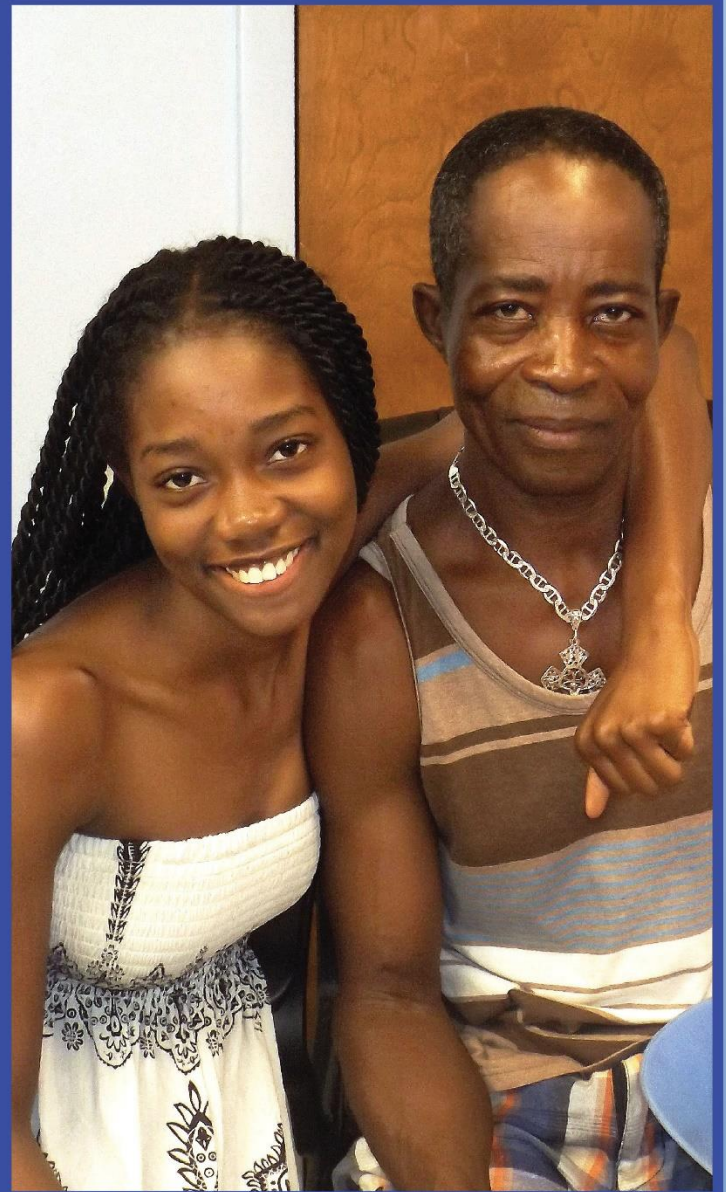


THE
GLADES 
INITIATIVE INC.
"Our People Are Our Fortune"



2017 - 2018

GLADES AREA RESOURCE GUIDE
Health and Human Services

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Health and Human Services

HEALTH & HUMAN SERVICES

Agency for Health Care Administration

No office in the Glades

Address: 5150 Linton Boulevard, Suite 500
Delray Beach, FL 33484

Phone: 800.226.5082
561.381.5840

Fax: 561.496.5924

Web: www.ahca.myflorida.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Arlene Mayo-Davis, Field Office Manager

Services: The State of Florida Agency for Health Care Administration's (AHCA) mission is to champion accessible, affordable, quality health care for all Floridians. AHCA licenses and regulates health care facilities and health maintenance organizations (HMO's) across the state. AHCA also administers the Medicaid program that provides health care to Florida's low-income residents.

Alzheimer's Community Care

Address: 470 East 1st Street
Pahokee, FL 33476

Phone: 561.924.7283
Fax: 561.924.6295

Email: jcurtis@alzcare.org

Web Site: www.alzcare.org

Hours: Monday – Friday: 7:30 a.m. – 4:30 p.m.

Contact: Jelena Curtis, Family Nurse Consultant

Services: Alzheimer's Community Care Association provides services to Alzheimer's patients, family, and caregivers. Their goal is to find affordable/ accessible resources to meet client's needs. This nonprofit organization offers a family consultant program and adult dementia specific day services. They also provide educational and training programs for other agencies and organizations that are working with Alzheimer's patients. They have a 24-hour Alzheimer's Crisis Line that can be accessed by calling 1.800.394.1771.

American Cancer Society

No office in the Glades

Address: 621 Clearwater Park Road
West Palm Beach, FL 33401

Phone: 561.650.0113
Fax: 561.659.2316

Email: donna.goodwin@cancer.org
Web: www.cancer.org

Hours: Monday – Friday 9:00 a.m. – 5:00 p.m.

Contact: Donna Goodwin, Health Systems Manager
Direct Phone: 561.650.0141

Services: The American Cancer Society provides a variety of valuable resources in communities throughout Florida and is the source that people access for resource, information and guidance about coping with a cancer diagnosis. Our comprehensive Patient Services and programs help with the emotional, physical, and psychological effects of cancer and are free of charge. Please call 1-800-ACS-2345 (24/7 availability)

American Lung Association

No office in the Glades

Address: 2701 North Australian Avenue, Suite 100
West Palm Beach, FL 33407

Phone: 561.659.7644
800.586.4872

Fax: 561.835.8967

Web: www.lungfla.org
Email: alaf@lungfla.org

Hours: Monday – Friday: 8:30 a.m. – 4:30 p.m.

Services: The American Lung Association of Florida offers numerous services to the citizens of Western Palm Beach County. These include Open Airways for Schools - a school-based asthma program along with informational brochures that are available at the Belle Glade Health Department.

American Red Cross

Address: Lake Region Service Center
149 SE Avenue D
Belle Glade, FL 33430

Phone: 561.996.4291
Fax: 561.996.9043

Web: www.redcross.org/southflorida
Email: pat.lucey@redcross.org

Hours: Monday – Friday 8:00 a.m. - 5:00 p.m.

Contact: Pat Lucey, PhD

Services: The Red Cross provides emergency assistance for victims of natural disasters and other emergencies by assisting with immediate needs of food, clothing, and shelter (other services may be available depending on circumstances of the case); The agency also provides information and referral services for veterans and survivors. Additionally, the American Red Cross provides a 24-hour emergency worldwide communication link for members of armed forces and their families for notification of birth, serious illness, death and other emergencies. Furthermore, certification and training classes in CPR, First Aid, Babysitting and other health and safety trainings are also available the Red Cross. The Red Cross leads a Youth leadership program.

The Arc of the Glades

Address: 4250 NW 16th Street
Belle Glade, FL 33430

Phone: 561.996.9583
Fax: 561.996.8692

Email: arcglades@yahoo.com

Hours: Monday – Friday: 8:00 a.m. – 4:00 p.m.

Contact: F. Scot Kannel

Services: Pre-vocational training, vocational training and Community Inclusion activities. Transportation and two meals provided to eligible adults, 18 and older with Intellectual or other developmental disabilities. Services provided according to assessed needs. The Arc promotes the general welfare of individuals who are developmentally/intellectually disabled by a variety of services. Services include supported employment, supported living, adult day training, and community inclusion.

Belle Glade Housing Authority

Address: P.O. Box 577
Belle Glade, FL 33430

Phone: 561.996.2140
Fax: 561.996.9503

Email: alan@bgha.comcastbiz.net

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m., Saturday 8:00 a.m. – 12:00 p.m.

Contact: Alan Sullivan

Services: Provides housing assistance for farm laborers, retired laborers or disabled farm laborers. Applicant requirements are low to moderate-income individuals or families, including senior citizens and/or handicapped persons.

Boys Town – South Florida

Belle Glade Office Address: 607 South Main Street, Suite 107
Belle Glade, FL 33430

Main Office Address: 1655 Palm Beach Lakes Blvd,
West Palm Beach, FL 33401

Phone: 561.612.6000
Fax: 561.612. 6097

Web: www.boystown.org/south-florida

Hours: Monday – Friday: 8:30 a.m. – 5:30 p.m.; 24/7 On Call for Clients

Services: Boys Town provides several prevention and intervention programs in Palm Beach, Broward & Martin Counties, as well as in Southwest Florida, and also provides national community support services. The continuum of services includes the following:

- **Common Sense Parenting** is a practical, skill-based program that provides easy-to-learn techniques to help parents with today's parenting challenges.
- **Care Coordination Services** provides a lifeline for children with mental health issues by ensuring they receive the right care at the right time. In this intensive, family-centered program, Boys Town Consultants help parents and caregivers access, navigate and monitor the services their children need. The **Children's Behavioral Health Collaborative** provides coordinated services for children who are at risk of developing a behavioral or mental health issue, and works with multiple providers in the community.

- **Behavioral Health Network (BNET)** provides comprehensive mental health services to children enrolled in Florida KidCare.
- **Behavioral Health Clinic** offers a variety of specialized, research-based services to help children and their families find solutions to difficult challenges such as depression, anxiety, school problems and ADHD.
- **Primary Project** is an evidence based program in select elementary schools. The program provides trained staff who work with students in child-directed play sessions with the goal of improving school readiness/adjustment, and enhancing their social/emotional and behavioral well-being.
- **In-Home Family Services** provides intensive family based services in Palm Beach and Broward Counties, based on referrals primarily from the child welfare system.
- **Boys Town National Hotline** (800-448-3000) is open 24 hours a day, 365 days a year, staffed by specially trained Boys Town counselors to help teens, parents and families in crisis.
- YourLifeYourVoice.org is a special website that enables and encourages teens to share their issues and concerns in positive ways and provides access to immediate help in a crisis.
- Parenting.org is an invaluable free online resource that provides practical, easy-to-use materials and information for parents and caregivers of children of all ages.
- BoystownPress.org is the publishing division of Boys Town and produces books, audio products, DVDs, display materials and other resources to assist children, parents, caregivers, educators and other professionals.

CareerSource Palm Beach County

Address: West Career Center
1085 South Main Street
Belle Glade, FL 33430

Phone: 561.829.2040
1.800.556. JOBS (5627) (CareerSource Development Helpline)
Fax: 561.829.2041

Web: www.careersourcepbc.com
Email: cduval@careersourcepbc.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Charles Duval, Center Director or Scott Robinson, Center Manager

Services: CareerSource Palm Beach County is chartered by the state of Florida to develop and retain a high quality workforce system in Palm Beach County. Career centers are instrumental in placing thousands of entry-level through executive suite job seekers. An average of more than 11,000 people each month are helped by specialized services at CareerSource Palm Beach County career centers in West Palm Beach and Belle Glade. Career center services are free to both employers and job seekers.

