



# COVID-19 COMMUNITY UPDATE

Palm Beach County Orders & Announcements  
Testing & Vaccine Sites  
Food Distribution

Mental Health Support  
Schools & Education  
Nonprofit Resources

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Friday, July 2, 2021

Dear Community Partners,

In this newsletter you will find the most current information on local coronavirus response in Palm Beach County and community resources. To share updates with other Nonprofits First followers in this bi-weekly email, please click "reply" and provide the details. It is our priority to share helpful and timely resources to keep you safe and informed during this time.

# SHARE YOUR STORY

NonprofitsFirstCares.org

## ***Nonprofits First Cares Website***

[NonprofitsFirstCares.org](https://NonprofitsFirstCares.org) is **available at no cost** to nonprofits and prospective volunteers and donors - thanks to Children's Services Council of Palm Beach County, Great Charity Challenge, and Cincinnati-based Inspiring Service.

Through a unique profile, you can highlight the innovative ways your nonprofit has adjusted programming to serve our community, describe the financial effects of event cancellations and decreased volunteer hours, make an appeal for immediate needs, announce volunteer opportunities, and connect potential donors to your website.

You can provide as much or as little information as you wish, but the richer the data and the story, the better for your organization and our community. Through sharing this information in a central site at [NonprofitsFirstCares.org](https://NonprofitsFirstCares.org), we hope to inspire donors and volunteers to step up and make a difference.

To create or update your organization's profile, click [here](#) and follow the instructions linked [here](#) to register with your nonprofit, or watch the step-by-step video [here](#)



## **How to Get Vaccinated?**

Please refer to the flyer linked [here](#) and the information below.  
Individuals who do not have internet or email can call 211 for assistance.

**REMINDER: [STATE ELIGIBILITY](#)**

ALL PERSONS 12 YEARS OF AGE AND OLDER ARE ELIGIBLE TO RECEIVE THE VACCINE IN FLORIDA

The Food & Drug Administration has approved the Pfizer COVID-19 vaccine for individuals 12 years of age or older. The Moderna and Janssen (Johnson and Johnson) vaccines are authorized for persons age 18 and up. To obtain the vaccine in Florida, individuals 12-18 years of age must be accompanied by a guardian.

**HEALTH CARE DISTRICT MOBILE CLINIC SCHEDULE**

To expand access to COVID-19 vaccinations for all eligible ages, including adolescents 12 through 15, the Health Care District of Palm Beach County's Mobile Clinic Schedule is posted [at this link](#). A parent or guardian must be present at the vaccination appointment of those who are 17 years old and younger.

For vaccination locations near you, please visit [Palm Beach County's COVID-19 Vaccination webpage](#).

**IN-HOME VACCINES**

The Florida Division of Emergency Management (FDEM) is providing vaccine appointments for homebound seniors. The state encourages homebound individuals to email [HomeboundVaccine@em.myflorida.com](mailto:HomeboundVaccine@em.myflorida.com), or call 833-930-3672.

Palm Beach County residents who are mobility-limited may use [www.mymobilevax.com](http://www.mymobilevax.com) to register for in-home vaccination appointments or email [HomeboundVaccines@cdrmaguire.com](mailto:HomeboundVaccines@cdrmaguire.com).

**CARIDAD CENTER OFFERING COVID-19 VACCINE**

Caridad Center is partnering with Curative to help vaccinate Palm Beach County. Curative will be administering the COVID-19 vaccine at the Caridad Center during the hours of operations stated below:

- Tuesday, Wednesday, and Thursday: 8:00am-4:00pm
- Friday and Saturday: 8:00am-1:00pm

The Pfizer and Johnson & Johnson vaccines are provided by the Department of Health (DOH). The vaccination shots will be administered to Caridad patients and non-patients (members of the community). For more information about the vaccination program, please call the Caridad Center Vaccine Hotline at 561-600-1675.

