florida and is the source that people access for resources, information and guidance about coping with a cancer diagnosis. Our comprehensive Patient Services and programs help with the emotional, physical, financial and psychological effects of cancer and are free of charge. Please call 1-800-ACS-2345 (24/7 availability).

American Lung Association

No office in the Glades

Address: 2701 North Australian Avenue, Suite 100
West Palm Beach, FL 33407
Phone: 561.659.7644
800.586.4872

Fax: 561.835.8967
Web: www.lungfla.org
Email: alafse@lung.org
Hours: Monday – Friday: 8:30 a.m. – 4:30 p.m.

Services: The American Lung Association of Florida offers numerous services to the citizens of Western Palm Beach County. These include Open Airways for Schools, a school-based asthma program, along with informational brochures that are available at the Belle Glade Health Department.

American Red Cross

Belle Glade Service Center: 149 SE Ave D
Belle Glade, FL 33430

Phone: 561.996.4291

West Palm Beach Office: 1250 Northpoint Parkway
West Palm Beach, FL 33407

Phone: 561.833.7711

Web: www.redcross.org/SouthFlorida

Contact: Eric Roby, Executive Director for The Palm Beach and Treasure Coast Chapter
Email: eric.robby@redcross.org

Services: The Red Cross helps people affected by disasters large and small—from home fires to hurricanes—by providing food, shelter, essential relief supplies, health and mental health services, care, and comfort. The Red Cross also teaches vital lifesaving skills, including CPR/AED, first aid, babysitting, water safety and pet first aid through in-person and virtual classes. The Red Cross empowers individuals with emergency preparedness skills and teach them to Be Red Cross Ready for emergencies by taking simple steps. Additionally, the Red Cross supports active-duty military members, veterans, and their families dealing with the challenges of military life. They facilitate emergency communications between service members and their loved ones, connect families and veterans with resources in response to crisis, offer resiliency training to families, and supply recreational and therapeutic support in military and VA health care facilities.

The Arc of the Glades

Address: 4250 NW 16th Street
Belle Glade, FL 33430

Phone: 561.996.9583
Fax: 561.996.8692

Hours: Monday – Friday: 8:00 a.m. – 4:00 p.m.

Contact: Debbie Gibson Lee
Email: dlee@arcglades.org

Services: Adult Day Training, Supported Employment and Supported Living Services are provided to individuals with intellectual and/or other developmental disabilities who are 18 and older. Services are provided according to assessed needs. Advocacy and referral services are also provided.

Belle Glade Housing Authority

Address: P.O. Box 577
Belle Glade, FL 33430

Phone: 561.996.2140
Fax: 561.996.9503

Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m.

Contact: Jessica Zelaya
Email: Jessica.zelaya@nelsonasc.com

Services: Provide housing assistance to farm laborers, retired laborers or farm laborers with disabilities. Applicant requirements are low to moderate-income individuals or families, including senior citizens and/or individuals with disabilities.

Boys Town – South Florida

Belle Glade Office Address: 101 NW 1st Avenue
South Bay, FL 33493

Main Office Address: 1655 Palm Beach Lakes Blvd., Suite 300
West Palm Beach, FL 33401

Phone: 561.612.6000 (To inquire about any of our programs)
Fax: 561.612.6097
Web: www.boystown.org/south-florida
Hours: Monday – Friday: 8:30 a.m. – 5:30 p.m.; 24/7 On Call for Clients
Email: info@boystown.org

Services: Boys Town provides several prevention and intervention programs in Palm Beach, Broward, and Martin Counties, as well as in Southwest Florida. Boys Town also provides national community support services. The continuum of services includes the following:

- **The ParentChild+ program** is an early literacy, school readiness, and home visiting program for children 2 & 3 years of age. Families will receive books, toys, & tips on how to work with their children. (Only program offered in the Glades area).
- **The Behavioral Health Clinic** offers a variety of specialized, research-based services to help children and their families find solutions to difficult challenges such as depression, anxiety, school problems and ADHD.
- **Common Sense Parenting®** is a practical, skill-based program that teaches parents easy-to-learn techniques to help them meet today's parenting challenges.
- **Care Coordination Services** provide a lifeline for children with mental health issues by ensuring they receive the right care at the right time. In this intensive, family-centered program, Boys Town Consultants help parents and caregivers have access to navigate and monitor the services their children need.
- **In-Home Family Services** provide intensive homebased services in Palm Beach, Broward, St. Lucie, Martin, Okeechobee and Indian River counties, based on referrals from a variety of sources.
- **Primary Project** is an evidence-based program provided in select elementary schools. Trained staff work with students in child-directed play sessions with the goal of improving school readiness/ adjustment and enhancing their social/emotional and behavioral well-being.
- **The Boys Town National Hotline®** (800-448-3000) is a free resource and counseling service staffed by specially trained Boys Town counselors who help youth and parents 24/7, year-round.
- **YourLifeYourVoice.org** is a special website that enables teens to share their issues and concerns in positive ways and provides access to immediate help in a crisis.
- **Boystown.org/parenting** is an invaluable free online resource that provides practical, easy-to-use materials and information for parents and caregivers of children of all ages.
- **The Boys Town Press®** produces books, audio products, DVDs and other resources to assist children, parents, caregivers, educators and other professionals.

CareerSource Palm Beach County - West Career Center

Address: West Career Center
1085 South Main Street
Belle Glade, FL 33430

Phone: 561.829.2040

Web: www.careersourcepbcc.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Charles Duval, Associate Vice President or Maria Rios, Center Manager

Email: cduval@careersourcepbcc.com or mrrios@careersourcepbcc.com

Services: CareerSource Palm Beach County is chartered by the state of Florida to develop and retain a high-quality workforce system in Palm Beach County. Career centers are instrumental in placing thousands of entry-level through executive suite job seekers. An average of more than 11,000 people each month are helped by specialized services at CareerSource Palm Beach County career centers in West Palm Beach and Belle Glade. Career center services are free to both employers and job seekers.

Services at Career Centers include:

- Priority service for U.S. military veterans
- Job search workshops and assistance
- Career consulting
- Employers recruiting on site
- Use of computers, copiers and fax
- Access to hundreds of jobs
- Labor market information, such as jobs in demand
- Programs for persons with disabilities
- Youth programs

Catholic Charities -Outreach and Services

Address: 1200 East Main Street
Pahokee, FL 33476

Phone: 561.924.5677

Fax: 561.924.3595

Web: www.diocesepb.org/charities/

Email: dcorona@ccdpb.org

Hours: Monday – Friday: 9:00 a.m. – 4:00 p.m.

Contact: Deisy Corona, Case Manager

Catholic Charities Diocese of Palm Beach offers the following programs and services at the St. Mary's Center located in Pahokee:

Outreach

The Hunger & Outreach Program provides emergency services that assist individuals and families to attain economic stability and self-sufficiency through the provision of support services and appropriate referrals, when necessary. Emergency support services include provisions of food, clothing, and when available, assistance with rent and utility payments for those facing short term situational crisis. This program assists with benefits enrollment for food stamps and Medicaid. Please call for an appointment. Our food pantry is open Monday – Friday, 9:00a.m. – 4:00p.m. (please call at least 10 minutes before coming). Clients are now allowed inside the building for pick-up or they can request the bag to be left outside in a cart if they are not feeling well. Our clothing closet is open Monday-Friday from 9am to 4pm.

Counseling

The Counseling Program provides professional counseling to adults, children, families, couples and groups. A Catholic Charities therapist can address issues such as marital/relationship discord, child and family dynamics, depression, anxiety, divorce, and grief and loss. Counseling is by appointment on Tuesdays, Thursdays, and Fridays. Currently, our services are only provided by contacting 1.844.848.6777-- onsite services have not resumed since the pandemic and there is no set date as to when services will resume.

Immigration Legal Services

This program provides services to foreign-born individuals in need of immigration assistance. Our goal is to provide services to those who are unable to access assistance in the private sector because of limitations. There is a nominal fee for service. Please call in advance for an appointment. Services are offered on the third Wednesday of the month. Currently, our services are only provided by contacting 561.345.2003 --onsite services have not resumed since the pandemic and there is no set date as to when services will resume.

Birthline/Lifeline Pregnancy Care Centers

Women coping with an unplanned pregnancy can access compassionate counseling regarding adoption and alternatives to pregnancy terminations. Ultrasounds are provided on-site. Clients are provided with contact information and necessary documentation for Medicaid and other available services within the county and/or Catholic Charities. The services offered are free of charge to all clients who meet basic criteria. Services are on the third Thursday of the month. Walk-ins are welcomed. Baby items and maternity clothes are also provided (when items are available). Our 24-Hour Hotline: 561.278.0880. Currently, our services are only provided by contacting 561.842.530--onsite services have not resumed since the pandemic and there is no set date as to when services will resume.

Angel Food Program

Food can be provided to children (5-12yrs) for the weekends with program enrollment. Food is given out on Fridays from 9:00a.m. – 4:00p.m.

Christine E Lynn College of Nursing - FAU

Address: 777 Glades Road
Boca Raton, FL 33431

Phone: 561.297.6261

Web: <https://nursing.fau.edu/about/index.php>

Contact: Dr. Lisa Kirk Wiese PhD, MSN, RN, GERO-BC, PHNA-BC, CNE

Phone: 561.573.5765

Email: Lwiese@health.fau.edu

Clinics Can Help

Office in Belle Glade

Address: Arc of the Glades (shared space)
4250 NW 16th Street
Belle Glade, FL 33430

Phone: 561.996.9513

Main Office

Address: 2560 Westgate Avenue
West Palm Beach, FL 33409

Phone: 561.640.2995

Fax: 561.640.1881

Web: www.clinicscanhelp.org

Email: hello@clinicscanhelp.org

Hours: Monday – Friday: 9:00 a.m. - 5:00 p.m.

Contact: Evereen Bryan

Services: We provide medical equipment and supplies to children and adults in need who are in South Florida.

C.L. Brumback Health Center, Health Care District
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Address: 39200 Hooker Highway, Suite 101
Belle Glade, FL 33430

Main Phone: 561.642.1000

Website: www.brumbackclinics.org

Main Phone: 561.642.1000 (All day and after hours)

Medical Hours: Monday – Friday: 8:00 a.m. - 5:00 p.m.; Saturday – 9:00 a.m. – 1:00 p.m.

Dental Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Pharmacy Hours: Monday – Friday: 8:30 a.m. - 5:00 p.m.

Pharmacy Phone: 561.204.2580

About C. L. Brumback Primary Care Clinics: Since 2013, the Health Care District's community health centers have provided adults and children access to high-quality health care, regardless of their ability to pay. Our health centers offer a full range of services to help keep patients healthy including medical, dental, behavioral health, psychiatric care, women's health, pharmacy services, outpatient substance use disorder treatment, and community resource programs. Our 10 Federally Qualified Health Centers across the county serve adults and children with or without insurance and regardless of their ability to pay. We also operate three mobile clinics that provide medical services for the homeless and the underserved.

Services offered at this location:

- Adult and pediatric care
- Dental care
- Pharmacy services
- Women's health services
- Behavioral health services

Adult services include:

- Yearly physicals
- Medical evaluations and disease management
- Laboratory services
- Diabetes and hypertension screenings
- Women's health services
- Mammogram and specialty care referrals
- Mental health counseling
- Dental services
- Adult immunizations
- Employment, school, sports & U.S. DOT physicals
- Pharmacy Services
- Financial counseling
- Social services referral

Pediatric services include:

- Well-child visits and sick-child visits

- School and sports physicals
- Childhood immunizations
- Hearing and vision testing
- Newborn visits
- Mental health counseling
- Laboratory services
- Dental services

Languages: Many of our providers and team members speak multiple languages. We also offer translation services in more than 100 languages because we understand communication is key in the delivery of high-quality care.

Our community resources specialists work together with individuals and families in need of health and community resources including financial counseling, transportation and enrollment assistance in health coverage and social services programs.

Coalition for Independent Living Options (CILO)

No office in the Glades

Address: 4400 N. Congress Avenue
Suite 201
West Palm Beach, FL 33407

Web: www.cilo.org

Email: cilo@cilo.org

Hours: Appointments scheduled in the Glades as needed.

Contact: Ashley Torres, Information & Referral Specialist

Phone: 561-966-4288 ext. 105

Email: atorres@cilo.org

Services: Promote independence for individuals with disabilities. Provide advocacy, independent living skills education, information and referral, summer program for teens and young adults with disabilities (between the ages of 14-26) and crime victim advocacy.

CILO Services at the Arc: Independent living skills training, advocacy, information and referral, Palm Tran Connection ticket books, food stamp applications (SNAP) and home delivery meals.

Communities in Schools of Palm Beach County, Inc.

No office in the Glades

Address: 1660 Southern Boulevard, Suite A
West Palm Beach, FL 33406

Phone: 561.471.9681
Fax: 561.471.9682
Web: www.cispbcc.org
Email: info@cispalmbeach.org
Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.
Contact: Margaret Bagley
Email: mbagley@cspalmbeach.org
Direct Phone: 561.371.0965

Services: Links services, counseling, tutoring, and assistance with social problems, as needed. Serves at-risk students at various schools in the Glades area.

Community Action Program – Palm Beach County

Community Action Program- Glades Area TAC

Address: 38754 State Road 80 Suite 216,
Belle Glade, FL 33430

Phone: 561.996.0660
Web: www.pbcgov.org/communityservices/communityaction

Contact: Yrinea Del Bosque, Glades Area Supervisor
Email: ydelbosq@pbccgov.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Area Served: South Bay, Lake Harbor, Belle Glade, Pahokee, Canal Point, Royal Palm Beach and Wellington.

Services: Utility Assistance, Family Self Sufficiency, Employment skills training, and Income Tax Assistance.

Office in West Palm Beach

Address: 810 Datura Street
West Palm Beach, FL 33401

Phone: 561.355.4792

Fax: 561.355.4192

Web: www.pbcgov.org/communityservices/communityaction

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Natalie Diaz

Services: Provide services to low-income families and individuals in Palm Beach County. Services include utility assistance, family self-sufficiency, employment referral and income tax assistance.

We are committed to the following six goals:

- Helping low-income individuals become more self-sufficient
- Improving the conditions in which low-income individuals live in and that low-income individuals have a stake in their community
- Achieving partnerships among supporters/providers of services and low-income individuals
- That agencies increase their capacity to achieve results
- That low-income individuals, especially vulnerable populations, achieve their potential by strengthening family and other supportive systems.

Community Partners (Housing Partnership)

No office in the Glades

Parent Child Center - Community Partners

Specializing in mental health counseling and case management services for children, adolescents and their families.

Contact: Intake Department

Email: referrals@cpsfl.org

Phone: 561.841.3500 ext. 1059

Fax: 561.844.3577

Online Referral Form: <https://www.cpsfl.org/submit-referral>

This form can be filled out by anyone interested in services for themselves or a minor (i.e. parents, grandparents, guardians, adults, etc.).

Services:

- Child and adolescent-specific (ages 0-18) mental health and targeted case management services that are delivered in community settings such as the home, school, childcare center and Bridges site.
- Interventions focus on developing and building upon the natural strengths and supports of the child and family. Parent Child Center staff is trained in evidence-based programs and best practices including, but is not limited to, Cognitive-Behavioral Therapy (CBT), Trauma Focused Cognitive Behavioral Therapy (TF-CBT), EMDR Solution Focused Therapy, Life Skills Training, and Psychoeducation and High-Fidelity Wraparound.

- Services are child, parent, and family focused to address a wide range of issues, including physical and sexual abuse, aggression, anxiety, grief and loss, parenting skills, and attachment.
- Specialized assessment and treatment for infants, toddlers, and their caregivers.
- Mother's with pre-natal and post-partum mental health issues can be referred through CSC's Healthy Beginnings system of care.
- An online referral form is available here: <https://www.cpsfl.org/submit-referral>. This referral can be filled out by anyone interested in services for themselves or a minor (i.e. parents, grandparents, guardians, adults, etc.).
- Triple P (Positive Parenting Program) can work with parents who have children between the ages of 0-17 who need extra support (<http://www.cpsfl.org/triple-p> this link contains more info about this service).

Bridges at Belle Glade

Address: 141 SE Avenue C
Belle Glade, FL 33430

Phone: 561.992.8210
Fax: 561.598.5674

Web: www.cpsfl.org
Email: wlemene@cpsfl.org

Hours: Monday – Friday: 8:30 a.m. – 5:30 p.m.

Contact: Wismicka Lemene, Bridges at Belle Glade

Services: The purpose of Bridges is to develop a coordinated and integrated, locally based, system of care focused on increasing healthy births, decreasing child abuse and neglect and increasing school readiness and third grade school success (an aspirational goal) in specific geographical areas. Bridges will create awareness about, and provide education and support, on parenting and early childhood development. The core components are provided through the evidence-based Positive Parenting Program (Triple P) and a best practice program based on a Life Skills Approach. Navigation is one of the key functions of the Bridges - to connect families to resources in a supportive and culturally sensitive manner. Capacity building workshops will also be offered.

Prosperity Center in Belle Glade

Address: 41 SE Avenue C
Belle Glade, FL 33430

Phone: 561.713.7723
Fax: 561.598.5674
Web: www.cpsfl.org
Email: trose@cpsfl.org

Hours: 8:30 a.m. – 5:30 p.m. Monday - Friday

Contact: Tera Rose, Prosperity Center Case Manager and Community Connector

Services: The Prosperity Center supports the pathway to economic self-sufficiency. The program offers: homeownership services, financial fitness & budgeting workshops, credit counseling, rental assistance counseling, benefits-bank access, VITA (Volunteer Income Tax Assistance), the IDA matched-savings program towards homeownership, first time home-buyer preparation workshops, and lending services for home mortgages.

Mentoring at Pioneer Park Elementary and Mentoring at Pahokee Elementary

Address: Pioneer Park Elementary
39500 Pioneer Park Road
Belle Glade, FL 33430

Pahokee Elementary
560 E Main (Pahokee Elementary)
Pahokee, FL 33476

Phone: 561.536.8671

Web: www.cpsfl.org

Contact: Dolores Rodriguez, Mentoring Program Coordinator

Email: drodriguez@cpsfl.org

Hours: Monday – Friday: 10:00 a.m. – 6:00 p.m. Mentoring Hours: 2:00 p.m. – 6:00 p.m.

Services: These are school-based mentoring programs that matches elementary students with mentors from the community. Potential mentors include high school senior students that are 18 years of age and adults seeking to make a difference. Mentors are screened and matched with elementary students.

Bridges at Pahokee

Address: 170 S. Barfield Highway, Suite 102
Pahokee, FL 33476

Phone: 561-924-9224

Fax: 561.598.5676

Web: www.cpsfl.org

Contact: Elea Dean, Bridges at Pahokee, Director

Email: edean@cpsfl.org

Hours: Monday – Friday: 8:30 a.m. to 5:30 p.m.

Monday – Thursday: 5:30 p.m. to 7:00 p.m. (by appointment only; workshops and

activities) Saturday: 10:00 a.m. to 2:00 p.m. (community events & by appointment only)

Services: The purpose of Bridges is to develop a coordinated and integrated, locally based, system of care focused on increasing healthy births, decreasing child abuse and neglect and increasing school readiness and third grade school success (an aspirational goal) in specific

geographical areas. Bridges will create awareness about, and provide education and support, for parenting and early childhood development. The core components are provided through the evidence-based Positive Parenting Program (Triple P) and a best practice program based on a Life Skills Approach. Navigation is one of the key functions of the Bridges - to connect families to resources in a supportive and culturally sensitive manner. Capacity building workshops will also be offered.

Dress for Success

Address: 1089 S. Main Street
Belle Glade, FL 33430

Phone: 561.514.3300

Contact: Alexandra Shatara, Office Manager
Email: ashatara@dressforsuccesspb.org
Web Site: www.dressforsuccesspb.org

Suiting Hours: Tuesday – Thursday: 11:00 a.m. – 4:00 p.m.
Headquarters: 2459 S. Congress Ave, Suite 204, Palm Springs, FL 33406

Services: Welcome to our Suiting program, where women receive attire and confidence for job interviews! As a 501c3 nonprofit, Dress for Success partners with approved agencies to provide personalized attention from experienced personal shoppers. Clients also benefit from career coaching to refine resumes, interview skills, and boost confidence. For those needing additional support, a job readiness program offers personalized career assessments and mentoring. Upon securing employment, clients return to select a week's worth of professional attire and are invited to join the Professional Women's Group for ongoing support in career advancement.

The Early Learning Coalition of Palm Beach County

Address: Selected, Trusted, Community Partner Locations (Bridges Belle Glade -2nd & 4th Wednesday) (Bridges Pahokee – 1st and 3rd Tuesday)

Phone: 561.514.3300 (All Community Hubs Call Center line)

Call Center Hours: Monday – Thursday 8:00 a.m. – 5:30 p.m., Friday 8:00 a.m. – 12:00 p.m.

Hours: Hours vary based on community partner location.

Contact: Ramona Taylor
Email: Ramona.taylor@elcpalmbeach.org

Phone: 561.231.5595
Web: www.elcpalmbeach.org

Services: The Early Learning Coalition of Palm Beach County (ELCPBC) provides parents with assistance and information in selecting high quality early learning programs including School Readiness, Voluntary Prekindergarten (VPK), Early Head Start (EHS), and Children's Services Council (CSC) Scholarships. We have community-based locations in Belle Glade, Palm Springs, and Riviera Beach. We also have roving staff throughout Palm Beach County.

Child Care Resource and Referral (CCR&R) services benefit families and childcare providers. Families can contact ELCPBC to assist in their search for their unique childcare needs (including financial assistance, depending on family information and various program requirements) and for information on identifying/selecting high quality childcare.

Services include:

- Assisting in Teenage Parent Program (TPP) in partnership with the School District of Palm Beach County
- Child Assessment/Developmental Screening (to ensure Healthy Child Development)
- Child Care Resource and Referral (CCR&R)
- School Readiness (Financial Assistance for Low Income, Working Families)
- Voluntary Prekindergarten (VPK)
- Children's Services Council (CSC) Local Scholarships
- Community/Family Engagement
- Early Head Start (EHS)
- Gold Seal Quality Program (Accreditation for Child Care Providers)
- Head Start with our community partners Lutheran Services of Florida
- Payments to Child Care Providers
- Professional Development and Technical Assistance (TA) for our Child Care Providers
- Program Assurance Monitoring for Compliance
- Teaching Strategies GOLD

Please contact our CCR&R Team at 561.514.3300 for the most current locations, phone numbers, and the most up-to-date program/service information.

Epilepsy Alliance Florida

No office in the Glades

Address: 7300 N. Kendall Drive, Suite 760
Miami, FL 33156

Phone: 877.553.7453 or 305.670.4949
Fax: 305.670.0904
Web: <https://healthcarenavigationfl.com/>
Email: healthenrollinfo@eafla.org
Hours: 8:30 a.m. – 5:30 p.m.
Contact: Shannon Charles
Email: scharles@eafla.org

Services: Federally certified healthcare enrollment program that provides in-person & virtual education, counseling, and enrollment assistance to South Florida and Treasure Coast. Epilepsy Alliance Florida 501©(3) provides all services free of charge. Services include Case management, support groups, Telemedicine Prevention & Education, psychological services, medical services, health literacy, and Camp Boggly Creek. Affordable Care Act health insurance – Obamacare.

Everglades (AHEC), Inc.

No office in the Glades

Address: 5725 Corporate Way, Suite 101
West Palm Beach, FL 33407
Phone: 561.640.3620
Fax: 561.681.9284
Hours: Monday – Friday: 8:30 a.m. - 5:00 p.m.
Contact: Joe Peters, Executive Director
Email: jpeters@eahec.org

Services: Smoking Cessation & Education Program and Special Health Educational Programs.

Excellent Ultimate Medical Center

Address: 624 South Main Street, Suite 2, Belle Glade, FL 33430
Phone: 866.410.1413
Web: <https://excellentultimatemedicalcenter.com/>
Hours: 10:00 a.m. – 4:00 p.m. (temporary); Normal hours will be 9:00 a.m. – 6:00 p.m.
Contact: Tania Ritchie

Services: Excellent Ultimate Medical Center is a multifaceted Family Practice that covers all aspects of health and wellness, prevention, acute and chronic for all ages via both in office visits and telehealth. Our family practice provides all sorts of services such as wellness checks, immunizations, vitamin nutrition, care for all ages throughout the lifespan, men's health, women's health, preventative health care, all types of physicals, blood work, weight loss, and more. We currently take straight Medicaid.

Florida Department of Health- C.L. Brumback Health Center (Belle Glade Clinic)

Address: 38754 State Road 80
Belle Glade, FL 33430
Main Phone: 561.983.9220
Appointments: 561.625.5180
Hours: Monday – Friday: 7:30 a.m. - 5:00 p.m.
*Closed the 1st Thursday of each month at 12:00pm
Website: <http://palmbeach.floridahealth.gov/locations/brumback.html>

Contact: Robert Campbell, MHA; Health Center Administrator
Email: CHD50contactus@flhealth.gov

Services: Dedicated to improving health and health outcomes, the health access team at the Florida Department of Health - Belle Glade Health Center consists of experienced physicians, nurse practitioners, and medical support staff. Together, these highly trained professionals offer numerous years of combined experience providing quality health services to meet the daily, complex needs of a culturally diverse clientele.

Services offered at this location:

- Same day / Next day appointments for most services
- Low or no cost services based on income (sliding fee scale available)
- Maternity care
- Family planning
- Adult and child immunizations
- Women's health/GYN
- Sexual health
- Communicable disease control
- HIV Confidential counseling, testing, & treatment
- PrEP
- Laboratory services
- Nutrition
- Health education
- Women, Infants and Children program (WIC)
- Volunteer Services / Food Pantry
- Emergency Medicaid for Pregnant Women (PEPW)
- Environmental health services related to pollution & sanitation

Languages: Dedicated to quality and a positive patient experience, our team speaks a variety of languages including English, Spanish, and Creole. For all other languages, we offer telephonic translation services including American Sign Language (ASL).

FoundCare

Address: 1500 N.W. Avenue L
Suite A
Belle Glade, FL 33430

Phone: 561.432.5849
Fax: 561.408.9024

Web: www.foundcare.org
Email: info@foundcare.org

Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m.
HIV testing available.

Contact: Sandra Lazarus

Services: Provides the following services to the HIV/AIDS population of Palm Beach County:

- Primary medical care
- Nurse care coordination
- Treatment education
- Outreach/referral to primary medical care
- Substance abuse assessment and referral
- Food pantry
- Direct emergency assistance
- Housing referrals
- Mental health assessments and referrals
- Medical case management
- Medical transportation
- Home Health services
- Health insurance assistance including co-pays and premiums
- Confidential rapid HIV antibody counseling and testing services at area substance abuse centers, soup kitchens, recreational centers, transitional housing, university campuses, community centers, and churches.
- HIV Prevention services including a peer education program for youth, community mobilization, and HIV educational sessions.

Families First of Palm Beach County
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Address: 1500 NW Avenue L, Suite B
Belle Glade, FL 33430
Phone: 561.996.8710
Fax: 561.518.0963
Web: www.familiesfirstpbc.org
Email: info@familiesfirstpbc.org
Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Sharonda Crawford, Program Director, Healthy Families Program
Direct Phone: 561.318.4226
Email: Scrawford@familiesfirstpbc.org

Contact: Ashaki Sypher, Program Supervisor, TOPWA
Direct Phone: 561.318.4225
Email: Asypher@familiesfirstpbc.org

Contact: Euratta Eastmond, Program Coordinator, Bridges to Success
Direct Phone: 561.345.6263
Email: eeastmond@familiesfirstpbc.org

Contact: Diana Cardona, Clinical Director, Behavioral Health Services
Direct Phone: 561.318.4233
Email: atorrens@familiesfirstpbc.org

Contact: Andres Torrens, Chief Program Officer
Direct Phone: 561.318.4233
Email: atorrens@familiesfirstpbc.org

Services:

Healthy Families - 'Promoting positive parent-child relationships': Healthy Families Florida is a nationally accredited home visiting program for expectant parents and parents of newborns experiencing stressful life situations. The program improves childhood outcomes and increases family self-sufficiency by empowering parents through education and community support. Parents voluntarily participate in Healthy Families so they can learn how to recognize and respond to their babies' changing developmental needs, use positive discipline techniques, cope with the day-to-day stress of parenting in healthy ways, and set and achieve short- and long-term goals.

Targeted Outreach for Pregnant Women (TOPWA): TOPWA is an innovative outreach program that strives to encourage high risk pregnant women to be tested for HIV and actively links pregnant women to medical care, case management and other needed services. TOPWA also educates women about the benefits of prenatal care to ultimately lower the number of babies born with prenatal drug exposure and HIV infection. Services include Free HIV and pregnancy testing referrals to community resources, SOBRA Medicaid for prenatal care, WIC for nutritional needs and direct linkage into the Healthy Beginnings System for care coordination of parenting needs.

Behavioral Health Services: Families First is pleased to be able to provide quality Behavioral Health services to children and families in the Western Communities of Palm Beach County (Belle Glade, South Bay and Pahokee). We provide Behavioral Health services to the following populations:

- Children and teens, aged 6-18, and young adults who are enrolled in high school.
- Individual and Family therapy can be provided in the school setting or in the child's home.
- The goal of our work is to empower youth and strengthen families. We do this by utilizing the following modalities: Trauma Informed Care and Trauma Informed Cognitive Behavioral Therapy, Solution Focused Therapy, Psychoeducation and Case Management. We also use play strategies in our clinical work when appropriate. All of our services are provided in the home and our hours of operation are flexible to accommodate children in school and after-care programs and working families.