Services at Career Centers include:

- Priority service for U.S. military veterans
- Job search workshops and assistance
- Career consulting
- Employers recruiting on site
- Use of computers, copiers and fax
- Access to hundreds of jobs
- Labor market information, such as jobs in demand
- Programs for persons with disabilities
- Youth programs

<p style="text-align: center;">Catholic Charities Outreach and Services</p>
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Address: 1200 East Main Street
Pahokee, FL 33476

Phone: 561.924.5677
Fax: 561.924.3595

Web: www.diocesepb.org/charities/
Email: dcorona@ccdpb.org

Hours: Monday – Friday: 9:00 a.m. – 4:00 p.m.

Contact: Deisy Corona, Support Staff/Building Coordinator

Catholic Charities Diocese of Palm Beach offers the following programs and services at the St. Mary's Center located in Pahokee:

Outreach

The Hunger, Homeless & Outreach Program provides emergency services that assist individuals and families to attain economic stability and self-sufficiency through the provision of support services and appropriate referrals when necessary. Emergency support services include provisions of food, clothing and when available, assistance with rent and utility payments for those facing short term situational crisis. Benefits enrollment for food stamps and Medicaid. No appointment necessary. Our food pantry and clothing closet are open Monday – Friday, 9:00a.m. – 4:00p.m.

Counseling

The Counseling Program provides professional counseling to adults, children, families, couples and groups. A Catholic Charities therapist can address issues such as marital/relationship discord, child and family dynamics, depression, anxiety, divorce and grief and loss. Counseling is by appointment on Tuesdays, Thursdays, and Fridays.

Immigration Legal Services

This program provides services to foreign-born individuals in need of immigration assistance.

Our goal is to provide services to those who are unable to access assistance in the private sector because of limitations. There is a nominal fee for service. Please call in advance for an appointment. Services offered on the third Wednesday of the month.

Birthline/Lifeline Pregnancy Care Centers

Women coping with an unplanned pregnancy can access compassionate counseling regarding adoption and alternatives to pregnancy terminations. Ultrasounds provided on-site. Clients are provided with contact information and necessary documentation for Medicaid and other available services within the county and/or Catholic Charities. Services offered free of charge to all clients who meet basic criteria. Services are on the third Thursday of the month, walk-ins welcome. Baby items and maternity clothes are also provided (when items are available)
24-Hour Hotline: 561.278-0880

Angel Food Program

Food can be provided to children (5-12yrs) for the weekends with program enrollment. Food is given out on Fridays, 9:00a.m. – 4:00p.m.

Clinics Can Help

Office in Belle Glade

Address: Arc of the Glades (shared space)
4250 NW 16th Street
Belle Glade, FL 33430

Phone: 561.996.9513

Main Office

Address: 2560 Westgate Avenue
West Palm Beach, FL 33409

Phone: 561.640.2995

Fax: 561.640.1881

Web: www.clinicscanhelp.org

Email: evereen@clinicscanhelp.org

Hours: Monday - Friday 9:00 a.m. - 5:00 p.m.

Contact: Evereen Bryan

Services: We provide medical equipment and supplies to financially needy children and adults in Palm Beach County, Florida.

**C.L. Brumback Health Center, Florida Department of Health
Palm Beach County**

Location Address:

38754 State Road 80
Belle Glade, FL 33430
561.983.9220

All Appointments Call: 1-855-GET-APPT (438-2778) or 561.625-5180

Hours: Monday - Friday 7:30 a.m. – 5:00 p.m.

We are a medical center open to all, with culturally diverse staff who speak multiple languages.

Maternity

- (PRENATAL & POSTNATAL SERVICES)
- Prenatal Risk Assessments
- Maternity Check-ups with Delivery Referral to Local Hospital
- Maternity Education & Counseling
- Laboratory Testing
- Pre-natal Health Insurance
- Assistance (SOBRA / PEPW)

Family Planning/Sexual Health

- Post-Partum Check-ups
- Pregnancy Testing
- Variety of Birth Control Methods
- Mammogram Referral
- HIV/STD Prevention
- Teen Clinic

Gynecology

- GYN Evaluation (for fibroids, ovarian cysts, etc.)
- Pap Tests
- Mammogram Referral
- Colposcopy
- Infertility Evaluation
- HIV/STD Screening
- Post-Menopausal Evaluation & Treatment
- Laboratory Testing
- LEEP Procedure

Civil Surgeon Physical

Immunization Services

- All Childhood Vaccines
- School Vaccines

- Rabies Post Exposure Vaccine
- Hepatitis A and B Vaccine
- Pneumococcal and Flu Vaccine

Nutrition Services

- Medical Nutrition Therapy
- Diabetes Education
- Therapeutic Food Pantry
- WIC (Women, Infants and Children)

Infectious Disease - 561. 983.9220

- Primary Care
- Case Management
- Confidential HIV Counseling & Testing
- Mental Health Counseling & Referrals
- Substance Abuse Coordinated Care
- Nutrition Assessment & Counseling
- ADAP Services
- Ryan White Referral Services
- Tuberculosis

Health Education

- Prenatal Classes
- Family Planning Classes
- Community presentations on various health topics upon request
- Participation in health fairs and community events upon request

Financial Counseling (Health Insurance)

Environmental Health Services - 561. 996-1633

- Drinking Water & Domestic Wastewater
- Septic Tanks & Drinking Water Wells
- Institutions, Food Hygiene & Community Sanitation
- Solid, Hazardous & Biomedical Waste
- Clean Air
- Environmental & Disease Outbreaks

Health Care District Pharmacy - 561. 209-2580

WIC Services - (Women, Infants and Children)

1-866-629-1095 or 1-561-357-6007 Appointments and Information

Hours: Tuesday, Thursday 8:00 a.m. – 5:00 p.m.
(Except 1st Thursday Afternoon)

Special Supplemental Nutrition Program for pregnant, breastfeeding, postpartum women, infants, and children up to age 5. Participants must meet WIC eligibility requirements.

- Nutrition Assessment
- Nutrition Counseling and Education
- Nutrition Education Groups

- Breastfeeding Information, Breast Pump Loan Program, Counseling & Technical Support
- Florida WIC EBT Card for Specific Healthy Foods
- Referrals to Healthcare, Immunizations and Community Services

Other Services:

Volunteer Services – 561.983.9241

Enrich your life and the lives of others - Become a Volunteer!

The following are Volunteer opportunities within the Florida Department of Health Palm Beach County:

- Clerical & Accounting
- Interpreters
- Fundraising
- Greeters
- Readers
- Medical Providers (Sovereign Immunity Protection)
- Auxiliary Board Member

Special Projects (On-Call Volunteers)

- Emergency & Disasters
- Holiday Events & Health Fairs
- Immunizations & Flu Shots

<p>Coalition for Independent Living Options (CILO)</p>

No office in the Glades

Address: 2751 South Dixie Highway
West Palm Beach, FL 33405

Web: www.cilo.org
Email: maiter@cilo.org

Hours: Appointments scheduled in the Glades as needed.

Contact: Maite Reyes-Coles, M.A.
Director of Operations/Programs
561.966.4288 x103

CILO Services: Promotes independence for people with disabilities. Provides peer support, advocacy, independent living skills education, information and referral, after school and summer program for teens and young adults with disabilities, between the ages of 14-26; and crime victim advocacy.

CILO Services at the Arc: Independent Living skills training, peer support, advocacy, information and referral; Palm Tran Connection ticket books/taxi vouchers, food stamp applications (SNAP); home delivery meals

Communities in Schools of Palm Beach County, Inc.

No office in the Glades

Address: 1660 Southern Boulevard, Suite A
West Palm Beach, FL 33406

Phone: 561.471.9681
Fax: 561.471.9682

Web: www.cispbcc.org
Email: mbagley@cispbcc.org

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.
Contact: Margaret Bagley

Services: Links services, counseling, tutoring, and assistance with social problems as needed.
Serves at-risk students at various schools in the Glades.

Community Action Program – Palm Beach County

Community Action Program- Glades Area TAC

Address: 607 S. Main Street, Suite 102
Belle Glade, FL 33430

Phone: 561.996.0660
Fax: 561.993.0132

Web: www.pbcgov.org/communityservices/communityaction

Contact: Andrea Scott
Contact: Yrinea Del Bosque, Glades Area Supervisor
Email: ydelbosq@pbccgov.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Area Served: South Bay, Lake Harbor, Belle Glade, Pahokee, Canal Point, Royal Palm Beach and Wellington.

Services: Utility Assistance, Family Self Sufficiency, Employment skills training, Income Tax Assistance.

Office in West Palm Beach

Address: 810 Datura Street
West Palm Beach, FL 33401

Phone: 561.355.4792
Fax: 561.355.4192

Web: www.pbcgov.org/communityservices/communityaction

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Natalie Diaz

Services: Provides services to low-income families and individuals in Palm Beach County. Services include: utility assistance, family self-sufficiency, employment referral and income tax assistance.

We are committed to the following six goals:

- Helping low-income people become more self-sufficient
- The conditions in which low-income people live are improved
- Low income people have a stake in their community
- Partnerships among supporters & providers of services to low-income people are achieved.
- Agencies increase their capacity to achieve results
- Low-income people, especially vulnerable populations, achieve their potential by Strengthening family and other supportive systems.

Community Partners (Housing Partnership)

No office in the Glades

Parent Child Center - Community Partners

Specializing in mental health counseling and case management services for children, adolescents and their families.

Contact: Intake Department
Email: referrals@cp-cto.org
Phone: 561.841.3500 ext. 1059
Fax: 561.844.3577

Online Referral Form: <http://www.cp-cto.org/cp-ctoorg-referral-form>

This form can be filled out by anyone interested in services for themselves or a minor (i.e. parents, grandparents, guardians, adults, etc.).