### **\*NEW\* ESPERANZA COMMUNITY CENTER OFFERING VACCINATION EVENTS**

The Esperanza Community Center is offering vaccination events in West Palm Beach. Check out their [Facebook page here](#) for information on their next event. No appointment is necessary. Pfizer and Johnson & Johnson vaccines are available.

### **INFORMATION ON VACCINES PROVIDED BY WEST PALM BEACH VA**

The West Palm Beach VA Medical Center is offering COVID-19 vaccines first to these 2 groups when the Veteran is eligible based on VA and CDC risk criteria:

- Veterans who are enrolled in VA health care or currently receive care at VA, and
- Designated primary and secondary family caregivers who are enrolled in our Program of Comprehensive Assistance for Family Caregivers (PCAFC) and come with the Veteran to get a vaccine

These groups are now also eligible for a COVID-19 vaccine as supply allows:

- All Veterans
- Spouses and surviving spouses of Veterans
- Caregivers of Veterans. For COVID-19 vaccine eligibility, we define a caregiver as a family member or friend who provides care to a Veteran. Caregivers may help a Veteran with personal needs like feeding, bathing, or dressing. They may also help a Veteran with tasks like shopping or transportation.
- Recipients of Civilian Health and Medical Program of the Department of Veterans Affairs (CHAMPVA) benefits

For more information, visit [the VA website here](#).

### **RETAIL PHARMACY VACCINATION SITES**

Publix Pharmacy [Vaccine Information Page](#)

CVS Pharmacy [Vaccine Information Page](#)

Winn Dixie [Vaccine Information Page](#)

Wal-Mart [Vaccine Information Page](#)

Walgreens [Vaccination Information Page](#)

A vaccine location search function is available on the state's Department of Health [here](#) and at a site maintained by epidemiologists at Boston's Children's Hospital [here](#).

More information about vaccination from the State of Florida can be found [here](#).

More information about vaccination from Palm Beach County can be found [here](#), [here](#) and [here](#).

Individuals with questions related to the coronavirus should call the Florida Department of Health's Coronavirus Call Center at 1-866-779-6121 or email [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov).



## **FACIAL COVERINGS**

### **COUNTY FACIAL COVERING AND SOCIAL DISTANCING REVISED POLICY**

**This policy** was issued on 5/17/2021.

Until further notice, based on the most recent recommendations of the CDC citing individuals who are fully vaccinated may go without a mask inside buildings and in consultation with the Director of the Florida Department of Health for Palm Beach County, effective Tuesday, May 18, 2021, all fully vaccinated individuals are not required to wear a mask inside County buildings. Fully vaccinated equates to a person receiving both shots of Moderna or Pfizer and beyond the 14 day incubation period after the second shot or the J&J one shot vaccine beyond the 14 day incubation period. However, the CDC further recommends that individuals who are not fully vaccinated continue to wear masks indoors and in large crowds. Masks will continue to be worn on all public transit (buses, planes and trains) transportation hubs in accordance with federal policy and all other exemptions per the CDC.

County Property includes all County-owned and County-leased buildings where Palm Beach County's offices, divisions, and departments conduct business. Constitutional Offices that operate in County Buildings should be contacted regarding their individual mask policy.

Law Enforcement is authorized to issue a trespass warning and remove any individuals not in compliance with this policy.

[Masks and Face Coverings FAQs](#)

Click [here](#) to view Palm Beach County Emergency Orders, including updates on the State of Emergency.

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#### **FREE LANDLORD TENANT ASSISTANCE**

The Legal Aid Society of Palm Beach County Inc. provides **free** legal assistance and representation to eligible tenants in Landlord Tenant matters in Palm Beach County.