Bridges to Success: Provides permanent, supportive housing for families that are affected by HIV, chronic mental illness and/ or a substance abuse that impacts their ability to be self-sufficient. Comprehensive social work services are provided to secure appropriate linkages with mainstream and community-based providers that support the self-efficacy in families. Assessments and eligibility through this program is the Lewis Center.

Farmworker Coordinating Council
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Address: 233 West Avenue A, Suite D
Belle Glade, FL 33430

Phone: 561.992.0603
Fax: 561.992.8618
Web: www.farmworkercouncil.org
Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m.

Contact: Lois Monroe
Email: lmonroe@farmworkerCouncil.org

Services: Provide social and human services to migrant and seasonal farm workers. FCC provides help with: emergency assistance, completing forms, food, clothing, utilities, housing, domestic violence victims, education referral, transportation, and general advocacy. Programs offered include education on rights as farm workers and translation. Eligibility is based on income.

FAU Center for Autism & Related Disabilities (FAU CARD)

No office in the Glades

Address: 777 Glades Road
Boca Raton, FL 33431
Phone: 561.213.5751
Fax: 561.297.2507
Web: <http://www.farmworkerCouncil.org/> www.autism.fau.edu
Email: card@fau.edu

Counties Served by FAU CARD: Palm Beach, Martin, St. Lucie, Indian River, and Okeechobee. Although FAU CARD does not have an office located in the Glades, staff will travel to meet with families and attend agency meetings and events in the Glades area.

Services: FAU Center for Autism and Related Disabilities (CARD) provides expert consulting, training and support, at no charge, for people with autism and related disabilities, their families, employers, the professionals, community and governmental agencies serving them. CARD provides support and assistance with the goal of optimizing the potential of people with autism and related disabilities.

Federation of Families of Florida, Inc.

Address: 101 NW 1st Ave
South Bay, FL 33493
Second Location: 19 Everglades St
Belle Glade, FL 33430

Phone: 561.518.7997
Web: www.flfamilies.net
Email: veree@flfamilies.net

Hours: Monday – Friday: 10am – 6:00 p.m.

Contact: Wraparound and Family Support –Willie Lawrence:willielawrence725@gmail.com
Youth Prevention Services –Susie Hammond susie@flfamilies.net

Children's Mental Health System of Care and Open Table –Veree Jenkins,
veree@flfamilies.net, 561.644.4440

Services:

- Family Support – Advocacy, Food Pantry, Parent Training and Support
- Youth Support – Advocacy, mentoring, life skills
- Mental Health Coordination – System of care meetings 2nd Wednesday at 3pm; and Universal Referral Form for Mental Health Services such as wraparound, therapy and support services
- Open Table – Faith-based family support services
- Anger Management and Life Skills

Health Insurance Marketplace

Web: www.HealthCare.gov

Palm Tran - Transportation

Go Glades - Palm Tran

Phone: 561.649.9838

Palm Tran Connection (door-to-door)

Phone: 877.870.9849

Palm Tran Info

Phone: 877.930.4287

Go Glades: Get around the Glades easy and affordably: \$2.00 one-way-ride, 7 days. Service: Weekdays: 5:00 a.m. – 9:00 p.m., Saturdays: 7:00 a.m. – 9:00 p.m., & Sundays: 8:00 a.m. – 8:00 p.m. Go online, open the app or call 561.649.9838 to book your trip.

Palm Tran Connection: The Americans with Disabilities Act (ADA) Program is transportation that is provided within 3/4 of a mile of a Palm Tran bus route during the same hours and days as Palm Tran fixed-route bus service. To become eligible for ADA service, an individual must have a disability which prevents them from riding the fixed-route bus. An individual must first complete an ADA application to be eligible for service. The fare is \$3.50 per one-way trip.

The Transportation Disadvantaged (TD) Program is sponsored by the State of Florida's Transportation Disadvantaged Trust Fund. Service is provided anywhere in Palm Beach County during the same hours and days as Palm Tran's fixed-route bus service. To become eligible for the TD service, the applicant must submit proof of income, or a physician completed medical verification form and their completed application. Eligible customers who may qualify for a discounted Transportation Disadvantaged case include those individuals who are unable to transport themselves, unable to purchase transportation and/or are dependent on others to obtain access to health care, employment, education, shopping, social activities, or other life-sustaining activities due to their physical or mental disability, income status, or age. Children with disabilities or at high-risk, as defined in s. 411.202, also qualify for the TD Program.

The Division of Senior Services (DOSS) Program: The Palm Beach County Board of County Commissioners, the Area Agency on Aging and the Florida Department of Elder Affairs fund the Division of Senior Services (DOSS) Program, for individuals who are age 60 or older, per the eligibility guidelines established by the Older Americans Act (OAA). Service is available Monday through Friday from 8 am to 5 pm, excluding major holidays.

There is no fare requirement for those traveling to the senior center during pre-assigned appointment times.

Florida Community Health Centers – Belle Glade Center
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Address: 941 SE 1st Street
Belle Glade, FL 33430

Phone: 561.518.7001
Fax (Adults): 1.833.464.2494
Fax (Pediatric): 1.833.464.2495

Web: www.fhcinc.org
Email: sking@fhcinc.org

Hours: Monday 8:00 a.m. – 6:00 p.m.
Tuesday thru Wednesday: 8:00 a.m. – 5:00 p.m.
Friday: 8:00 a.m. – 4:00 p.m.

Contact: La'Sophia King - Center Manager

Services: Board Certified adult and pediatric physicians provide preventive and primary health care services for children, adolescents and adults. Services are available for those who speak Spanish, Creole and English.

Services include:

- Sports and School physicals
- Immunizations
- Well child care
- Adult Disease Management (Ex. Diabetes, Hypertension, etc.)
- Communicable Disease Control
- Confidential HIV Counseling and Testing
- Family Planning
- Laboratory Testing
- Referrals for Specialty Care
- Sexually Transmitted Diseases

We offer services on a sliding fee scale for the uninsured and underinsured. We participate with Medicaid, Medicare, Blue Cross/Blue Shield and many other insurance carriers.

Florida Community Health Centers – Pahokee Center

Address: 170 S. Barfield Highway, Suite 101
Pahokee, FL 33476

Phone: 561.924.6100
Fax (Adults): 844.543.0393
Fax (Pediatric): 844.543.0394

Web: www.fhcinc.org
Email: sking@fhcinc.org

Hours: Monday & Thursday: 8:00 a.m. – 6:00 p.m.
Tuesday & Wednesday: 8:00 a.m. – 5:00 p.m.
Friday: 8:00 a.m. – 4:00 p.m.

Contact: La'Sophia King - Center Manager

Services: Board Certified adult and pediatric physicians provide preventive and primary health care services for children, adolescents and adults. Services are available for those who speak Spanish, Creole and English.

Services include:

- Sports and School physicals
- Immunizations
- Well child care
- Adult Disease Management (Ex. Diabetes, Hypertension, etc.)
- Communicable Disease Control
- Confidential HIV Counseling and Testing
- Family Planning
- Laboratory Testing
- Referrals for Specialty Care
- Sexually Transmitted Diseases

We offer services on a sliding fee scale for the uninsured and underinsured. We participate with Medicaid, Medicare, Blue Cross/Blue Shield and many other insurance carriers.

Florida Department of Education – Division of Vocational Rehabilitation

Address: 400 North Congress Avenue
Suite 300
West Palm Beach, FL 33401

Phone: 561.624.6957
Fax: 561.242.5473
Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.
Contact: Ronaldo Trigo

Email: Ronaldo.Trigo@vr.fldoe.org

Services: We focus on results, employment, and independence for individuals with disabilities and injured workers. Referral/application and other information may be obtained at www.rehabworks.org

Florida Department of Revenue – Child Support Program

Address: 2990 North Main Street
Belle Glade, FL 33430

Phone: 850.488.5437

Fax: 850.921.0792

Website: <https://floridarevenue.com/childsupport/Pages/default.aspx>

Hours: Monday – Friday: 8:00 a.m. – 5 p.m.

Services: The Child Support Program's purpose is to help children get the financial support they need when it is not received from one or both parents. To accomplish this, we work directly with the families we serve and partner with state and federal agencies and private companies to carry out critical steps in the child support process. Services:

- Locate parents and assets
- Establish paternity
- Establish and modify child support orders
- Monitor and take action to help parents comply with child support orders
- Receive and distribute child support payments
- Educate and assist parents and the public

We cannot assist with visitation or custody. Your local Clerk of the Court office may be able to provide you with assistance.

Florida Rural Legal Services, Inc.

Glades Address: 624 S Main St
Belle Glade, FL 33430

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.

Phone: 561.993.0003

Fax: 561.993.0004

West Palm Beach Address: 2051 Dr. Martin Luther King Jr. Boulevard
Suite 101
Riviera Beach, FL 33404

Phone: 561.820.8902

Fax: 561.820.8892

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m. Before or after hours by appointment
Web: www.frls.org
Email: probono@frls.org

Services: Provide legal service assistance to low-income individuals and migrant farm workers with food stamps, Medicaid, unemployment compensation, landlord/tenant issues, Social Security, disability education, temporary legal custody, divorce, taxes, child support, and consumer civil matters. Florida Rural Legal Services also aids with locating case management for families with dependent children. Languages spoken in office: Creole, English, Spanish--other languages are available through language line.

Gang Tattoo Removal Program

Contact: Marcia Bahia
Email: Bahiam@pbso.org

Phone: 561.688.4002

Services: The Gang Tattoo Removal Program was originally developed to assist previously gang affiliated individuals as they make the difficult transition back into mainstream society. The program removes the physical appearance of tattoos and other permanent, identifying marks--thus simultaneously removing the proverbial stigma associated with these identifying marks. The treatment is free of charge. Please contact: Marcia Bahia at Bahiam@pbso.org.

Glades Family Education Program (Literacy Coalition of PBC)

Address: 981 SE First Street
Belle Glade, FL 33430

Phone: 561.992.8068
Fax: 561.992.0440
Web: www.literacypbc.org

Hours: Monday – Thursday: 8:45 a.m. – 2:15 p.m.
Contact: Alejandro Garzon
Email: agarzon@literacypbc.org

Services: Offers ABE (Adult Basic Education), GED, ESOL (English for Speakers of Other Languages), parenting classes and limited transportation. Preschool services are offered to children whose parents are enrolled in the program. The program services Belle Glade, South Bay, and Pahokee and is open year-round.

The Glades Initiative, Inc.

Address: 149 SE Avenue D
Belle Glade, FL 33430

Phone: 561.996.3310
Fax: 561.996.3349
Web: www.gladesinitiative.org
Email: info@gladesinitiative.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Karis Engle, President and CEO Email: kengle@gladesinitiative.org

Navigation Assistance- SNAP/Medicaid	mbaltazar@gladesinitiative.org
Glades Area Food Bank	food@gladesinitiative.org
Glades Area Updates – Weekly eblast	updates@gladesinitiative.org
Background Screening Scheduling	background@gladesinitiative.org
Cooking Matters Nutrition Education	food@gladesinitiative.org
Womens' Health Care Program	arios@gladesinitiative.org

We speak English, Spanish and Haitian Creole.

General Services: The work of the Glades Initiative serves both residents and service providers in the Glades community. We work directly with residents, while continuing to maintain a systemic approach--including the need for better communication and collaboration among health and human providers. We accomplish our mission by investigating service delivery barriers, developing strategies to overcome those obstacles, implementing effective strategies, and advocating on behalf of the community. The Glades Initiative services increase communication, coordination, collaboration, and connection to services. The goal of our work is to increase access to services, increase access to information, reduce the barriers to health and human services, impact more effective service provision, and increase services to residents, resulting in a healthier more productive community.

Programs of The Glades Initiative include:

Community Resource Educators – Our navigators assist more than 3,000 residents to access food and health benefits each year. We are an ACCESS community partner and provide help with applications for SNAP (food stamps) and Medicaid/Medicare among other DCF services.

CHOICE Food Pantry- Residents in need can receive food once a week. Currently, our food distribution is on Tuesdays and Wednesdays, with deliveries on Thursdays. See website for most current information.

Glades Area Food Bank – Our food bank distributes healthy food to 6 partner agencies throughout Belle Glade, South Bay, and Pahokee.

Senior Support Program – We assist seniors in the community to access to services--allowing them to live independently and age with dignity in their homes.

Women's Health Program- Helps women navigate access to medical services like mammograms and pap smears.

Glades Community Updates – A weekly email newsletter keeping more than 2,000 subscribers informed about Glades events, provider programs and resources.

Glades Area Resource Guide – A comprehensive, up to date, listing of over 175 service providers in the Glades area.

Trainings – Trainings offered by The Glades Initiative teaching residents: how to shop for, and cook, healthy meals on a budget (**Cooking Matters Nutrition Program**; teaching clients fundamental banking concepts to avoid predatory financial practices (**Financial Literacy**).

Background Screening – We offer Level II (federal and state) background screening services to organizations in the Glades that have this requirement of their employees working with vulnerable populations.

Glades Health Care Center

Address: 230 South Barfield Highway
Pahokee, FL 33476

Phone: 561.924.5561
Fax: 561.924.9466
Web: www.floridacare.net

Hours: Visiting hours: 8:00 a.m. - 6:00 p.m. Special arrangements may be made with the Social Service Director.

Contact: Lynette Wiseman, Administrator
Email: lwiseman@floridacare.net

Services: Skilled Nursing Facility. Accepts various insurance types, including Medicare, Medicaid, Humana, and Private Pay. Also accepts hospice patients. This facility specializes in HIV care and accepts/maintains individuals with dementia-related disorders. We offer intermediate nursing care, physical therapy, occupational therapy, and speech therapy.

Gulfstream Goodwill Industries - Belle Glade Transitional Shelter and Melissa's Place at Lake Village Pahokee

Belle Glade Transitional Shelter

Address: 341 NW 11th St.
Belle Glade, FL 33430

Phone: 561.996.1690

Melissa's Place at Lake Village in Pahokee

Address: 1749 East Main St.
Pahokee, FL 33476

Phone: 561.996.4863

Contact (for both places): Senior Director, Erica Ray
Phone: 561.985.0566

Main Office: 1715 Tiffany Drive East
West Palm Beach, FL 33407

Phone: 561.848.7200
Website: <https://goggi.org/>

Services: Gulfstreams Goodwill Homeless Residential Programs provide permanent, supportive housing that is safe, comfortable, and affordable for single adults with disabilities who are homeless and/or at risk for homelessness. Wrap-around services include, but are not limited to, counseling, life skills development, peer support, case management, job placement, financial literacy education, and psychiatric services. Gulfstream Goodwill operates the following homeless residential programs: Permanent Supportive Housing, Supportive Housing (for up to two years) and Emergency Shelter (for up to 90 days). They participate in a county-wide collaboration when accepting referrals to their programs. The first step in seeking placement in their housing programs is to contact the Lewis Center at 561-904-7900. Upon calling, an individual is screened to determine eligibility. Individuals seeking housing assistance must meet the HUD (Department of Housing and Urban Development) definition of literally homeless*

There are two homeless shelter locations in Western Palm Beach County-- one in Belle Glade and one in Pahokee. The Belle Glade site serves as the intake and assessment center. The Pahokee site provides 42 one-bedroom/one-bathroom units for families, seniors, couples, and singles. The center offers referral, intake, assessment, medical services, shelter beds, employment assistance, and life skills training. Services are offered in partnership with County Human and Veterans Services, the Homeless Outreach Team, The Health Department, Career Source, and homeless service providers in the Palm Beach County Continuum of Care.

Homeless Services – Please contact the Homeless Resource Center (The Lewis Center) at 561.904.7900 (24 hours/7 days per week).

Guardian Ad Litem Program

Address: 2976 State Road 15
Belle Glade, FL 33430

Belle Glade Phone: 561.996.4894
West Palm Beach Phone: 561.355.6224 or 561.355.2773
Fax: 561.355.1913 or 561.996.4854

Website: www.galpbpc.org and www.guardianadlitem.org

Email: GALrecruitment15@gal.fl.gov

Hours: Monday - Friday: 9:00 a.m. – 5:00 p.m. Contact the office for court times.

Contact: Christie Geltz, christie.geltz@gal.fl.gov or Zander Veal, alexander.veal@gal.fl.gov

Services: Child representative agency appointed by the court, representing/advocating for the best interests of children who have been abused, abandoned, or neglected and who are involved in dependency court proceedings. Serves children 0-18 in the Glades and Palm Beach County.

Habitat for Humanity of Greater Palm Beach County

Main Address: 181 SE 5th Avenue
Delray Beach, FL 33483

Belle Glade Office: 1077A S Main St
Belle Glade, FL 33430

Phone: 561.819.6070

Web: www.habitatgreaterpbc.org

Email: info@habitatgreaterpbc.org

Hours: Visit website or call first for information

Contact: Jennifer Thomason, Chief Executive Officer

Services: Affordable Housing/Community Development/Neighborhood Revitalization.

Hanley Foundation

No office in the Glades

Address: 101 Northpoint Parkway
West Palm Beach, FL 33407

Phone: 561.268.2355

Website: <http://hanleyfoundation.org>

Hours: Monday - Friday: 9:00 a.m. – 5:00 p.m.

Services: Drugs & Alcohol Literacy Challenge, Active Parenting, Life Skills Training, Marijuana and Vaping Prevention, Project COPE (Connect for Overdose Prevention and Education), Lifesaver Scholarship Program (Financial assistance for substance use disorder treatment), Project Hope (Suicide Loss Support Group), and QPR (Question, Persuade, Refer) Training to identify warning signs of suicide and/or mental health crisis.

Hanley Foundation is offering 3 free support groups twice a month. Additional details for each group can be found within the clickable links below. These sessions are open to all--please share these resources widely with your networks, clients, and fellow residents.

The support groups include:

1. [Project HOPE](https://hanleyfoundation.org/our-work/support-groups/project-hope/) for suicide loss survivors - <https://hanleyfoundation.org/our-work/support-groups/project-hope/>
2. [Project COPE](https://hanleyfoundation.org/our-work/support-groups/project-cope/) for families who share the experience of a loved one who has died of an opioid overdose, survived an overdose, or are at high risk for overdose - <https://hanleyfoundation.org/our-work/support-groups/project-cope/>
3. [Grief Support after Substance Use Passing](https://hanleyfoundation.org/resources/grief-group/) <https://hanleyfoundation.org/resources/grief-group/>

Health Care District of Palm Beach County

Administrative Office

Address: 1515 N. Flagler Drive, Suite 101
West Palm Beach, FL 33401-3549

Phone: 561.804.5600

Website: www.hcdpbc.org

Hours: 8:00 a.m. – 5:00 p.m.

About the Health Care District: The Health Care District of Palm Beach County is a special taxpayer-funded district that has served as a health care safety net for 35 years to fill in gaps in access to health care services. This unique health care system covers the entire county and provides diverse services as described below.

Services: The Health Care District is a unique health care system that covers the entire county and provides: 13 outpatient health centers that are Federally Qualified Health Centers and serve all patients, adults and children--regardless of ability to pay; a school health nursing team that staffs nearly 170 public schools; two Trauma Hawk aeromedical helicopters; a teaching hospital (Lakeside Medical Center); a skilled nursing facility (the Edward J. Healey Rehabilitation and Nursing Center); a specialty benefits program for eligible, uninsured residents; and quality performance oversight of the county's lifesaving trauma system.

The Health Navigation Program via Epilepsy Alliance Florida

No office in the Glades

Address: 7300 N. Kendall Drive, Suite 760
Miami, FL 33156

Phone: 877.553.7453 or 305.670.4949

Fax: 305.670.0904

Web: <https://healthcarenavigationfl.com/>

Email: healthenrollinfo@eafla.org

Hours: 8:30 a.m. – 5:30 p.m.

Contact: Shannon Charles
Email: scharles@eafla.org

Services: Federally certified healthcare enrollment program that provides in-person & virtual education, counseling, and enrollment assistance to South Florida and the Treasure Coast. We are a 501© (3) organization that provides all services free of charge. Our services include Case management, support groups, Telemedicine Prevention & Education, psychological services, medical services, health literacy, and Camp Boggy Creek & the Affordable Care Act health insurance, also known as Obamacare.

Healthy Mothers/ Healthy Babies Coalition of Palm Beach County, Inc.

Address: 1079 South Main Street
Belle Glade, FL 33430

Phone: 561.517.2541
Phone: 561.996.9275
Fax: 561.996.9274

Web: www.hmhbppbc.org
Email: info@hmhbppbc.org
Hours: Monday – Friday 9:00 a.m. – 4:00 p.m.

Contact: Rosi Vera, Prenatal Outreach Educator
Email: rvera@hmhbppbc.org

Services: The coalition provides assistance to pregnant women to ensure their access to prenatal care and/or a payor source for their care. The completion of the Healthy Start Prenatal Risk Screen, as well as additional assessments, helps determine referrals to the Healthy Beginnings Programs, provided by Children's Services Council, and/or referrals to community resources.

Henderson Behavioral Health

No office in the Glades

Address: 7721 N Military Trail
Suite 5
Palm Beach Gardens, FL 33410

Phone: 561.649.6500
Phone: 561.296.3800 (Youth Services of Palm Beach County)
Fax: 561.649.6501
Web: www.hendersonbh.org

Hours: Monday – Friday: 9:00 a.m. - 5:00 p.m.

Contact: Susan Barbini
Email: PBintake@hendersonbh.org

Services: Provide targeted case management by utilizing the wrap around model. Case managers work with children, youth and their families to build a team and identify natural supports to ensure success. Case managers link and provide advocacy to families around school, medical, and mental health needs. We are not a walk in center. 24/7 Crisis service access mobile response team (adults & youth) 954.463.0911.

HomeSafe

Address: 2990 N. Main Street, Suite 49 (DCF Building)
Belle Glade, FL 33430

Phone: 561.383.9800

Web: www.HelpHomeSafe.org

Hours: 8:30 a.m. - 5:00 p.m. (Monday through Friday)

Contact: Benedicte Muratet, Program Supervisor, West Team

Email: Johannadelossantos@helphomesafe.org

Services: Selected by the Children's Services Council of Palm Beach County, HomeSafe is the exclusive Entry Agency for children from birth through five years of age and their families to the Healthy Beginnings System of Care in Palm Beach County. Through the Entry Agency 0-5, our team screens and assesses children for developmental concerns and social-emotional/behavioral matters, and signs of depression for children and both of their parents--including postpartum depression for newly delivered mothers.

Once a concern is identified, HomeSafe refers all at-risk families to appropriate services, either within the agency or externally.

Through specialized screenings and assessments, HomeSafe caseworkers determine if children are developing and learning at the same rate as other children of the same age. Children are typically evaluated in the comfort of their homes and, based on results of assessments, are referred to a network of free Healthy Beginnings services. The Healthy Beginnings network providers offer a large array of services including, but not limited to: counseling, mentoring, family bonding, child social and behavioral development and effective parenting skills.

The staff at HomeSafe also have the ability to meet with families throughout Palm Beach County with their mobile outreach office. This mobile office is a van that is equipped with all the tools needed to screen and assess a child from 3 months old to the age of 5, for free. The mobile office is also frequently taken to community events throughout the county, where children may also be screened.

Goals of Our Child Development Program:

- Educate families about the importance of child development.
- Help parents monitor their children's growth by providing free screenings and assessments.
- Assist families with small children to build a healthy future--enabling them to be ready to learn when they start kindergarten.

HomeSafe Healthy Beginnings Benefits:

- Referrals to services and a large array of network provider services.
- The Healthy Beginnings System is designed to benefit the entire family.
- Opportunities for young children to realize their full potential & develop at a healthy pace.
- All services are free.
- All services are available in English, Spanish and Creole.

HomeSafe Office Locations: Belle Glade, Wellington, West Palm Beach, Lake Worth, Boca Raton

The Homeless Coalition of Palm Beach County, Inc.

No office in the Glades

Address: 345 S Congress Avenue
Delray Beach, FL 33445

Phone: 561.355.HOME (4663)
Fax: 561.242.7339

Web: www.homelesscoalitionpbc.org
www.facebook.com/homelesscoalitionpbc

Email: homelesscoalitionpbc@gmail.com; info@homelesscoalitionpbc.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact : Jesi Moler-Catala
Jmoler-catala@pbcgov.org

Services: Our Mission is to end homelessness in Palm Beach County. We accomplish this through:

1) Advocacy: The Coalition has been a strong leader within the community by recommending policy changes to improve services for the homeless. It also identifies homeless strategies that can produce results and get the message out to the community for prompt rapid action. The Coalition's Policy and Legislative Committee brings issues forward and offers solutions.

2) Education, Community Outreach and Public Awareness: The Coalition provides educational and awareness information to the community from grade school through college, civic and social groups, corporations and businesses. Two of our major programs: Faces of Homelessness Speakers' Bureau – homeless and formerly homeless speakers share their experiences to put a human face on the issue of homelessness. Project Homeless Connect- a one-day, one-stop opportunity for homeless individuals and families to access resources such as free food, clothing, haircuts, health screening and other essentials. These participants can also access vital services provided by dozens of community agencies under one roof.

3) Raising Funds and Resources to Sustain the Ten-Year Plan to End Homelessness: Fundraising and awareness events, volunteer opportunities, and news dissemination all support the goal of sustaining the Ten-Year Plan.

If you are homeless, please call the Senator Philip D. Lewis Center for more information regarding available services to help end your homelessness at 833.442.9455.

Lake Okeechobee Rural Health Network, Inc. (LORHN)

Call for Appointment in the Glades

Address: 600 Sandtree Drive, Suite 101
Palm Beach Gardens, FL 33403

Phone: 561.844.4220 ext. 1500

Web: www.lorhn.org

Hours: Monday – Friday: 8:30 a.m. – 5:30 p.m.

Contact: Andrea Stephenson-Royster, MBA, MHS, FACHE (Executive Director)
Email: AS Stephenson@hcsef.org

Contact: Tiffany Parrish, Program Director
Email: tparrish@hcsef.org

Services: Lake Okeechobee Rural Health Network, Inc. (LORHN) offers the Glades residents with education, prevention, and linkage related to chronic disease management, diabetes self-management, health literacy, opioid safety and recovery. LORHN also works with the Glades community partners to assess and link residents to social needs (housing, education, employment, childcare, health insurance, etc.).

The Lake Okeechobee Rural Health Network, Inc. (LORHN) was established in 1994 as a non-profit corporation designed to provide for the special and specific needs of the residents, visitors, and businesses in the Lake Okeechobee area. LORHN's mission is to improve access to quality healthcare for rural residents of Glades, Hendry, Okeechobee, Martin and Palm Beach counties and stimulate the financial viability of providers and communities within the Network. Through planning and collaboration, it supports the development of community prevention and health initiatives, increased quality and coordinated utilization of limited primary and behavioral healthcare services.

Lakeside Medical Center

Address: 39200 Hooker Highway
Belle Glade, FL 33430

Phone: 561.996.6571

Fax: 561.996.2898

Web: www.hcdpbc.org/for-patients/hospital

Hours: Everyday – 24 hours

Services: 70-bed, acute care facility accredited by The Joint Commission that provides a 24-hour physician-staffed emergency room with access to the Health Care District's Trauma Hawk air ambulance.

Lakeside Medical Center offers:

- Inpatient and outpatient services
- Pediatrics
- General surgery
- Radiology, including:
 - o CT
 - o MRI/MRA
 - o Nuclear medicine
 - o Ultrasound
 - o Fluoroscopy
 - o 3-D Mammography
 - o X-Ray
- Respiratory therapy

About Lakeside Medical Center: Lakeside Medical Center serves the residents of the rural agricultural region of western Palm Beach County--bordering Lake Okeechobee. The Health Care District constructed and opened the 70-bed, acute care hospital in 2009--which features all private patient rooms. The hospital's dedicated medical staff has earned high marks for quality care and patient satisfaction compared to public hospitals nationwide. Staff includes both primary care and specialist who provide comprehensive and continuing health care for the individual and family across all ages. In 2022, the Health Care District launched its new ground ambulance program, LifeTrans, that provides Health Care District patients with 24/7 emergency advanced life support (ALS) and basic life support (BLS) transport services--as well as secondary ALS transport services. One of the District's two ambulances is based at Lakeside Medical Center to support the safe and rapid transport of hospital patients needing a higher level of care.

Lakeside Medical Center is proud to be named #1 in the nation as the most racially inclusive hospital, as ranked by the Lown Institute in 2022. Our other national awards include a 2023 and 2020 gold-level AORN Go Clear Award™ for safety in surgery, and an "A" safety grade as a top hospital in the nation for patient safety from Leapfrog's Hospital Safety Grade in the Fall of 2018.

In 2011, the hospital established a rural Family Medicine Residency Program. Lakeside Medical partners and academic and community organizations, including Nova Southeastern University and the Florida Department of Health in Palm Beach County, helped establish this program. In 2023, our Family Medicine Residency Program graduated its eleventh class of Family Medicine Residents. We are Florida's only rural, teaching hospital.

Legal Aid Society of Palm Beach County, Inc.

No Office in the Glades

Main Office

Address: 423 Fern Street, Suite 200
West Palm Beach, FL 33401

Hours: Monday - Friday: 9:00 a.m. – 5:00 p.m.– by appointment
Phone: 561.655.8944

Fax: 561.655.5269
Web: www.legalaidpbc.org
Email: info@legalaidpbc.org

Contact: Jennifer Rothman, Paralegal – 1.800.403.9353, Ext. 273 (Family Law)
Email: jrothman@legalaidpbc.org

Outreach office – Family Law

Belle Glade Courthouse, 2950 State Road 15, Courtroom 2, Belle Glade, FL 33430

By appointment only. Call Jennifer at above number to schedule an appointment.