Services

- Child and adolescent-specific (ages 0-18) mental health and targeted case management services that are delivered in community settings such as the home, school, child care center and Bridges site.
- Interventions focus on developing and building upon the natural strengths and supports of the child and family. Parent Child Center staff is trained in evidence-based programs and best practices including, but is not limited to, Cognitive-Behavioral Therapy (CBT), Trauma Focused Cognitive Behavioral Therapy (TF-CBT), EMDR Solution Focused Therapy, Life Skills Training, and Psycho-education and High-Fidelity Wraparound
- Services are child, parent, and family focused to address a wide range of issues, including physical and sexual abuse, aggression, anxiety, grief and loss, parenting skills, and attachment.
- Specialized assessment and treatment for infants, toddlers, and their caregivers.
- Mother's with pre-natal and post-partum mental health issues can be referred through CSC's Healthy Beginnings system of care.
- An online referral form is available here <http://www.cp-cto.org/cp-ctoorg-referral-form> this can be filled out by anyone interested in services for themselves or a minor (i.e. parents, grandparents, guardians, adults, etc.).
- Triple P (Positive Parenting Program) can work with parents who have children between the ages of 0-17 who need extra support (<http://www.cp-cto.org/triple-p> this link contains more info about this service).

Bridges at Belle Glade

Address: 33 W Avenue A
Belle Glade, FL 33430

Phone: 561.992.8210
Fax: 561.598.5674

Web: www.cp-cto.org
Email: ssheppard@cp-cto.org

Hours: Monday – Friday: 9:00 a.m. – 7:00 p.m. Saturday: 10:00 a.m. – 2:00 p.m.

Contact: Shilondra Sheppard, Bridges at Belle Glade, Director

Services: The purpose of the Bridges is to develop a coordinated and integrated locally-based system of care, focused on increasing healthy births, decreasing child abuse and neglect and increasing school readiness and third grade school success (an aspirational goal) in specific geographical areas. The Bridges will create awareness about, and provide education and support, on parenting and early childhood development. The core components will be provided through the evidence-based Positive Parenting Program (Triple P) and a best practice program based on a Life Skills Approach. Navigation is one of the key functions of the Bridges - to connect families to resources in a supportive and culturally sensitive manner. Capacity building workshops will also be offered.

Prosperity Center in Belle Glade

Address: 33 W Avenue A
Belle Glade, FL 33430

Phone: 561.996.2479

Fax: 561.598.5674

Web: www.cp-cto.org

Email: charris@cp-cto.org

Hours: 8:30 a.m. – 5:30 p.m. Monday - Friday

Contact: Cynthia Harris, Prosperity Center Coordinator

Services: The Prosperity Center supports the pathway to economic self-sufficiency. The program offers: homeownership services, financial fitness & budgeting workshops, credit counseling, rental assistance counseling, benefits-bank access, VITA (Volunteer Income Tax Assistance), the IDA matched-savings program towards homeownership, first time home-buyer preparation workshops, and lending services for home mortgages.

Mentoring at Pioneer Park

Address: 39500 Pioneer Park Road (Pioneer Park Elementary)
Belle Glade, FL 33430

Phone: 561.993.8648

Fax: 561.993.8650 (school)

Web: www.cp-cto.org

Contact: Curtis Holly, Program Coordinator

Email: cholley@cp-cto.org

Hours: Monday – Friday: 10:30 a.m. – 5:30 p.m. Mentoring Hours: 2:00 p.m. – 6:00 p.m.

Services: This is a school-based mentoring program that matches elementary students with mentors from the community. Potential mentors include middle and high school students,

seniors, and adults seeking to make a difference. Mentors are screened and matched with elementary students.

Bridges at Pahokee

Address: 170 S. Barfield Highway, Suite 102
Pahokee, FL 33476
Phone: 561.924.9224
Fax: 561.598.5676
Web: www.cp-cto.org

Contact: Cylenthia Mann, Bridges at Pahokee, Director
Email: cmann@cp-cto.org

Hours: Monday – Thursday: 8:30 a.m. – 7:00 p.m. Friday: 8:30 a.m. – 4:00 p.m.
Saturday: 8:30 a.m. – 3:00 p.m.

Services: The purpose of the Bridges is to develop a coordinated and integrated locally-based system of care, focused on increasing healthy births, decreasing child abuse and neglect and increasing school readiness and third grade school success (an aspiration goal) in specific geographical areas. The Bridges will create awareness about, and provide education and support, on parenting and early childhood development. The core components will be provided through the evidence-based Positive Parenting Program (Triple P) and a best practice program based on a Life Skills Approach. Navigation is one of the key functions of the Bridges - to connect families to resources in a supportive and culturally sensitive manner. Capacity building workshops will also be offered.

Pahokee Youth Enrichment Academy (PYEA)

Address: Pahokee Elementary School
560 East Main Place
Pahokee, FL 33476

Phone: 561.924.9731
Contact: Sharon Clark, YEA Director

Population Served: Ages 5 - 12

Pioneer Park Youth Enrichment Academy (PPYEA)

Address: Pioneer Park Elementary School
39500 Pioneer Park Road
Belle Glade, FL 33430

Phone: 561.993.8600
Contact: Sharon Clark, YEA Director
Tequilla Collins, YEA Coordinator

Population Served: Ages 5 – 12

The Early Learning Coalition of Palm Beach County

Address: 401 SE 2nd Street (Hub location in Belle Glade)
Belle Glade, FL 33430

Phone: 561.514.3300 (All Community Hubs Call Center line)
Call Center Hours: Monday – Thursday 8:00 a.m. – 5:30 p.m., Friday 8:00 a.m. – 12:00 p.m.
Hours: Monday – Thursday by appointment ONLY
Contact: Cornesha Chisholm, Director Family Services
Email: Cornesha.Chisholm@elcpalmbeach.org

Contact: Samillia Nevers, Family Services Manager
Email: Samillia.Nevers@elcpalmbeach.org

Web: www.elcpalmbeach.org

Services:

The Early Learning Coalition of Palm Beach County provide parents with assistance and information in selecting high quality early learning program including School Readiness, Voluntary Prekindergarten and Children Services Scholarships. As of July 1, 2015, Early Learning Coalition of PBC will handle all of your early child care needs at a variety of locations: Belle Glade, West Palm Beach and Riviera Beach. We will also have roving staff for the South Palm Beach County area and throughout Palm Beach County.

Child Care Resource and Referral (CCR&R) services for families searching for their specific child care options and information on selecting quality child care. Eligibility and enrollment services for child care subsidies (financial assistance to families to offset the cost of child care based on qualifying factors such as family size, income, and work hours). Enrollment services for the State of Florida's free Voluntary Prekindergarten Program (VPK).

Our services include:

- Assisting in Teenage Parent Program
- Child Assessment
- Child care Resource and Referral
- Children Services Council Scholarships
- Community Engagement
- Developmental Screening
- Early Head Start
- Eligibility
- Gold Seal Quality Program
- Head Start with our community partners Lutheran Services of Palm Beach County
- Payments
- Professional Development and Technical Assistance for our Child care Providers
- Program Assurance Monitoring
- Teaching Strategies GOLD
- Voluntary Prekindergarten

Please contact Tara Laxer, External Affairs Manager of ELCPBC at 561.214.7425 for the most current locations, phones numbers and the most up to date information.

Everglades (AHEC) Inc.

No office in the Glades

Address: 5725 Corporate Way, Suite 101
West Palm Beach, FL 33407

Phone: 561.640.3620
Fax: 561.681.9284

Hours: Monday – Friday: 8:30 a.m. - 5:00 p.m.

Contact: Joe Peters, Executive Director

Email: jpeters@eahec.org

Services: Smoking Cessation & Education Program, Special Health Educational Programs

FoundCare's Comprehensive AIDS Program (CAP)

Address: 1500-A N.W. Avenue L
Belle Glade, FL 33430

Phone: 561.996.7059
Fax: 561.996.1567

Web: www.foundcare.org
Email: bgoffice@cappbc.org

Hours: Monday – Friday: 8:00 a.m. – 4:30 p.m.
HIV testing available on Wednesdays and Fridays 9:00 a.m. – 1:00 p.m.

Contact: Ruby Rodriguez

Services: Provides the following services to the HIV/AIDS population of Palm Beach County:

- Primary medical care
- Nurse care coordination
- Treatment education
- Outreach/referral to primary medical care
- Substance abuse assessment and referral
- Food pantry
- Direct emergency assistance
- Housing referrals
- Mental health assessments and referrals
- Medical case management
- Medical transportation

- Home Health services
- Health insurance assistance including co-pays and premiums
- Both confidential and anonymous rapid HIV antibody counseling and testing services at area substance abuse centers, soup kitchens, recreational centers, transitional housing, university campuses, community centers, and churches.
- HIV Prevention services including a peer education program for youth, community mobilization, and HIV educational sessions.

Families First of Palm Beach County

Address: 1500 NW Avenue L, Suite B
Belle Glade, FL 33430

Phone: 561.996.8710
Fax: 561.518.0963

Web: www.familiesfirstpbc.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Jeannette Tomici, Program Supervisor, TOPWA
Direct Phone: 561.318.4225
Email: jtomici@familiesfirstpbc.org

Contact: Andres Torrens, LCSW Clinical Director
Direct Phone: 561.318.4233

Contact: Yvette Branch, Program Director, Healthy Families Program
Direct Phone: 561.318.4226

Contact: Megan Johnson, Program Coordinator, Bridges to Success
Direct Phone: 561.345.6263
Email: mjohnson@familiesfirstpbc.org

Services:

Targeted Outreach for Pregnant Women (TOPWA): TOPWA is an innovative outreach program that strives to encourage high risk pregnant women to be tested for HIV, actively link pregnant women to medical care, case management and other needed services, and to educate women about the benefits of prenatal care, and ultimately to lower the number of babies born with prenatal drug exposure and HIV infection. (Services include: Free HIV and pregnancy testing referrals to community resources, SOBRA Medicaid for prenatal care, WIC for nutritional needs and direct linkage into the Healthy Beginnings System for care coordination of parenting needs)

Children’s Behavioral Health Services: Families First is pleased to be able to provide quality Behavioral Health services to children and families in the Western Communities of Palm Beach

County, Belle Glade, South Bay and Pahokee. We provide Behavioral Health services to the following populations:

- Children, and teens ages 3-18 and to young adults whom continue to be enrolled in high school;
- Individual, and Family therapy can be provided in the school setting or in the child's home;
- The goal of our work is to empower youth and strengthen families and we do this by utilizing the following modalities: Trauma Informed Care and Trauma Informed Cognitive Behavioral Therapy, Solution Focused Therapy, Psychoeducation and Case Management. We also use play strategies in our clinical work when appropriate. All of our services are provided in the home and our hours of operation are flexible to accommodate children in school and after-care programs, and working families.