Services include:

- Legal advice regarding the eviction process
- Preparation of responses to an eviction lawsuit
- Assistance in negotiating repayment plans
- Court representation

Call the Legal Aid Society at 561-655-8944, ext. 328 or visit their website at [www.legalaidpb.org](http://www.legalaidpb.org)

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#### **\*UPDATED\* EMERGENCY RENT AND UTILITIES ASSISTANCE PORTAL OPEN**

The Palm Beach County Community Services Department's online portal for Emergency Rental Assistance, Relocation Assistance, and Utility Assistance is currently open. Households that have not lost income due to COVID-19 can now apply for electric and utility services. Rental Assistance is only available for households that have been impacted by COVID-19 either directly or indirectly. **The intake for rent and utility (ERA) for clients impacted by COVID-19 will remain open until further notice. The intake for electric assistance (LIHEAP) for non-COVID-19 crisis will remain open until further notice.** Click [here](#) for more information.

#### **ADDITIONAL INFORMATION ABOUT SERVICES PROVIDED BY THE COUNTY**

The [online portal](#) for emergency rent and utilities assistance also has useful links for other County services, including: homeless services, training programs, cremation assistance, the Ryan White program, and services for seniors and veterans, and more.

## **LUNCH-N-LEARN: ASSISTANCE WITH ERA APPLICATIONS**

**Every Tuesday at 12:00 pm**

### **Join via WebEx**

<http://bit.ly/ERALunch-n-learn>

Meeting ID: 157 444 3885

Passcode: 1234

### **Join By Phone**

+1-904-900-2303

or 1-844-621-3956

Access Code: 157 444 3885

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### **COVID-19 FUNERAL ASSISTANCE THROUGH FEMA**

Under the Coronavirus Response and Relief Supplemental Appropriations Act of 2021 and the American Rescue Plan Act of 2021, FEMA will provide financial assistance for COVID-19-related funeral expenses incurred after January 20, 2020.

To be eligible for funeral assistance, you must meet these conditions:

- The death must have occurred in the United States, including the U.S. territories, and the District of Columbia.
- The death certificate must indicate the death was attributed to COVID-19.
- The applicant must be a U.S. citizen, non-citizen national, or qualified alien who incurred funeral expenses after January 20, 2020.
- There is no requirement for the deceased person to have been a U.S. citizen, non-citizen national, or qualified alien.

In April, FEMA will [began accepting applications](#). If you had COVID-19 funeral expenses, FEMA encourages you to keep and gather documentation. Types of information should include:

- An official death certificate that attributes the death directly or indirectly to COVID-19 and shows that the death occurred in the United States, including the U.S. territories, and the District of Columbia.

- Funeral expenses documents (receipts, funeral home contract, etc.) that includes the applicant's name, the deceased person's name, the amount of funeral expenses, and the dates the funeral expenses happened.
- Proof of funds received from other sources specifically for use toward funeral costs. FEMA is not able to duplicate benefits received from burial or funeral insurance, financial assistance received from voluntary agencies, government agencies, or other sources.

Information in several languages is available on the [FEMA website](#).



Photo: Pathways to Prosperity in partnership with Genesis Community Health

### **Information on Testing**

#### **\*NOTE\* CHANGES AT COVID-19 TESTING SITES**

Several testing sites have changed hours of operation or closed entirely, including Ballpark of the Palm Beaches, FAU Tech Runway at Florida Atlantic University, and Town Center at Boca Raton Mall. Refer to the resources below to determine which testing sites are open near you.

**PALM BEACH COUNTY'S INTERACTIVE TESTING MAP**



[This map](#) will help residents find the closest private or community based testing location for them. Several of the sites are government supported and have free testing with a variety of restrictions and processes. Many others are private labs, urgent care facilities or pharmacies that will bill your insurance.

Click [here](#) for a spreadsheet of testing locations.

#### **HEALTH CARE DISTRICT OF PALM BEACH COUNTY'S TESTING**

Click [here](#) for updates on Health Care District COVID-19 Testing Sites

Residents are encouraged to call the Health Care District's Testing Hotline, 561-642-1000, to schedule appointments at all of its testing sites. Testing is open to individuals of any age who do not need to be symptomatic.