Medical Legal Partnership Project – Special appointments available by calling 561.655.8944 ext. 293

Outreach – Belle Glade Courthouse, 2950 State Road 15, Courtroom 2, Belle Glade

Services: Quality civil legal advice, representation and education provided to disadvantaged children, families and individuals residing in Palm Beach County to protect their personal safety, improve their opportunities and living conditions, and promote self-sufficiency. Areas of practice include dissolution of marriage, adoptions, paternity and relative custody cases, fair housing cases, elder law issues, immigration, legal problems related to health and safety of patients served by the C.L. Brumback Center and foster children mentoring program with emphasis on education.

Lupus Foundation of America, Southeast Florida Chapter

No office in the Glades

Address: 2300 High Ridge Road, Suite 375
Boynton Beach, FL 33426

Phone: 561.279.86060

Fax: 561.935.1435

Web: www.lupusfl.org

Email: info@lupusfl.org

Contact: Jillian Gorycki

Email: gorycki@lupus.org

Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m. (Hours subject to change due to events)

Services: Lupus support and education group for patients and families, as well as referrals and advocacy. Our mission is to provide ongoing support, information and hope to any person touched by lupus. Please call for more information.

McKinney - Vento Program with PBC School District

Address: 425 W.Canal St, N
Belle Glade, FL 33430

Phone: 561.829.1124

Email: MVPhomeless@palmbeachschools.org

Services: Link unhoused students with educational services and other services. Provide school supplies, school uniforms, and toiletries.

Mental Health Association of Palm Beach County

Address: 241 Avenue A
Belle Glade, FL 33430

Phone: 561.832.3755

Web: <https://mentalhealthpbc.org>

Contact: Andy McAusland – 561.758.6700

Services: Clubhouses are a local, community-based solution to the mental health crisis. The Glades Clubhouse is an evidence based, voluntary program that provides opportunities for work, fellowship and support to help people with mental illness recover their lives. Because we focus on strengths and abilities, and not on illness, we do not have clinical services. Membership in the Clubhouse is free.

Mental Health First Aid Coalition of Palm Beach County

Address: Alpert Jewish Family Service
5841 Corporate Way, Suite 200
West Palm Beach, Florida 33407

Phone: 561.713.1851
Fax: 561.684.5366
Web: www.AlpertJFS.Org

Contact: Cindy Wides, Director Mental Health First Aid.
Email: Cindy.Wides@AlpertJFS.org

Services: Mental Health First Aid is an 8-hour course that gives people the skills to help someone who is developing a mental health problem or experiencing a mental health crisis. The evidence behind the program demonstrates that it builds mental health literacy, and helps the public identify, understand, and respond to signs of mental illness.

Just as CPR training helps a person with no clinical training assist an individual following a heart attack, Mental Health First Aid training helps a person assist someone in a health crisis such as contemplating suicide. Our goal is to help support an individual until appropriate, professional help arrives. Mental Health First Aiders learn a single 5-step strategy that includes assessing risk, respectfully listening to and supporting the individual. Participants are introduced to risk factors and warning signs for mental health and substance use problems, engage in experiential activities that build understanding of the impact of illness on individuals and families, and learn about evidence- supported treatment and self-help strategies.

This course is offered in adult focus and youth focus. The course gives people the tools to help friends, family members, colleagues, or others in their community. Please call Cindy Wides, if you would like to attend a training or host a training at your organization. Trainings can be taught in 2, 4-hour training sessions or 1, 8-hour day. Participants will leave with a class manual that is a reference guide for all types of mental illnesses and substance use disorder.

National Alliance for Eating Disorders

No office in the Glades

Address: 4400 N. Congress Ave Suite 100, West Palm Beach, FL 33407

Phone: 1.866.662.1235

Fax: 561.653.0043

Web: www.allianceforeatingdisorders.com

Email: info@allianceforeatingdisorders.com

Hours: Monday – Friday: 9:00 a.m. – 5:30 p.m.

Services: The National Alliance for Eating Disorders is the leading national non-profit organization providing education, referrals, and support for all individuals, including their loved ones, who are experiencing eating disorders. We are located in West Palm Beach Florida, which is the base for our Psychological Services program that provides therapy services and local in-person support group to residents of Palm Beach County.

Psychological Services

Psych Services is our therapy program for 18+ individuals in Palm Beach County and surrounding counties who are uninsured or underinsured. We can provide services on a sliding scale from \$5-\$40 depending on income and dependents.

Referrals

We have a free, clinician-led helpline that can help with support and provide referrals for those seeking specialized care. We also have a directory called FindEDHelp.com where individuals can look for providers themselves, if that is more convenient for them.

Referral Helpline: 1-866-662-1235

www.findEDhelp.com

Education

Our education department does presentations and facilitates National Training Days and Florida Specific Training Days for CE's at a low cost. This allows clinicians and providers to learn more about eating disorders and specific treatment methods.

Support Groups

The Alliance provides free, weekly, clinician-led eating disorder support groups--which allow community members to receive support and connect with others who have walked similar paths. We offer virtual and in-person support groups. Our in-person West Palm Beach support group information is below.

Pro-Recovery Individual Group (18+):

Mondays: 7:00 p.m. - 8:30 p.m. EST

Location: 4400 N. Congress Ave Ste 100
West Palm Beach, FL 33407

New Hope Charities

Address: 7450 State Road 15, US Highway 441 North
Pahokee, FL 33476

Phone: 561.924.7986
Fax: 561.924.9670

Web: www.newhopecharities.org
Email: gr@nhckids.org

Hours: Monday – Friday: 9:30 a.m. – 6:00 p.m.
Contact: Guillermo Rivera – Director, Programs & Services.

Services:

- Accredited (Council on Accreditation) and Gold Seal rated (Family Central), after-school care for elementary school children (aged 5-12) offering: homework assistance, computer learning, arts & crafts, recreation and interactive activities. Activities related to science and technology, ecology, and animals are offered through collaboration with the Center for Creative Education, the Science Museum, and The Palm Beach Zoo.
- Nine-week summer camp featuring three field trips per week.
- On site Elementary School (Glades Academy Charter School) serving K-5.
- Monthly food bag distribution to registered families.
- Annual Holiday Toy Giveaway
- Medical services through the Grace Healthcare Solutions family health clinic on site.
- Library services twice per month through a collaboration with the Palm Beach Library System's "Bookmobile."

Pahokee Housing Authority

Address: 465 Friend Terrace
Pahokee, FL 33476

Phone: 561.924.5565

Fax: 561.924.1952

Email: spolineni@pahokeehousing.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.; closed for lunch 12:00 p.m. – 1:00 p.m.

Contact: Inger Harvey, Executive Director

Services: Pahokee Housing Authority (PHA) provides suitable and affordable housing, free from discrimination to eligible applicants. PHA currently manages 482 Public Housing units among four (4) developments: Fremd Village, McClure Village, McClure Annex, and Padgett Island. Of these

units, 129 have been converted into Low Income Housing Tax Credit Units (LIHTC), named Isles of Pahokee II. PHA also administers ninety (90) Section 8 Housing Choice Vouchers, including ten (10) VASH vouchers, and also have 50 Mainstream vouchers to help housing for elderly population. Additionally, Pahokee Housing Authority promotes economic opportunity with two (2) self-sufficiency programs: Family Self-Sufficiency (FSS) for Section 8 residents and the Resident Opportunity and Self-Sufficiency (ROSS) for Public Housing residents.

Palm Beach County Division of Human Services

Address: 38754 State Road 80
Belle Glade, FL 33430
First floor of the C.L. Brumback Health Center

Phone: Call Center 833.273.9455 (833-CSD-WILL)
Office 561.996.1630

Fax: 561.996.1596

Web: www.pbcgov.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Yrinea Delbosque

Email: YDelBosq@pbcgov.org

Services: Palm Beach County Division of Human Services serves people who are in financial or other crisis situations. The mission of Human Services is to provide, serve, and educate eligible residents through the case management process, provision of social services, advocacy and community linkage thereby empowering the individual/family to improve their quality of life. A partnership is created between the agency and the individual or family to achieve these objectives.

The Division of Human Services has created numerous programs to serve the community. These programs are funded through county funds, grants, and other funding sources. The programs are categorized as financial assistance and intervention services. We also receive Care to Share funding through Florida Power and Light to assist eligible residents with their FPL bills. Residents must meet certain criteria for eligibility for the different programs. Specific services include rental assistance, utility assistance, utility and rental security deposits when funds are available, food assistance, case management and supportive counseling. A comprehensive intake assessment and eligibility determination is made for each individual or family. The goal of all service plans is to achieve self-sufficiency and/or economic stability. This office can also link individuals and families experiencing homelessness with the Lewis Center for services. Please call us for an appointment at 833-CSD-WILL.

Palm Beach County Division of Senior Services (West County Senior Center)

Address: 2916 State Road 15
Belle Glade, FL 33430

Phone: 561.996.4808 or 4818

Web: www.pbcgov.com

Email: rbuckle@pbcgov.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Rene Buckle Henry, Center Manager

Services: The West County Senior Center provides services to older individuals aged sixty (60) and older through:

- Senior Center programs and activities
- Congregate Meal Site served Monday through Friday (Transportation may be available)
- Case Management for In-home and Community-based Services
- Emergency Home Energy Assistance
- Volunteer Opportunities
- Information and Referral

Palm Beach County Office of Community Revitalization

No office in the Glades

Address: 2300 N Jog Rd, 2nd Floor
West Palm Beach, FL 33411

Phone: 561.233.5311

Fax: 561.656.7930

Web: www.pbcgov.com/ocr

Email: OCRNews@pbcgov.org

Hours: Monday – Friday: 7:30 a.m. – 5:00 p.m.

Contact:	Houston L. Tate, OCR Director	Ruth Moguillansky, OCR Principal Planner
Direct line:	561.233.5303	561.233.5376
Fax:	561.656.7930	561.656.7963
E-mail:	htate@pbcgov.org	rmoguill@pbcgov.org

The mission of the OCR is “to strengthen and improve Palm Beach County (PBC) neighborhoods by engaging citizens' participation, enhancing governmental response to community needs and providing

education, technical and financial assistance to help residents plan and implement sustainable neighborhood improvements.”

Services: The OCR facilitates and coordinates community revitalization initiatives within designated residential neighborhoods in unincorporated Palm Beach County. Projects and initiatives are funded through allocations by the Board of County Commissioners and are implemented in partnership with other County departments and outside agencies. Examples of community revitalization projects include: paving, drainage, water improvements, installation of streetlights, speed humps, and sidewalks, construction of neighborhood parks, land acquisition, and feasibility studies. In addition, the OCR works with other departments to review annexations and development proposals for consistency with community revitalization goals.

The OCR offers a wide variety of programs and services to assist residents in effectively accessing and utilizing County services and resources and enabling them to manage community related issues to reverse community decline.

The OCR offers the following programs over the year:

- **Abundant Community Initiative (ACI)** – ACI is a neighborhood engagement and community organizing framework that provides tools for neighbors to get to know and connect with each other at the block level, shape community life according to residents’ vision for their neighborhood, build community identity and pride through shared ownership and responsibility, increase safety and neighborhood wellbeing, and foster an environment of care for one another. The overall goal of the initiative is to help communities become places where people know their neighbors, watch out for each other, and enjoy many opportunities for social, educational and recreational interaction.
- **Back to School PBC!** – Back to School PBC! is an annual event planned, funded and implemented by the Office of Community Revitalization in partnership with County departments, the Palm Beach County Sheriff’s Office, the Spirit of Giving Network, the Children Services Council of Palm Beach County, and a collaboration of several community-based organizations and volunteers. The event provides free backpacks, school supplies, food, a health fair and access to community resources for Palm Beach County students in need from Pre-K through 12th grade from low- or no-income families enrolled in the public or charter school system. Students must reside within designated residential neighborhoods or mobile home parks within unincorporated Palm Beach County.

In addition to the backpacks and school supplies, and depending on the location and resource availability, participating students may also receive haircuts, school uniforms, sneakers, socks, blood tests, biometric health screenings, vision screening, hearing tests and other health-related services to ensure they are ready for the first day of school. The event also provides families with exposure to other community resources to help them on their road to self-sufficiency and improve their children’s success in school.

- **Neighborhood Engagement and Transformation (NEAT) Grants Program** – This program provides funding to neighborhood based groups and/or organizations for projects that improve the quality of life in their communities. The NEAT Grants Program enables residents to develop small collaborative community projects and see their ideas through to completion. Grants may be used for a wide variety of activities and projects, and resident groups are encouraged to think in new ways about what will work in their communities and with whom they might partner. NEAT grants are intended to build the skills and capacity of project leaders to transform their neighborhoods.
- **Neighborhood Street Lighting Program (NSL)** – This program was created to provide funding

for the installation and maintenance of citizen petitioned streetlights at approved locations along County owned and maintained roadways in designated CCRT areas that experience above-average nighttime criminal activity, as well as unsafe pedestrian and vehicular mobility conditions.

- **Neighborhood Speed Hump Program** – This program provides funding for the installation and maintenance of citizen petitioned speed humps at approved locations along County owned and maintained roadways within CCRT areas to improve both vehicular and pedestrian safety.

The OCR also provides or supports the following services for Palm Beach County residents:

- **Link to Local Government** – The OCR serves as the liaison office on behalf of Palm Beach County and OCR staff is often called upon to help schedule meetings with neighborhood groups and organizations, county staff and other governmental entities to seek input on community concerns and determine what assistance can be provided by the County.
- **CCRT and GTAC Coordination** – The OCR facilitates and collaborates with other County Departments on the Countywide Community Revitalization Team (CCRT) and Glades Technical Advisory Committee (GTAC). The CCRT was created to coordinate stabilization/revitalization activities in designated Palm Beach County neighborhoods.
- Regularly scheduled meetings allow County departments and residents to exchange information about what departments are doing, receive input from the residents, prevent duplication, concentrate efforts at the same time, and determine what is working and what is not. The CCRT meets the 3rd Tuesday of every month at the Vista Center, in West Palm Beach, and focuses on eastern Palm Beach County.

GTAC provides a regional perspective and serve in an advisory role in planning efforts affecting the Glades region communities. The OCR is dedicated to increasing the communication and participation with Glades communities, organizations and residents in the Glades on Countywide matters through formal agreements, appointed committees, County programs and other information efforts. GTAC meets the third Thursday of every month rotating locations in Belle Glade, South Bay, Pahokee, and Canal Point.

- **Individual and Community Meetings** – Individual meetings are typically held to address specific community concerns and provide training or guidance to neighborhood leaders on specific subjects. Community meetings are held throughout the County to seek input on specific issues or projects, provide information on County programs, and bring together across-section of viewpoints to exchange ideas and information, identify resources and volunteers, and establish goals and action plans when necessary. These meetings are a great opportunity to undertake a community dialogue on citizen engagement to identify how citizens wish to be involved in shaping community life and how the local government can contribute to meeting citizen aspirations.
- **Speaking Engagements** – The OCR makes presentations to neighborhood groups and civic organizations, schools, and homeowners' associations on a variety of topics, and coordinates with other organizations as needed. These speaking engagements are a great way for residents to learn about the many programs and services offered by the OCR and Palm Beach County.
- **Referral Program** – The OCR provides referrals to government programs and services, receives citizen complaints about neighborhood issues, and coordinates with other County departments and outside organizations to better serve the public. The OCR provides resource referral and facilitates problem-solving for neighborhood-identified issues. The OCR responds to various concerns by

gathering information, examining the issues, and either making referrals or developing options and implementing solutions.

- **Brochures and Handouts** – Brochures and handouts are designed and used to inform residents about OCR's programs, important events, meeting announcements, and volunteer opportunities. Templates are also designed and made available to community groups to use in their outreach initiatives.
- **Website** – The OCR's website is intended to better educate and communicate with citizens. It provides information on OCR programs and services, and a wealth of information and tools to help residents stabilize and revitalize their communities. Through the website, citizens can provide feedback on OCR programs and services, request assistance, register for workshops and sign up for OCR's *Community Connect* publication.

Palm Beach County Office of Equal Opportunity

No office in the Glades

Address: 301 N Olive Ave, 10th floor
West Palm Beach, FL 33401

Phone: 561.355.2558
Fax: 561.355.4932

Web: www.pbcgov.com/equalopportunity
Email: Pguerrie@pbcgov.org

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.

Contact: Pamela Guerrier, Director

Services: Investigates and resolves complaints of discrimination in employment, housing and public accommodations based on race, color, sex, religion, national origin, familial status, disability, age, marital status, gender identity or expression and sexual orientation.

Palm Beach County Public Defender's Office

Address: 2950 State Road 80, Room N400
Belle Glade, FL 33430

Phone: 561.996.4880
Fax: 561.996.4834

Email: jwade@pd15.org

Hours: Monday – Friday: 8:00 a.m. – 4:00 p.m.

Contact: Jerry Wade

Services: Provide legal counseling to individuals who are assigned by the court for criminal cases and who cannot afford to hire a lawyer. The court makes determination of indigence. Eligibility for services is determined by the courts.

Palm Beach County Sheriff's Office District V
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Address: 38840 State Road 80
Belle Glade, FL 33430

Phone: 561.996.1670
Fax: 561.992.1123
Web: www.pbso.org
Email: luty@pbso.org

Contact: Capt. Edward Luty

Services: Law enforcement agency for unincorporated areas of Palm Beach County and for certain municipal or private entities.

Palm Beach County Public Safety Department Victim Services & Certified Rape Crisis Center
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Address: West County Governmental Center
2976 State Road 15
Belle Glade, FL 33430

Phone: 561.996.4871
561.833.7273 (24-hour Helpline)
Fax: 561.992.1204
Web: www.pbcgov.org/publicsafety/victimservices
Email: tellick@pbcgov.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Terris Ellick, Team Supervisor
Nicole Bishop, Director, Victim Services/Justice Services

Services: With compassion and respect, we assist victims of sexual assault, domestic violence, homicide, DUI, human trafficking and other violent crimes through crisis response, advocacy, therapy, forensic exams and community awareness. Our services are provided to all crime victims in Palm Beach County--regardless of the victims' race, sex, color, religion, national origin, disability, age, sexual orientation, marital status, or gender identity or expression.

Our core services are:

- provision of crisis counseling / intervention
- therapy (individual and support groups)
- forensic medical examinations
- advocacy
- court accompaniment
- assistance with completing and filing for Protection Orders
- assistance with completing and filing Victim Compensation Applications
- information about the criminal justice system
- referrals to social service agencies, including shelters
- information about batterers' intervention programs
- support services for next of kin and or family members who have been impacted by the violent death of a loved one
- coordinate homicide support group
- liaison with the State Attorney's Office, law enforcement entities, courts, and other areas of the judicial system

Our agency also staffs an emergency (24 hours) helpline for rape victims, other victims of violent crime, and law enforcement in Palm Beach County.

Palm Beach County Youth Services Department – Youth and Family Counseling

Address: 2976 S.R. 15
Glades Office Building
Belle Glade, FL 33430

Phone: 561.992.1233
Fax: 561.996.4832
Web: <https://discover.pbcgov.org/youthservices>

Email: YSD-YFC-WestAppt@pbcgov.org or kcavalie@pbcgov.org

Hours: Monday – Thursday (8:00 a.m. – 7:00 p.m.)
Contact: Ana Miranda, LMHC or Katia Cavalie, LCSW

Contact Phone: 561.276.1340

Services: Youth & Family Counseling is a three-to-four-month community-based program providing FREE therapeutic services for families with children and youth up to age 22. We offer family therapy, individual therapy, group therapy, and school-based counseling services. We also serve as a field placement site for Master's level interns in various mental health disciplines.

Palm Beach State College - Belle Glade Campus

Address: 1977 College Drive
Belle Glade, FL 33430

Phone: 561.996-7222

Fax: 561.993.1170

Web: www.palmbeachstate.edu

Email: westexecdean@palmbeachstate.edu

Hours: Monday – Thursday: 8:00 a.m. – 7:00 p.m.
Friday: 8:00 a.m. – 12:00 p.m.

Contact: Dr. Latanya McNeal

Services: PBSC offers college credit courses and degrees for university transfer students, as well as occupational and technical training, corporate and continuing education, community outreach and cultural and artistic performances.

People of Purpose

Address: P.O. Box 2835
Belle Glade, FL 33430

Phone: 561.530.9169

Email: peopleofpurposefl@gmail.com

Web: Peopleofpurposefl.org

Contact: William Freeman, CEO & Founder
Email: wfreeman@peopleofpurposefl.org

Phone: 561.708.0150

Contact: Chenise Bonilla, Executive Director
Email: chenise.bonilla@gmail.com

Phone: 631.241.3372

Services: Peer support for returning citizens (Individuals who are impacted by the justice system). People of Purpose, Inc. serves men, women, juveniles, and family members with peer support, advocacy, transitional jobs, coaching and mentoring, training and education, access to resources, help restore rights, and release and transport services.

People of Purpose, Inc. serves to:

- Break cycles of poverty and recidivism
- Foster positive reintegration
- Keep juveniles in school and promote graduation
- Encourage family unity
- Cultivate a life filled with purpose

We are your partner in success as you reintegrate into society. We're dedicated to serving and supporting you on your journey!

Planned Parenthood –Education Department

No Office in the Glades

Address: Administrative Offices
2300 N. Florida Mango Road
West Palm Beach, FL 33409

Phone: 561.848.6402
Fax: 561.848.4461

Web: www.ppsenfl.org
Email: Daneila.Mcvea-Smith@ppsenfl.org
Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.

Contact: Daneila Mcvea-Smith, Program Director

Services: Planned Parenthood of South, East and North Florida recognizes the critical role of comprehensive sexuality education in reducing the rate of unintended pregnancies and sexually transmitted infections (STI's) including HIV. We deliver comprehensive and medically accurate information that empowers people of all ages to make informed decisions and lead healthy lives. To accomplish this, we use the most sophisticated instrument in medicine: accurate information through our various programs. Our innovative health education and teen outreach programs teach young people how to make healthy decisions, and train teachers, parents, and caregivers how to have honest, open discussions with the young people in their lives.

Sickle Cell Foundation of Palm Beach County and Treasure Coast, Inc.

Pahokee- (Office currently in Belle Glade)

Address: 3 SE Ave K
Belle Glade, FL 33430

Address: 491 East Main Street
Pahokee, FL 33476

Phone: 561.902.1102

Contact: La Trell Banks-Summersett
Email: lsummersett@sicklecellpbc.org

Web: www.sicklecellpbc.org

Hours: Monday – Friday: 8:30 a.m. – 5:30 p.m.

Eligibility: Individuals with Sickle Cell Diseases/Trait and family members.

Services: Recruit and train volunteers to understand the importance of good health, prenatal care, proper nutrition and a healthy lifestyle to reduce the disproportionate, high infant mortality/morbidity rates in the Black community.

West Palm Beach

Address: 1600 North Australian Avenue
West Palm Beach, FL 33407

Phone: 561.833.3113
Fax: 561.659.4505

Web: www.sicklecellpbc.org

Hours: Monday – Friday 9:00 a.m. – 5:00 p.m.
Contact: Shalonda Warren
Email: info@sicklecellpbc.org

Services: Special programs for individuals with Sickle Cell Trait/Disease, including monthly support group meetings and activities for clients and their families, genetic education and counseling to pregnant or parenting women and teens in Palm Beach and the 4 northern counties, group presentations and seminars for medical and health care professionals, in-service education and workshops for medical, social service and education providers. Information, education, and counseling is provided to parents of newborns who test positive for the sickle cell trait. Literature available in English, Creole, and Spanish.

Social Security Administration

Address: 925 SE 1st Street
Belle Glade, FL 33430

Phone: 1.800.772.1213
1.800.325.0778 (TTY)

Fax: 561.996.2183 (1.833.950.2814)

Web: www.socialsecurity.gov

Hours: Monday – Friday: 9:00 a.m. – 4:00 p.m.

Services: Provide payments to retirees, individuals with disabilities, and survivor benefits.

South County Mental Health Center, Inc. – Mobile Response

Address: 808 NW Avenue D
Belle Glade, FL 33430

Phone: 561.382.3555 MRT
561.708.8396 Main

Web: www.scmhcinc.org
Email: bryanm@scmhcinc.org
angela.holliday@ppsenfl.org

Contact: Melissa Bryan, Mobile Response Supervisor

Services: The Mobile Response Team provides on-demand crisis intervention services in any setting in which a behavioral health crisis is occurring, including homes, schools and emergency departments. Mobile response services are available 24/7 by a team of professionals and paraprofessionals, who are trained in crisis intervention skills to ensure timely access to supports and services. Services include evaluation and assessment, development of safety or crisis plans, providing or facilitating stabilization services, supportive crisis counseling, education, development of coping skills, and linkage to appropriate resources.

The Salvation Army

No Office in the Glades

Main Address: 2100 Palm Beach Lakes Blvd.
West Palm Beach, FL 33409

Phone: 561.686.3530

Web: www.salvationarmy.org
Email: Catalina.caceres@uss.salvationarmy.org

Fax: 561.686.7858
Hours: BY APPOINTMENTS ONLY

Contact: Catalina Caceres

Services: The Salvation Army Social Service Programs meet the basic needs of daily life for those without the resources to do so themselves. Individual and family case management helps set goals to meet specific physical, emotional and social needs of those who enter our doors—all leading to hope, self-worth and independence.

Ministry to the whole person—body, mind and spirit—are the hallmarks of the services offered by The Salvation Army. Social Services offer aid to the community in many areas. In Palm Beach County, these areas currently include:

- Partial payment of FPL bill. The Salvation Army does not have funding for water/sewage, Gas, etc.
- Emergency Food pantry—Must call to schedule appointment. Monthly Food Distribution takes place on the first Wednesday of every month from 10 a.m.-12 noon.
- Disaster Furniture
- Clothing Voucher
- Department of Families & Children regarding Food Stamps, Medicaid, etc.
- Referrals to community agencies, if needed.

Title I Migrant Education Program (School District of PBC)

Address: 2625 NW 16th St., Building 2
Belle Glade, FL 33430
Phone: 561.996.4909 (west area)
Web: www.palmbeachschools.org
Email: Jorge.echegaray@palmbeachschools.org
Fax: 561.996.4917

Hours: Monday – Friday: 8:00 a.m. – 5:00p.m.
Contact: Jorge Echegaray, Migrant Manager

Services: Title I Migrant Education is a federally funded program that assists selected local school districts in providing supplemental education services needed by migratory children. The program helps children develop oral and written language, and other communication skills. It also focuses on reading, mathematics, and other core subjects to improve student achievement. Coordinated supportive services may also be provided.

Trustbridge Hospice

No Office in the Glades

Address: 5300 East Ave – West Palm Beach, FL 33407
Phone: 561.848.5200
Fax: 561.845.2044
Web: <https://www.trustbridge.com>
Email: chernandez@trustbridge.com
Email: info@trustbridge.com

Toll Free: 888.441.4040
Hours: Toll-free number available 24 hours a day.

Services: From palliative to hospice, we offer support for families facing any stage of illness. If you or someone you love has been diagnosed with a serious illness, you can rely on the compassionate professionals of Trustbridge. As our name suggests, you can trust us to do what is necessary to guide you and your family through this difficult time and provide the loving care you need. You are not alone.

Since 1978, Hospice of Palm Beach County, Hospice of Broward County and Hospice by the Sea have cared for 200,000 families in South Florida. These three hospices are now one branch of Trustbridge, a community nonprofit that provides support for families facing a serious illness, 24 hours a day. Our other services include home health care, palliative medicine, caregiver support and bereavement programs. You can depend on Trustbridge to find the pathway that enables you and your loved one to live every day to the fullest.

We Help Communities “2” Develop Corporation

Address: 349 Southeast Third Street
Belle Glade, FL 33430

Phone: 561.992.5854
Fax: 561.993.2214

Web: www.wehelpcommunities.org
Email: mbarber@wehelpcdc.com

Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m.

Contact: Moses Barber

Services: We Help CDC is a Housing and Urban Development (HUD), approved Housing Counseling Agency, that provides the following services in our target areas of Dade, Broward, Palm Beach and Brevard Counties: mortgage foreclosure prevention counseling, credit counseling, first time home buyers educational seminars, Fair Housing Workshops, and renter counseling. In addition, We Help is a Housing Developers that builds and sells homes throughout the Glades Area. We provide a variety of other services to veterans and their families.

Women, Infants, and Children (WIC) Program

Address: 38754 State Road 80
Belle Glade, FL 33430

Phone: 561.983.9220
877.693.6703 for appointments or 561.357.6007
Fax: 561.996.1612

Web: <http://www.floridawic.org/>

Hours: Monday - Friday, 8:00 a.m. - 5:00 p.m.
(Except 1st Thursday Afternoon of every month)

Services: Special Supplemental Nutrition Program for pregnant, breastfeeding, postpartum women, infants, and children up to age 5. Participants must meet WIC eligibility requirements.

- Nutrition Assessment
- Nutrition Education and Counseling

- Nutrition Education Groups
- Breastfeeding Information, Breast Pump Loan Program, Counseling & Technical Support
- EBT card issuance for Specific Healthy Foods
- Referrals to Health Care, Immunizations and Community Services
- For more information, visit the Florida WIC www.FloridaWIC.org
- "WIC is an equal opportunity provider."

West Technical Education Center

Address: 2625 NW 16th Street
Belle Glade, FL 33430

Phone: 561.829.4620
561.829.4607 Main & High School
561.829.4615 and 561-829-4603 Adult Education

Fax: 561.829.4627
Web: www.wtec.palmbeachschools.org
Contact: Dr. Charlene R Ford, Principal
Email: Charlene.ford@palmbeachschools.org

Services: West Technical Education Center (West Tech) provides career and technical training for high school and adult students. Training programs at West Tech are accredited by Cognia (high school) and the Council on Occupational Education (adult). More information about accreditation can be found at Cognia.org and Council.org, respectively.