Bridges to Success: Serves families in permanent supportive housing affected by HIV, chronic mental illness and/ or a substance abuse history that impacts their ability to achieve successful independent living. Comprehensive social work services will be provided to secure appropriate linkages with mainstream and community based providers supporting the family self-efficacy. Assessments and eligibility through this program is the Lewis Center.

Healthy Families 'Promoting positive parent-child relationships': Healthy Families Florida is a nationally accredited home visiting program for expectant parents and parents of newborns experiencing stressful life situations. The program improves childhood outcomes and increases family self-sufficiency by empowering parents through education and community support. Parents voluntarily participate in Healthy Families so they can learn how to recognize and respond to their babies' changing developmental needs, use positive discipline techniques, cope with the day-to-day stress of parenting in healthy ways, and set and achieve short- and long-term goals.

Farmworker Coordinating Council

Address: 233 West Avenue A, Suite D
Belle Glade, FL 33430

Phone: 561.992.0603
Fax: 561.992.8618

Web: www.farmworkerCouncil.org

Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m.

Contact: Lois Monroe

Email: lmonroe@farmworkerCouncil.org

Services: Provides social and human services to migrant and seasonal farm workers. Provides help with; emergencies assistance, completing forms, food, clothing, utilities, housing, domestic violence victims, education referral, transportation, and general advocacy. Programs offered include; education on rights as farm workers, and translation. Eligibility based on income.

First Care Women's Clinic

Address: 233 West Avenue A, Suite C
Belle Glade, FL 33430

Phone: 561.996.6888
Fax: 561.996.6869

Web: www.firstcareoptions.com
Email: sandidavis@first-care.org

Hours: Monday, Wednesday, and Thursday: 8:00 a.m. – 5:00 p.m.
Friday: 8:00 a.m. - 1:00 p.m.

Contact: Sandi Davis, Clinic Director
Yvette Williams, Asst. Clinic Director
Diane Eleveld, RN

Services: All services are free and confidential. Pregnancy Tests, Sonograms, Options Counseling, Parenting Classes, Childbirth Classes, Material Services, Mentoring, Abstinence Education and Support, Sexual Health, Healthy Relationships, Post Abortion Recovery and Support, Community Referrals, STD testing, and Blood HCG testing.. Services are available in English and Spanish. We do not perform or refer for abortion. Nurse on duty during all service hours.

Florida Community Health Centers - Pahokee Center

Address: 170 S. Barfield Highway, Suite 101
Pahokee, FL 33476

Phone: 561.924.6100
Fax (Adults): 844.543.0393
Fax (Pediatric): 844.543.0394

Web: www.fhcinc.org
Email: sking@fhcinc.org

Hours: Monday & Thursday: 7:00 a.m. – 7:00 p.m.
Tuesday & Wednesday: 8:00 a.m. – 5:00 p.m. Friday: 8:00 a.m. – 4:00 p.m.

Contact: La'Sophia King - Center Manager

Services: Board Certified adult and pediatric physicians provide preventive and primary health care services for children, adolescents and adults. Services are available for those who speak Spanish, Creole and English.

Services include:

- Sports and School physicals
- Immunizations
- Well child care
- Adult Disease Management (Ex. Diabetes, Hypertension, etc.)
- Communicable Disease Control
- Confidential HIV Counseling and Testing
- Family Planning
- Laboratory Testing
- Referrals for Specialty Care
- Sexually Transmitted Diseases

We offer services on a sliding fee scale for the uninsured and underinsured. We participate with Medicaid, Medicaid, Blue Cross/Blue Shield and many other insurance carriers.

Florida Department of Education – Division of Vocational Rehabilitation
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Address: 185 S Main Street (Inside the CareerSource building)
Belle Glade, FL 33430

Phone: 561.992.1316

Fax: 561.992.1378

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Vanessa Williams

Email: vanessa.williams@vr.fldoe.org

Services: To provide individuals with disabilities, we will focus on results, employment, and independence for individuals with disabilities and injured workers; Partner; and Innovate.

Referral/application and other information may be obtained at www.rehabworks.org

Florida Rural Legal Services, Inc.

Glades Address: 1540 NW Avenue L, Suite 103
Belle Glade, FL 33430

Phone: 561.993.0003
Fax: 561.993.0004
Hours: Tuesday and Thursday 8:30 a.m. – 4:00 p.m.

Main Address: 3111 S Dixie Hwy, Suite 140
West Palm Beach, FL 33405

Phone: 561.820.8902
Fax: 561.820.8892

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m. Before or after hours by appointment

Web: www.frls.org

Services: Provides legal services to low-income people and migrant farm workers in food stamps, Medicaid, unemployment compensation, landlord/ tenant issues. Social Security, disability education, temporary legal custody, divorce, child support, and consumer civil matters. Provides assistance with locating case management for families with dependent children. Languages spoken in office: Creole, English, Spanish; other languages available through language line.

Girl Scouts of Southeast Florida, Inc.

No office in the Glades

Address: 1224 West Indiantown Road
Jupiter, FL 33458

Phone: 561.427.0177
866.727.4475 Toll free
Fax: 561.427.0187

Web: www.gssef.org

Hours: Monday – Wednesday: 8:00 a.m. – 6:00 p.m. & Thursday 8:00 a.m. – 5:00 p.m.

Contact: Rhonda Netzel, Director of Membership

Email: rnetzel@gssef.org

Services: Leadership programs where girls learn to Discover, Connect, and Take Action, with short term educational opportunities, service projects and destinations; for girl groups and “Juliettes” (individual girl) opportunities for membership in our preeminent worldwide organization for girls and women. Girl Scouts build courage, confidence, and character to help make the world a better place.

Glades Family Education Program (Literacy Coalition of PBC)

Address: 981 SE First Street
Belle Glade, FL 33430

Phone: 561.992.8068
Fax: 561.992.0440
Web: www.literacypbc.org

Hours: Monday – Thursday: 8:45 a.m. – 2:15 p.m.
Contact: Alejandro Garzon
Email: agarzon@literacypbc.org

Services: Offers ABE (Adult Basic Education), GED, ESOL (English for Speakers of Other Languages), parenting classes and limited transportation. Preschool services are offered to children whose parents are enrolled in the program. The program services Belle Glade, South Bay, and Pahokee and is open year-round.

The Glades Initiative, Inc.

Address: 141 SE Avenue C
Belle Glade, FL 33430

Phone: 561.996.3310
Fax: 561.996.3349
Web: www.gladesinitiative.org
Email: kengle@gladesinitiative.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Karis Engle, President and CEO Email: kengle@gladesinitiative.org

Glades Area Food Bank food@gladesinitiative.org
Glades Area Updates – Weekly eblast updates@gladesinitiative.org
Background Screening Scheduling background@gladesinitiative.org
Cooking Matters Nutrition Education sdesty@gladesinitiative.org

General Services: The work of the Glades Initiative serves both residents and service providers in the Glades communities. We work directly with residents, while continuing to maintain a systemic approach, including the need for better communication and collaboration among health and human providers. We accomplish our mission by investigating service delivery barriers, developing strategies to overcome those obstacles, implementing effective strategies and advocating on behalf of the community. The Glades Initiative services increase communication, coordination, collaboration, and connection to services. The goal of our work is to increase access to services, increase access to information, reduce the barriers to health and human services, impact more effective service provision, and increase services to residents, resulting in a healthier more productive community.

Programs of The Glades Initiative include:

Community Resource Educators – Our navigators assist more than 3,000 residents access food and health benefits each year. We are an ACCESS community partner and provide help with applications for SNAP (food stamps) and Medicaid/Medicare among other DCF services.

Glades Community Updates – A weekly email newsletter keeps more than 2,000 subscribers informed about Glades events and provider programs and resources.

Glades Area Resource Guide – A comprehensive, up-to-date listing of over 175 service providers in the Glades.

Glades Area Food Bank – Our food bank distributes healthy food to 14 partner agencies throughout Belle Glade, South Bay and Pahokee.

Trainings – Trainings offered by The Glades Initiative teach: residents how to shop for and cook healthy meals on a budget (**Cooking Matters Nutrition Program**); providers how to provide quality interpreter services (**Medical Interpreter Trainings**); clients fundamental banking concepts to avoid predatory financial practices (**Financial Literacy**).

Background Screening – We offer Level II (federal and state) background screening services to organizations in the Glades that have this requirement of their employees working with vulnerable populations.

Pro- Bono Legal Services – Richard Abedon, Esquire (volunteer attorney through **Legal Aid**) is available on Thursday afternoons. Contact The Glades Initiative office at 561-996-3310 to make an appointment.

Glades Health Care Center

Address: 230 South Barfield Highway
Pahokee, FL 33476

Phone: 561.924.5561

Fax: 561.924.9466

Web: www.floridacare.net

Hours: Visiting hours 8:00 a.m. - 8:00 p.m. Special arrangements may be made with the Social Service Director.

Contact: Lynette Wiseman, Administrator

Email: lwiseman@floridacare.net

Services: Skilled nursing facility. Accepts various insurance types, including Medicare, Medicaid, Humana, Aetna, Private Pay and VA benefits. Also accepts hospice patients. Facility also has ability to accept/maintain individuals with dementia-related disorders and specializes in HIV care. Offers intermediate nursing care, physical therapy, occupational therapy, and speech therapy.

Gulfstream Goodwill Industries (Belle Glade)

Address: 201 West Avenue A
Belle Glade, FL 33430

Phone: 561.992.4142

Hours: Monday – Saturday 9:00 a.m. – 7:00 p.m. Sunday 10:00 a.m. – 6:00 p.m.

Services: Retail sale of donated items.

Reentry Services, Case Management, Employment and Supportive services for non-violent ex-offenders returning to Belle Glade after serving time in prison.

Monday- Friday 9:00 a.m. - 5:00 p.m.

Contact: 561.848.7200

Homeless Services – Please contact the Homeless Resource Center (The Lewis Center) at 561.904.7900 (24 hours/7 days per week)

Guardian Ad Litem Program

Address: 2976 State Road 15
Belle Glade, FL 33430

Belle Glade Phone: 561.996.4894

West Palm Beach Phone: 561.355.6224

Fax: 561.355.1913 or 561.996.4854

Website: www.galpbc.org

Email: GALrecruitment15@gal.fl.gov

Hours: Monday - Friday: 9:00 a.m. – 5:00 p.m. Contact the office for court times.

Contact: Ken Gotlib
ken.gotlib@gal.fl.gov

Services: Child representative agency of the court, representing the best interests of children, who has been abused, abandoned, or neglected, who is involved in dependency court proceedings. Serves children 0-18 in the Glades and Palm Beach County.