#### **UP-TO-DATE DEPARTMENT OF HEALTH COVID-19 DASHBOARD**

To find the latest information about your specific zip code and other COVID-19 data, check out the Florida Department of Health [COVID-19 Dashboard](#). Also find more health/COVID-19 information in [multiple languages here](#).

For complete complete details on business opening requirements, visit: <http://discover.pbcgov.org/coronavirus/Pages/open.aspx>

#### **HOMEBOUND RESIDENT TESTING**

Residents eligible include homebound elderly or individuals with disabilities who are experiencing symptoms of COVID-19 and cannot leave their homes to access one of the drive-up or walk-up test collection sites. Residents who believe they are eligible for the in-home testing option should call 561-712-6400 for a pre-qualifying assessment. The testing line is open from 8:00 a.m. to 5:00 p.m. Monday through Friday.

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## **Help Finding Food**

### **United Way of Palm Beach County Food Finder Map**

The [Palm Beach County Food Finder](#) was created in response to COVID-19 in order to connect individuals seeking food resources to sites near them in a quick and accessible way. United Way of Palm Beach County will update this resource weekly. If you would like to include your organization's resources on the map, please fill out this [Food Finder Interest Form](#). The map features different types of food resources, including:

- *Meals for Children 18 and Under*
- *Food Pantries:* These sites offer groceries such as canned goods, produce, and protein products.
- *Soup Kitchens:* These sites offer hot meals for individuals to take with them.
- *Family Take Out Meals:* These sites offer drive through hot meals for everyone in the car.
- *Affordable Produce:* These sites offer affordable produce boxes.

### **Palm Beach County Interactive Map**

Palm Beach County has also made an interactive map available [here](#).

**\*UPDATE\* Summer Food Service Program Distribution Dates Changed Due to July Fourth Holiday**

In observance of the Independence Day holiday, the Summer Food Service Program (SFSP) will not distribute meals on Monday, July 5 at any of its county locations. The daily cold meal locations will return to their regular schedule on Tuesday, July 6. The Grab 'n Go sites at the Glades Road Branch and Greenacres Branch libraries will resume service on Monday, July 12; the Town of Lake Park will have mobile feeding from 10:00 to 11:00 am on Tuesday, July 6.

Regularly scheduled distribution will resume Tuesday, July 6. To check dates of service for all SFSP meal sites, click [here](#).

The SFSP provides meals and snacks to eligible children age 18 and under during the summer months (June through August) and in times of emergency. Meals and snacks are also available to persons with disabilities, over age 18, who participate in eligible school programs. The Palm Beach County Youth Services Department administers and monitors this program, funded by USDA and the Department of Education. Sites are located throughout Palm Beach County.

For Grab 'n Go meals, parents picking up kits without their child present must bring identification for the child. Meal kits will not be provided to parents who do not bring their child or do not provide proper identification. Proper safety measures must be practiced.

The SFSP will operate through Friday, August 6, 2021. For locations and times of service, visit <https://summerbreakspot.fdacs.gov/>.

**SNAP Benefits Available at PBC Library Locations**

The Palm Beach County Library System is partnering with the Palm Beach County Food Bank to offer assistance with Supplement Nutrition Assistance Program (SNAP) benefits. Sign-up is available by appointment at PBC Library locations. Please see the updated schedule below or online [here](#).

Applicants must call to schedule an appointment at the following locations:

Mondays, 10 a.m. - 4 p.m.

**Greenacres Branch** - 3750 Jog Road, Greenacres 33467

Contact: Benefits Specialist Mario Mendez, 561-345-5085 (English/Spanish/Q'anjob'al)

Mondays, 10 a.m. - 4 p.m.

**Jupiter Branch** - 705 Military Trail, Jupiter 33458

Contact: Benefits Specialist Gustavo Amador, 561-329-5931 (English/Spanish)

Tuesdays, 10 a.m. - 4 p.m.

**Hagen Ranch Road Branch** - 14350 Hagen Ranch Road, Delray Beach 33446

Contact: Benefits Specialist James Vil, 561-894-7500 (English/Creole)

1st and 3rd Wednesdays, 10 a.m. - 4 p.m.