High school students interested in acquiring skills in the areas of construction or manufacturing can enroll in the H.E. Hill Construction Academy or the Mechatronics (Advanced Manufacturing) Academy. High school programs are free of charge and the students earn high school credit. Transportation is provided to West Tech from their local high school.

Adult students are able to enroll in a variety of programs at no or low cost. Most classes are offered year-round. Program options include:

- Adult Basic Education
- Commercial Vehicle Driving (CDL)
- EKG Aide & Tech
- English for Speakers of Other Languages (ESOL)
- Forklift Operator
- General Equivalency Diploma (GED)
- Home Health Aide
- Medical Assisting (anticipated Fall 2024)
- Phlebotomy
- Pre-Apprentice (Welding, Carpentry, Electrical, Plumbing, HVAC)
- Substitute Educator

For additional information on high school programs contact the school directly or your child's guidance counselor; contact West Tech directly about adult programs.

PediPec

No office in the Glades

Address: 1402 Royal Palm Beach Blvd
Suite 600
Royal Palm Beach, FL 33411

Phone: 561.283.3988
Fax: 561.283.4721

Contact: Randi Welliver RN, Community Outreach Specialist. 561.201.5771

Email: randijill1@aol.com; dmiller@pedistat.com; elbac@pedipec.com

Services: PediPec provides daycare for children with complex medical needs (Prescribed Pediatric Extended Care) from birth-21 years of age. Our services are covered by Medicaid. At our center we provide physical, occupational and speech therapies. We have a teacher on-site daily and we have Spanish and Creole speaking staff as well as English. We also provide transportation with medical staff to and from our center. We serve Palm Beach County-- including Belle Glade, Broward and Dade Counties.

Veterans Golf Clinic -Belle Glade First Tee

Address: 2619 W Canal St N, Belle Glade, FL 33430

Phone: 561-842-0066

Web: <https://firstteefloridagoldcoast.org/palm-beaches/pb-programs/veterans-special-needs/>

Registration: https://docs.google.com/forms/d/1swGF0bGHPLMKUSDftNPrMOSc1uP2EKG0hd0TLv2JnWs/viewform?edit_requested=true

Hours: Mondays 11:00am – 12:00pm

Contact: Devin Shaw
Phone: 334-733-4749

Email: shawdevinl@gmail.com

Services: First Tee strives to impact the lives of young people, including those with special needs and veterans, by providing educational programs that build character, instill life-enhancing values, and promote healthy choices through the game of golf. In these programs veterans can come together to enjoy the therapeutic benefits of playing golf, enjoying the camaraderie of their fellow veterans, and work on improving the golf skills.

YWCA of Palm Beach County

No office in the Glades

Corporate Office: 1016 North Dixie Hwy
West Palm Beach, FL 33401

Phone: 561.640.0050
Fax: 561.640.9155

Domestic Violence Hotline: 800.973.9922

Web: www.ywcapbc.org

Email: semerson@ywcapbc.org; sspencer@ywcapbc.org

Hours: Monday – Friday: 8:30 a.m. – 4:30 p.m.

Contact: Shaundelyn D. Emerson, Chief Program Officer / Shea S. Spencer, Chief Executive Officer

Services: YWCA's mission is to eliminate racism, empower women, and promote peace, justice, freedom & dignity for all. Since 1917, the YWCA has assisted more than 35,000 women, children and families with their food, clothing, housing, childcare, and healthcare needs, in addition to promoting youth empowerment and helping individuals overcome experiences of domestic violence.

YWCA provides the following services:

- Domestic Abuse Programs: YWCA owns and operates the largest Domestic Violence Shelter in Palm Beach County. Our 72-bed shelter provides food, clothing, housing, transportation, legal aid, employment assistance, educational services, and counseling to help women and children fleeing from domestic abuse to rebuild their lives and become self-sufficient.
- Child Development Center: provides free childcare, child development and kindergarten readiness programs for low to moderate income families with children aged 3-5 years old.
- Youth Empowerment Programs: offers mentoring and academic enrichment services to girls aged 8-18 years old across the county.
- Women's Health Institute: aims to increase access to affordable healthcare and to provide education to women and their families in Palm Beach County through workshops, presentations and trainings on health issues that disproportionately affect women.
- Racial Equity & Justice: works to change hearts and minds, transform communities, systems, and public policies to promote peace, justice, freedom and dignity for all.

2-1-1 Helpline

No office in the Glades

Address: P.O. Box 3588
Lantana, FL 33465

Phone: 211 or 561.383.1112
1.866.882.2991 (Toll-free and outside of Palm Beach County)

Texting is also available: text zip code to 898211 any time.

Web: www.211palmbeach.org teens can also visit www.211palmbeach.org/teens-matter

Email: help@211pbtc.org

Chat: Online chat is also available 10:00 a.m. - 8:00 p.m.

Hours: 24-hours

Services: 211 HelpLine provides crisis support, suicide prevention, referrals to community services, client advocacy, telephone reassurance, community education and a centralized community resource database. 211 programs include: Help Me Grow for early developmental screenings (0-8), Special Needs HelpLine (birth-22), Elder Crisis Outreach, 211 Sunshine daily telephone calls to check on the well-being of participating seniors (60 plus), the homebound or disabled (can be younger), Caregiver Support Project for adults 18 & over caring for another adult, MYFLVET providing veterans peer-to-peer support, and resource assistance for the veterans and their families. Self-search hundreds of local, state and federal resources via 211's Online Resource Directory at <https://211palmbeach.org/get-help-now>.

Other web sites operated by agency: www.211palmbeach.org/natural-disasters &
www.211palmbeach.org/physical-health

211 HelpLine is a program of non-profit 211 Palm Beach/Treasure Coast.

Hotlines - Florida

Abuse Hotline

Phone: 800.962.2873

Statewide abuse hotline for Florida.

Aid to Victims of Domestic Abuse

Phone: 800.355.8547

Statewide hotline – aid to victims of domestic abuse.

Human Trafficking (Child victim)

Phone: 800.962.2873

Statewide hotline – Human Trafficking (Child victim).

Crisis Intervention

Phone: 561.993.8022

Mobile Response (SCMH) Glades area.

Food Distribution Sites

FOOD DISTRIBUTION SITES

Church of the Harvest/ Glades Area Pantries

Address: 183 S Lake Ave
Pahokee, FL 33476

Contact: Barbara Iderosa, Director & Pastor Richard Iderosa

Phone: 561.924.7776

Email: pahokeeharvest@aol.com

Website: www.thechurchoftheharvest.net

Services: Free food, clothing, etc. Free nutritional supplements for ill clients.

Glades Area Pantries:

Pahokee

Hours: Tuesdays, Wednesdays (special program) & Thursday 4:00 p.m. - 5:30 p.m.

Summer Hours: Starting May 20, the hours will be 12:00 p.m. – 1:00 p.m.

GAP Thrift Store

Services: Food, clothing, appliances, furniture, and household goods (as available).

Hours: Tuesdays, Wednesdays (special program) & Thursday 4:00 p.m. - 5:30 p.m.

GAP Christian Academy

Services: Private Christian School for grades K4 grade – 12. Scholarships available. Free breakfast and lunch. Transportation is available.

C.L. Brumback Health Center/Florida Department of Health (Belle Glade)

Address: 38754 State Road 80
Belle Glade, FL 33430

Phone: 561.983.9241 or 561.671.4032

Fax: 561.983.9323

Hours: 8:30 a.m. - 5:00 p.m., Open to clinic patients, also to non-patients in case of emergency

Contacts: Jean Lansiquot or Catherine Jackson

Email: Jean.Lansiquot@flhealth.gov or Catherine.Jackson@flhealth.gov

Services: Food Pantry.

CROS Ministries Belle Glade Pantry

Address: Community Methodist Church
401 S.W. 1st ST.
Belle Glade, FL 33430

Phone: 561.766.3279
Fax: 561.233.9819

Hours: Tuesdays & Thursdays 1:00 p.m. – 3:00 p.m.

Contacts: Emily Zarzycki
Email: emilyz@crosmministries.org

Services: Food twice a month.

Dot & Ruby Helping Hand

Address: 200 SW 5th Street
Belle Glade, FL 33430

Phone: 561.983.3744

Hours: Monday – Friday: 8:30 a.m. - 2:00 p.m. Food is only given out on Tuesday at 12 p.m. and Saturday at 8:00 a.m. unless it's an emergency.

Contacts: Dorthena Harris

Services: Food and clothing.

Farmworker Coordinating Council

Address: 233 West Avenue A, Suite D
Belle Glade, FL 33430

Phone: 561.992.0603
Fax: 561.992.8618

Web: www.farmworkerCouncil.org
Email: lmonroe@farmworkerCouncil.org
Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m.
Contact: Lois Monroe

Services: Provide social and human services to migrant and seasonal farm workers. Provide help with: emergency assistance, completing forms, food, clothing, utilities, housing, domestic violence victims, education referral, transportation, and general advocacy. Programs offered include: education on rights as farm workers, and translation. Eligibility is based on income.

First Baptist Church

Food Pantry & Clothing Ministry

Address: 17 NW Ave B
Belle Glade, FL 33430

Phone: 561.996.5596
Fax: 561.996.5598

Web: www.firstbelleglade.com
Email: office@firstbelleglade.com

Hours: Saturday mornings at 7:45 a.m. sharp – Doors open at 7:00 a.m. – Sermon at 8:00 a.m. Food will be given after the sermon.

Contact: Rev. Eric Stevenson

Services: The First Baptist Church distributes groceries after clients have attended service. Individuals have an opportunity to pick up clothes for themselves or their family every other Saturday, before Food Pantry begins.

Gospel Prayer Band Church of Jesus Christ

Food Pantry Ministry

Address: 420 W. Palm Beach Road
South Bay, FL 33493

Phone: 561.983.3820

Hours: Saturdays, 10 a.m. to 12 p.m.; Pantry Wednesdays, 12 p.m. – 2 p.m.

Contact: Vanessa Carswell

Services: Food for families in need. Families can receive food once a week.

The Glades Initiative CHOICE Food Pantry

Address: 149 SE Ave D
Belle Glade, FL 33430

Phone: 561.996.3310
Fax: 561.996.3349
E-Mail: food@gladesinitiative.org

Hours: Every Week: Tuesdays from 3:00 - 7:00 p.m. &
Wednesdays from 8:30 -11:00 a.m. & 2:00 - 4:30 p.m.

Contact: Food Coordinator – Food@gladesinitiative.org

Target: Food for families in need. We speak English, Spanish and Haitian Creole.

Services: Provide groceries, fresh produce, canned products, dairy, and meat (when available). We have grocery home delivery for qualifying seniors and other vulnerable populations – ask the Food Program Coordinator for more information.

Harvest AME Church

Address: 825 Larrimore Road
Pahokee, FL 33476

Mailing Address: P.O. Box 410
Pahokee, 33476

Phone: 561.924.4263
Fax: 561.924.7343
E-Mail: harvestame@comcast.net

Hours: Mondays, Tuesdays, Thursdays & Fridays: 9:00 a.m. – 4:00 p.m.
Wednesdays: 9:00 a.m. – 8:00 p.m.

Contact: Rev. Sonya McIntosh

Target: Seniors/ individuals with disabilities /single parents / those who've fallen on hard times.

Services: Provide groceries, health seminars, clothing give aways, shoes, household items, and small appliances. Special Event: Provide a monthly health seminar, in conjunction with the Palm Beach County Health Department (collaborating with different health agencies depending on month). We provide quarterly clothing, shoe, small appliance, and household item give aways to the community. We provide yearly toy give aways to children whose parents are incarcerated. Each year, we give out turkey vouchers and baskets of food during Thanksgiving and we give away toys during Christmas. Every 4th Saturday, we have a clothing giveaway at 10:00 a.m. Lastly, we provide spiritual and family counseling to those in our congregation and community who seek help.

Inspirational Church of God

Address: 165 SW 6th Avenue
South Bay, FL 33493

Phone: 561.261.9592

Hours: 2nd and 4th Monday of the Month 7:30 p.m. – 8:00 p.m.

Contacts: Latorsha Harris 561.261.9592

Target: South Bay Residents

Services: Serve hot meals to South Bay residents.

Lighthouse Café

Address: 400 N.W. Avenue B Place
Belle Glade, FL 33430

Phone: 561.993.7020; 561.261.6362

Hours: Monday – Friday: Lunch 11:00 a.m. – 12:00 p.m.; Breakfast 8:00 a.m. – 9:00 a.m.

Contacts: Martha Lynn Weeks; Paul Allen
Email: mltweeks@yahoo.com

Target: General population

Services: Serve hot meals (breakfast and lunch) to the general population.

Mt. Calvary First Baptist Church

Address: 180 S.W. 10th Ave
South Bay, Florida 33493

Phone: 561.261.7175
863.444.1570

Hours: Food Distribution Every Wednesday of the Month 12:00 p.m. – 4:00 p.m.

Contact: Virginia Crawford; Jammarius Bing
E-mail: Dollhand@aol.com

Target: General

Services: Food for individuals in need.

New Birth Deliverance Baptist Church

Address: 1650 S. Main Street
Belle Glade, FL 33430

Phone: 786.266.1818
Hours: 2nd and 4th Wednesday of the month 12:00 p.m. – 2:00 p.m.
Contact: Rev. Willie Williams

Email: rev.wcwilliams@gmail.com
Target: General

Services: Food for individuals in need

New Hope Charities

Address: 7450 State Road 15, Suite A
Pahokee, FL 33476

Phone: 561.924.7986
Fax: 561.924.9670

Hours: Last Wednesday, Thursday and Friday of the Month - 10:00 a.m. - 12:00 p.m.

Contact: Cinthya Lule

Target: Distribution of Food Bags Only (registration required).

Services: Yearly registration for the food program is the second week of January. Our food program is income-based. Documents needed to register: ID, light bill, and rent receipt/ad valorem postcard (homeowners). Required proof of income: last three, most recent payroll stubs or SSI printouts.

St. Mary's Catholic Church

Address: 1200 East Main Street
Pahokee, FL 33476

Phone: 561.924.7305
Fax: 561.924.9394

Hours: Tuesday's and Thursday's only: 9:00 a.m. – 10:30 a.m. or until food runs out.

Contact: Father Juan Raul Cardenas
Web: www.stmarysofpahokee.com

Services: Food & produce for Residents of Pahokee and Canal Point only, please.

12th Street COG Prophecy

Address: 601 Southeast 12th Street
Belle Glade, FL 33430

Phone: 561.317.0000
Office: 561.293.3230

Website: <https://www.12thstreetchurch.com/>
Email: evangelisetheharvest@gmail.com

Contacts: Leonard Neal, Pastor

Services: Food pantry is open to the public on Saturdays (10:00 a.m. – 12:00 p.m.).

After-School Programs

AFTER-SCHOOL PROGRAMS/ ACTIVITIES

Belle Glade Life Center - Christ Fellowship

Address: 400 W. Avenue A
Belle Glade, FL 33430

Phone: 561.799.7600
Fax: 561.799.7243

Web: www.goChristFellowship.com

Hours: Mondays, Tuesdays, Wednesdays, Thursdays 9:00 a.m. - 5:00 p.m.
Saturdays 10:00 a.m. - 4:00 p.m.

Contact: Shea Hood - Shea.Hood@christfellowship.church

Services: After-School Programming, Bible Studies, and Miscellaneous Programs/Services.

Belle Glade First Tee - Let's Play Golf Junior Golf Clinic

Address: 2619 W Canal St N, Belle Glade, FL 33430

Contact: Jeffery Willis

Phone: 561-985-8786

Email: jeffwillis06@gmail.com

Phone: 561-842-0066 – main office

Web: <https://firstteefloridagoldcoast.org/belle-glade-municipal/>

Registration: https://firsttee.my.site.com/parentRegistration/s/add-to-cart?website=www.firstteefloridagoldcoast.org&language=en_US&session=a0HUH000001hvk1

Hours: Wednesdays and Saturdays 4:30 – 5:30pm

Fee: \$150 for one class a week/\$300 for 2 classes a week. Financial aid is available, apply during class registration or call Zack Anderton at 435-401-4271.

Services: First Tee strives to impact the lives of young people by providing educational programs that build character, instill life-enhancing values, and promote healthy choices through the game of golf. In these programs children will learn the basic golf fundamentals of the four primary golf swings putting, chipping, pitching, and full swing. They will seamlessly learn about First Tee's life skills and how to Commit to Being a Game Changers while having fun learning the game of golf.

Boys & Girls Club – Palm Beach County

Address: 800 Northpoint Parkway
Suite 204
West Palm Beach, FL 33407

Phone: 561.683.3287
Fax: 561.683.1618

Web: www.bgcpcb.org
Email: Scornette@bgcpbc.org

Hours: Club, Monday – Friday: 2:00 p.m. - 8:00 p.m.
Office, Monday – Friday 8:30 a.m. – 5:00 p.m.

Contact: Steve Cornette, VP & Chief Club Operating Office

Services: The Boys & Girls Club is a safe place where children can learn, grow, and build lasting youth development strategy to provide youth with a sense of belonging, usefulness, influence, and competence. We offer a variety of activities including, but not limited to, the Arts, Homework Help, Health & Life Skills, Sports, Fitness & Recreation, Character & Leadership and Technology.

Annual membership at the Club is \$30.00--which covers attendance on all school days throughout the year. Fees for summer camp are based on a sliding scale.

We are in several locations throughout the Glades including Belle Glade Elementary, Belle Glade Teen Center, Katherine E. Cunningham/Canal Point Elementary, Glade View Elementary, Gove Elementary, Pioneer Park Elementary, Rosenwald Elementary, and Pahokee Middle High School.

Boys & Girls Club – Belle Glade Elementary

Address: 500 N.W. Avenue L
Belle Glade, FL 33430

Phone: 561.829.4862

Web: www.bgcpcb.org

Hours: School Days: Monday – Friday 2:00 p.m. - 6:00 p.m.

Contact: Renard Bennett

Boys & Girls Club – Belle Glade Teen Center

Address: 341 SW 12th Street
Belle Glade, FL 33430

Phone: 561.992.5399

Web: www.bgcpcb.org

Hours: School Days: Monday – Friday 7:30 a.m. - 7:00 p.m.
Non-School Days: Monday – Friday 7:30 a.m. - 6:00 p.m.

Contact: Anthony Davis

Boys & Girls Club –Katherine E. Cunningham/Canal Point Elementary

Address: 37000 Main Street
Canal Point, FL 33438

Phone: 561.924.9838

Web: www.bgcpcb.org

Hours: School Days: Monday – Friday 2:00 p.m. - 6:00 p.m.

Contact: Marcus Davis

Boys & Girls Club –Glade View Elementary

Address: 1100 SW Ave G
Belle Glade, FL 33430

Phone: 561.993.8805

Web: www.bgcpcb.org

Hours: School Days: Monday – Friday 2:00 p.m. - 6:00 p.m.

Contact: Jame'keria Sneed

Boys & Girls Club –Gove Elementary

Address: 1000 SE Ave G
Belle Glade, FL 33430

Phone: 561.993-8747

Web: www.bgcpcb.org

Hours: School Days: Monday – Friday 2:00 p.m. - 6:00 p.m.

Contact: Irene Rodriguez

Boys & Girls Club –Pioneer Park Elementary

Address: 39500 Pioneer Park Road
Belle Glade, FL 33430

Phone: 561.993.8600

Web: www.bgcpcb.org

Hours: School Days: Monday – Friday 2:00 p.m. - 6:00 p.m.

Contact: Imelda Rodriguez

Boys & Girls Club - Rosenwald Elementary

Address: 1321 Martin Luther King Blvd
South Bay, FL 33493

Phone: 561.993.8616

Web: www.bgcpcb.org

Hours: School Days: Monday – Friday 2:00 p.m. - 6:00 p.m.

Contact: Carneisha Caple

City of Pahokee After-School Program

Address: 360 East Main St
Pahokee, FL 33476

Phone: 561.924.2972

Fax: 561.924.8140

Web: www.cityofpahokee.com

Email: edean@cityofpahokee.com

School Year: Monday – Friday: 2:00 p.m. – 5:30 p.m.

Summer Hours: Monday – Friday: 7:30 a.m. – 5:30 p.m.

Contact: Elea Dean, Program Director

Population Served: Grades K - 8th grade.

Activities: The After School Program provides opportunities for its participants to receive tutoring, computer skills, arts / crafts and drama assistance to support a well-rounded, and educational developmental system by promoting quality programs for the youth. Approved STEAM provider.

First Haitian Baptist Church Youth and Children Development Center

Address: 200 SW Avenue B
Belle Glade, FL 33430

Phone: 561.985.2598 (program director)
Contact: Pastor Morales St. Hilaire, Mona St. Hilaire, Program Directors

Hours: Monday – Thursday: 2:00 p.m. - 5:30 p.m.

Target: Feed children participating in after-school & summer programs. Grades K – 8th grade.

Gang Alternative, Inc.

Office in the Glades: 24 SW Ave B, Belle Glade, FL 33430

Main Address: 12000 Biscayne Blvd., Suite 402, North Miami, FL 33181

Phone: 786.391.2375

Fax: 786.391.2379

Web: www.MyGA.org

Email: info@myga.org

Hours: Monday – Friday: 9:00 a.m. – 5:30 p.m.

Services: Gang Alternative, Inc. (GA) was incorporated as a 501c3 organization in 2005. GA focuses on community-driven outreach and resource development approaches to address high crime, violence, dependency, and delinquency. It was founded in faith and evolved with the understanding that there is more to ministry work than just teaching “Bible stuff.”

When we talk about “Gang Alternative” we are referring to the “gang mentality” that enslaves individuals and families in our communities, keeping them dependent, delinquent, and destitute, preventing them from being the best that they can be.

GA provides alternatives to change this mindset, operating under five Pillars of Service:

- Positive Youth Development
- Family Strengthening
- Workforce Development
- Community Upliftment and Partnerships
- Health and Wellness

Lake Shore Middle School After-School Program

Address: 425 W. Canal Street N.
Belle Glade, FL 33430

Phone: 561.829.1100
Fax: 561.829.1130

Contact: Jymel Andrews

Population Served: Middle school students.

New Hope Charities

Address: 7450 State Road 15, US Highway 441 North
Pahokee, FL 33476

Phone: 561.924.7986
Fax: 561.924.9670

Web: www.newhopecharities.org
Email: gr@nhckids.org

Hours: Monday – Friday: 9:30 a.m. – 6:00 p.m.

Contact: Guillermo Rivera – Director, Programs & Services.

Services:

- Accredited (Council on Accreditation) and Gold Seal rated (Family Central), after-school care for elementary school children (aged 5-12) offering: homework assistance, computer learning, arts & crafts, recreation and interactive activities. Activities related to science and technology, ecology, and animals are offered through collaboration with the Center for Creative Education, the Science Museum, and The Palm Beach Zoo.
- Nine-week summer camp featuring three field trips per week.
- On site Elementary School (Glades Academy Charter School) serving K-5.
- Monthly food bag distribution to registered families.
- Annual Holiday Toy Giveaway
- Medical services through the Grace Healthcare Solutions family health clinic on site.
- Library services twice per month through a collaboration with the Palm Beach Library System's "Bookmobile."

Project LIFT

Address: 1140 NE 18th Street
Belle Glade, FL 33430

Phone: 561.983.8496

Web: <https://www.projectlift.org/>

Hours: Monday - Thursday 8:00 a.m. – 6:00 p.m., Friday 9:00 a.m. – 1:00 p.m.

Contact: Chelsea Belcher
Email: chelsea@projectlift.org

Services: Project LIFT is an organization dedicated to improving the lives of at-risk teens and their families through treatment of substance use disorders, mental health counseling, mentoring, and vocational skills training.

Youth receive hands-on vocational training in a variety of trades while licensed therapists work with them to address issues including depression, anxiety, addiction, trauma, abuse and anger management.

Programs:

- Career Rising Program
- Pathway Academy of Innovation
- Boys & Girls Programming
- Mental Health & Vocational Program
- Strong Families

**Pantry services limited to our Strong Families Program participants.

Student ACES

Address: 915 N Main Street
Belle Glade, FL 33430

Phone: 561.463.7110

Web: www.studentacesforleadership.com

Email: info@studentacesforleadership.com

Contact: Tommy Allen, tallen@studentacesforleadership.com

Additional Contact: Hope Cabrera, hope@studentacesforleadership.com

Description: Student ACES (ACE) is a 501©(3) organization dedicated to providing character education programs, mentoring, community service and life skills for high school students. The organization is impacting the lives of students who desperately need it. The focus of Student Aces is to inspire, train and mentor a community of Student ACES who exemplify leadership traits in athletics, community service and education. The inspiration for Student ACES is derived from a deep desire to see every student achieve a foundation of honor, character and integrity that will permanently generate positive outcomes in their schools and for the next generation.

Services: To support the work of Student ACES, Bank of America donated their bank building for complete renovation in turning it into the Student ACES Center or The SAC. Through the efforts of staff, community leaders and mentors, THE SAC provides leadership, academic and athletic support for students in the Glades area. The SAC is also the new home to the Belle Glade Youth Empowerment Center (YEC) that provides activities and services to middle and high school youth, including out-of-school education and recreational programs/activities. The YEC focuses on empowering youth, promoting education, promoting health, promoting leadership and community involvement. Please visit our website or call The SAC for more information or to register.

Wee Care Child Development Center
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Address: 209 Southwest 10th Street
Belle Glade, FL 33430

Phone: 561.996.6196
Fax: 561.996.3800

Email: weecarecdc64@aol.com

Hours: Monday – Friday: 7:30 a.m. – 5:30 p.m.

Contact: Analena Dukes Alvin

Services: Provide early childhood education for ages birth - 5. Afterschool care is provided until the child is 12 years of age. Wee Care offers full day and half day care, before school and after school care, infant care, transportation, and food.

Housing

HOUSING

Belle Glade Housing Authority

Address: P.O. Box 577
Belle Glade, FL 33430

Phone: 561.996.2140
Fax: 561.996.9503

Email: bghousau@gate.net; Jessica.zelaya@nelsonasc.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Jessica Zelaya

Services: Provide housing assistance for farm laborers, retired laborers or disabled farm laborers. Applicant requirements are low to moderate-income individuals or families, including senior citizens and/or individuals with disabilities.

HTG Management

Covenant Villas

Address: 601 Covenant Drive
Belle Glade, FL 33430

Contact: Catrina Graddick, Property Manager
Phone: 561.463.7199

La Ronda Inc.

Doveland

Address: 8633 Doveland Drive
Pahokee, FL 33476

Contact: David Richmond, Property Manager
Phone: 561.907.6610
Email: Doveland8633@gmail.com

Pahokee Housing Authority

Address: 465 Friend Terrace
Pahokee, FL 33476

Phone: 561.924.5565

Fax: 561.924.1952

Email: spolineni@pahokeehousing.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m., closed for lunch 12:00 p.m. – 1:00 p.m.

Contact: Inger Harvey, Executive Director

Services: The Pahokee Housing Authority (PHA) provides suitable and affordable housing, free from discrimination to eligible applicants. PHA currently manages 482 Public Housing units among four (4) developments: Fremd Village, McClure Village, McClure Annex, and Padgett Island. Of these units, 129 have been converted into Low Income Housing Tax Credit Units (LIHTC), named Isles of Pahokee II. PHA also administers ninety (90) Section 8 Housing Choice Vouchers, including ten (10) VASH vouchers, and has 50 Mainstream vouchers to help the elderly population with housing. Additionally, the Pahokee Housing Authority promotes economic opportunity with two (2) self-sufficiency programs: the Family Self-Sufficiency (FSS) for Section 8 residents and the Resident Opportunity and Self-Sufficiency (ROSS) for Public Housing residents.

Palm Beach County Housing Authority

New South Bay Villas

Address: 845 Palm Beach Road
South Bay, FL 33493

Contact: Richanda Bryant

Phone: 561.684.2160, ext. 360

Quiet Waters

Address: 306 SW 10th Street
Belle Glade, FL 33430

Phone: 561.996.7040

Fax: 561.996.7043

Web: www.quietwatersliving.com

Email: ram786@att.net; quietwaters@royalamerican.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.; Saturday: 10:00 a.m. – 4:00 p.m.

Contact: Fran Mila, Property Manager

Services: Housing for Disabled near Elderly and seniors.

Silvertree Seniors

Glades Diamond (Seniors 62+ and Disabled)

Address: 100 Downs Circle
Belle Glade, FL 33430

Contact: Silvertree Seniors (Monica or Amanda)
Phone: 561.983.8454
Fax: 561.983.8460

Glades Pioneer (Seniors 62+)

Address: 200 Dorothy G. Wilford Circle
Belle Glade, FL 33430

Contact: Silvertree Seniors (Monica or Amanda)
Phone: 561.983.8454
Fax: 561.983.8460

We Help Communities “2” Develop Corporation

Address: 349 Southeast Third Street
Belle Glade, FL 33430

Phone: 561.992.5854
Fax: 561.993.2214

Web: www.wehelpcommunities.org
Email: mbarber@wehelpcdc.com

Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m.

Contact: Moses Barber

Services: We Help CDC is a Housing and Urban Development (HUD), approved Housing Counseling Agency, that provides the following services in our target areas of Dade, Broward, Palm Beach, and Brevard Counties: mortgage foreclosure prevention counseling, credit counseling, first time home buyers educational seminars, Fair Housing Workshops, and renter counseling. In addition, We Help is a housing developer that builds and sells homes throughout the Glades Area. We provide a variety of other services to veterans and their families.