Habitat for Humanity of Palm Beach County

No office in the Glades

Address: 6758 N. Military Trail, Suite 301
West Palm Beach, FL 33407

Phone: 561.253.2080
Fax: 561.253.7888

Web: www.habitatpbc.org
Email: info@habitatpbc.org

Hours: Monday – Friday 8:30 a.m. – 5:00 p.m.

Contact: Bernard J. Godek, Chief Executive Officer

Services: Affordable Housing/Community Development/Neighborhood Revitalization

Health Care District of Palm Beach County

Address: 1201 NW Ave. L
Belle Glade, FL 33430
Phone: 561.992.4253
Fax: 561.992.5053
Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m. (closed 12:30 p.m. – 1:30 p.m.)
Website: www.hcdpbc.org

Services: In 1988 the voters of Palm Beach County had the vision to support the creation of the Health Care District of Palm Beach County, a diverse public health care system. The Health Care District's mission is to be the healthcare safety net for Palm Beach County. From the start, the Health Care District has focused on filling critical gaps in local health care without duplicating the services offered through state or federal programs. The Health Care District funds, oversees, and operates a range of programs that provide quality health care services.

Health Coverage Plans for the Uninsured

The Health Care District offers the following health coverage plans:

- **District Cares**, providing health coverage for eligible, uninsured residents who qualify.
- **The Maternity Care Program**, which began in 2005, providing prenatal and postnatal care for expectant mothers who are ineligible for Medicaid.

In support of these health coverage plans, the Health Care District also operates a **Pharmacy Program**. For eligibility and other information about these plans, visit www.hcdpbc.org or call toll-free: 866.930.0035.

C. L. Brumback Primary Care Clinics

Address: 941 SE 1st Street

Belle Glade, FL 33430

Phone: 561.996.6156

Fax: 561.439.4185

Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m. & Saturday, 9:00 a.m. – 1:00 p.m.

Belle Glade Dental Clinic

38754 State Road 80

Belle Glade, FL 33430

Phone: 561.370.1300

Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Website: www.BrumbackClinics.org

In 2018, the Belle Glade Primary Care and Dental Clinic is projected to relocate to:

Lakeside Medical Center

39200 Hooker Highway

Belle Glade, FL 33430

To make an appointment, call 561.642.1000

Services: The C. L. Brumback Primary Care Clinics, which are operated by the Health Care District of Palm Beach County as Federally Qualified Health Centers, provide adult and pediatric patients access to quality, medical and dental services.

Adult services include:

- Yearly physicals
- Medical evaluations and disease management
- Laboratory services
- Diabetes and hypertension screenings
- Women's health services
- Mammogram and specialty care referrals
- Mental health counseling
- Dental services
- Adult immunizations
- Employment, school, sports & U.S. DOT physicals
- Pharmacy Services
- Financial counseling
- Social services referrals

Pediatric services include:

Health Care District of PBC continued...

- Well child visits and sick child visits
- School and sports physicals
- Childhood immunizations
- Hearing and vision testing
- Mental health counseling
- Laboratory services
- Dental services

All patients at the Brumback Clinics have access to pharmacy services and discounted prescription medication through the Federal 340B program. Care is provided by highly-trained, qualified and professional medical staff who are Board-certified in the primary care specialties of Family Practice, General Practice, Pediatrics, Women's Health and Mental Health Services.

The other C. L. Brumback Primary Care Clinics, for both adults and children, are located at the current Florida Health Palm Beach County (formerly Palm Beach County Health Department) health centers in Lantana, West Palm Beach, and Delray Beach. These clinics also provide dental services. Along with our clinic in western Lake Worth, the sites are open Monday through Saturday and serve all patients whether or not they have insurance. Two new clinic sites in Jupiter and West Boca Raton are open Monday through Friday and offer medical services to adults and children. While the clinics accept patients who walk in, the clinics recommend that patients make an appointment by calling 561.642.1000.

Lakeside Medical Center

39200 Hooker Highway

Belle Glade, FL 33430

Phone: 561.996.6571

Fax: 561.996.2898

Web: www.lakesidemedical.org

Hours: Everyday – 24 hours

Services: 70-bed, acute care facility accredited by The Joint Commission that provides a 24-hour physician-staffed emergency room with access to the Health Care District's Trauma Hawk air ambulance.

Lakeside Medical Center offers:

- Inpatient and outpatient services
- Obstetrics

- Pediatrics
- General surgery
- Radiology, including
 - CT
 - MRI/MRA
 - Nuclear medicine
 - Ultrasound
 - Fluoroscopy
 - Mammography
- Respiratory therapy

Lakeside Medical Center serves the more than 30,000 residents of the rural agricultural region of western Palm Beach County bordering Lake Okeechobee. The Health Care District constructed and opened the 70-bed acute care hospital in 2009. Lakeside Medical Center, which features all private patient rooms, treats more than 35,000 patients a year. The hospital's dedicated medical staff has earned high marks for quality care and patient satisfaction compared to public hospitals nationwide. Neonatal and pediatric doctors and hospitalists provide full-time, on-site coverage for newborns and children.

Lakeside Medical Center is a teaching hospital. In 2011, the hospital established a rural Family Medicine Residency Program to train new physicians to serve rural communities. The hospital serves as the main clinical training site and partners with academic and community organizations, including Nova Southeastern University, the Florida Department of Health in Palm Beach County and Florida Community Health Centers.

Life-Saving Trauma Care

Launched in 1991, the Palm Beach County Trauma System provides life-saving care every year to over 3,000 children and adults - visitors and residents alike - who suffer traumatic injuries. The District's Trauma Agency funds and oversees the quality of the system and provides opportunities for continuous improvement and sustainability. In addition, the District holds an Air Carrier Certificate pursuant to Federal Aviation Regulations and owns and operates the two "Trauma Hawk" helicopters that transport critically injured patients to the county's two Trauma Centers, at Delray Medical Center and St. Mary's Medical Center, as well as other specialty care centers, for immediate emergency care. For more information, visit www.traumahawk.org.

School Health

To keep students healthy and ready to learn, the Health Care District's School Health Program staffs dedicated registered nurses in nearly 170 public schools throughout Palm Beach County, including Belle Glade Elementary, Glade View Elementary, Gove Elementary, Lake Shore Middle, Pioneer Park Elementary, Crossroads Academy, K.E. Cunningham/Canal Point Elementary, Pahokee Elementary, Pahokee Middle School, Pahokee High School and Rosenwald Elementary. The School Nurses treat injuries, administer medications, maintain students' medical records and oversee the annual vision, hearing and other health screenings that are conducted by the Health Care District's health technicians. In addition, they manage complex care for students with chronic conditions, such as diabetes and asthma. The School

Health Care District of PBC continued...

Health Program is an integral part of the Health Care District's safety net. For many students, their school nurse is the only health care professional that they see all year long. For more information, visit www.hcdpbc.org/schoolhealth.

Rehabilitation and Skilled Nursing

The Health Care District also operates the Edward J. Healey Rehabilitation and Nursing Center, a 120-bed facility in Riviera Beach that provides long-term and short-term rehabilitation and skilled nursing care for eligible county residents, many of whom are recovering from traumatic injuries, strokes or debilitating illnesses. The Healey Center is committed to helping each and every resident reach and maintain the optimum possible level of functional and social ability. For some, that means regaining the ability to speak, sit upright or walk. Others recover to the point where they are able to return to their homes and jobs. In 2016, the Healey Center earned a spot on *U.S. News & World Report's* list of Best Nursing Homes 2016-17 for earning an overall Five-Star Rating, the highest rating it awards to nursing homes. In 2014, the Healey Center also garnered a Five-Star Quality Rating from the Centers for Medicare & Medicaid Services' (CMS) Nursing Home Compare website. To inquire about admissions and eligibility, call 561.842.6111 to schedule an appointment and a tour. For more information, visit www.hcdpbc.org/HealeyCenter.

Healthy Mothers/Healthy Babies Coalition of Palm Beach County, Inc.

Address: 1079 South Main Street
Belle Glade, FL 33430

Phone: 561.996.7112
561.996.9275
561.996.1999

Fax: 561.996.9274

Web: www.hmhbpbpc.org
Email: info@hmhbpbpc.org

Hours: Monday – Friday 9:00 a.m. – 4:00 p.m.

Contact: Rubi Rojas, Prenatal Outreach Educator
Email: rrojas@hmhbpbpc.org

Services: Providing assistance to pregnant women for access to prenatal care and a payor source for their care. Completion of the Healthy Start Prenatal Risk Screen, as well as additional assessments in order to determine referrals to Healthy Beginnings Programs provided by Children's Services Council and referrals to community resources.

Centering Pregnancy is also offered with group prenatal care, for prenatal check-ups, health education, time to talk, baby's father participation, and opportunities to make new friends, and support.

Henderson Behavioral Health

No office in the Glades

Address: 3199 Lake Worth Road
Lake Worth, FL 33461

Phone: 561.649.6500
Fax: 561.649.6501

Web: www.hendersonbh.org

Hours: Monday – Friday 9:00 a.m. - 5:00 p.m.

Contact: Jackie Vega
Email: jvega@hendersonbh.org

Services: Provide targeted case management utilizing wrap around model. Case managers work with children and their families to build a team and identify natural supports to ensure success. Case managers link and provide advocacy to families around school, medical, and mental health needs.

Home Safe, Inc.

Address: 2990 Main Street (DCF Building)
Belle Glade, FL 33430

Phone: 561.383.9800 ext.1134
Fax: (for referrals) 561.383.9859

Web: www.HelpHomeSafe.org

Hours: 8:00 a.m. - 5:00 p.m.

Contact: Moryanne Diaz, Healthy Beginnings Program Supervisor (Belle Glade/Boca Raton)
Email: MoryanneDiaz@helphomesafe.org

The Agency: Selected by the Children's Services Council of Palm Beach County, HomeSafe (www.HelpHomeSafe.org) serves as the Postnatal Entry Agency for the Healthy Beginnings, a program offering valuable assistance to children (newborns - five years old) and their parents.

Through specialized screenings and assessments, Healthy Beginnings determines if children are developing and learning at the same rate as other children of the same age. Children are typically evaluated in the comfort of their homes and, based on results of assessments, are referred to a network of free Healthy Beginnings services. The Healthy Beginnings network

providers offer a large array of services including, but not limited to: counseling, mentoring, family bonding, child social and behavioral development and effective parenting skills.