**Glades Road Branch** - 20701 95th Avenue South, Boca Raton 33434

Contact: Benefits Specialist Riquet Lucien, 561-482-4554 (English/Creole)

Wednesdays, 10 a.m. - 4 p.m.

**West Boynton Branch** - 9451 Jog Road, Boynton Beach 33437

Contact: Benefits Specialist James Vil, 561-734-5556 (English/Creole)

1st and 3rd Thursdays, 10 a.m. - 4 p.m.

**Okeechobee Boulevard Branch** - 5689 Okeechobee Boulevard, West Palm Beach 33417

Contact: Benefits Specialist Riquet Lucien, 561-233-1880 (English/Creole)

2nd and 4th Thursdays, 10 a.m. - 4 p.m.

**Royal Palm Beach Branch** - 500 Civic Center Way, Royal Palm Beach 33411

Contact: Benefits Specialist Riquet Lucien, 561-790-6030 (English/Creole)

Fridays, 10 a.m. - 4 p.m.

**Main Library** - 3650 Summit Boulevard, West Palm Beach 33406

Contact: Benefits Specialist Mario Mendez, 561-345-5085 (English/Spanish/Q'anjob'al)

Due to COVID-19:

- Appointments will be made one client per hour.
- The required Department of Children and Families Food Stamp interviews will be completed on site, and interaction will be minimal, brief and in accordance with the six-foot social distancing guidelines. Benefit specialists will follow up over the phone if needed.
- Clients must wear face masks when inside the library.
- All clients are expected to arrive on time for their scheduled appointments, not before or after.

Clients who are sick should not book appointments.

Individuals and families applying for SNAP can also email the Palm Beach County Food Bank at [Benefits@pbcfoodbank.org](mailto:Benefits@pbcfoodbank.org) or call 561-670-2518, extension 312 to schedule appointments or ask questions.

### **Palm Beach County Food Bank**

The Palm Beach County Food Bank supports close to 200 partner agencies that provide food to our neighbors in need. Partner agencies are food pantries, soup kitchens, residential facilities, and other social services organizations that are located throughout Palm Beach County. <https://www.pbcfoodbank.org/find-food> or dial 211.

### **Feeding South Florida**

"Drive-thru" style grocery pick up in Palm Beach, Broward, and Miami-Dade Counties. For the .pdf of the complete list, click [here](#)

### **Healthy Mothers Healthy Babies**

The Basics for Babies Program offers formula, baby food, and diapers for children ages birth-3 to families in Palm Beach County. For more information, call (561) 623-2800 or email: [pantry@hmbpbc.org](mailto:pantry@hmbpbc.org)

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## **Nonprofit Info**

*Our thanks to [Florida Nonprofit Alliance](#) for sharing many of the updates below.*

### **PAID LEAVE TAX CREDITS**

The IRS issued [Fact Sheet 2021-09](#) recently explaining that under the American Rescue Plan Act, employers are entitled to refundable payroll tax credits for providing paid leave to employees who take time off related to COVID-19 vaccinations. The tax credits are available to eligible employers that pay sick and family leave for leave from April 1, 2021, through September 30, 2021. The Fact Sheet provides helpful tips about which employers are eligible, the leave for which the tax credits can be claimed, the amount of the credits and how they are calculated, and how to claim the credit.

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### **SHUTTERED VENUE OPERATORS GRANT PROGRAM PORTAL OPEN**

The [Shuttered Venue Operators Grant](#) (SVOG) program application [portal](#) is now accepting applications. The League of American Orchestras provides highlights from a recent SBA webinar [here](#).

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### **COBRA SUBSIDIES FOR NONPROFITS**

The American Rescue Plan Act, which President Biden signed into law, includes a provision that helps employers – including nonprofits – that have to lay off staff due to COVID provide health insurance premiums under the Consolidated Omnibus Budget Reconciliation Act of 1985 (“COBRA”). The new law provides a [refundable tax credit for](#)

[employers](#) that will subsidize the full cost of COBRA health plans from April 1, 2021 through September 30, 2021. The Internal Revenue Services is required to provide guidance on this new COBRA subsidy by April 10.