Child Care Centers

CHILD CARE CENTERS

For assistance in identifying quality child care, visit
[The Early Learning Coalition of Palm Beach County.](#)

The Early Learning Coalition of Palm Beach County

Address: (Bridges Belle Glade -2nd & 4th Wednesday) (Bridges Pahokee – 1st and 3rd Tuesday)

Phone: 561.514.3300 (All Community Hubs Call Center line)

Call Center Hours: Monday – Thursday 8:00 a.m. – 5:30 p.m., Friday 8:00 a.m. – 12:00 p.m.

Hours: Hours vary based on community partner location.

Contact: Ramona Taylor
Email: Ramona.taylor@elcpalmbeach.org

Phone: 561.231.5595

Web: www.elcpalmbeach.org

Services: The Early Learning Coalition of Palm Beach County (ELCPBC) provides parents with assistance and information in selecting high quality early learning programs including School Readiness, Voluntary Prekindergarten (VPK), Early Head Start (EHS), and Children's Services Council (CSC) Scholarships. With community-based locations in Belle Glade, Palm Springs, and Riviera Beach. We also have roving staff throughout Palm Beach County.

Childcare Resource and Referral (CCR&R) services benefit families and childcare providers. Families can contact ELCPBC to assist in their search for their unique childcare needs (including financial assistance, depending on family information and various program requirements) and for information on identifying/selecting high quality child care.

Services include:

- Assisting in Teenage Parent Program (TPP) in partnership with the School District of Palm Beach County
- Child Assessment/Developmental Screening (to ensure Healthy Child Development)
- Child Care Resource and Referral (CCR&R)
- School Readiness (Financial Assistance for Low Income, Working Families)
- Voluntary Prekindergarten (VPK)
- Children's Services Council (CSC) Local Scholarships
- Community/Family Engagement
- Early Head Start (EHS)
- Gold Seal Quality Program (Accreditation for Child Care Providers)
- Head Start with our community partners Lutheran Services of Florida
- Payments to Child Care Providers
- Professional Development and Technical Assistance (TA) for our Child Care Providers
- Program Assurance Monitoring for Compliance
- Teaching Strategies GOLD

Please contact our CCR&R Team at 561.514.3300 for the most current locations, phone numbers, and the most up-to-date program/service information.

ABC Play School Child Care, Inc.

Address: 1165 Palm Beach Road
South Bay, FL 33493

Phone : 561.992.9271
Fax: 561.993.4313
Email: abcplayschoolcc@gmail.com

Hours: Monday – Friday: 6:30 a.m. – 5:00 p.m.

Center Director: Shavone Ricketts
Center Owner: Latonia McFarland

Services: ABC Play School is an early learning center that is focused on early education and developmental milestones. Our program is designed to help children develop a love for learning. We focus on all areas of development and prepare children for kindergarten. We offer full-time, part-time, and afterschool care for children 6 weeks to 13 years of age. We provide breakfast, lunch, and afternoon snacks.

ABC Play School Child Care, Inc. 2

Address: 200 SW 9th Street
Belle Glade, FL 33430

Phone: 561.983.8928
Fax: 561.983.8395
Email: abcplayschoolcc2@gmail.com

Hours: Monday – Friday: 7:00 a.m. – 5:00 p.m.

Center Director: Kiara Young
Center Owner: Latonia McFarland

Services: ABC Playschool Child Care 2 is a multiple-classroom facility that caters to 2-year-olds to school age children. Our facility is focused on creativity, interactive, and hands-on learning approaches including science, math, and some ASL. We provide breakfast, lunch, and afternoon snacks.

Bright Ideas Educational Center, Inc.

Address: 331 East Main St.
Pahokee, FL 33476

Phone: 561.924.3199
Fax: 561.924.7427
Email: bideas4@aol.com

Hours: Monday – Friday: 7:00 a.m. – 5:30 p.m.

Contact: Linda Joseph

Target Population: Provide care for children 3 months through 12 years of age.

Children of the Future Christian College

Address: 233 SW 16th St.
Belle Glade, FL 33430

Phone: 561.463.7127
Fax: 561.258.2907
Email: serenitycc12@gmail.com

Hours: Monday – Friday: 6:30 – 5:30

Center Director: Ms. Mckenzie

Services: Before & after school care for ages 0-12 years of age. All school readiness is accepted. Breakfast, lunch, and snacks are provided. Frog street curriculum is followed.

East Coast Migrant Head Start (Shannon Center) Belle Glade Educational Campus

Address: 2050 Duda Road
Belle Glade, FL 33430

Mail: PO Box 267
South Bay, FL 33493

Phone: 561.996.6035
Fax: 561.503.2572
Email: Nwhitton@ecmhsp.org

Hours: Monday – Friday: 6:00 a.m. – 6:00 p.m.

Contact: Nadine Whitton

Services: Provide Migrant Head Start services to children 6 weeks to 5 years of age. Disability services are provided. Full day, half day, before school, after school, infant care, and meals are provided. We are Gold Seal Accredited and NAYEC accredited. We also provide parenting education. Transportation is provided on first come, first serve basis.

East Coast Migrant Head Start Project (South Bay Educational Campus)

Address: 475 US Highway 27 N.
South Bay, FL 33493

Phone: 561.996.2939
Fax: 561.513.6937

Web: www.ecmhsp.org (general information: information@ecmhsp.org)
Email: mharrison@ecmhsp.org

Hours: Monday – Friday: 6:00 a.m. – 6:00 p.m.

Contact: Mae Campbell-Harrison

Services: ECMHSP serves children 6 weeks to five years of age whose families qualify based on the federal poverty income guides and the federal definitions of migrant and seasonal farmworkers. ECMHSP is a private, non-profit agency. Services are also provided to children with special needs. This childcare program is seasonal and only operates from October until May. Volunteers are welcomed. We are NAEYC Accredited & Gold Seal Accredited.

Fortin Family Development Center

Address: 110 Harrell Drive
South Bay, FL 33493

Phone: 561.996.6871
Fax: 561.996.6874

Hours: Monday – Friday: 7:00 a.m. – 5:00 p.m.

Contact: Fabian Crittenden

Services: The Fortin Family Development Center serves children who are 1 month to 5 years of age. We provide full day childcare, VPK, infant care, and food. We are Gold Seal Accredited.

Glades Early Childhood

Address: 601 W Canal Street N
Belle Glade, FL 33430

Phone: 561.463.7047
Hours: 6:00 a.m. – 6:00 p.m.

Contact: Angela Blackman
Email: gladesearlychildhood@gmail.com

Services: Childcare for children 3 weeks old to five-years-old.

Glades Day School, Inc.

Address: 400 Gator Boulevard
Belle Glade, FL 33430

Phone: 561.996.6769 ext. 134
Fax: 561.992.9274

Hours: Monday – Friday: 7:30 a.m. – 2:25 p.m. (Aftercare available \$4/hour).

Contact: Teresa Ruiz
Email: truiz@gladesdayschool.com

Services: Glades Day School offers a preschool program that includes PK3 and PK4 and participates in the VPK program for PreK4. Having a preschool program provides our students with a stable and secure atmosphere from their first day of school to the last day of their educational experience. After school care and lunch services are available for a fee. We are a fully accredited, independent private school.

Little Stars Learning Center

Address: 309 S.E.1st Street
Belle Glade, FL 33430

Phone: 561.983.8599
Email: Littlestars24@yahoo.com

Hours: Monday – Friday: 7:00 a.m. – 5:00 p.m.

Services: Ages 5 weeks to 12 years. We provide full day childcare, weekend care, VPK, infant care, and food.

Lutheran Services Florida, Inc. (PEPPI Head Start Program)

Address: 301 SW 8th Street
Belle Glade, FL 33430

Phone: 561.996.1718
Fax: 561.996.0287

Hours: Monday – Friday: 7:30 a.m. – 5:30 p.m.

Contact: Shirley Coney, Program Director

Services: PEPPI (Pre-School Enrichment with Parent Involvement) provides comprehensive age and developmentally appropriate services to children aged three to five that come from economically disadvantaged families. These services include but are not limited to: Trained and certified teaching staff, small class sizes, individualized education program, breakfast, lunch and p.m. snack, special diets as prescribed by a physician, assist parents with medical, dental and mental health services, field trips, special services to children with disabilities, and clean and safe environment for children. All services are designed to assure that children are healthy and enter school ready to learn.

PEPPI also provides opportunities for parents to participate in decision making roles through the establishment of Center Committees and Head Start Policy Council. Trainings, case management and other family support services are available to parents to better enable them to be advocates for their families. PEPPI Head Start Program is accredited by the National Association for the Education of Young Children and is a Florida Gold Seal program.

Lutheran Services Florida, Inc. (Palm Beach County Head Start)

Address: 3230 Commerce Place, Suite A
West Palm Beach, FL 33407

Phone: 561.233.1600
Fax: 561.233.1633

Hours: Monday – Friday: 7:00 a.m. – 5:00 p.m.

Web: www.lsfnet.org

Services: The Palm Beach County Head Start and Early Head is a federally funded program that provides comprehensive child development services to economically disadvantaged children and their families. This program has a special focus on helping preschoolers develop the early reading and math skills they need to be successful in school. There are two components to the program:

- Head Start educates children that are 3 and 4 years old by September 1, and
- Early Head Start serves children from birth to 3 years old and pregnant women.

Head Start/Early Head Start promotes school readiness by enhancing the social and cognitive development of children through the provision of educational, health, nutrition, social, transportation and other services to enrolled children and families. The program engages parents in their children's learning and helps them in making progress toward educational, literacy and employment goals. Significant emphasis is placed on the involvement of parents in the administration of our programs. Children with special needs and their families are targeted by both programs. There are several sites in the Glades area:

Center Locations in the Glades Area
Center hours are Monday – Friday 7:30 a.m. – 5:30 p.m.

South Bay Head Start & Early Head Start Center Pahokee Head Start Center

990 U.S. Hwy, 27 North

South Bay, FL 33493

Phone: 561.993.9600

Fax: 561.993.9636

Center Manager: Mae Campbell Harrison

380 East 5th Street

Pahokee, FL 33476

Phone: 561.924.7178

Fax: 561.924.9608

Center Manager: George Crittenden

Noah's Ark Child Development Center
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Address: 632 Covenant Dr
Belle Glade, FL 33430

Phone: 561.463.7063

Hours: Monday – Friday: 6:00 a.m. – 6:00 p.m.

Contact: Audrey Baynes

Email: AudreyBaynes@yahoo.com

Services: We provide full day childcare, night care, after school, infant care, and food.

Play2Learn Center

Address: 157 SE 4th Street N
Belle Glade, FL 33430

Phone: 561.708.8975

Email: Play2learncare@gmail.com

Hours: Monday – Friday: 7:30 a.m. – 5:30 p.m.

Director: Lupe Sandoval

Phone: 561.449.6043

Services: Our goal is to provide a safe, nurturing, and caring environment to infants and toddlers. Play2Learn programs enhance children's physical, social, emotional, and intellectual development through The Creative Curriculum®. We provide the best care for your child while giving you a worry-free experience. We participate in the Strong Minds GOLD Program, Early Head Start and School Readiness through Early Learning Coalition of Palm Beach County (ELC). We serve breakfast, lunch, and snacks that meet the daily nutrition needs of children based on the USDA standards and guidelines.

Redlands Christian Migrant Early Childhood Education Association (RCMA)

Address: 20 Carver Street
Belle Glade, FL 33430

Phone: 561.992.2060
Fax: 561.992.2062
Email: belleglade@rcma.org
Hours: Monday – Friday: 7:00 a.m. – 5:30 p.m.

Contact: Mabel Espinas, Center Coordinator **(Primary)**

Services: Provide subsidized childcare and family support services to working parents, with a focus on migrant and farmworker families. Serves children ages 8 weeks to school age. RCMA is also a site for the Volunteer Pre-Kindergarten (VPK) program. Gold Seal Accreditation.

Treehouse Learning Center

Address: 1309 N.W. Avenue L
Belle Glade, FL 33430

Phone: 561.993.3800
Fax: 561.993.3807

Hours: Monday – Friday: 7:00 a.m. – 5:30 p.m.

Contact: Brandi Lezcano

Services: Provide services to children aged 1-5. We provide full day and half day childcare, VPK, and food. Gold Seal Accreditation.

Villa Lago Child Development Center, Inc.

Address: 525 Azucana Road
South Bay, FL 33493

Phone: 561.983.8639
Fax: 561.983.8639

Hours: Monday – Friday: 6:30 a.m. – 5:00 p.m.

Contact: Rona Sears

Services: We offer high quality and affordable educational services to children 6 weeks to 12 years of age. Our program operates year-round, accepting Early Learning Coalition (ELC), school readiness, Voluntary Pre- Kindergarten voucher, before and after school programs, and private enrollment. For those who qualify, Villa Lago provides daily transportation from home to school. We also participate in the USDA Food program to offer breakfast, lunch, and snack daily to promote healthy food choices necessary for each child's individual nutritional needs that will create positive eating habits.

VIP Kidz

No office in the Glades

Address: 13475 Southern Blvd. Suite 150, Loxahatchee Groves, FL, 33470

Other Locations: West Palm Beach, Boynton, and Pompano

Phone: 561.223.2670

Web: www.vipkidzcare.com

Hours: Monday – Friday: 7:00 a.m. to 7:00 p.m.

Contact: Susie Mantilla, RN (Bilingual Spanish Speaker)
Phone: 786.486.9513

Email: susiem@vipkidzcare.com

Services: VIP Kidz is a prescribed pediatric extended care center (PPEC) that is licensed and accredited by AHCA (Agency for Healthcare Administration). We offer specialized nursing care services for children from birth to 21 years of age with special medical needs, whether requiring intermittent, short-term, or long-term care. We are the largest PPEC provider in Palm Beach County.

Our doors opened in 2014. Our long-standing mission is to enhance the lives of medically fragile children and their families by providing personalized compassionate care. We encompass a range of specialized services from skilled nursing along with physical, speech, occupational and behavioral therapy, all while integrating enriching educational activities.

Our medical daycare program is 100% FREE to all children that qualify through Florida Medicaid. Transportations is provided from home to daycare as well as provide after school services. We provide assistance in scheduling specialty appointments and accompanying patients. We are open 12 hours a day, Monday through Friday from 7am to 7pm.

Wee Care Child Development Center
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Address: 209 Southwest 10th Street
Belle Glade, FL 33430

Phone: 561.996.6196
Fax: 561.996.3800

Email: weecarecdc64@aol.com

Hours: Monday – Friday: 7:30 a.m. – 5:30 p.m.

Contact: Analena Dukes Alvin

Services: Provide early childhood education for ages birth – 5 and provides afterschool care until 12 years of age. Wee Care provides full day and half day care, before and after school care, infant care, food, and transportation.

State Agencies

STATE AGENCIES

Agency for Health Care Administration (AHCA)

No office in the Glades

Address: For the Division of Health Care Policy and Oversight, Bureau of Field Operations
5150 Linton Boulevard, Suite 500
Delray Beach, FL 33484

Phone: 877.254.1055 – Division of Medicaid Helpline
561.381.5840 – Division of Health Care Policy and Oversight, Bureau of Field Operations

Fax: 561.496.5924 – For HQA

Web: www.ahca.myflorida.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Arlene Mayo-Davis, Field Office Manager

Email: Arlene.Mayo-Davis@ahca.myflorida.com

Services: The State of Florida's Agency for Health Care Administrations' (AHCA) mission is to champion accessible, affordable, quality health care for all Floridians. AHCA licenses and regulates health care facilities and health maintenance organizations (HMO's) across the state. AHCA also administers the Medicaid program that provides health care to Florida's low-income residents.

State of Florida – Department of Children and Families (DCF)

Address: 2990 North Main Street
Belle Glade, FL 33430

Circuit 15 Admin Address: 111 S Sapodilla Ave
West Palm Beach, FL 33401

Phone: 561.992.1900 or 1.866.762.2237

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Medicaid/ Food Stamps/ Cash Assistance

Phone: 1.866.762.2237
1.888.356.3281 (Helpline for food stamp debit cards)

Website: <https://www.myflfamilies.com/> or <https://www.myflorida.com/accessflorida/> (To apply for benefits).

Services: Handles Medicaid, food stamp, and cash assistance applications and eligibility processes for clients. Serves all ages and includes eligible, disabled adults and elderly living in nursing homes. Note: Provider relations for Medicaid handled through Agency for Health Care Administration Area 9 Office, 561.381.5840.

Florida Department of Health- C.L. Brumback Health Center (Belle Glade Clinic)
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Address: 38754 State Road 80
Belle Glade, FL 33430

Main Phone: 561.983.9220

Appointments: 561.625.5180

Hours: Monday – Friday: 7:30 a.m. - 5:00 p.m.
*Closes the 1st Thursday of each month at 12:00 p.m.

Website: <http://palmbeach.floridahealth.gov/locations/brumback.html>

Contact: Robert Campbell, MHA; Health Center Administrator

Email: CHD50contactus@flhealth.gov

Dedicated to improving health and health outcomes, the health access team at the Florida Department of Health - Belle Glade Health Center consists of experienced physicians, nurse practitioners, and medical support staff. Together, these highly trained professionals offer numerous years of combined experience providing quality health services to meet the daily, complex needs of a culturally diverse clientele.

Services offered at this location:

- Same day / Next day appointments for most services
- Low or no cost services based on income (sliding fee scale available)
- Maternity care
- Family planning
- Adult and child immunizations
- Women's health/GYN
- Sexual health
- Communicable disease control
- HIV Confidential counseling, testing, & treatment
- PrEP
- Laboratory services
- Nutrition
- Health education
- Women, Infants and Children program (WIC)
- Volunteer Services / Food Pantry

- Emergency Medicaid for Pregnant Women (PEPW)
- Environmental health services related to pollution & sanitation

Languages: Dedicated to quality and a positive patient experiences, our team speaks a variety of languages including English, Spanish, and Creole. For all other languages, we offer telephonic translation services, including American Sign Language (ASL).

State of Florida – Department of Highway Safety & Motor Vehicles

Constitutional Tax Collector, Palm Beach County

Belle Glade Office

Address: PBC Glades Office Building Mailing Address: PO Box 3715
 2976 State Road 15 West Palm Beach, FL 33402
 Belle Glade, FL 33430

Call Center: 561.355.2264
 Hours: Monday – Friday
 DL: 8:15 a.m. - 4:00 p.m.
 MV: 8:15 a.m. – 5:00 p.m.

Website: www.flhsmv.gov

Services: Driver Licenses, Property Tax, Motor Vehicles & Vessels, Hunting & Fishing, Florida ID Cards, Business Tax Receipts, Tangible Personal Property Tax, License Plates, Tourist Development Tax

Department of Highway Safety & Motor Vehicles Offices in Hendry County

Address: 1100 S. Olympia, Ste 300
 Clewiston, FL 33440

Phone: 863.983.1460
 Hours: Monday – Friday
 DL: 8:30 a.m. - 4:00 p.m.
 MV: 8:30 a.m. – 5:00 p.m.

State of Florida – Department of Juvenile Justice

Belle Glade Office Address: 1025 N.W. Avenue D
Belle Glade, FL 33430

Phone: 561.822.3600

Main Office Address: 2737 Centerview Drive, Knight Building
Tallahassee, FL 32399

Phone: 850.488.1850

Web: www.djj.state.fl.us

Contact: Heather DiaGiacomo, Chief of Staff

Services: Enhance public safety through high-quality effective services for youth and families delivered by world-class professionals dedicated to building a stronger, safe Florida.

State of Florida – Palm Beach County Courthouse

Address: 2950 FL-15, Room S100
Belle Glade, FL 33430

Hours: Monday – Friday 8:00 a.m. – 4:00p.m., except designated holidays

Website: www.mypalmbeachclerk.com

Phone: 561.996.4843 Clerk of Courts/ Traffic / Misdemeanor / Felony Division / Small Claims / Civil Actions / Marriage License / Passport / Child Support / Domestic Violence or Restraining Orders / Marriage Cases / Jury Duty
561.996.4820 State Attorney's Office
561.996.4880 Public Defender's Office
561.355.2264 Tax Collector's Office/Driver's License/Tags/Registrations
561.996.4890 Property Appraiser's office

Palm Beach County Public Defender's Office

Address: 2950 State Road 15, Room N400
Belle Glade, FL 33430

Phone: 561.996.4880
Fax: 561.996.4834

Email: jwade@pd15.org
Hours: Monday – Friday: 8:00 a.m. – 4:00 p.m.

Contact: Jerry Wade

Services: Provide legal counseling to individuals who are assigned by the court for criminal cases and who cannot afford to hire a lawyer. The court makes the determination of indigence. Eligibility for services is determined by the courts.

State of Florida – State Attorney's Office

Address: 2950 State Road 15
Belle Glade, FL 33430

Phone: 561.996.4820
Hours: Monday – Friday: 8:00 a.m. – 4:00 p.m.

Main Address: 401 North Dixie Highway
West Palm Beach, FL 33401

Phone: 561.355.7100
Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.

Florida Department of Education – Division of Vocational Rehabilitation

Address: 1085 South Main Street
Belle Glade, FL 33430

Phone: 561.992.1316
Fax: 561.992.1378
Contact: Ronaldo Trigo
Email: Ronaldo.Trigo@vr.fldoe.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Services: We focus on results, employment, and independence for individuals with disabilities and injured workers; Partner and Innovate. Referral/application and other information may be obtained at www.rehabworks.org

System Improvement Initiatives

SYSTEM IMPROVEMENTS INITIATIVES

Area Agency on Aging

No office in the Glades

Address: 4400 N. Congress Avenue
West Palm Beach, FL 33407

Phone: 866.684.5885
Fax: 561.214.8678

Hours: Monday-Friday: 8:00 a.m. – 5:00 p.m.

Helpline: 1.866.684.5885

Web: <http://www.aaapbtc.org/>
Email: TErnst@aaapbtc.org

Contact: Trish Ernst, Director of Communications

Services: The Area Agency on Aging of Palm Beach/Treasure Coast helps seniors, adults with disabilities and their loved ones find answers to the many questions and challenges of growing older. The Area Agency on Aging is the gateway to publicly funded services and offers:

- Information and assistance
- Long term care options counseling
- Enrollment in publicly funded services to help keep you in your home
- Healthy Aging Programs
- Volunteer opportunities
- Free and Unbiased Medicare Counseling
- SNAP and Medicaid application assistance for Medicare beneficiaries

Call the Helpline: 1.866.684.5885

Services are available to the entire community seeking answers on aging or looking for service providers that can meet your needs.

Feeding South Florida

No office in the Glades

Address: Main Warehouse
2501 SW 32 Terrace
Pembroke Park, FL 33023

Feeding Palm Beach County
4925 Park Ridge Blvd
Boynton Beach, FL 33426

Phone: 561.331.5441
Fax: 954.983.1313

Email: contact@feedingsouthflorida.org

Hours: Monday – Friday: 8:00 a.m. - 5:00 p.m.

Contact: Paco Velez, President & CEO

Website: <http://feedingsouthflorida.org/>

Services: Feeding South Florida (FSF) is the leading domestic relief organization serving Palm Beach, Broward, Miami-Dade, and Monroe Counties through a network of more than 400 nonprofit partner agencies and direct service programs. FSF's branch location, Feeding Palm Beach County (FPBC) is dedicated to the needs of Palm Beach County--providing emergency food assistance, SNAP, and benefit applications assistance, and hosts volunteer opportunities for groups and individuals.

The Glades Initiative, Inc.

Address: 149 SE Avenue D
Belle Glade, FL 33430

Phone: 561.996.3310
Fax: 561.996.3349
Web: www.gladesinitiative.org
Email: info@gladesinitiative.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Karis Engle, President and CEO Email: kengle@gladesinitiative.org

Navigation Assistance- SNAP/Medicaid	mbaltazar@gladesinitiative.org
Glades Area Food Bank	food@gladesinitiative.org
Glades Area Updates – Weekly eblast	updates@gladesinitiative.org
Background Screening Scheduling	background@gladesinitiative.org
Cooking Matters Nutrition Education	food@gladesinitiative.org
Womens' Health Care Program	arios@gladesinitiative.org

We speak English, Spanish and Haitian Creole.

General Services: The work of the Glades Initiative serves both residents and service providers in the Glades community. We work directly with residents, while continuing to maintain a systemic approach--including the need for better communication and collaboration among health and human providers. Our mission is to improve the coordination and effectiveness of the health and

human service delivery system in the Glades area of Palm Beach County. We accomplish our mission by investigating service delivery barriers, developing strategies to overcome those obstacles, implementing effective strategies, and advocating on behalf of the community. The Glades Initiative services increase communication, coordination, collaboration, and connection to services. The goal of our work is to increase access to services, increase access to information, reduce the barriers to health and human services, impact more effective service provision, and increase services to residents, resulting in a healthier more productive community.

Programs of The Glades Initiative include:

Community Resource Educators – Our navigators assist more than 3,000 residents access food and health benefits each year. We are an ACCESS community partner and provide help with applications for SNAP (food stamps) and Medicaid/Medicare among other DCF services.

CHOICE Food Pantry- Residents in need can receive food once a week. Currently, our food distribution is on Tuesdays and Wednesdays, with deliveries on Thursdays. See website for most current information.

Glades Area Food Bank – Our food bank distributes healthy food to 6 partner agencies throughout Belle Glade, South Bay, and Pahokee.

Senior Support Program – We assist seniors in the community to access to services--allowing them to live independently and age with dignity in their homes.

Women's Health Program- We help women navigate access to medical services like mammograms and pap smears.

Glades Community Updates – A weekly email newsletter keeping more than 2,000 subscribers informed about Glades events, provider programs and resources.

Glades Area Resource Guide – A comprehensive, up to date, listing of over 175 service providers in the Glades area.

Trainings – Trainings offered by The Glades Initiative teaching residents: how to shop for, and cook, healthy meals on a budget (**Cooking Matters Nutrition Program**); teaching clients fundamental banking concepts to avoid predatory financial practices (**Financial Literacy**).

Background Screening – We offer Level II (federal and state) background screening services to organizations in the Glades that have this requirement of their employees working with vulnerable populations.

Nonprofits First, Inc

No Office in the Glades

Mailing Address: 1818 S. Australian Avenue, Suite 450
West Palm Beach, FL. 33409

Phone: 561.214.7435

Web Address: www.nonprofitsfirst.org

Business Email: info@nonprofitsfirst.org

Hours of Operation: Monday – Friday (8:00 a.m. – 5:00 p.m.)

Contact Information: Jessica Cecere, jcecere@nonprofitsfirst.org, 561.214.7442 or
Trudy Crowetz, tcrowetz@nonprofitsfirst.org, 561.910.6679

Mission Statement: Empowering nonprofit causes to achieve their missions with exceptional performance and results.

Services (Our work): Nonprofits First, Inc. promotes quality and accountability in our nonprofit community through the following subject areas:

1. Accreditation
2. Board Governance
3. Financial Management Services
4. Education and Professional Development
5. Leadership Development – Rising Leaders, Advancing Leaders and CEO Circles
6. Nonprofit Management and Operations Support
7. Membership
8. Capacity Building
9. Hats Off Nonprofit Awards

Palm Beach County Food Bank

No office in the Glades

Address: 701 Boutwell Road, Suite A2
Lake Worth, FL 33461

Phone: 561.670.2518
Fax: 561.670.2586

Web: www.pbcfoodbank.org

Email: info@pbcfoodbank.org

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.
Contact: Jamie Kendall, CEO, Jamie@pbcfoodbank.org

Services: The Palm Beach County Food Bank (PBC Food Bank) operates five programs to alleviate hunger for thousands of Palm Beach County residents struggling to put food on the table.

Programs: Partner Marketplace, Pop-Up Farmer's Market, Benefits Outreach, Childhood Hunger Initiatives (Lois' Food4Kids, Weekend Food for Kids, and School Pantries), and Groceries for Seniors. Through our network of nearly 200 partner agencies throughout the county, we distribute an average of 1 million pounds of food to nearly 200,000 individuals experiencing food insecurity every month.

Palm Beach Transportation Planning Agency

No office in the Glades

Address: 301 Datura Street
West Palm Beach, FL 33401

Phone: 561.725.0800

Web: www.palmbeachtpa.org
Email: Info@PalmBeachTPA.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Melissa Murray, Public Relations Director

Services: Short-Term and Long-Range Transportation Planning for Palm Beach County and Allocation of federal and state funds for transportation projects within Palm Beach County.

Planned Approach to Community Health (PATCH)

The Glades P.A.T.C.H. (Planned Approach to Community Health) is a program designed to help the community evaluate, plan, and implement health education and disease prevention programs. P.A.T.C.H. views the health of the community to include the social, emotional and physical well-being of its citizens. P.A.T.C.H. is a partnership of concerned citizens and organizations. This partnership provides a forum for identifying health problems affecting the community and mobilizing the community to plan, conduct, and evaluate intervention activities.

PATCH meetings are open and are held the 3rd Tuesday of each month at 9:00 a.m. at The Glades Initiative office located at 149 SE Ave D, Belle Glade, FL 33430.

Contact: The PATCH website or The Glades Initiative to get in touch with the current president of PATCH, Marilu Baltazar mbaltazar@gladesinitiative.org

Phone: 561.996.3310

Web: <http://www.gladespatch.org>

Prime Time Palm Beach County, Inc.

No office in the Glades

Address: 2300 High Ridge Road, Suite 330
Boynton Beach, FL 33426

Phone: 561.732.8066

Fax: 561.732.8094

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.

Web: <http://www.primetimepbc.org>

Contact: Community Partnerships Manager

Services: Prime Time Palm Beach County is a nonprofit organization whose mission is to help children and youth succeed by strengthening and expanding quality in the out-of-school time (OST) field. It provides resources and support for professionals to develop programs that inspire children to be their best and allow them to thrive socially and academically.