The staff at HomeSafe have the ability to meet with families throughout Palm Beach County with their mobile outreach office. This mobile office is a van that is equipped with all the tools needed to screen and assess a child from 2 months old to the age of 5 for free. The mobile office is also available for community events where children may be seen.

Additionally, HomeSafe evaluates new mothers to identify those experiencing depression or other emotional issues following the birth of a child. HomeSafe then provides referrals to free services, which will develop and strengthen the mother-child relationship and help mothers adjust to their new role.

Healthy Beginnings Goals:

Prevent child abuse and neglect.

Prepare children to be eager and ready to learn by the time they enter kindergarten.

Promote healthy births through early-care and education programs.

Healthy Beginnings Benefits:

Referrals to a large array of network provider services.

Opportunities for young children to realize their full potential and develop at a healthy rate.

All services are free.

Healthy Beginnings Locations: Belle Glade, West Palm Beach, Lake Worth, Boca Raton
Trilingual (English/Creole/Spanish) speaking staff is available.

The Homeless Coalition of Palm Beach County, Inc.
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No office in the Glades

Address: 810 Datura Street, Basement Floor
West Palm Beach, FL 33401

Phone: 561.355.HOME (4663)

Fax: 561.242.7339

Web: www.homelesscoalitionpbc.org;
www.facebook.com/homelesscoalitionpbc

Email: homelesscoalitionpbc@gmail.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Marilyn Munoz, Executive Director
mmunoz@pbcgov.org

Services: Our Mission is to end homelessness in Palm Beach County and we accomplished this through:

1) Advocacy: The Coalition has been a strong leader within the community by recommending policy changes to improve services for the homeless. It also identifies homeless strategies that can produce results, and gets the message out to the community for prompt rapid action. The Coalition's Policy and Legislative Committee brings issues forward and offers solutions.

2) Education, Community Outreach and Public Awareness: The Coalition provides educational and awareness information to the community from grade school through college, civic and social groups, corporations and businesses. Two of our major programs: Faces of Homelessness Speakers' Bureau – homeless and formerly homeless speakers share their experiences to put a human face on the issue of homelessness. Project Homeless Connect- a one-day, one-stop opportunity for homeless individuals and families to access resources such as free food, clothing, haircuts, health screening and other essentials. These participants can also access vital services provided by dozens of community agencies under one roof.

3) Raising Funds and Resources to Sustain the Ten-Year Plan to End Homelessness: Fundraising and awareness events, volunteer opportunities, and news dissemination all support the goal of sustaining the Ten-Year Plan.

If you are homeless please call the Senator Philip D. Lewis Center for more information regarding available services to help end your homelessness at 561.904.7900.

Jerome Golden Center for Behavioral Health

PANDA (Pregnant and Addicted)

Glades Services Department Head: Renan Steele, LMHC

Address: 341 N.W. 11th Street,
Belle Glade, FL 33430
Phone: 561.993.8082
Fax: 561.992.1361

Services: Provides residential substance abuse treatment services for women who are pregnant, post-partum or with young children. Various services provided including family education, vocational and educational counseling, case management and intervention services.

Main Center Location:

Address: 1041 45th Street
West Palm Beach, FL 33407

Phone: 561.383.8000
Fax: 561.514.1995

To receive services in the West Palm Beach area call 561.383.5753
To receive services in Belle Glade call 561.993.8080

Web: www.goldenctr.org

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.
24/7 Mobile Crisis/ER/Inpatient/CSU/Detox
Contact: Linda De Piano, Ph.D., Chief Executive Officer
Email: ldepiano@goldenctr.org

Services: Provides comprehensive mental health and substance abuse services. Various programs and sites including:

Outpatient Services

Glades Services Department Head: Renan Steele, LMHC

Address: 816 N.W. Avenue D
Belle Glade, FL 33430

Phone: 561.993.8080
Fax: 561.992.1361
Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.

Services: Provides psychiatric services, therapeutic services, and case management services to adults and children experiencing emotional distress.

Mobile Crisis

Glades Services Department Head: Renan Steele, LMHC

Address: 816 N.W. Avenue D
Belle Glade, FL 33430

Phone: 561.992.8707
Hours: 24 hours a day/7 days a week

Services: Trained crisis intervention specialists respond within the community to persons in acute emotional distress.

Detox and Crisis Stabilization Unit (CSU)

Supervisor: Charlene Kirkland, R.N., Program Manager

Address: 808 NW Avenue D
Belle Glade, FL 33430

Phone: 561.993.8022
Fax: 561.992.2046
Hours: 24 hours a day/7 days a week

Services: Detox: Substance abuse detoxification services provided in a safe, secure and structured environment.

Crisis Stabilization Unit:

Provides individualized inpatient therapeutic interventions and crisis support for adults, children and adolescents in a safe, secure and structured environment. The Glades facility is an authorized Baker Act receiving facility for children and adults.

Healthy Beginnings

Supervisor: Susan Carabello, LMHC

Address: 1041 45th Street
West Palm Beach, FL 33407

Phone: 561.383.5823

Fax: 561.383.5787

Services: Provides specialized therapeutic services for pregnant women or women with infants and toddlers in Palm Beach County, to help reduce or prevent moderate to severe post natal maternal depression and to promote healthy development of the infant. Helps moms and newborns adjust and adapt to the stress related difficult or unanticipated pregnancy, relationship, sibling and other issues. By appointment only – please call Healthy Beginnings County Wide Screening at 1.888.634.7900. Eligibility – pregnancy or post pregnancy and children up to age 5.

Lake Okeechobee Rural Health Network, Inc. (LORHN)

No office in the Glades

Address: 600 Sandtree Drive, Suite 101
Palm Beach Gardens, FL 33403

Phone: 561.844.4220 ext. 1600

Fax: 561.844.3310

Web: www.lorhn.org

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.

Contact: Andrea Stephenson-Royster, MBA, MHS

Email: AStephenson@hcsef.org

Contact: Karina Leonard, Program Manager

Email: kleonard@hcsef.org

Services: The Lake Okeechobee Rural Health Network, Inc. (LORHN) was established in 1994 as a non-profit corporation designed to provide for the special and specific needs of the residents, visitors, and businesses in the Lake Okeechobee area. LORHN's mission is to improve access to quality healthcare for rural residents of Glades, Hendry, Okeechobee, Martin and Palm Beach counties and stimulate the financial viability of providers and communities within the Network. Through planning and collaboration, it supports the development of community prevention and health initiatives, increased quality and coordinated utilization of limited primary and behavioral healthcare services.

Lakeside Medical Center

Address: 39200 Hooker Highway
Belle Glade, FL 33430

Phone: 561.996.6571
Fax: 561.996.2898

Web: www.lakesidemedical.org

Hours: Everyday – 24 hours

Services: 70-bed, acute care facility accredited by The Joint Commission that provides a 24-hour physician-staffed emergency room with access to the Health Care District's Trauma Hawk air ambulance. Lakeside Medical Center, which is owned and operated by the Health Care District of Palm Beach County, offers both inpatient and outpatient services, obstetrics, pediatrics, general surgery, radiology (including CT, MRI/MRA, nuclear medicine, ultrasound, fluoroscopy and mammography), and respiratory therapy. Lakeside Medical Center, which opened its doors in 2009, features all private patient rooms and treats more than 35,000 patients a year.

Family Medicine – Lakeside Medical Center's medical staff includes both primary care physicians and specialists who together provide comprehensive and continuing health care for the individual and the family across all ages. The primary care doctors at Lakeside Medical Center provide care that is based on knowledge of the patient in the context of the family and the community. Lakeside Medical Center's Family Physicians and Chief of Surgery, who speak English, Spanish and Creole, are available for appointments. For Family Medicine appointments, call 561-996-6571, ext. 8220 and for surgery appointments, call 561-996-6571, ext. 8286.

Teaching Hospital – Lakeside Medical Center is a teaching hospital. In July 2011, the hospital established a Family Medicine Residency Program to train resident physicians to serve rural communities. The hospital serves as the main clinical training site and partners with Nova Southeastern University's College of Osteopathic Medicine, the Florida Department of Health in Palm Beach County and Florida Community Health Centers. In 2013, the program graduated its inaugural class and June 2017 will mark the program's fifth annual graduation ceremony.

Women's Health – Lakeside Medical Center offers enhanced Women's Health Services, including primary care, maternal and child care, and bone densitometry to help women through all stages of their personal health. The hospital offers technologically advanced digital mammography screenings for earlier detection of breast cancer.

Neonatal and Pediatrics – Lakeside Medical Center has a dedicated team of specialists who provide neonatal (newborns up to 28 days old) and pediatric (infants, children and adolescents) hospitalist services on site, 24 hours a day, 365 days a year. The family-friendly *Ahmed H. Barhoush Birthing Center* has six labor and delivery rooms and ten spacious postpartum rooms designed for maximum privacy.

Legal Aid Society of Palm Beach County, Inc.

Main Office:

423 Fern Street, Suite 200
West Palm Beach, FL 33401

Hours: Monday through Friday 9:00 a.m. – 5:00 p.m.– by appointment only

Phone: 561.655.8944

Fax: 561.655.5269

Web: www.legalaidpbc.org

Contact: Jennifer Rothman, Paralegal – 1-800-403-9353, Ext. 273 (Family Law)

Email: jrothman@legalaidpbc.org

Outreach office – Family Law

Belle Glade Courthouse, 2950 State Road 15, Courtroom 2, Belle Glade, FL 33430

By appointment only one (1) Monday a month. Call Jennifer at above number to schedule an appointment.

Medical Legal Partnership Project – Special appointments available by calling 561.655.8944 ext. 293

Outreach – Belle Glade Courthouse, 2950 State Road 15, Courtroom 2, Belle Glade

Services: Quality civil legal advice, representation and education provided to disadvantaged children, families and individuals residing in Palm Beach County so as to protect their personal safety, improve their opportunities and living conditions, and promote self-sufficiency. Areas of practice include dissolution of marriage, adoptions, paternity and relative custody cases, fair housing cases, elder law issues, immigration, legal problems related to health and safety of patients served by the C.L. Brumback Center and foster children mentoring program with emphasis on education.

Lupus Foundation of America, Southeast Florida Chapter

No office in the Glades

Address: 2300 High Ridge Road, Suite 375
Boynton Beach, FL 33426

Phone: 561.374.7780

Fax: 561.935.1435

Web: www.lupusfl.org

Email: info@lupusfl.org

Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m. (Hours subject to change due to events)

Services: Lupus support and education group for patients and families. Our mission is to provide ongoing support, information and hope to any person touched by lupus. Please call for more information.