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### **ECONOMIC INJURY DISASTER LOAN (EIDL)**

EIDL loan limits have increased from \$150,000 to \$500,000 starting the week of April 6th. The SBA news release linked [here](#) states "this new relief builds on SBA's previous March 12, 2021 announcement that the agency would extend deferment periods for all disaster loans, including COVID-19 EIDLs, until 2022 to offer more time for businesses to build back."

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### **EMPLOYEE RETENTION TAX CREDIT**

One of the significant changes in the COVID-19 relief bill that Congress approved in December was the extension and expansion of the Employee Retention Tax Credit (ERTC). The ERTC is a refundable tax credit (translation: nonprofits are eligible for it) that organizations can take if:

1. They partially or fully shut down operations when pandemic restrictions went into place; or
2. They had a decline in revenue. For 2020, nonprofits must have had a 50% drop in revenue for any quarter compared to the same quarter in the previous year. For 2021, nonprofits can access the ERTC if they had a 20% drop in revenue.

Organizations that receive a Paycheck Protection Program (PPP) loan can now also claim ERTC as long as the credits are applied to payroll and operating expenses different from those covered by the PPP loan, and organizations can claim both through the extended December 31, 2021 deadline. Also, the ERTC is now a much larger tax credit, covering up to \$7,000 per employee per quarter. The National Council of Nonprofits has an analysis of the ways the ERTC could help nonprofits -[linked here](#).

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**\*REMINDER\* FOUNDATION CENTER (CANDID) INTRODUCES NEW WAY TO ACCESS ONLINE INFORMATION FOR FREE**

Access to the Foundation Directory Online (FDO) has been free and remote for a full 12 months. **As of March 25, 2021**, users have a new way to access information - the FDO Essential Day Pass, created exclusively for Funding Information Network partners like Nonprofits First.

The day pass works like this: you land on the FDO login page where you'll be asked to create an account, which you can use each time you log in. The day pass allows users to use FDO Essential remotely in a 24-hour window. There is a clock at the top of the screen that will tell users how much time remains in the pass. After the 24 hours, the clock will show the next date on which you can activate a new pass (every 30 days).

Since you are able to create individual accounts in FDO Essential, you will have access to the MyFDO features that were not previously available. You will be able to create dashboards and save searches and return to them each time you activate a new pass.

You can access FDO Essential here at the [link here](#).



### **Healthy Return to the Workplace FAQs**

#### **OSHA**

OSHA is asking employers to investigate and record cases of COVID-19 that their employees acquired at work. In addition, OSHA has modified some of their language around cloth face coverings, stressing the importance of the employer duty to maintain a safe and healthy workplace. More information is in the FAQs document [here](#).

Included on Nonprofits First's resource page are additional best practice guides for re-opening places of businesses including Childcare Center-specific guides.

Visit the [COVID-19 resources page](#) and click *Healthy Return to the Workplace* Resources to access all the tools and download the templates.

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## **Community Guides**

### **211 Website**

Check out 211's website for updated information with geographic links and "quicklinks" for services in your community. <https://211palmbeach.org/coronavirus>

### **Florida Nonprofit Alliance Offers Families First Coronavirus Act Info**

Florida Nonprofit Alliance in partnership with National Council of Nonprofits hosted a webinar on New Law on COVID-19, Paid Leave, and Back to School: What Nonprofits Employers Need to Know to Comply. A recording of the webinar can be found [here](#) and the full slide deck from the Department of Labor, Wage and Hour Division can be found [here](#).