Prime Time's integrated model of services is one of the strongest, most comprehensive and well-respected systems for measuring and improving OST program quality in the nation.

Community Partnerships

In an effort to give Palm Beach County's children and youth access to a wide range of experiences, Prime Time partners with local organizations to offer expanded learning opportunities at no cost to eligible OST providers.

Through Prime Time's networking events, OST professionals are given the opportunity to network with one another, to learn about OST advocacy issues, and to learn information about the field.

Prime Time serves as an advocate for high quality OST programs and hosts an annual *Lights on Afterschool* celebration every October to increase community awareness of the importance of afterschool.

Professional Development

In partnership with Palm Beach State College and other local stakeholders, Prime Time was the first independent nonprofit organization in Florida to develop comprehensive educational pathways for those who seek a career in the OST field. Rooted in experiential learning, Prime Time's educational supports ensure that OST professionals are fully empowered to positively impact the lives of children and youth.

This comprehensive system supports OST professionals in Palm Beach County along a targeted pathway of professional development and training. The system connects education, compensation and retention; it also includes core competencies, credit and non-credit educational tracks, scholarships and other financial incentives, an OST registry, and career advising.

Quality Improvement

The Quality Improvement System (QIS) offers services and supports to participating OST programs to help them achieve and maintain high quality. Prime Time's approach to quality improvement is "hands-on, on-site."

Using the Palm Beach County Quality Standards for Afterschool as the foundation for their work, Prime Time quality advisors guide participating programs through a self-assessment process and the development of an improvement plan. Quality advisors coach afterschool professionals in identifying opportunities and implementing strategies to improve quality for children and youth and encourage the use of other Prime Time and community resources. Most programs in the QIS achieve or maintain a level of quality above the overall target.

Research

Prime Time conducts evaluations of all its services to inform continuous quality improvement efforts and to access funding for additional resources for our county's OST community. Our Research team creates surveys and assessments, collects and analyzes data, and works with external evaluators. Information on best practices and lessons learned are shared locally and nationally in an effort to strengthen the OST field.

Medical Directory

HOSPITALS

Lakeside Medical Center

Address: 39200 Hooker Highway
Belle Glade, FL 33430
Phone: (561) 996-6571
Fax: (561) 996-2898
Web: www.hcdpbc.org/for-patients/hospital
Directions: [Get Directions](#)

Hours: Everyday – 24 hours

Services: 70-bed, acute care facility accredited by The Joint Commission that provides a 24-hour physician-staffed emergency room with access to the Health Care District's Trauma Hawk air ambulance

Lakeside Medical Center offers:

- Inpatient and outpatient services
- Pediatrics
- General surgery
- Radiology, including
 - o CT
 - o MRI/MRA
 - o Nuclear medicine
 - o Ultrasound
 - o Fluoroscopy
 - o 3-D Mammography
 - o X-Ray
- Respiratory therapy

About Lakeside Medical Center: Lakeside Medical Center serves the residents of the rural agricultural region of western Palm Beach County--bordering Lake Okeechobee. The Health Care District constructed and opened the 70-bed, acute care hospital in 2009--which features all private patient rooms. The hospital's dedicated medical staff has earned high marks for quality care and patient satisfaction compared to public hospitals nationwide. Staff includes both primary care and specialist who provide comprehensive and continuing health care for the individual and family across all ages. In 2022, the Health Care District launched its new ground ambulance program, LifeTrans, that provides Health Care District patients with 24/7 emergency advanced life support (ALS) and basic life support (BLS) transport services, as well as secondary ALS transport services. One of the District's two ambulances is based at Lakeside Medical Center to support the safe and rapid transport of hospital patients needing a higher level of care.

Lakeside Medical Center is proud to be named #1 in the nation as the most racially inclusive hospital, as ranked by the Lown Institute in 2022. Our other national awards include a 2023 and

2020 gold-level AORN Go Clear Award™ for safety in surgery, and an “A” safety grade as a top hospital in the nation for patient safety from Leapfrog’s Hospital Safety Grade, in the Fall of 2018. In 2011, the hospital established a rural Family Medicine Residency Program. Lakeside Medical partners with academic and community organizations, including Nova Southeastern University and the Florida Department of Health in Palm Beach County. In 2023, our Family Medicine Residency Program graduated its eleventh class of Family Medicine Residents. We are Florida’s only rural, teaching hospital.

CLINICS/HEALTH CARE CENTERS

FoundCare

Address: 1500 N.W. Avenue L Suite A
Belle Glade, FL 33430

Phone: 561.432.5849
Fax: 561.408.9024

Web: www.foundcare.org
Email: info@foundcare.org

Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m.
HIV testing available.

Contact: Sandra Lazarus

Services: Provides the following services to the HIV/AIDS population of Palm Beach County:

- Primary medical care
- Nurse care coordination
- Treatment education
- Outreach/referral to primary medical care
- Substance abuse assessment and referral
- Food pantry
- Direct emergency assistance
- Housing referrals
- Mental health assessments and referrals
- Medical case management
- Medical transportation
- Home Health services
- Health insurance assistance including co-pays and premiums
- Confidential rapid HIV antibody counseling and testing services at area substance abuse centers, soup kitchens, recreational centers, transitional housing, university campuses, community centers, and churches.
- HIV Prevention services including a peer education program for youth, community mobilization, and HIV educational sessions.

Health Care District, C. L. Brumback Primary Care Clinics

Health Care District of Palm Beach County - C. L. Brumback Primary Care Clinics (Belle Glade Clinic)

Address: 39200 Hooker Highway, Suite 101
Belle Glade, FL 33430
Main Phone: 561.642.1000
Website: www.brumbackclinics.org

Main Phone: 561.642.1000 (All day and after hours)
Medical Hours: Monday – Friday: 8:00 a.m. - 5:00 p.m.; Saturday: 9:00 a.m. – 1:00 p.m.
Dental Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.
Pharmacy Hours: Monday – Friday: 8:30 a.m. - 5:00 p.m.
Pharmacy Phone: 561.204.2580

About C. L. Brumback Primary Care Clinics: Since 2013, the Health Care District's community health centers have provided adults and children access to high-quality health care, regardless of ability to pay. Our health centers offer a full range of services to help keep patients healthy including medical, dental, behavioral health, psychiatric care, women's health, pharmacy services, outpatient substance use disorder treatment, and community resource programs. Our 10 Federally Qualified Health Centers across the county serve adults and children with or without insurance and regardless of ability to pay. We also operate three mobile clinics that provide medical services for the homeless and the underserved.

Services offered at this location:

- Adult and pediatric care
- Dental care
- Pharmacy services
- Women's health services
- Behavioral health services

Adult services include:

- Yearly physicals
- Medical evaluations and disease management
- Laboratory services
- Diabetes and hypertension screenings
- Women's health services
- Mammogram and specialty care referrals
- Mental health counseling
- Dental services
- Adult immunizations
- Employment, school, sports & U.S. DOT physicals
- Pharmacy Services
- Financial counseling
- Social services referral

Pediatric services include:

- Well-child visits and sick-child visits
- School and sports physicals
- Childhood immunizations
- Hearing and vision testing
- Newborn visits
- Mental health counseling
- Laboratory services
- Dental services

Languages: Many of our providers and team members speak multiple languages. We also offer translation services in more than 100 languages because we understand communication is key in the delivery of high-quality care.

Our community resources specialists work together with individuals and families in need of health and community resources including financial counseling, transportation and enrollment assistance in health coverage and social services programs.

Florida Community Health Centers – Belle Glade Center
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Address: 941 SE 1st Street
Belle Glade, FL 33430

Phone: 561.518.7001
Fax (Adults): 1.833.464.2494
Fax (Pediatric): 1.833.464.2495

Web: www.fhcinc.org
Email: sking@fhcinc.org

Hours: Monday 8:00 a.m. – 6:00 p.m.
Tuesday thru Wednesday: 8:00 a.m. – 5:00 p.m.
Friday: 8:00 a.m. – 4:00 p.m.

Contact: La'Sophia King - Center Manager

Services: Board Certified adult and pediatric physicians provide preventive and primary health care services for children, adolescents and adults. Services are available for those who speak Spanish, Creole and English.

Services include:

- Sports and School physicals
- Immunizations
- Well childcare
- Adult Disease Management (Ex. Diabetes, Hypertension, etc.)
- Communicable Disease Control
- Confidential HIV Counseling and Testing
- Family Planning
- Laboratory Testing

- Referrals for Specialty Care
- Sexually Transmitted Diseases

We offer services on a sliding fee scale for the uninsured and underinsured. We participate with Medicaid, Medicare, Blue Cross/Blue Shield and many other insurance carriers.

Florida Community Health Centers- Pahokee Center

Address: 170 South Barfield Highway, Suite 101
Pahokee, FL 33476

Phone: 561.924.6100

Fax (Adults): 844.543.0393

Fax (Pediatric): 844.543.0394

Web: www.fhcinc.org

Email: sking@fhcinc.org

Hours: Monday and Thursday: 8:00 a.m. – 6:00 p.m.
Tuesday and Wednesday: 8:00 a.m. – 5:00 p.m.
Friday: 8:00 a.m. – 4:00 p.m.

Contact: La'Sophia King - Center Manager

Services: Board Certified adult and pediatric physicians provide preventive and primary health care services for children, adolescents and adults. Services are available for those who speak Spanish, Creole and English.

Services include:

- Sports and School physicals
- Immunizations
- Well child care
- Adult Disease Management (Ex. Diabetes, Hypertension, etc.)
- Communicable Disease Control
- Confidential HIV Counseling and Testing
- Family Planning
- Laboratory Testing
- Referrals for Specialty Care
- Sexually Transmitted Diseases

We offer services on a sliding fee scale for the uninsured and underinsured. We participate with Medicaid, Medicaid, Health Care District of Palm Beach County, Blue Cross/Blue Shield and many other insurance carriers.

Florida Department of Health- C.L. Brumback Health Center (Belle Glade Clinic)
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Address: 38754 State Road 80
Belle Glade, FL 33430

Main Phone: 561.983.9220

Appointments: 561.625.5180

Hours: Monday – Friday: 7:30 a.m. - 5:00 p.m.
*Closes the 1st Thursday of each month at 12:00 p.m.

Website: <http://palmbeach.floridahealth.gov/locations/brumback.html>

Contact: Robert Campbell, MHA; Health Center Administrator

Email: CHD50contactus@flhealth.gov

Services: Dedicated to improving health and health outcomes, the health access team at the Florida Department of Health - Belle Glade Health Center consists of experienced physicians, nurse practitioners, and medical support staff. Together, these highly trained professionals offer numerous years of combined experience providing quality health services to meet the daily, complex needs of a culturally diverse clientele.

Services offered at this location:

- Same day / Next day appointments for most services
- Low or no cost services based on income (sliding fee scale available)
- Maternity care
- Family planning
- Adult and child immunizations
- Women's health/GYN
- Sexual health
- Communicable disease control
- HIV Confidential counseling, testing, & treatment
- PrEP
- Laboratory services
- Nutrition
- Health education
- Women, Infants and Children program (WIC)
- Volunteer Services / Food Pantry
- Emergency Medicaid for Pregnant Women (PEPW)
- Environmental health services related to pollution & sanitation

Languages: Dedicated to quality and a positive patient experience, our team speaks a variety of languages including English, Spanish, and Creole. For all other languages, we offer telephonic translation services including American Sign Language (ASL).

Grace Healthcare Solutions, Inc.

Address: 7368 State Road 15,
Pahokee, FL 33476

Phone: 561.992.4888

Fax: 561.992.4488

Web: www.mymdplus.com

Email: khurbs@mymdplus.com

Hours: Monday – Friday: 8:00 a.m. - 5:00 p.m.

Contact: Keith Hurbs, Administrator

Languages Spoken in Office: Spanish, Creole, French, Hindi, Urdu and English

Services: Primary Medical Care for Newborn to Senior Citizens, Urgent Care Services, Occupational Medicine & Worker's Comp-Injuries, Childhood Checkups, Immunizations, DOT Physicals, Immigration Physicals. Chronic Disease Management.

Services: Primary Care- For All Ages, Physicals for Children and Adults, Treatment of Chronic Conditions such as Diabetes, Hypertension, Asthma. COPD, Weight Management, Ear Infections, Flu, Confidential STD Testing, Immunizations for Children and Adults. School and Sports Physicals, Well Women Exams-Pap Smears, and Laboratory Services.

Urgent Care & Occupational Medicine Services: DOT Physicals, Immigration Physical, Respiratory Physicals, Pre-Employment Physicals, Wound Care including Sutures, Workers Compensation Injuries, DOT Drug Testing, Breath Alcohol Testing, 24 Hour Drug and Alcohol Testing Services, Allergic Reactions Return to Work Clearances.

Free Transportation Services Provided

Insurances Accepted: Medicaid, Medicare and Most Commercial Insurances.

Palm Glades Rural Health Associates, Inc.
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Address: 217 West Avenue A,
Belle Glade, FL 33430

Phone: 561.992.4888
Fax: 561.992.4488

Web: www.mymdplus.com
Email: khurbs@mymdplus.com

Hours: Monday – Friday: 8:00 a.m. - 5:00 p.m., Saturday: 8:00 a.m. - 1:00 p.m.,
Sunday: Closed

Contact: Keith Hurbs, Administrator

Languages Spoken in Office: Spanish, Creole, French, Hindi, Urdu and English

Services: Primary Medical Care for Newborn to Senior Citizens, Urgent Care Services, Occupational Medicine & Worker's Comp-Injuries, Childhood Checkups, Immunizations, DOT Physicals, Immigration Physicals. Chronic Disease Management.

Services: Primary Care- For All Ages, Physicals for Children and Adults, Treatment of Chronic Conditions such as Diabetes, Hypertension, Asthma. COPD, Weight Management, Ear Infections, Flu, Confidential STD Testing, Immunizations for Children and Adults. School and Sports Physicals, Well Women Exams-Pap Smears, and Laboratory Services

Urgent Care & Occupational Medicine Services: DOT Physicals, Immigration Physical, Respiratory Physicals, Pre-Employment Physicals, Law Enforcement Physicals, Wound Care including Sutures, Workers Compensation Injuries, DOT Drug Testing, Breath Alcohol Testing, 24 Hour Drug Testing Services. Allergic Reactions Return to Work Clearances.

Free Transportation Services Provided

Insurances Accepted: Medicaid, Medicare and Most Commercial Insurances.

Medical Providers

Cardiology

Cardiology Partners of the Palm Beaches

Jean Foucauld, M.D. **

Board Certified: Internal Medicine, Cardiology

Duccio, Baldari M.D. **

Board Certified: Internal Medicine, Cardiology

Chandra Venugopal, M.D. **

Board Certified: Internal Medicine, Cardiology

1200 S. Main Street, Ste.100A

Belle Glade, FL 33430

Phone: 561.996.8799

Fax: 561.996.8805

Hours: Monday – Friday: 8:00 a.m. - 5:00 p.m.

Languages spoken: English, Spanish

Hospital Privileges: Lakeside Medical Center,
Palms West, Palm Beach Gardens Medical Center,
Wellington Regional

Chiropractors

Injury Center of the Glades

Ivan Cohen, D.C.

241 SE First Street

Belle Glade, FL 33430

Phone: 561.996.9936

Hours: Mondays – Thursdays: 1:00 p.m. - 6:00 p.m.

Languages spoken: Creole, English, and Spanish

Board Certified: Yes

Fax: 561.996.9934

Dentists

Belle Glade Dental Group

Yudit Moya, DDS

17 W. Canal St. N.

Belle Glade, FL 33430

Hours: Monday – Friday: 9:00 a.m. – 6:00 p.m.

Phone: 561-996-6165

Everglades Dental

Robert McClary, DDS

417 NW 16th St, Suite # 8

Belle Glade, FL 33430

Hours: Tuesdays, Wednesdays, and Thursdays:

9:00 a.m. – 5:00 p.m. (Lunch 12:00 – 1:00 p.m.)

Phone: 561.996.3700

Sage Dental

Erica Snider, DDS

427 S.E. 2nd Street

Belle Glade, FL 33430

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Phone: 561.816.3960

Gumucio Dental

Nelson Gumucio, DDS

208 NW Ave L

Belle Glade, FL 33430

Hours: Tuesdays – Friday: 8:00 a.m. – 5:00 p.m.

Phone: 561.257.0080

Heavenly Smiles

Anthony Baldwin, DDS

135 US Hwy 27 S.

South Bay, FL 33493

Hours: Monday – Thurs: 8:30 a.m. – 4:30 p.m

Lunch: 1:00 p.m. – 2:00 p.m. (Phone service
still available)

Phone: 561-996-0033

Family Practice

Florida Department of Health - C. L. Brumback Health Center

38754 State Road 80
Belle Glade, FL 33430
Phone: 561.996.1600

Hours: Daily, Monday through Friday
Languages spoken: English, Spanish and Creole
Board Certified: Maternity, Family Planning/Sexual Health
Immunization Services, Nutrition Services, WIC (Women, Infants and Children), Infectious, Health Education

Health Care District of Palm Beach County - C. L. Brumback Primary Care Clinics (Belle Glade Clinic)

Address: 39200 Hooker Highway, Suite 101
Belle Glade, FL 33430

Main Phone: 561.642.1000

Website: www.brumbackclinics.org

Main Phone: 561.642.1000 (All day and after hours)

Medical Hours: Monday – Friday: 8:00 a.m. - 5:00 p.m. Saturday – 9:00 a.m. – 1:00 p.m.

Dental Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Pharmacy Hours: Monday – Friday: 8:30 a.m. - 5:00 p.m.

Pharmacy Phone: 561.204.2580

About C. L. Brumback Primary Care Clinics: Since 2013, the Health Care District's community health centers have provided adults and children access to high-quality health care, regardless of ability to pay. Our health centers offer a full range of services to help keep patients healthy including medical, dental, behavioral health, psychiatric care, women's health, pharmacy services, outpatient substance use disorder treatment, and community resource programs. Our 10 Federally Qualified Health Centers across the county serve adults and children with or without insurance and regardless of ability to pay. We also operate three mobile clinics that provide medical services for the homeless and the underserved.

Services offered at this location:

- Adult and pediatric care
- Dental care
- Pharmacy services
- Women's health services
- Behavioral health services

Adult services include:

- Yearly physicals
- Medical evaluations and disease management
- Laboratory services
- Diabetes and hypertension screenings
- Women's health services
- Mammogram and specialty care referrals

- Mental health counseling
- Dental services
- Adult immunizations
- Employment, school, sports & U.S. DOT physicals
- Pharmacy Services
- Financial counseling
- Social services referral

Pediatric services include:

- Well-child visits and sick-child visits
- School and sports physicals
- Childhood immunizations
- Hearing and vision testing
- Newborn visits
- Mental health counseling
- Laboratory services
- Dental services

Languages: Many of our providers and team members speak multiple languages. We also offer translation services in more than 100 languages because we understand communication is key in the delivery of high-quality care.

Our community resources specialists work together with individuals and families in need of health and community resources including financial counseling, transportation and enrollment assistance in health coverage and social services programs.

Pahokee Community Health Center

170 S Barfield Hwy, Suite 101
Pahokee, FL 33476
Phone: 561.924.6100
Fax: 844.543.0393 (Adult)
Fax: 844.543.0394 (Pediatrics)

Hours: Mon (8-6) Tue-Thu (8-5), Fri (8-4)
Languages spoken: English, Spanish and Creole
Board Certified: OB/GYN
Hospital Privileges: Collaborative
Lakeside Medical Center

Florida Community Health Center

Center Manager: La'Sophia King
170 S. Barfield Hwy, Ste 101
Pahokee, FL 33476
Phone: 561.924.6100
Fax: 844.543.0393

Board Certified: Pediatrics
Board Certified: Adult Medicine
Languages spoken: English, Spanish, and Creole
Board Certified: Family Practices, Pediatrics
Hours: Monday 8:00 a.m. - 6:00 p.m., Tuesday & Wednesday 8:00 a.m. - 5:00 p.m., Thursday 8:00 a.m. - 6:00 p.m., Friday 8:00 a.m. - 4:00 p.m.

Florida Community Health Center

Center Manager: La'Sophia King
941 SE 1st Street
Belle Glade, FL 33430
Phone: 561.518.7001
Fax: 833.464.2494

Board Certified: Pediatrics
Board Certified: Adult Medicine
Languages spoken: English, Spanish, and Creole
Board Certified: Family Practices, Pediatrics
Hours: Monday 8:00 a.m. - 6:00 p.m., Tuesday thru Thursday 8:00 a.m. - 5:00 p.m., Friday 8:00 a.m. - 4:00 p.m.

Martin Harland, D.O.
Laori Armstrong, P.A.

1200 S. Main Street #200
Belle Glade, FL 33430
Phone: 561.996.2024
Fax: 561.996.8536

Hours: Daily, Monday - Friday: 8:00 am- 5:00 pm
Board Certified: Family Practice
Languages spoken: English, Spanish
Hospital Privileges: Palms West

Palm Glades Rural Health Assoc

Richard A. Fisher, MD

Hina A. Laeeq, PA-C

Marie C. Luc, PA-C

217 West Avenue A
Belle Glade, FL 33430
Phone: 561.992.4888

Hours: Monday–Friday 8:00 am- 5:00pm Sat. 8:00-1:00 pm
Languages spoken: English, Spanish, Creole
Board Certified: (Yes) Family Medicine & Preventative
Medicine

Debralyn McClarnon, APRN

Kathleen S. Friend, ARNP

217 W. Avenue A, Ste 100
Belle Glade, FL 33430
Phone: 561.992.4888
Fax: 561.992.4488

Hospital Privileges: Wellington Regional Medical Center
Patient Age Range: Newborn thru 100 years Old
Walk-Ins & Appointment are Welcome

Jennifer Dorcé-Medard, D.O

39200 Hooker Hwy
Belle Glade, FL 33430
Phone: 561.996.6571 Ext. 348504

Office hours: Mon- Fri 8:30 am - 5:00 pm
Languages: English, Spanish, Creole, & French

Internal Medicine

Yaw Abu, M.D.

124 S.W. 1st Street
Belle Glade, FL 33430
Phone: 561.992.2316
Fax: 561.993.3860

Hours: Daily, Monday - Friday, 8:30 a.m. - 5:00 p.m.
Languages spoken: English, Spanish
Board Certification: Internal Medicine/Pulmonary Medicine

Antonio Mendez, M.D. **

Rahat Abbas, M.D.

Jemelia Murvin, APRN

Conviva Care Center - Everglades
349 N.W. 16th Street, #104
Belle Glade, FL 33430
Phone: 561.933.7490
Fax: 877.736.1460

Hours: Daily, Monday through Friday: 8:00 a.m. - 5:00 p.m.
Languages spoken: English, Spanish
Board Certification: Internal Medicine
Hospital Privileges: Lakeside Medical Center, Palms
Hospital Privileges: Lakeside Medical Center, Palms
West, Wellington Regional

Johanna Belizaire, M.D. **

Guillermo Paz Rodriguez, M.D.

1301 S. Main Street
Belle Glade, FL 33430
Phone: 561.992.4357
Fax: 561.952.1805

Hours: Daily, Monday through Friday: 8:00 a.m. - 5:00 p.m.
(after hours 5:00 p.m. - 11:00 p.m.)

Languages spoken: English, Spanish, Creole
Board Certified: Family Practice, Internal Medicine
Hospital Privileges: Lakeside Medical Center

Allaix Philogene, M.D.

606 S. Main St.
Belle Glade, FL 33430
Phone: 561.996.3933
Fax: 561.996.3908

Hours: Mon. – Thurs. 9:00 a.m. - 5:00 p.m., Saturday 9:00
a.m. - 5:00 p.m. (every other Saturday)

Languages spoken: English, Spanish, Creole
Board Certification: Internal Medicine
Hospital Privileges: Lakeside Medical Center, Palms West

Nephrology

Palm Beach Nephrology, P.A.

Fernando Ottino M.D. *

1200 S Main Street, Suite 101
Belle Glade, FL 33430
Phone: 561.798.4600
Fax: 561.798.1132

Board Certified: Internal Medicine/ Nephrology

Hours: By phone Monday through Friday 9 a.m. -
4:00 p.m. in Belle Glade on Tuesdays 1-5

Languages spoken: English, Spanish

Hospital Privileges: Lakeside Medical Center,
Palms West, Wellington Regional, JFK Medical Ctr

OB/GYN

Health Care District of Palm Beach County - C. L. Brumback Primary Care Clinics (Belle Glade Clinic)

Nergess Taheri, DO, MSBI, Adult/Pediatrics

Office hours: Monday - Friday: 8:30 a.m. - 5:00 p.m.

Ana Ferwerda, MD, Director of Women's Health

Joyce Prophete, OB/GYN

39200 Hooker Highway
Belle Glade, FL 33430
Phone: 561.996.6571

Languages: Multilingual interpreters available

Ruelt Stoessel, M.D.

232 S. Main Street
Belle Glade, FL 33430
Phone: 561.996.9573
Fax: 855.808.3992

Hours: Daily, Monday - Friday: 8:30 a.m. - 5:00 p.m.

Languages spoken: English, Spanish

Board Certification: Obstetrics & Gynecology

Hospital Privileges: St. Marys

Lesly Desrouleaux, M.D.

C.L. Brumback Health Center Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

38754 State Road 80

Belle Glade, FL 33430

Phone: 561.983.9220

Fax: 561.992.8363

Languages spoken: Spanish, Creole, and English

Board Certification: Obstetrics and Gynecology

Ophthalmology

Michael Fliehs, O.D.

Glades Eyecare

309 SE 2nd Street

Belle Glade, FL 33430

Phone: 561.996.5804

Fax: 561.996.7455

Hours: Monday-Friday: 9:00 a.m. - 5:00 p.m.

Lunch (12 p.m. – 1 p.m.), Tuesdays 8:30 a.m. – 6 p.m.

Board Certified: Ophthalmology

Languages spoken: English & Spanish

Orthopedics

Center for Bone and Joint Surgery

Dr. Garvin Yee

1100 S. Main Street, Suite 101

Belle Glade, FL 33430

Phone: 561.992.8500

Fax: 561.992.6093

Hours: Mondays only from 8:00 a.m. – 5:00 p.m.

Languages spoken: English, Spanish

Board Certification: Orthopedics

Hospital Privileges: Palms West, Wellington

Regional

Pediatrics

Rebecca Abu, M.D.

Physician Park Medical Group, Inc.

124 S.W. 1st Street

Belle Glade, FL 33430

Phone: 561.992.2316

Fax: 561.993.3860

Hours: Monday - Friday: 8:30 a.m. - 5:00 p.m.

Languages spoken: English, Spanish

Board Certification: Pediatrics

Pahokee Pediatrics Association

Philip Colaizzo, M.D., FAAP

Beverly Hunt, ARNP-C

170 South Barfield Hwy, Ste. 108

Pahokee, FL 33476

Phone: 561.924.5155

Fax: 561.924.7723

Hours: Monday through Friday: 8:00 a.m. - 4:00 p.m.

Languages spoken: English, Spanish

Board Certification: Pediatrics

Taskin Haque, M.D. **

1100 N. Main Street Suite A
Belle Glade, FL 33430
Phone: 561.996.8505
Fax: 561.996.7331

Hours: Daily, Monday through Friday, 9:00 a.m. - 4:30 p.m.
Languages spoken: Arabic, English, Spanish
Board Certification: Pediatrics

Maritza Samuel, M.D. **

606 S. Main St.
Belle Glade, FL 33430
Phone: 561.996.3933
Fax: 561.996.3908

Hours: Daily, Mon & Wed (9-5) Thursday (12-7), every
other Saturday (9 to 1)
Languages spoken: English, Spanish, Creole
Board Certification: Pediatrics
Hospital Privileges: Lakeside Medical Center, Palms
West

Podiatry**Dr. Cory Haimon, D.P.M*****

941 S.E. 1st Street
Belle Glade, FL 33430
Phone: 561.289.5950
Fax: 561.993.3668

Hours: Tuesdays and Fridays, 9:00 a.m. - 3:00 p.m.
Languages spoken: English, Spanish
Board Certification: Podiatric Orthopedics
Hospital Privileges: Lakeside Medical Center, Select
Specialty (Lake Worth)

Pulmonology**Yaw Abu, M.D.****

124 S.W. 1st. Street
Belle Glade, FL 33430
Phone: 561.992.2316
Fax: 561.993.3860

Hours: Wed.: 2 p.m. - 5 p.m. & Thur.: 8:30 a.m. - 5 p.m.
Languages spoken: English, Spanish
Board Certification: Internal Medicine/Pulmonary Medicine
Hospital Privileges: Lakeside Medical Center

Psychiatry**Multilingual Psychotherapy Centers, Inc.**

Main Address: 1639 Forum Place Suite 7,
West Palm Beach, FL 33401

Phone: 561.712.8821

Belle Glade Address: 233 W Ave A, Suite C
Belle Glade, FL 33430

Phone: 561.253.3679
Website: www.mpcipbc.com
Hours: Monday - Friday: 8:00 a.m. – 5:00 p.m.

Services: Intensive Case Management, Psychosocial Rehabilitation, Psychological Services, Psychiatric Services, Therapeutic Behavioral (TBOS), Targeted Case Management (TCM), Comprehensive Behavioral Care (CBHA), Outpatient Services.