Currently working on scheduling support groups in the area; Please call 561.374.7780 for more information.

New Hope Charities

Address: 7450 State Road 15, US Highway 441 North
Pahokee, FL 33476

Phone: 561.924.7986

Fax: 561.924.9670

Web: www.newhopecharities.org

Email: gr@nhckids.org

Hours: Monday – Friday: 9:30 a.m. – 6:00 p.m.

Contact: Guillermo Rivera – Director, Programs & Services.

Services:

- Accredited (Council on Accreditation) and Gold Seal rated (Family Central), After-school care for Elementary School Children ages 5-12 offering; homework assistance, computer learning, arts & crafts, recreation and interactive activities. Activities related to science and technology, the ecology and animals are offered through collaboration with; Center for Creative Education, the Science Museum, and The Palm Beach Zoo.
- Nine week Summer Camp featuring; three field trips per week.
- On site Elementary School (Glades Academy Charter School) serving K-5.
- Monthly food bag distribution to registered families.
- Annual Holiday Toy Giveaway
- Medical services through the Grace Healthcare Solutions family health clinic on site.
- Library services twice per month through a collaboration with the Palm Beach Library System's "Bookmobile."

Healing Health Care Center – Dental Clinic (Formerly St. Mary’s Clinic)

Location Address:
1200 East Main Street
Pahokee, FL 33476

Phone: 561.924.9590

Hours: Monday, Tuesday & Wednesday, 7:00 a.m. - 10:00 a.m.

This site only services uninsured (call to see if you qualify).

Dental Services:

- Comprehensive exams & cleanings
- Fillings
- X-rays
- Emergency visits (including extractions)

Pahokee Housing Authority

Address: 465 Friend Terrace
Pahokee, FL 33476

Phone: 561.924.5565
Fax: 561.924.1952

Email: jahale1@bellsouth.net

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Julia A. Hale

Services: Provides decent and safe housing to residents of Palm Beach County with 490 public housing units and 76 Section 8 Housing Choice Vouchers. Such Housing/Rental Assistance is provided to eligible low-income families, senior citizens, and disabled persons.

Palm Beach County Division of Human Services

Address: 38754 State Road 80
Belle Glade, FL 33430
First floor of the C.L. Brumback Health Center

Phone: 561.996.1630
Fax: 561.996.1596

Web: www.pbcgov.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Kathleen Cole
Email: Kcole@pbcgov.org

Services: Palm Beach County Division of Human Services serves people who are in financial or other crisis situations. The mission of Human Services is to provide, serve, and educate eligible residents through the case management process, provision of social services, advocacy and community linkage thereby empowering the individual/family to improve their quality of life. A partnership is created between the agency and the individual or family to achieve these objectives.

The Division of Human Services has created numerous programs to serve the community. These programs are funded through county funds and grant and other funding sources. The programs are categorized as financial assistance and intervention services. We also receive Care to Share funding through Florida Power and Light to assist eligible residents with their FPL bills. Residents must meet certain criteria for eligibility for the different programs. Specific services include rental assistance, utility assistance, utility and rental security deposits when funds are available, food assistance, case management and supportive counseling. A comprehensive intake assessment and eligibility determination is made for each individual or family. The goal of all service plans is to achieve self-sufficiency and/or economic stability. This office can also link individuals and families experiencing homelessness with the Lewis Center for services. Please call us for an appointment at 996-1630.

Palm Beach County Division of Senior Services

Address: 2916 State Road 15
Belle Glade, FL 33430

Phone: 561.996.4808 or 4818

Email: wmler@pbcgov.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Willie A. Miller, II

Services: West County Senior Center provides services to older persons age sixty (60) and older through:

- Senior Center programs and activities
- Congregate Meal Site served Monday through Friday (Transportation may be available)
- Case Management for In-home and Community-based Services
- Emergency Home Energy Assistance
- Volunteer Opportunities
- Information and Referral

Palm Beach County Farmworker Career Development Program

Address: 607 South Main Street, Suite 103
Belle Glade, FL 33430

Phone: 561.992.7405

Fax: 561.992.7516

Hours: Monday – Friday: 8:00 a.m. - 5:00p.m.

Web: www.pbcgov.com/communityservices/programs/farmworker/

Email: cmcmilla@pbcgov.org

Contact: Cynthia R. McMillan, Program Coordinator
561.992.7406

Services: The program assesses the educational and employment needs of each individual to provide various assistances: career assessment, career counseling, referral to remedial education, ESOL, High School or GED program, job skills training, tuition assistance, On-the-Job training, work experience, supportive services, job search, and job placement assistance. These services are provided to eligible migrant and seasonal farm workers and their dependents to help them achieve economic self-sufficiency by obtaining permanent, year-round employment.

Palm Beach County Office of Community Revitalization

No office in the Glades

Address: 2300 N Jog Rd, 2nd Floor
West Palm Beach, FL 33411

Phone: 561.233.5311
Fax: 561.656.7930
Web: www.pbcgov.com/ocr
Email: ORGNews@pbcgov.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact:	Houston L. Tate, OCR Director	Ruth Moguillansky, OCR Principal Planner
Direct line:	561.233.5303	561.233.5376
Fax:	561.656.7930	561.656.7963
E-mail:	htate@pbcgov.org	rmoquill@pbcgov.org

The mission of the OCR is “to strengthen and improve Palm Beach County (PBC) neighborhoods by engaging citizens' participation, enhancing governmental response to community needs and providing education, technical and financial assistance to help residents plan and implement sustainable neighborhood improvements.”

The OCR facilitates and coordinates community revitalization initiatives within designated residential neighborhoods in unincorporated Palm Beach County. Projects and initiatives are funded through allocations by the Board of County Commissioners, and are implemented in partnership with other County departments and outside agencies. Examples of community revitalization projects include: paving, drainage, and water improvements, installation of streetlights, installation of speed humps and sidewalks, construction of neighborhood parks, land acquisition, and feasibility studies. In addition, the OCR works with other departments to review annexations and development proposals for consistency with community revitalization goals.

The OCR offers a wide variety of programs and services to assist residents in effectively accessing and utilizing County services and resources and enabling them to manage community related issues to reverse community decline. The OCR offers the following programs over the year:

- **Neighborhood Street Lighting Program (NSL)** - This program was created to provide funding for the installation and maintenance of citizen petitioned streetlights at approved locations along County owned and maintained roadways in designated CCRT areas that experience above-average nighttime criminal activity, as well as unsafe pedestrian and vehicular mobility conditions.
- **Neighborhood Home Beautification Program** - This program was created to provide funding assistance for visible enhancements to residential properties in the CCRT areas. Examples of eligible improvements include: exterior painting, exterior doors and windows, mail boxes, fencing repair and lawn improvements.

- **Resident Education to Action Program (REAP)** - REAP is a five-week, hands-on educational course designed to help community members develop skills to feel confident and to participate in making meaningful decisions about the future of their community. The program encourages citizens to be knowledgeable about how County government works and its available community resources and services that can be used for neighborhood improvement efforts. REAP supports the formation of neighborhood associations and empowers citizens to seek for themselves a better quality of life that is citizen-driven and focused.
- **Neighborhood Partnership Grant Program (NPG)** - This program was created as an incentive for neighborhood groups and organizations to become active partners in community revitalization and to enhance, as well as stimulate interest in, the overall quality in the County's neighborhoods. The NPG Program provides grants up to \$20,000 for improvement projects in CCRT designated neighborhoods within unincorporated Palm Beach County.
- **Abundant Community Initiative (ACI)** - ACI is an initiative designed to support grassroots efforts to increase neighborhood wellness by focusing on developing communities from the inside out, identifying and mobilizing assets from within (their skills, abilities and gifts), and connecting them with one another. The overall goal of the program is to help communities to be places where people know their neighbors, watch out for each other, take pride in their community, and enjoy many opportunities for social, educational and recreational interaction.
- **Putting Kids First: Back to School Bash** – This is a countywide collaborative initiative of government working in partnership with Palm Beach County non-profit and community service organizations to provide children in need with the school supplies required to start the school year with confidence, and succeed academically. The program has been serving an average of 12,000 students every year, and is implemented through an annual event funded by Palm Beach County, Partners for School Success collaborative, and other partners. Partners for School Success is a collaborative comprised of over 60 non-profits and other agencies throughout Palm Beach County which serve students in need from Kindergarten through 12th grade countywide.

During the event, children not only receive free school supplies, but also free school physicals, immunizations, haircuts, shoes, and clothing. Additionally, the event provides the families with exposure to other services and community resources to help them on their road to self-sufficiency and improve students' success in school.

The OCR also provides or supports the following services to Palm Beach County residents:

- **Link to Local Government** - The OCR serves as the liaison office on behalf of Palm Beach County and OCR staff is often called upon to help schedule meetings with neighborhood groups and organizations, county staff and other governmental entities to seek input on community concerns and determine what assistance can be provided by the County.
- **Countywide Community Revitalization Team Coordination** – The OCR facilitates and collaborates with other County Departments on the Countywide Community

Revitalization Team (CCRT). The CCRT, under the umbrella of the OCR, is an advisory board established by the Palm Beach County Board of County Commissioners in 1997 to coordinate stabilization/revitalization activities for 85 designated neighborhoods in unincorporated Palm Beach County. The CCRT is comprised of neighborhood representatives as well as representatives from various County departments and agencies, including: the School District, the Palm Beach County Sheriff's Office (PBSO), Community Services, Water Utilities Department, Engineering Department, Department of Economic Sustainability, Code Enforcement, Planning, Zoning and Building Divisions, Parks and Recreation, Fire Rescue, Animal Care and Control, Drowning Prevention, Health Department, and the Solid Waste Authority.

The CCRT meets the 2nd Tuesday of every month at the Vista Center, in West Palm Beach, and focuses on eastern Palm Beach County. Regularly scheduled meetings allow the departments and residents to exchange information about what departments are doing, receive input from the residents, prevent duplication, concentrate efforts at the same time and determine what is working and what is not.

These 85 designated neighborhoods, known as CCRT areas, are residential neighborhoods which are generally characterized by infrastructure deficiencies (such as lack of water, unpaved roads or roads in substandard conditions, etc.); a need for neighborhood parks; a high number of code enforcement violations; and a high level of law enforcement need. These areas are also characterized by a concentration of very low to moderate-income populations and lower property values.