Statewide guidelines and resources related to COVID-19 may be accessed here: <https://flnonprofits.org/page/COVID19Resources>

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## **Counseling and Mental Health Support**

### **211 Palm Beach and Treasure Coast**

211 HelpLine is your Local Community HelpLine & Crisis Hotline. 211's highly trained staff are accredited by the National Suicide Prevention Lifeline. 211 provides crisis intervention, crisis support, assessment, and information and referrals to your local community resources and services. During times of crisis or for everyday needs, 211 is available 24/7 and is free, confidential and for people of all ages. Staff are available even if you are feeling overwhelmed and just want to talk.



Dial 2-1-1 or Text your zip code to 898211. Online Chat is available 10am-8pm daily at [www.211palmbeach.org](http://www.211palmbeach.org)

211 staff also are the regional responders for the National Suicide Prevention Lifeline: 1-800-273-TALK (8255) and the Disaster Distress Helpline at 1-800-985-5990.

### **The Alliance for Eating Disorders Awareness**

The Alliance is offering accessible services, virtually, for individuals who are/have experienced eating disorders, for their loved ones, and for community health providers. The Alliance's Psychological Services provides outpatient eating disorder therapy for South Floridians who are uninsured or underinsured for a low, sliding-scale fee. The Alliance also offers several free, weekly, therapist-led virtual support groups for adults experiencing/recovering from eating disorders, as well as for loved ones. The Alliance's findEDhelp, the nation's largest, free, and most inclusive database of eating disorder treatment professionals, is a great resource to locate all levels of specialized care. To find an eating disorder provider, visit [www.findEDhelp.com](http://www.findEDhelp.com), download the findEDhelp app in the iTunes or Google Play app stores, or contact 866-662-1235 to speak with a licensed therapist. For more information on The Alliance's services, click [here](#) or call 866-662-1235.

### **Alpert Jewish Family Service**

Alpert Jewish Family Services is offering Free Virtual Support for the Community during the COVID-19 pandemic, including: Coping with our New Reality; Family Survivors of Suicide; Jewish Family Addiction Support Group; Women in High Conflict Relationships and more. Additional information including dates and times is available by clicking [here](#).

### **Catholic Charities Mental Health Counseling**

Catholic Charities Counseling Program encourages anyone experiencing stress, anxiety, and fear due to the COVID-19 pandemic to call our toll free hotline number at 1-844-848-6777. They are offering video sessions in lieu of face-to-face meetings with their highly trained therapists. Fees may apply to follow up video sessions (not the initial call), depending on an income-based sliding fee scale. Staff and counselors are bilingual - Spanish/English.

### **Telehealth Services for Children and Teens**

Center for Child Counseling (CfCC) is providing counseling and support for children, teens, and families impacted by everyday challenges including those experiencing emotional or behavioral challenges related to the stress of COVID-19. Contact CfCC at 561-244-9499 ext. 2 for a free phone consultation. More information such as free, online parenting workshops may be found [here](#).

### **Center for Family Services**

CFS is a nonprofit social service agency whose mission is to strengthen individuals and families through behavioral health services. Since 1961, CFS has been serving children, adults, and families in Palm Beach County through various affordable services, including counseling, recovery, treatment for abuse, training for parents, etc. Insurance is accepted, and there is a sliding fee for those without insurance. Please contact CFS at 561-616-1222 or go to the website [www.ctrfam.org](http://www.ctrfam.org) for more information.

### **Children's Home Society of Florida offers Free 24/7 Counseling**

Right now, life is hard. Overwhelming. Exhausting. Lonely - even if you have houseful of kids. But you are not alone - and you don't have to go through this alone. Day or night, you have a listening ear and compassionate guidance with a caring counselor through [Children's Home Society of Florida's Family Support Warm Line](http://www.chsfl.org/support). It's completely free. Completely confidential. And available around the clock, 24/7.

Call or text 1-888-733-6303, or visit [www.chsfl.org/support](http://www.chsfl.org/support).