Urology

Palm Beach Urology
Edward Becker, M.D.**
Sam Cyrel, PA
Carlos Pernas, PA
1100 South Main Street
Belle Glade, FL 33430
Phone: 561.996.7016

Hours: every Thursday 9:00 a.m. - 3:45 p.m.
Languages spoken: English, Spanish, Creole
Board Certification: Urology
Hospital Privileges: Palms West, Wellington Regional,
JFK Medical Center

Glades Area Pharmacies

Circle S Pharmacy
323 Bacom Point Road, Suite 100
Pahokee, FL 33476
Phone: 561.924.5238

K & M Drugs
624 S Main Street
Belle Glade, FL 33430
Phone: 561.996.0228

CVS Pharmacy
101 South Main Street
Belle Glade, FL 33430
Phone: 561.996.7707

Walgreens Drug Stores
101 North Main Street
Belle Glade, FL 33430
Phone: 561.992.0009

Mental Health and Substance Abuse Resources

Federation of Families

Address: 101 NW 1st Ave.
South Bay, FL 33493
Second Location
19 Everglades St.
Belle Glade, FL 33430

Phone: 561.518.7997
Web: www.flfamilies.net
Email: veree@flfamilies.net
Hours: Monday – Friday: 10:00 a.m. – 6:00 p.m.

Contact: Wraparound and Family Support–Willie Lawrence- willielawrence725@gmail.com
Youth Prevention Services – Susie Hammond susie@flfamilies.net
Children's Mental Health System of Care and Open Table – Veree Jenkins,
veree@flfamilies.net, 561.644.4440

Services:

- Family Support – Advocacy, Food Pantry, Parent Training and Support
- Youth Support – Advocacy, mentoring, life skills
- Mental Health Coordination – System of care meetings 2nd Wednesday at 3pm; and Universal Referral Form for Mental Health Services such as wraparound, therapy and support services
- Open Table – Faith-based family support services
- Anger Management
- Life Skills

Hanley Foundation

No office in the Glades

Address: 101 Northpoint Parkway
West Palm Beach, FL 33407

Phone: 561.268.2355
Website: <http://hanleyfoundation.org>
Hours: Monday - Friday: 9:00 a.m. – 5:00 p.m.

Services: Drugs & Alcohol Literacy Challenge, Active Parenting, Life Skills Training, Marijuana and Vaping Prevention, Project COPE (Connect for Overdose Prevention and Education),

Lifesaver Scholarship Program (Financial assistance for substance use disorder treatment), Project Hope (Suicide Loss Support Group), and QPR (Question, Persuade, Refer) Training to identify warning signs of suicide and/or mental health crisis.

Hanley Foundation is offering 3 free support groups twice a month. Additional details for each group can be found within the clickable links below. These sessions are open to all, so please share these resources widely with your networks, clients, and fellow residents.

The support groups include:

1. [Project HOPE](https://hanleyfoundation.org/our-work/support-groups/project-hope/) for suicide loss survivors - <https://hanleyfoundation.org/our-work/support-groups/project-hope/>
2. [Project COPE](https://hanleyfoundation.org/our-work/support-groups/project-cope/) for families who share the experience of a loved one who has died of an opioid overdose, survived an overdose, or are at high risk for overdose - <https://hanleyfoundation.org/our-work/support-groups/project-cope/>
3. [Grief Support after Substance Use Passing](https://hanleyfoundation.org/resources/grief-group/) <https://hanleyfoundation.org/resources/grief-group/>

Henderson Behavioral Health

No office in the Glades

Address: 7721 N Military Trail
Suite 5
Palm Beach Gardens, FL 33410

Phone: 561.649.6500
Phone: 561.296.3800 (Youth Services of Palm Beach County)
Fax: 561.649.6501
Web: www.hendersonbh.org

Hours: Monday – Friday: 9:00 a.m. - 5:00 p.m.

Contact: Susan Barbini
Email: PBintake@hendersonbh.org

Services: Provide targeted case management utilizing wrap around model. Case managers work with children, youth and their families to build a team and identify natural supports to ensure success. Case managers link and provide advocacy to families around school, medical, and mental health needs. We are not a walk-in center. 24/7 Crisis service access mobile response team (adults & youth) 954.463.0911

Healthier Glades

Address: 491 E. Main Street, Suite 5A
Pahokee, FL 33476

Phone: 561.685.4829
Hours: Monday – Friday: 8:30 pm – 5:00 pm
Contact: Antoinita (Annie) Ifill, Project Director
Email: annie.glades@htpbc.org

Services: Healthier Glades is a community led placed-based funding approach to solving the community's most complex healthcare needs. Glades residents selected "Behavioral Health" as its focus area and a committed team of residents are volunteering their time ensuring the Initiative is reflecting the "Voices" of the residents who have been engaged in this process. Glades residents guide the process and are instrumental in helping to support "Behavioral Health" efforts/activities being led by residents.

Vision

The Glades is a community where all residents are thriving physically, emotionally, and spiritually.

Mission

The mission of Healthier Glades is to assist residents in coping with life stressors and creating a sense of well-being that will impact the Glades communities.

Mental Health America of the Palm Beaches

Address: 241 Avenue A
Belle Glade, FL 33430

Phone: 561.832.3755
Fax: 561.660.8000
Web: <https://mhapalmbeaches.org>

Contact: Andy McAusland
Phone: 561.758.6700

Services: Clubhouses are a local community-based solution to the mental health crisis. The Glades Clubhouse is an evidence based, voluntary program that provides opportunities for work, fellowship and support to help people with mental illness recover their lives. Because we focus on strengths and abilities, and not on illness, we do not have clinical services. Membership in the Clubhouse is free.

Multilingual Psychotherapy Centers, Inc.

Belle Glade Address:

Address: 233 W Ave A, Suite C
Belle Glade, FL 33430

Phone: 561.253.3679

Website: www.mpcipbc.com

Hours: Monday - Friday: 8:00 a.m. – 5:00 p.m.

Services: Intensive Case Management, Psychosocial Rehabilitation, Psychological Services, Psychiatric Services, Therapeutic Behavioral (TBOS), Targeted Case Management (TCM), Comprehensive Behavioral Care (CBHA), Outpatient Services.

Main Address: 1639 Forum Place Suite 7,
West Palm Beach, FL 33401

Phone: 561.712.8821

Palm Beach County Youth Services Department – Youth and Family Counseling

Address: 2976 S.R. 15
Glades Office Building
Belle Glade, FL 33430

Phone: 561.992.1233

Fax: 561.996.4832

Web: <https://discover.pbcgov.org/youthservices>

Email: YSD-YFC-WestAppt@pbcgov.org or kcavalie@pbcgov.org

Hours: Monday – Thursday (8:00 am – 7:00 pm)

Contact: Ana Miranda, LMHC or Katia Cavalie, LCSW

Contact Phone: 561.276.1340

Services: Youth & Family Counseling is a three-to-four-month community-based program providing FREE therapeutic services for families with children and youth up to age 22. We offer family therapy, individual therapy, group therapy, and school-based counseling services. We also serve as a field placement site for Master's level interns in various mental health disciplines.

Rebel Recovery

Address: 929 SE 1st Street
Belle Glade, FL 33430

Phone: 561.680.1690
Contact: Marilyn Burns

Hours: Monday - Friday: 9:00 a.m. – 5:00 p.m. (with telephone support until 8 p.m.)

Web: <https://rebelrco.org/>
Email: info@rebelrco.org

PBC Headquarters: 400 N. Congress Ave, suite #130, West Palm Beach, FL 33401

Services: Peer support and community outreach.

*Wellness /
Recreation /
Fitness*

City of Belle Glade Parks & Recreation Department
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Address: City of Belle Glade Parks & Recreation Department
1224 SW Avenue E Place
Belle Glade, FL 33430

Phone: 561.996.0100 ext. 4148 or 4121

Contact: Debra Jones
Email: djones@belleglade-fl.com

Web: <https://www.bellegladegov.com/parksrec>

Program: **Youth Softball Camp**
Location: Louis Butts Park
Address: 1224 SW Avenue E Place
Belle Glade, FL 33430
Cost: Free
Description: Youth softball camp for girls ages 12 – 17.
All Levels
Lunch served daily
Register at www.teamsideline.com/Belleglade

Program: **Youth Summer Camp**
Location: Lois D. Lewis/Mary O. Evans Resource Center
Address: 1224 SW Avenue E Place
Belle Glade, FL 33430
Cost: Free
Description: Youth Summer Camp for ages 6 -12
Fun activities scheduled all summer including (Sports; Games; Arts & Crafts & More!!!)
Lunch & Snack served daily

Program: **Youth Baseball Instructional Clinic**
Age: Boys & Girls; 5 – 7 and Boys & Girls; 8 - 12
Location: Louis Butts Park
Address: 1224 SW Avenue E Place
Belle Glade, FL 33430
Cost: Free
Description: 4 – week Youth Instructional Baseball Clinic for boys & girls ages 5 – 12.
Participants will Learn fundamental baseball skills.
All Levels
Register at www.teamsideline.com/Belleglade

Program: **Hip Hop Aerobics (Adult Fitness)**
Location: Lois D Lewis/Mary O Evans Resource Center
Address: 1224 SW Avenue E Place
Belle Glade, FL 33430
Cost: Free

Description: 8 – Week Summer Fitness class for adults 18 years & older

Program: **Adult Co-Ed Softball League**

Location: Glades Pioneer Park

Address: 866 SW 16th Street
Belle Glade, FL 33430

Cost: Free Team Registration

Description: Register your team to participate in Adult Co-Ed Slow Pitch Softball League

For more information contact www.teamsideline.com/BelleGlade

City of Pahokee Parks & Recreation Department

Address: 360 E Main Street, Building A, Pahokee, FL 33476

Phone: 561.924.2972

Contact: Gregory Williams, Director

Email: gwilliams@cityofpahokee.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Services: Youth services include year-round after care, including summer camp. Youth recreational activities include basketball, flag football, tackle football & cheerleading (seasonal). Adult soccer is also available. A Senior Wellness Program is also available. The mission of the city of Pahokee's parks and recreation is to provide affordable, safe, year-round care in an enriched learning environment. Our activities are aimed at enhancing the educational and athleticism of each student, while instilling respect, self-esteem, teamwork and discipline. We encourage our students to make responsible choices and we help equip them with the skills to succeed in life. "Building a city and community of choice."

City of South Bay Parks & Recreation Department

Address: 105 Palm Beach Road, South Bay, FL 33493

Hours: Monday – Friday: 8:00 a.m. – 4:00 p.m.
(4:00 p.m. – 5:00 p.m. Appointment Only)

Contact: King Kindred, Director

Phone: 561.996.1155

Email: kindredk@southbaycity.com

For information on renting Tanner Park Facility, please contact Claudia Cano at 561.996.6751.

Services: Summer camp, youth basketball league and youth flag football league. A teen hang out spot is also provided during spring break for the youth. We are partnered with The Boys and Girls Club of Palm Beach County. A Senior Wellness Program is also available. The Department's mission is to serve citizens by providing quality park and recreation facilities and programs and, thereby, to assure that the city continues to be a livable place where all citizens can enjoy a wide range of leisure and recreation opportunities.

Drowning Prevention Coalition

No office in the Glades

Address: 405 Pike Road,
West Palm Beach, FL 33411

Phone: 561.616.7068

Fax: 561.616.7084

Hours: 7:30 a.m. - 4:30 p.m.

Contact: Anna Stewart, DPC Manager
Bambi Fanto, DPC Coordinator

Email: Astewart@pbcgov.org, bfanto@pbcgov.org

Services/About: Provide free, land-based water safety presentations for audiences of all ages, health and safety fairs to disseminate water safety information, and free swimming lessons to Glades area children aged 2-12 and their immediate caregiver.

PBSO/PAL TRI-CITY Youth Activities & Mentoring Programs

Address: Palm Beach County Sheriff Office
30880 State Road 80
Belle Glade, FL

Phone: 561.681.7290

Contact: Kevin Jackson Hamilton

Services: After school services. Boxing program.

*Other:
Misc. Programs,
Disaster Services,
Volunteer
Opportunities*

Miscellaneous Programs/Services

Poder Superior (Superior Power) – Alcoholics Anonymous Group

Address: 636 South Main Street
Belle Glade, FL 33430

Phone: 561.449.3734 or 561.800.6361

Hours: Mondays, Wednesdays, Fridays & Saturdays: 8:00 pm – 10:00 pm

Contact: Jose R. Morales

Direct Phone: 561.449.3734

Languages spoken: English & Spanish

Services: Alcoholics Anonymous group (AA) is open to the public. Join the victors, we can help you here. Visit us! “Únete a los vencedores aquí podemos ayudarte visitanos!”

Gang Tattoo Removal Program

Contact: Marcia Bahia

Email: Bahiam@pbso.org

Phone: 561.688.4002

Services: The Gang Tattoo Removal Program was originally developed to assist previously gang affiliated individuals as they make the difficult transition back into mainstream society. The program removes the physical appearance of tattoos and other permanent, identifying mark thus simultaneously removing the proverbial stigma associated with these identifying marks. The treatment is free of charge. Please contact: Marcia Bahia at Bahiam@pbso.org.

Low-Income Heat Energy Assistance Program (LIHEAP)

The Low-Income Heat Energy Assistance Program helps keep families safe and healthy through initiatives that assist families with energy costs. It provides federally funded assistance for managing costs associated with home energy bills, energy crises, weatherization and minor energy-related home repairs. LIHEAP can help individuals and families stay warm in the winter and cool in the summer through efforts that reduce the risk of health and safety problems that arise from unsafe heating and cooling practices.

Looking for help with your home energy bills?

<http://www.floridajobs.org/community-planning-and-development/community-services/low-income-home-energy-assistance-program>

Public Inquiries Phone: 850.717.8450

Public Inquiries Email: deo.comments@deo.myflorida.com

You can also call the National Energy Assistance Referral (NEAR) hotline at 1.866.674.6327.

Lifeline and Linkup Telephone Service

Lifeline is a government benefit program that provides monthly discounts on ONE telephone service (wireline or wireless) for eligible low-income consumers. Lifeline service is a non-transferable benefit and is available to eligible low-income consumers. The Lifeline Program helps low income consumers connect to communications networks, find jobs, access health care services, connect with family and their children's schools, and call for help in an emergency. You must be eligible to enroll, and you must recertify your eligibility every year. Only one Lifeline benefit is permitted per household.

To participate in the program, consumers must either have an income that is at or below 135% of the federal Poverty Guidelines OR participate in one of the following assistance programs: Medicaid; Supplemental Nutrition Assistance Program (Food Stamps or SNAP); Supplemental Security Income (SSI); Federal Public Housing Assistance (Section 8); Low-Income Home Energy Assistance Program (LIHEAP); Temporary Assistance to Needy Families (TANF); National School Lunch Program's Free Lunch Program; Bureau of Indian Affairs General Assistance; Tribally-Administered Temporary Assistance for Needy Families (TTANF); Food Distribution Program on Indian Reservations (FDPIR); Head Start (if income eligibility criteria are met); or State assistance programs (if applicable).

How Do I Enroll? Apply for Lifeline through a Lifeline Program provider in your state or designated state agency. To locate a Lifeline provider in your state, go to www.lifelinesupport.org. 1.888.225.5322

The Ag Safety Lady

Address: (Mobile Unit will come to your facility)
P.O. Box 983, Canal Point, FL 33438

Phone: 561.261.9747

Web: www.theagsafetylady.com

Email: safefarm@aol.com

Contact: Kiley Harper-Larsen

Services: Food, environmental and workplace safety and compliance consultation for general industry; specialty in agriculture and horticultural industries. Personalized and practical on-site inspections, education audits, and risk management analysis, as well as in-house Spanish translation services.

DISASTER RELIEF & RECOVERY RESOURCES

American Red Cross

Belle Glade Service Center: 149 SE Ave D
Belle Glade, FL 33430

Phone: 561.996.4291

West Palm Beach Office: 1250 Northpoint Parkway
West Palm Beach, FL 33407

Phone: 561.833.7711

Web: www.redcross.org/SouthFlorida

Services: The Red Cross helps people affected by disasters large and small—from home fires to hurricanes—by providing food, shelter, essential relief supplies, health and mental health services, care, and comfort. The Red Cross also teaches vital lifesaving skills, including CPR/AED, first aid, babysitting, water safety and pet first aid through in-person and virtual classes. The Red Cross empowers individuals with emergency preparedness skills and learn to Be Red Cross Ready for emergencies by taking simple steps. Additionally, the Red Cross supports active-duty military members, veterans, and their families dealing with the challenges of military life. They facilitate emergency communications between services members and their loved ones, they connect families and veterans with resources in response to crisis, they offer resiliency training to families, and they supply recreational and therapeutic support in military and VA health care facilities.

Consumer Information

Check Contractor's Licenses and Certificates of Insurance

Phone: 561.233.5525

Fax: 561.233.5554

Web: <https://discover.pbcgov.org/pzb/contractors/Pages/default.aspx>

Hours: 8:00 a.m. – 5:00 p.m.

Florida Financial Services Disaster Assistance Insurance Helpline

Services: Accepts insurance complaints.

Phone: 800. 22S.TORM, 800.227.8676

Report Price Gouging

Phone: 866.966.7226

Emergency Management

Palm Beach County Division of Emergency Management - EOC

Phone: 561.712.6400

Website: <https://discover.pbcgov.org/publicsafety/dem/Pages/default.aspx>

Services: For calls regarding developments and whole buildings needing assistance or if the individual has to move from a condemned building.

Federal Emergency Management Assistance (FEMA)

Phone: 800.621.3362

Website: <http://www.disasterassistance.gov>

Services: FEMA may open Disaster Recovery Centers in disaster areas in times of need. The sites will be announced as they are opened. Residents should bring the following information with them to the recovery centers:

- Social Security Number (including spouse)
- Private insurance information, if available
- Address and zip code of damaged property
- Directions to the damaged home or property
- Daytime telephone number

Senior Issues

Area Agency on Aging Palm Beach / Treasure Coast

No office in the Glades

Address: 4400 N. Congress Avenue
West Palm Beach, FL 33407

Phone: 866.684.5885

Fax: 561.214.8678

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Helpline: 1.866.684.5885

Web: www.aaapbtc.org

Email: ternst@aaapbtc.org

Contact: Trish Ernst, Director of Communications

Services: The Area Agency on Aging of Palm Beach/Treasure Coast helps seniors, adults with disabilities and their loved ones find answers to the many questions and challenges of growing older. The Area Agency on Aging is the gateway to publicly funded services and offers:

- Information and assistance
- Long term care options counseling
- Enrollment in publicly funded services to help keep you in your home
- Healthy Aging Programs
- Volunteer opportunities
- Free and Unbiased Medicare Counseling
- SNAP and Medicaid application assistance for Medicare beneficiaries

Call the Helpline: 1.866.684.5885

Services are available to the entire community seeking answers on aging or looking for service providers that can meet your needs.

Volunteer Service Opportunities

AMERICAN RED CROSS

Contact: Colleen Raniere
 Email: colleen.raniere@redcross.org
 Website: redcross.org/SFLVolunteer

C.L. BRUMBACK HEALTH CENTER VOLUNTEER SERVICES

Address: C. L. Brumback Health Center
 Volunteer Services
 38754 State Road 80, Room 168
 Belle Glade, FL 33430

Phone: 561.983.9241

Volunteer Health Care Provider Program: Nurses work with Childhood Immunization Coalition at weekend outreaches and health fairs co-sponsored by the Health Department. Physicians, ARNP (Advanced Registered Nurse Practitioner) and other health care professionals volunteer at county wide weekend health fairs throughout the summer months. Many physicians, dentists and nurses volunteer in our seven community health centers across Palm Beach County. All of these volunteers receive sovereign immunity protection for their services.

Volunteer Services – 561.983.9241

Enrich your life and the lives of others - Become a Volunteer!

The following are Volunteer opportunities within the Palm Beach County Health Department:

- Clerical & Accounting
- Interpreters
- Fundraising

- Greeters
- Readers
- Volunteer At Home
- Medical Providers
- Auxiliary Board Member

Special Projects (On-Call Volunteers)

- Emergency & Disasters
- Holiday Events & Health Fairs
- Immunizations & Flu Shots

COMMUNITY EMERGENCY RESPONSE TEAM (CERT)

The CERT Team is a community based organization of residents who learn how to take emergency response actions in safe ways until the professional emergency responders can respond. These volunteers learn how to work in a coordinated manner caring for those citizens within their community affected by a disaster. The Division of Emergency Management has trained over 3200 CERT Team volunteers throughout Palm Beach County in disaster preparedness, disaster medical services, light urban search and rescue for trapped citizens, disaster communications, disaster psychology and terrorism.

Most people are not prepared to deal with even the most minor medical emergencies. Whether due to disaster or encountered in everyday life, they may experience problems. After a major emergency, citizens will come forth in groups to help. Unfortunately, without properly training these people can expose themselves to potential injury and even death.

In the aftermath of a major disaster such as a hurricane, emergency crews are quickly overwhelmed, causing delays of hours or even days. For those reasons, Palm Beach County Emergency Management offers the Community Emergency Response Team training course. The free basic course consists of 24 hours of training.

Varied Volunteer Opportunities:

- | | | |
|--|--|-----------------------------|
| • Animal Care and Control | • Environmental Resources Management | • Palm Beach County Library |
| • Clerk and Comptroller | • Guardian Ad Litem Program | • Parks and Recreation |
| • Community Services: Senior Services | • Historical Society Palm Beach County | • Public Defender |
| • Cooperative Extension: 4-H Youth Program | • Morikami Museum | • Solid Waste Authority |
| • Cooperative Extension: Master Gardener Program | • Mounts Botanical Garden | • State Attorney's Office |
| | • Palm Beach County Health Department | • Zoning Division |

THE GLADES INITIATIVE, INC.

Address: 149 SE Ave D, Belle Glade, FL 33430

Phone: 561-996-3310

Contact: Volunteer coordinator

Email: volunteer@gladesinitiative.org

The Glades Initiative has various volunteer opportunities with our CHOICE Food Pantry, in our office, or with our partner organizations. For more specific information, go to the website below or call the office for details. Community Service Hours offered.

https://www.volunteermatch.org/search/org471593.jsp#opportunities_tabt

TRUSTBRIDGE HOSPICE

Location: 5300 East Avenue,
West Palm Beach, FL 33407

Phone: 561.227.5138

Website: www.trustbridge.com/volunteer

Email: volunteerresponses@hpbpc.com or volunteerresponses@trustbridge.com

If you are interested in becoming a volunteer, you can let us know by calling the Volunteer Department at 561.227.5138, or completing the online volunteer interest survey at www.trustbridge.com, or by sending an email to volunteerresponses@trustbridge.com.

Volunteer opportunities are available through-out Palm Beach and Broward County

Volunteers needed for:

Patient and Family Visitors Administrative Support, and Special Events

PALM BEACH COUNTY DIVISION OF SENIOR SERVICES (DOSS)

Phone: 561.355.4746

Website: <https://discover.pbcgov.org/communityservices/seniorservices/Pages/Volunteer-Opportunities.aspx>

DOSS provides a wide range of programs and services to assist seniors, their families and care givers in Palm Beach County. DOSS is fortunate to have volunteers of all ages helping in the Division's mission of serving seniors.

DOSS volunteers receive guidance and training and are matched with rewarding opportunities to lend a hand. DOSS offers several ways for volunteers to get involved that suits their talents, interests, and availability. DOSS seeks volunteers from diverse backgrounds and varied work experiences to contribute to the lives of seniors.

Fulfilling volunteer opportunities which enhance and increase services to seniors include:

Greeters - Helpers for Special Events/Parties - Clerical Support – Meal Servers at Senior Dining Sites – Teachers of Skills - Companionship and Respite - Educational Programs, i.e., Computers, Languages, Crafts, Ceramics - Caregiver Support - Telephone Reassurance

PBC LIBRARY: ADULT LITERACY PROJECT

Phone: 561.996.3453 Glades

Website: <http://www.pbclibrary.org/services/adult-literacy-project>

Did you know that 22% of adults in the U.S. function at the lowest levels of literacy? In Palm Beach County, over 70,000 adults share these concerns.

Simple tasks often present huge barriers:

- Completing a job application
- Reading a medicine label
- Registering to vote
- Opening a bank account
- Helping a child with homework

Make a difference – volunteer a few hours each week. A prospective tutor should call the Adult Literacy Project at 561.894.7510 (West Palm Beach), 561.996.3453 (Glades).

UNITED WAY OF PALM BEACH COUNTY VOLUNTEER PROGRAM

No office in the Glades

Phone: 561.375.6600

Website: <https://unitedwaypbc.org/volunteer/>

Website: [Volunteer - United Way of Palm Beach County \(unitedwaypbc.org\)](http://unitedwaypbc.org)
[Andar 360 \(unitedwaypbc.net\)](http://unitedwaypbc.net)

Volunteer opportunities are available for individuals, families, organizations, and corporations.

*Civic / Chambers of
Commerce /
Libraries*

BELLE GLADE

City Hall – Belle Glade

Address: 110 Dr. Martin Luther King, Jr. Boulevard West
Belle Glade, FL 33430-3900

Phone: 561.996.0100
Fax: 561.516.0109
Hours: Monday – Thursday: 7:30 a.m. – 6:30 p.m.
Web: www.bellegladegov.com
Contact: Lomax Harrelle, Interim City Manager

Commissioners: Mayor –Steve B. Wilson
Vice-Mayor – Mary Ross-Wilkerson
Commissioner – Andrew L. Berry
Commissioner – Joaquin Almazan
Treasurer – Zayteck Marin

Workshop meetings are every 3rd Monday at 6 p.m. City Commission meetings are every 3rd Monday at 6:30 p.m.

Palm Beach County Sheriff's Department – Belle Glade (District 5, 11, 12 & 13)

Address: 38840 SR 80
Belle Glade, FL 33430

Phone: 561.996.1670 (Non-emergency)
Fax: 561.687.6797
Web: Western Region www.pbso.org
Contact: Captain Ed Luty (District 5, 11, 12 & 13)
Lieutenant Ryan Mugridge (District 12, City of Pahokee)
Captain Emory Payne (District 13 City of Belle Glade)
Sergeant Johnny Ortiz (District 11 City of South Bay)
Valerie Carter-Stinson (Office Manager)

Administrative Offices: 561.992.1261 (Mon – Fri: 8:00 a.m. – 5:00 p.m.)

Palm Beach County Sheriff's Department – Belle Glade (District 5 & 13)

Address: 38840 SR 80
Belle Glade, FL 33430

Phone: 561.996.1670 (Non-emergency)
Fax: 561.687.6797
Web: Western Region www.pbso.org
Contact: Captain Edward Luty (District 5, 11, 12 & 13)
Captain Emory Payne (District 13)

Administrative Offices: 561.992.1261 (Mon – Fri: 8:00 a.m. – 5:00 p.m.)

**Palm Beach County Fire Rescue Department – Belle Glade
(Battalion Headquarters)**

Address: 525 SW 2nd Street
Belle Glade, FL 33430

Phone: 561.996.2032 (non-emergency)
Fax: 561.992.1647
Contact: District Chief: Javatis Midget

PAHOKEE

City Hall – Pahokee

Address: 207 Begonia Drive
Pahokee, FL 33476

Phone: 561.924.5534
Fax: 561.924.8140
Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.
Web: www.cityofpahokee.com

Commissioners: Mayor – Keith W. Babb, Jr.
Vice Mayor – Clara “Tasha” Murvin
Commissioner – Derrick Boldin
Commissioner – Juan Gonzalez
Commissioner – Sara Perez

City Commission Meetings are 2nd and 4th Tuesday at 6:00 p.m.

Palm Beach County Sheriff’s Department – Pahokee (District 12)

Address: 38840 SR 80
Belle Glade, FL 33430

Phone: 561.996.1670 (Non-emergency)
Fax: 561.687.6797
Web: Western Region www.pbso.org
Contact: Lieutenant Ryan Mugridge

Administrative Offices: 561.992.1678 (Mon – Fri: 8:00 a.m. – 5:00 p.m.)

Palm Beach County Fire Rescue Department - Pahokee

Address: 615 South Lake Avenue
Pahokee, FL 33476
Phone: 561.996.2032 (Non-emergency)
Fax: 561.992.1647

Contact: District Chief Javatis Midget

SOUTH BAY

City Hall – South Bay

Address: 335 SW 2nd Avenue
South Bay, FL 33493

Phone: 561.996.6751
Fax: 561.996.7950
Web: www.southbaycity.com

Commissioners: Mayor – Joe Kyles
Vice Mayor – Betty Barnard
Commissioner – John Wilson
Esther Berry
Taranza McKelvin

City Commission Meetings are 1st and 3rd Tuesday at 7:00 p.m.

Palm Beach County Sheriff's Department – South Bay (District 11)

Main Office Address: 38840 SR 80
Belle Glade, Florida 33430

Satellite Office Address: 335 SW 2nd Avenue
South Bay, Florida 33493

Phone: 561.996.6530
Fax: 561.996.3001

Contact: Sergeant Johnny Ortiz

Palm Beach County Fire Rescue Department – South Bay

Address: 530 U.S. Highway 27
South Bay, Florida 33493

Phone: 561.996.2032 (Non-emergency)
Fax: 561.992.1647

Contact: District Chief Javatis Midget

CHAMBER OF COMMERCE

Belle Glade Chamber of Commerce
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Address: 540 South Main Street
Belle Glade, FL 33430

Phone: 561.996.2745

Web: www.bellegladechamber.com

Hours: Monday – Thursday: 9:00 a.m. – 3:00 p.m.
Friday: 9:00 a.m. - 12:00 p.m.
Closed July for the summer

Contact: Melanie Grimes & Lamar Weathers, Co-Executive Directors

Email: bgchamber@aol.com,
Lamar@bellegladechamber.com
Melanie@bellegladechamber.com

LIBRARIES

Palm Beach County Library System – Belle Glade Branch

Address: 725 NW 4th Street
Belle Glade, FL 33430

Phone: 561.996.3453

Hours: Monday – Wednesday: 9:00 a.m. – 8:00 p.m.
Thursday – Saturday: 9:00 a.m. – 5:00 p.m.
Sunday: 12:00 p.m. – 5:00 p.m.

Web: <http://www.pbclibrary.org/branches/belle-glade>

Contact: Graham Brunk, Branch Manager

Services: Meeting and conference rooms are available to book. A variety of services and events are also provided monthly. For more information on these services and current activities please visit their website:

https://pbclibrary.bibliocommons.com/v2/events?locations=BELLEGLADE&_gl=1*1hgpsqg*_ga*MTk1MzMwNmJmXzE3MDQ2MjAxNTM.*_ga_G99DMMNG39*MTcwODYzOTI0OS4zLjEuMTcwODYzOTYyNi4wLjAuMA

Palm Beach County Library System – Loula V. York Branch

Address: 525 Bacom Point Road
Pahokee, FL 33476

Phone: 561.924.5928

Hours: Monday & Wednesday: 11:00 a.m. – 7:00 p.m.
Tuesday, Thursday – Saturday: 9:00 a.m. – 5:00 p.m.

Web: <http://www.pbclibrary.org/branches/loula-v-york>

Contact: Graham Brunk, Branch Manager

Services: Meeting and conference rooms are available to book. A variety of services and events are also provided monthly. For more information on these services and events please visit their website:

[Events | Palm Beach County Library System | BiblioCom](https://pbclibrary.bibliocommons.com/v2/events?locations=PAHOKEE&_gl=1*gusxcg*_ga*MTk1MzMwNmJmXzE3MDQ2MjAxNTM.*_ga_G99DMMNG39*MTcwODYyNDc0Mi4yLjEuMTcwODYyNTYyNi4wLjAuMA..mons)
https://pbclibrary.bibliocommons.com/v2/events?locations=PAHOKEE&_gl=1*gusxcg*_ga*MTk1MzMwNmJmXzE3MDQ2MjAxNTM.*_ga_G99DMMNG39*MTcwODYyNDc0Mi4yLjEuMTcwODYyNTYyNi4wLjAuMA..mons

Palm Beach County Library System – Clarence E. Anthony Branch

Address: 375 Southwest 2nd Avenue
South Bay, FL 33493

Phone: 561.992.8393

Hours: Monday & Wednesday: 11:00 a.m. – 7:00 p.m.
Tuesday, Thursday-Saturday: 9:00 a.m. – 5:00 p.m.

Web: <http://www.pbclibrary.org/branches/clarence-e-anthony>

Contact: Graham Brunk, Branch Manager

Services: Meeting and conference rooms are available to book. The branch offers popular book discussions and craft activities for adults in addition to popular story times and crafts in a welcoming children's area. For more information on these services and events please visit their website:

https://pbclibrary.bibliocommons.com/v2/events?locations=SOUTHBAY&_gl=1*1eupcps*_ga*M Tk1MzMwNjMxLjE3MDg2MjAxNTM.*_ga_G99DMMNG39*MTcwODYzOTI0OS4zLjEuMTcwODYzOTI1My4wLjAuMA

Elected Officials

ELECTED OFFICIALS

Palm Beach County Commissioner

Commissioner Sara Baxter, Board of County Commissioners

District #6

Email: SBaxter@pbcgov.org

Address: Glades Region Office
2976 State Road 15
Belle Glade, FL 33430

Address: 301 North Olive Avenue, Suite 1201
West Palm Beach, FL 33401

Phone: 561.355.2206

Toll Free: 1.877.930.2206 (free outside the West Palm Beach calling area)

Florida Executive Officers

Governor: Ron DeSantis

GovernorRon.DeSantis@eog.myflorida.com

Address: Executive Office of the Governor
400 S. Monroe St.
Tallahassee, FL 32399

Phone: 850.717.9337

Lt. Governor: Jeanette Nuñez

carlos.lopez-cantera@eog.myflorida.com

Florida House of Representatives

Representative Rick Roth

District #94

Capitol Office

216 House Office Building
402 South Monroe Street
Tallahassee, FL 32399-1300
Phone: 850.717.5094

District2 Office

Belle Glade City Hall
110 Dr. Martin Luther King Jr Blvd W
Belle Glade, FL 33430-3997
Phone: 561.992.1323

District Office

Suite 106
11903 Southern Boulevard
West Palm Beach, FL 33411-7644
Phone: 561.791.4046

Legislative Aide: Sheila Jackson

Constituent Services: Teri.Mitze@myfloridaHouse.gov

U.S. House of Representatives

Florida's 20th Congressional District
Congresswoman Sheila Cherfilus-McCormick

Washington DC Office

242 Cannon HOB
Washington, DC 20515
Phone: 202.225.1313

Tamarac District Office

5701 NW 88th Avenue
Suite 200
Tamarac, FL 33321
Phone: 954.733.2800

West Palm Beach District Office

5725 Corporate Way
Suite 208
West Palm Beach, FL 33407
Phone: 561.461.6767

Florida State Senate

Senator Lori Berman

District # 26

District Office

2300 High Ridge Road
Suite 161
Boynton Beach, FL 33426
Phone: 561.292.6014
Senate VOIP: 42600
Fax: 888.284.6491

Port Authority of Palm Beach District

Port Commissioners Varisa Lall Dass & Blair J. Ciklin

Address: One East 11th Street, Ste. 600
Riviera Beach, FL 33404

Phone: 561.383.4100
Fax: 561.842.4240

Email: info@portofpalmbeach.com
Web: www.portofpalmbeach.com

Varisa Lall Dass
Blair J. Ciklin
Dr. Jean Landfair Enright
Wayne M. Richards
Deandre Poole, Ph.D.

United States Senators

US Senator Rick Scott (R-FL)

Washington, D.C.
110 Hart Senate Office
Building
Washington, DC 20510
Phone: 202.224.5274

West Palm Beach

415 Clematis Street

Suite 201

West Palm Beach FL 33401

Phone: 561.514.0189

Web Form: www.rickscott.senate.gov

US Senator Marco Rubio (R-FL)

Address: 4580 PGA Blvd

Suite 201

Palm Beach Gardens, FL 33418

Phone: 561.775.3360

Email: PBGoffice@rubio.senate.gov

Washington

Address: 284 Russell Senate Office Building
Washington DC, 20510

Web Form: www.rubio.senate.gov

Phone: 202.224.3041

Demographics

DEMOGRAPHICS

City of Belle Glade (33430) Demographic Information

Please note that the numbers may be higher than displayed due to the undercounting of certain populations, e.g. migrant.

General Characteristics

Total population (2022 Population Estimates):	16,777
Male population:	50.4%
Female population:	49.6%

Under 5 Years:	9.8%
Persons under 18 years:	27.8%
65 or older population:	15.1%

Black or African American:	60.2%
Two or More Races:	5.3%
Hispanic or Latino (of any race):	27.9%
White alone (not Hispanic or Latino):	10.2%

Average Household Size (2017-2021):	2.99
Total Housing Units:	N/A
Owner-Occupied Housing Units (2017-2021):	38.5%
Median Gross Rent, 2017-2021:	\$695

Social Characteristics

High School Graduate:	63%
Bachelor's Degree:	10.7%

Economic Characteristics

In Labor Force (16 and over):	58.4%
Median Household Income (in 2021 dollars):	\$32,963
Per capita income in past 12 months (in 2021 dollars):	\$18,289
Persons in poverty:	34.6%

U.S. Census: 2021 5-year American Community Survey

Canal Point (33438) Demographic Information

Please note that the numbers may be higher than displayed due to the undercounting of certain populations, e.g. migrant.

General Characteristics

Total population (2020):	473
Male population:	54.1%
Female population:	45.9%

Under 5 Years:	0.00%
Persons under 18 years:	16.9%

65 or older population:	8%
Black or African American:	14.5%
Two or More Races:	0.00%
Hispanic or Latino (of any race):	53.2%
White alone:	31.1%
Average Household Size:	4.42
Total Housing Units:	154
Owner-Occupied Housing Units:	69.2%
Median Gross Rent:	\$533

Social Characteristics

High School Graduate or Higher:	N/A
Bachelor's Degree or Higher:	N/A

Economic Characteristics

In Labor Force (16 and over):	79.4%
Median Household Income (in 2020 dollars):	\$106,250
Per capita income in past 12 months (in 2020 dollars):	\$22,070
Persons in poverty (2020 estimate):	7.2%

U.S. Census 2020

City of Pahokee (33476) Demographic Information

Please note that the numbers may be higher than displayed due to the undercounting of certain populations, e.g. migrant.

General Characteristics

Total population (2022 Population Estimates):	5,337
Male population:	50.7%
Female population:	49.3%
Under 5 Years:	9.8%
Persons under 18 years:	24.8%
65 or older population:	12%
Black or African American:	57.9%
Two or More Races:	15.3%
Hispanic or Latino (of any race):	28.7%
White alone:	12.9%
Average Household Size (2017-2021):	3.35
Total Housing Units:	N/A
Owner-Occupied Housing Units:	49.3%
Median Gross Rent, 2017-2021:	\$696

Social Characteristics

High School Graduate or Higher:	66.2%
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Bachelor's Degree or Higher:	16.3%
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Economic Characteristics

In Labor Force (16 and over):	45.5%
Median Household Income (in 2021 dollars):	\$30,753
Per capita income in past 12 months (in 2021 dollars):	\$15,588
Persons in poverty:	35.2%

U.S. Census: 2021 5-year American Community Survey

City of South Bay (33493) Demographic Information

Please note that the numbers may be higher than displayed due to the undercounting of certain populations, e.g. migrant.

General Characteristics

Total population (2020):	6,665
Male population:	78.8%
Female population:	21.2%
Under 5 Years:	2.3%
Persons under 18 years:	11.4%
65 or older population:	8.5%
Black or African American:	63.7%
Two or More Races:	0.02%
Hispanic or Latino (of any race):	22.6%
White alone:	11.9%
Average Household Size:	3.52
Total Housing Units:	941
Owner-Occupied Housing Units:	54.3%
Median Gross Rent:	\$929

Social Characteristics

High School Graduate or Higher:	57%
Bachelor's Degree or Higher:	0%

Economic Characteristics

In Labor Force (16 and over):	17.5%
Median Household Income (in 2020 dollars):	\$40,117
Per capita income in past 12 months (in 2020 dollars):	\$9,311
Persons in poverty (2020 estimate):	27.7%

U.S. Census 2020

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This publication brought to you by:



With special funding from:



The Glades Initiative – Board of Directors

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Impact Statement – 2023

3,850 Clients

Assisted with vital benefit applications for basic safety net services. (SNAP, Medicaid/care, Emergency assistance...)



82,386 Food Services

Distributed to 17,627 households (duplicated), averaging 350 families each week.

82 Senior households received weekly grocery delivery. 7,903 unique residents have received food from our CHOICE Pantry in the past two years.



51 Seniors

Age in place remaining in their homes through our Senior Support Program, with case management .



2,474+ Subscribers

To the weekly eblast: "Glades Community Updates." Find out what programs and current events are happening in the Glades.

\$11 Million+ Total Value of Services!

This year, The Glades Initiative unlocked over \$11 Million in social services and benefits for our community!



\$1,042,219.00

Of groceries distributed to food-insecure families through the CHOICE Pantry and our Glades Area Food Bank.



41 Residents

Learned how to prepare healthy meals and shop on a budget from our Nutrition Education Program.



Women's Health Program

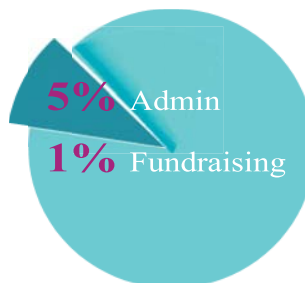
77 Women assisted with Navigation to women's health services such as mammograms and PAP smears, including payment expenses.

CEO Message Karis Engle

On behalf of all of us at The Glades Initiative, we express our heartfelt gratitude for the many foundations, corporations, and individuals who donate and volunteer to support our work in the community. Together with our dedicated employees, we are able to serve our residents in the Glades area who are struggling with access to services. Those who aren't digitally connected come for help with online applications, thousands of others come for our weekly CHOICE food distributions. This past year, we assisted 7,500 clients to access services valued at more than \$11 million+! Please come visit us, at 149 SE Avenue D, Belle Glade, FL 33430. Call and let us know you want to schedule an appointment 561-996-3310

Financials

With healthy governance from our Board of Directors, we are able to operate with minimal overhead and effectively allocate 94% of our resources to direct services.



NonprofitsFirst
ACCREDITED
EXCELLENCE

Communication Tools for Residents & Providers

The Glades Initiative serves as a primary source of communication to and between Glades families and health/human service providers. We offer a number of communication tools geared towards the coordination and effective delivery of health and human services in our community.

Glades Community Updates

Over 2,000 individuals subscribe to The Glades Updates, a weekly eblast, and compilation of available services, meetings, events and information going on throughout the Glades community. To subscribe, visit our website at www.gladesinitiative.org or our Facebook page.

Glades Area Resource Guide

The Glades Area Resource guide, available by download is a compilation over 175 organizations serving the Glades area, updated every other year. The Resource Guide, the weekly eblast and the web calendar are some of the most effective ways to keep up with the many services and activities in the Glades.



Level II Background Screening

The Glades Initiative offers Level II background screening/fingerprinting for agencies requiring this service of their employees and volunteers. Prior to the launch of our background screening program, many partners drove to the coast for these services, spending significant resources in employee time & mileage.



**Collaboration • Connection
Communication • Community**

149 SE Avenue D
Belle Glade, FL 33430
Tel: 561-996-3310
Fax: 561-996-3349



Senior Support in the Glades:

The Glades Initiative's newest pilot program provides support to senior citizen residents in the community who live independently but may need extra support to stay in their home and age in place with dignity. The resident in this program receive weekly contact with staff as well as weekly food delivery to their home. They are invited to participate in quarterly gatherings to learn more about topics such as: how to manage their chronic disease, health and nutrition sessions and social activities.

Visit our website to learn more

www.gladesinitiative.org

Helping Families Access Vital Services

Our Community Resource Educators are bilingual in Spanish and Haitian Creole and assist families with limited English, low literacy, and limited or no access to computers with enrollment in safety net services such as SNAP and Medicaid/Medicare.

The Glades Initiative assisted over 3,000 residents each year with access to services. The services that our clients are able to receive are valued at more than \$8 Million.

Each year, we help our clients access more than \$1.2 Million of SNAP - increasing our community's access to nutritious food.

We also assist over 3,000 residents with enrollment in health care coverage each year. Our employees efforts to bring these federal benefits into our community help not only the families receiving them, but also help with badly needed economic stimulation.

Health & Human Service Collaboration

The Glades Initiative is uniquely situated to facilitate regional collaboration among local providers.

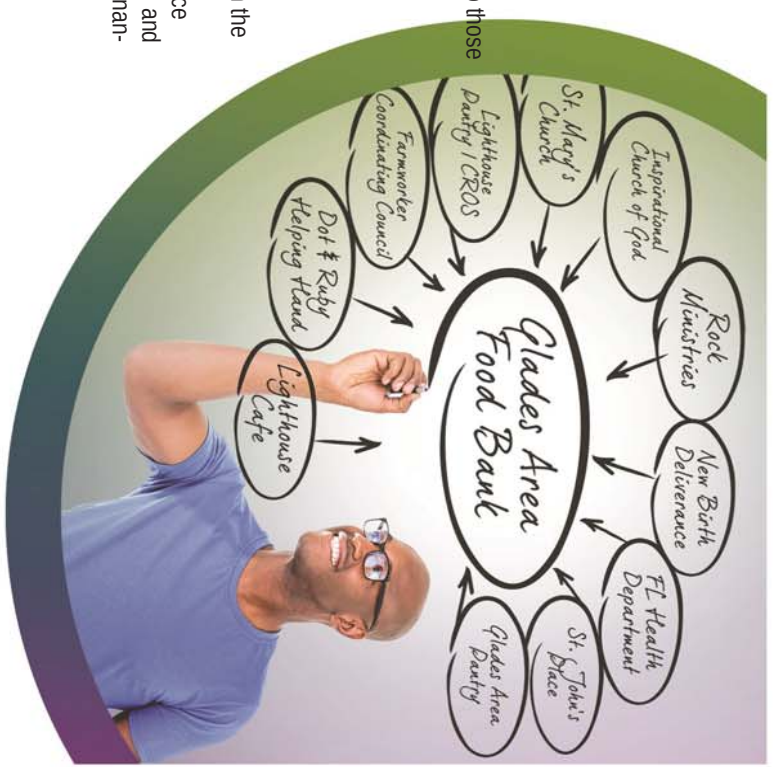
System of Care Meeting Coordination

The Glades Initiative serves both residents and providers by investigating systemic barriers and implementing solutions to those barriers.

The Glades Initiative coordinates various health and human service meetings in the Glades in order to ensure the coordination and effective delivery of services.

Trainings & Workshops

The Glades Initiative facilitates and coordinates trainings related to relevant topics in the health and human services in the Glades. This past year we offered a number of well attended trainings some geared towards local health and human service providers such as medical interpreting, conflict management, and public speaking. Others for residents in general, including Financial Literacy and Nutrition Education among others.



Access to Healthy & Affordable Food

Our Glades Area Food Bank provides emergency food supplies to 14 Glades food pantries/soup kitchens. Our food bank member sites provide food for thousand of hungry families each year.

Our Food Pantry provides weekly, supplemental food to more than 7,500 individuals (duplicated) each year.

Our Strategic Planning for Food Security in the Glades involves numerous community partners working collectively to address systemic issues.

Cooking Matters Nutrition Education

Because we believe in helping people help themselves, we offer the research-based Cooking Matters™ Program to teach families how to prepare healthy meals on a low budget. Six specialized curricula are offered in English Spanish and

Haitian Creole.





FOOD PANTRY HOURS

TUESDAY: 3:00 – 7:00 pm

**WEDNESDAY: 8:30-11 am
& 2:00 -4:30 pm**

Required to participate:

- Valid ID
- Or The Glades Initiative Food Pantry ID

You may come shop in the pantry once per week at any time during open hours and choose the foods that you want and need (within guidelines).

561-996-3310



149 SE Avenue D, Belle Glade, FL 33430

HORARIO DE DISPENSA DE ALIMENTOS

Martes: 3:00-7:00 pm
Miercoles: 8:30-11 am
& 2:00 - 4:30 pm

Requisitos para participar:

- Identificación válida
- O su identificación de miembro de The Glades Initiative

Puede venir a la despensa de comida una vez por semana durante el horario de apertura. Usted elige los alimentos que desea (dentro de las regulaciones)!



561-996-3310

TAN GADMANJE

Madi: 3:00-7:00 pm
Mekredi: 8:30-11 am
& 2:00 - 4:30 pm

Sak nou bezwen:

- Kat idantité-w (ID)
- oswa kat manjé The Glades Initiative té ba nou an

Nou espéré fléxibilité le “Chwa manjé” a ap pèmèt nou sèvi nou pi byen. Nou ka vin fè shop nan gadmanjé a yon fwa chak sémèn nan lè li ouvè a. Nan “Chwa Manje” a, nou ka chwazi sa nou vlé ak sa nou bézwen (sèlòg règléman yo)

561-996-3310

149 SE Avenue D, Belle Glade, FL 33430





Free Assistance to Glades Residents

What We Do

Need assistance with your application for benefits? We can help!

Apply For:

- Public Assistance
- Food Stamps/SNAP
- Medicaid/Medicare
- Other applications



To schedule an
appointment, call

561-996-3310

English * Creole * Spanish

The Glades Initiative, Inc.
149 SE Avenue D
Belle Glade, FL 33430



Asistencia Gratuita

Nuestros Servicios

Necesita asistencia con su aplicacion para asistencia publica? Le podemos ayudar!

Aplique para:

- Asistencia publica
- Estampillas (SNAP)
- Medicaid/Medicare
- Otras solicitudes



Llamenos para una cita

561-996-3310

ingles * espanol * criollo

The Glades Initiative, Inc.
149 SE Avenue D
Belle Glade, FL 33430



Free Assistance to Glades Residents

What We Do

Need assistance with your application for benefits? We can help!

Apply For:

- Public Assistance
- Food Stamps/SNAP
- Medicaid/Medicare
- Other applications



To schedule an
appointment, call

561-996-3310

English * Creole * Spanish

The Glades Initiative, Inc.
149 SE Avenue D
Belle Glade, FL 33430



Nou Bay Sevis Gratis

Gin anpil sevis ki la

Pou ede ou, e nou la pou ede ou
konnin yo. Si ou vle plis
enfomasyon, rele mete
randerou.

Aplike pou:

- Asistans Piblik Manje
- Stamps/SNAP
- Medicaid/Medicare
- Epi lot sevis



Si ou vle, rele mete e
apointeman

The Glades Initiative, Inc.
149 SE Avenue D
Belle Glade, FL 33430

561-996-3310

angle * kreyol * panyol



The Glades Initiative's Senior Support Program

Do you know of a senior 65 or older who lives alone and is in need of extra support? The Glades Initiative's Senior Support Program is available to assist seniors stay in their homes and enjoy the comforts that are important to them, while receiving services to maintain their quality of life.

**HELPING OUR SENIORS AGE
IN PLACE WITH DIGNITY.**

Services May Include:

- Weekly Food Delivery
- Social and Wellness Checks
- Nutritional and Disease Management Education
- Financial Literacy Education
- Assistance with SNAP and Medicaid applications, and much more



**For more information, you
can reach us at 561-996-3310**



The Glades Initiative
Our people are
our fortune.

Programa de apoyo para personas mayores

¿Conoce a alguien mayor de 65 años que vive solo y necesita apoyo adicional? El Programa de Apoyo para Personas Mayores de The Glades Initiative está disponible para ayudar a las personas mayores a permanecer en sus hogares y disfrutar de las comodidades que son importantes para ellos mientras reciben servicios para mantener su calidad de vida.

Los servicios pueden incluir:

- Entrega de comida semanal
- Visitas de bienestar
- Educación sobre nutrición y manejo de enfermedades
- Educación financiera
- Asistencia con las solicitudes de SNAP, Medicaid, y mucho más

**APOYANDO A NUESTROS
ANCIANOS CON DIGNIDAD.**

The Glades Initiative
Our people are
our fortune.

**Para mas informacion, llame
a 561-996-3310**



WOMEN'S HEALTH CARE PROGRAM

Services Provided:

- Guide patients through the health care system
- Assist in the process of obtaining medical insurance as needed
- Facilitate referrals for mammogram screenings and pap smears
- Work with patients with abnormal mammograms, biopsy, or pap smear
- Referrals to community and social support services
- Provide women with health education, translation, and transportation arrangements, as needed



For more information, contact Alma Rios
at arios@gladesinitiative.org

561-996-3310

149 SE Avenue D, Belle Glade, FL 33430
www.gladesinitiative.org



PROGRAMA DE ATENCIÓN DE LA SALUD DE LA MUJER

Servicios:

- Guiar al paciente en el sistema de atención médica
- Asistir en el proceso de obtener seguro médico cuando sea necesario
- Facilitar referidos para prueba de mamografía y papanicolaou
- Trabajar con pacientes con resultados anormales en mamografías, biopsias, y papanicolaou
- Referencias a los servicios sociales y de apoyo en la comunidad
- Proveer educación de salud de la mujer, traducción, y arreglos de trasportación cuando sea necesario



Para más información, contacte a Alma Rios
arios@gladesinitiative.org

561-996-3310

149 SE Avenue D, Belle Glade, FL 33430
www.gladesinitiative.org



OFFERS LEVEL II BACKGROUND SCREENINGS



WITH *LIVE SCAN*
FINGERPRINTING

Are you required to have a
Level II background screening
for your job?

Do you work with children, elderly, or the disabled?

*Glades area organizations can now send
employees/volunteers to The Glades Initiative, Inc. for
background screenings instead of sending them to the coast!*

In addition, organizations that are a member of
The Glades Initiative, Inc. (\$50 annual membership fee),
will receive a discounted rate!

Our Rates:

Member Rates:

Non-Member Rates:

DCF Childcare Facilities/Summer Camps	\$65	\$70
ACHA/DOH Health Care Facilities	\$75	\$80
VECHS (Nonprofit) Agency Employee	\$55	\$60
VECHS (Nonprofit) Agency Volunteer	\$45	\$50
All others, Standard Rate	\$75	\$80

Call us to schedule an appointment:
561-996-3310 or background@gladesinitiative.org



Program Services Accomplishments 2022-2023:

Our programs at The Glades Initiative revolve around increasing access to health and human services by removing the barriers that both residents and providers encounter within the system of care. We do this through increasing communication, collaboration, and by connecting residents to services. Our mission is to improve the coordination and effectiveness of the health and human service in the Glades area of Palm Beach County.

Connecting the Glades

Our Community Resource Educators assisted over **3,850** uninsured and underserved Glades residents with access to various health and human services. This past year, even with all the challenges that COVID-19 brought to our service delivery, we assisted **3,001** of our low-income residents with the online application process for DCF Services such as: Medicare/Medicaid and SNAP (Food Stamps). Most of the residents served at The Glades Initiative (95%) face barriers in receiving services because of limited English language skills, low literacy levels and lack of access to computers and internet.

We also provided hundreds of residents with enrollment assistance for Health Care District programs and Kid Care. With services turning online, our clients, continue to face challenges to complete applications. More than **2,861** other services and referrals were provided for translation, interpretation, Emergency Utility payment applications & PBC Human Services. Our clients this year received well over **\$2.9 million** of SNAP (Food Stamps) dollars, which totals almost **\$5.3 million** in Gross Domestic Product (GDP). The USDA calculates that each SNAP dollar generates GDP @\$1.84.

With health coverage and hundreds of visits to the doctor covered by Medicaid, Palm Beach County Health Care District or Kid Care health insurance applications processed by our bilingual staff at The Glades Initiative, we have assisted our clients in accessing services valuing over **\$11 million**.

The Glades Initiative staff participated in over **61 outreaches** to more than **3,362** of our most vulnerable residents to provide them with information about local services.

Food Security

Our strategies involve numerous community partners working collectively to address food security issues in the Glades and develop and implement solutions to these issues.

The Glades Area Food Bank

Our Glades Area Food Bank is targeted to serve Glades food insecure families. This past year, The Glades Area Food Bank served **7 partner agencies**. The 6 food pantries served **fed 96,560** extended family members (duplicated) with **34,446 food bags** to Glades area households. In addition, our one hot meal partner served **47940 meals (total 82,386 food services)**. We distributed food valued at **\$1,042,219.00**

The Food Pantry at The Glades Initiative

49,281 food insecure residents (dup) benefitted from our Food Pantry's week distribution this past year. The pandemic dramatically increased the need in our community. We distributed 674,016 pounds of food this past year to 17,627 households (dup). We served an average of 350 households each week and distributed an average of 13,216 lbs. of food weekly. This year, 4,903 unique people in 1,681 households received food from our weekly distribution this past year. The past two years, our CHOICE pantry has served 7,903 unique residents, 29% of the total population of our community. That's one in every 3 people!

Women's Health Program

Our Women's Health Navigator helps women access health screenings and services while identifying resources to cover the associated expenses. We navigated 77 women who received mammograms, PAP smears and other health services this past year.

Senior Support Program

Caring for **51** of our vulnerable seniors, who have limited family support and need some attention and healthy food delivered weekly to their homes, aging in place with dignity. An additional **31** senior also received home delivered groceries each week.

Nutrition Education Classes -Cooking Matters

Our Nutrition Education program is a 6-week nutrition class targeted to low- income residents that teaches kids, teens and families how to prepare healthy meals on a budget. It builds residents' skills in food affordable shopping, increasing healthy food choices and preparing healthy meals. Even with COVID-19 affecting our trainings this year, we had **41 participants** in three 6-session classes two held for Seniors and one with The First Haitian Baptist summer youth program. A total of **487 participants** have graduated from the class since it was first started in 2014.

Medical Interpreter Training

With the ultimate goal of reducing the barriers of language and culture for health and human services staff providing services to residents with Limited English Proficiency (LEP), we offer a 40-hour Medical Interpreter Training. In the last seven years, this program graduated **181** participants.

Glades Communications

The Glades Initiative serves as a point of communication for health and human service providers and community residents. One of our most popular communication tools with over **2,474** subscribers is our weekly email newsletter, "[The Glades Community Updates](#)," a compilation of available services, meetings, events and information going on throughout the community. You can subscribe on our website at www.gladesinitiative.org

The Glades Area Resource Guide: Health and Human Services

We finished updating the [Glades Area Resource Guide](#), and will be distributing copies soon. The guide is a comprehensive, up-to-date listing of over 175 service providers in the Glades. The last printing produced **750 hard copies** distributed, with hundreds more downloaded digitally. Come inquire about your copy of the new 2024 Resource Guide.

The Online Calendar

Our [online community calendar](#) is one of the most effective tools for keeping up with not only health and human service activities but most events happening in the Glades Community.

Glades Initiative Trainings

The Glades Initiative facilitates and coordinates various meetings and training sessions related to relevant topics in the health and human services system of care in the Glades.

Background Screening

The Glades Initiative offers Level II (federal and state) background screening for organizations that have this requirement of their employees working with vulnerable populations. In this fiscal year, background screenings have been provided to **514** people. Since its inception in 2012, **4,461** people have been screened. By offering services locally, local providers saved **over \$669,150** in mileage and wage expenses. (\$150 /each).



The Glades Initiative, Inc.

Our mission is to improve the coordination and effectiveness of the health and human service delivery system in the Glades area of Palm Beach County.

**Our office is located at
149 SE Avenue D, Belle Glade, FL 33430
Phone: 561-996-3310
www.gladesinitiative.org**