### **Faulk Center for Counseling Serving Clients through Telehealth**

During COVID-19, the Faulk Center continues to serve our community with free and low-cost mental health services, including individual, couples, and family counseling, group counseling for children, teens, and adult, and support groups. Call 561-483-5300 between 9 am - 5 pm to schedule a telehealth intake appointment. New clients welcome.

### **PBC Youth Services Provides Free Mental Health Services to Glades Residents**

Mental health services provided by Palm Beach County Youth Services Department's Youth and Family Counseling (YFC) program are available at no charge for Palm Beach County residents in the Glades area with youth ages 0-22.

Office hours are Monday through Thursday, 7:30 am -6 pm Telemental health services are offered in English, Spanish, French and Creole via Zoom Video. To schedule an appointment, please email [YSD-YFC-WestAppt@pbcgov.org](mailto:YSD-YFC-WestAppt@pbcgov.org) or call the YFC West County Office (Belle Glade) at 561-922-1233.

For a full list of health services provide by Palm Beach County Youth Services Department's Residential Treatment and Family Counseling (RTFC) Division, please visit their [website](#).

## **Summer Camp**

**\*NEW\*** Free Virtual Summer Camp starts June 21 with Prime Time Palm Beach County

Starting Monday, June 21, 2021, families and summer programs can visit Prime Time's virtual summer camp calendar to participate in live, interactive activities planned each weekday from June 21 to August 6, 2021, for children and youth in grades K-12. Pre-registration is not required. All virtual summer camp session links will be available 30 minutes prior to the session start time. All participants can review the schedule up to one to two weeks in advance for planning purposes. Click [here](#) to learn more and view the virtual summer camp calendar.



## **Transportation**

### **Palm Tran Reminders**

- Palm Tran passengers will now board and exit through the back doors.
- Palm Tran began collecting fares on all services starting August 16, 2020.
- A mask or facial covering is still required to ride Palm Tran.
- The number onboard is limited to no more than 20 passengers on fixed-route buses.
- Starting Sunday, November 15th, Palm Tran Connection only allows reservation bookings 3-days in advance, not 7-days in advance.

Palm Tran COVID-19 related updates can be found [here](#)

The Palm Tran call center (561) 841-4BUS (4287) is operating from 8:00 a.m. to 5:00 p.m. Many trip planning functions may be done through the Palm Tran app and on [palmtran.org](http://palmtran.org).

## **Brightline**

Train service is suspended until further notice.

## **Tri-Rail**

Tri-Rail trains are running at 92% of their normal 50 weekday/30 weekend train service. The only trains not included in the schedule are P609, P622, P629, P644 on weekdays, and P664, P669 on weekends. Trains will mostly consist of 3-car sets but the added train options can continue to help with social distancing. Facial coverings will continue to be strictly enforced onboard trains and passengers are repeatedly reminded of safety measures per CDC guidelines. Hand sanitizer stations have been installed in stations and on trains.

For the most updated information on Tri-Rail service, please call 1-800-TRI-RAIL (874-7245), visit [www.tri-rail.com](http://www.tri-rail.com), or follow Tri-Rail's Facebook and Twitter pages.

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## **Jury Duty**

Palm Beach Courts resumed jury duty selection in October 2020.

Request forms for supplemental excusal or postponement related to COVID-19 are located [here](#).

Those with questions regarding jury service can call 561-355-2930 or visit the Clerk and Comptroller Jury Duty homepage [here](#).

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Individuals with questions related to the coronavirus should call the Florida Department of Health's Coronavirus Call Center at 1-866-779-6121 which is available 24 hours a day, seven days a week or email [COVID-19@flhealth.gov](mailto:COVID-19@flhealth.gov). They can also visit <http://pbchd.org> for the latest health information. Visit the Centers for Disease Control and Prevention.

For previously shared COVID-19 related resources please visit the [Nonprofits First website](#) and click on COVID-19 Information, Nonprofits Needs Survey, & Healthy Return to the Workplace Resources in the middle of the page. Please send us information that you would like us to share with our community.



Sincerely,

Jessica Cecere  
Chief Executive Officer

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