- **Glades Technical Advisory Committee Coordination** – The OCR also facilitates the Glades Technical Advisory Committee (GTAC), which was created to provide a regional perspective and serve in an advisory role in planning efforts affecting the Lake Region communities. The OCR is dedicated to increasing the communication and participation with Glades Communities, organizations and residents on Glades and Countywide matters through formal agreements, appointed committees, County programs and other information efforts. GTAC meets the fourth Thursday of every month rotating locations in Belle Glade, South Bay, Pahokee, and Canal Point.
- **Individual and Community Meetings** – Individual meetings are typically held to address specific community concerns and provide training or guidance to neighborhood leaders on specific subjects. Community meetings are held throughout the County to seek input on specific issues or projects, provide information on County programs, and bring together a cross-section of viewpoints to exchange ideas and information, identify resources and volunteers, and establish goals and action plans when necessary.

These meetings are a great opportunity to undertake a community dialogue on citizen engagement to identify how citizens wish to be involved in shaping community life and how the local government can contribute to meeting citizen aspirations.

- **Community Connection Workshops** - Workshops are designed to engage, inform, and educate citizens; featuring varied topics of interest to residents and community groups and specific training subjects that may not be included in the REAP curriculum (e.g. grant writing, how to create a neighborhood watch, etc.) The workshops are a great opportunity for neighborhood leaders to interact and learn from one another. Workshops are typically held on a quarterly basis.

- **Speaking Engagements**-The OCR makes presentations to neighborhood groups and civic organizations, schools, and homeowners' associations on a variety of topics, and coordinates with other organizations as needed. These speaking engagements are a great way for residents to learn about the many programs and services offered by the OCR and Palm Beach County.
- **Referral program** - The OCR provides referrals to government programs and services, receives citizen complaints about neighborhood issues, and coordinates with other County departments and outside organizations to better serve the public. The OCR provides resource referral and facilitates problem-solving for neighborhood-identified issues. The OCR responds to various concerns by gathering information, examining the issues, and either making referrals or developing options and implementing solutions.
- **Brochures and Handouts**- Brochures and handouts are designed and used to inform residents about OCR's programs, important events, meeting announcements, and volunteer opportunities. Templates are also designed and made available to community groups to use in their outreach initiatives.
- **Website** – The OCR's website is intended to better educate and communicate with citizens. It provides information on OCR programs and services, and a wealth of information and tools to help residents stabilize and revitalize their communities. Through the website, citizens can provide feedback on OCR programs and services, request assistance, register for workshops and sign up for OCR's Community Connect publication.
- **Community Toolbox** - OCR staff, through a partnership with the [Work Group for Community Health and Development at the University of Kansas](#) and other local and global partners, offers through the OCR's website a community toolbox. The toolbox includes English and Spanish step-by-step guidelines, real-life examples, checklists and training materials for those who want to create community change and improvement.
- The community toolbox provides tools to learn a community-building skill, help residents to get a quick start in doing key activities in community work, solve problems that are common when doing community work, access different sources of information about what works in addressing specific problems or goals related to community health and development and learn from others. The community toolbox is free.
- **Community Websites** - The OCR has also partnered with Neighborhood Link, a national internet-based community network, to provide free, interactive neighborhood websites to every neighborhood group and association in Palm Beach County. The purpose of this unprecedented and innovative service is to build stronger communities, improve communication between community groups, and support ongoing community outreach efforts.

The service is free to neighborhood groups and does not use public funds. The goal is to enhance the community groups' ability to share resources and build stronger communication with one another and government, while giving OCR another tool to inform residents about ongoing county events and services.

Palm Beach County Office of Equal Opportunity

No office in the Glades

Address: 301 N Olive Ave, 10th floor
West Palm Beach, FL 33401

Phone: 561.355.4884

Fax: 561.355.4932

Web: www.pbcgov.com/equalopportunity

Email: pguerrie@pbcgov.org

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.

Contact: Pamela Guerrier, Director

Services: Investigates and resolves complaints of discrimination in employment, housing and public accommodations based on race, color, sex, religion, national origin, Familiar status, disability, age, marital status, gender identity or expression and sexual orientation.

Palm Beach County Public Defender's Office

Address: 2950 State Road 80, Room N400
Belle Glade, FL 33430

Phone: 561.996.4880

Fax: 561.996.4834

Email: pcaruso@pd15.org

Hours: Monday – Friday: 8:30 a.m. – 4:30 p.m.

Contact: Paul Caruso

Services: Provides legal counseling to persons who are assigned by the court for criminal cases and who cannot find a lawyer. The court makes determination of indigence. Eligibility for services is determined by the courts

Palm Beach County Sheriff's Office District V

Address: 38840 State Road 80
Belle Glade, FL 33430

Phone: 561.996.1670
Fax: 561.992.1123

Web: www.pbso.org
Email: lutye@pbso.org

Contact: Capt. Edward Luty

Services: Law enforcement agency for unincorporated areas of Palm Beach County and for certain municipal or private entities.

Palm Beach County Public Safety Department Victim Services & Certified Rape Crisis Center

Address: West County Governmental Center
2976 State Road 15
Belle Glade, FL 33430

Phone: 561.996.4871
561.833.7273 (24-hour hotline)
Fax: 561.992.1204

Web: www.pbcgov.org/publicsafety/victimservices
Email: tellick@pbcgov.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Terris Ellick, Team Supervisor
Nicole Bishop, Director, Victim Services/Justice Services

Services: With compassion and respect, we assist victims of sexual assault, domestic violence, homicide and other violent crimes through crisis response, advocacy, therapy and community awareness. Our services are provided to all crime victims in Palm Beach County, regardless of the victims' race, sex, color, religion, national origin, disability, age, sexual orientation, marital status, or gender identity or expression.

Our core services are:-

- provision of crisis counseling / intervention
- therapy
- forensic medical examinations

- advocacy
- court accompaniment
- assistance with completing and filing for Protection Orders
- assistance with completing and filing Victim Compensation Applications
- information about the criminal justice system
- information about filing criminal charges
- referrals to social service agencies, including shelters
- legal assistance
- information about batterers' intervention programs
- provision of support services for persons who survive the violent death of a loved one
- offer bereavement counselling
- coordinate homicide support group
- liaison with the State Attorney's Office, law enforcement entities, courts, and other areas of the judicial system

Our agency also staffs an emergency (24 hours) hotline for rape victims, other victims of violent crime, and law enforcement in Palm Beach County.

Palm Beach State College - Belle Glade Campus
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Address: 1977 College Drive
Belle Glade, FL 33430

Phone: 561.996.7222
561.993.1121 or 561.993.1123

Fax: 561.993.1170

Web: www.palmbeachstate.edu
Email: belleglade@palmbeachstate.edu

Hours: Monday- Thursday 8:00 a.m. – 7:00 p.m.
Friday: 8:00 a.m. – 12:00 p.m.

Contact: Dr. Maria M. Vallejo, Provost

Services: College credit courses and degrees for university transfer, occupational and technical training, corporate and continuing education, community outreach and cultural and artistic performances.

Planned Parenthood –Education Department

No Office in the Glades

Address:

Administrative Offices
2300 N. Florida Mango Road
West Palm Beach, FL 33409

Phone: 561.848.6402

Fax: 561.848.4461

Web: www.ppsenfl.org

Email: angela.holliday@ppsenfl.org

Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.

Contact: Angela Holliday, Program Director

Services: Planned Parenthood of South, East and North Florida recognizes the critical role of sexuality education in reducing the rate of unintended pregnancies and sexually transmitted infections (STI's) including HIV.

Our Education Department offers comprehensive education programs, which equip an average of 5,000 teens, young adults and parents with knowledge and information to make informed and healthy choices. Each program has a unique approach and ensures that all members of our community are reached and served.

Sickle Cell Foundation of Palm Beach County and Treasure Coast, Inc.

Belle Glade

Address: 19 Everglades Street
Belle Glade, FL 33430

Phone: 561.833.3113

Fax: 561.659.4505

Web: www.sicklecellpalmbeach.org

Email: rcheriza@sicklecellpalmbeach.org

Hours: Monday – Friday 8:30 a.m. – 5:30 p.m.

Eligibility: Persons with Sickle Cell Diseases/Trait and members of their families

Contact: Constance Harrison, Program Community Voice

Email: charrison@sicklecellpbc.org

Services: Recruits and trains volunteers to understand the importance of good health – prenatal care, proper nutrition and a healthy lifestyle in reducing the disproportionately high infant mortality/morbidity rates in the Black community.

West Palm Beach

Address: 1600 North Australian Avenue
West Palm Beach, FL 33407

Phone: 561.833.3113
Fax: 561.659.4505

Web: www.sicklecellpalmbeach.org
Email: dthomas@sicklecellpalmbeach.org

Hours: Monday – Friday 8:30 a.m. – 5:30 p.m.

Contact: DeAndra Smith-Thomas, Program Sickle Cell Case Management

Services: Special programs for individuals with Sickle Cell Trait/Disease, including monthly support group meetings and activities for clients and their families, genetic education and counseling to pregnant or parenting women and teens in Palm Beach and the 4 northern counties, group presentations and seminars for medical and health care professionals, in-service education and workshops for medical, social service and education providers. Information, education, and counseling provided to parents of newborns who test positive for sickle cell trait. Literature available in English, Creole, and Spanish.

Social Security Administration

Address: 925 Southeast First Street
Belle Glade, FL 33430

Phone: 855.257.0983/ 1.800.772.1213
1.800.325.0778 (TTY)
Fax: 561.996.2183

Web: www.socialsecurity.gov

Hours: Monday and Tuesday 9:00 a.m. – 4:00 p.m.; Wednesday 9:00 a.m. – 12:00 p.m.;
Thursday and Friday 9:00 a.m. – 4:00 p.m.

Contact: Wright Thompson Jr

Services: Provides payments to retirees, the disabled, and survivor benefits.

The Salvation Army

Address: Community United Methodist Church, 401 SW 1st Street
Belle Glade FL 33430

Phone: 561.993.5680 (west area)
561.686.3530 (east area)

Web: www.salvationarmy.org

Email: Jennifer.amaro@uss.salvationarmy.org

Fax: 561.686.7858

Hours: Tuesday 10:00 a.m. - 3:30 p.m.
BY APPOINTMENTS ONLY. ABSOLUTELY NO WALK INS

Contact: Jennifer Amaro

Services: The Salvation Army Social Service Programs meet the basic needs of daily life for those without the resources to do so themselves. Individual and family case management helps set goals to meet specific physical, emotional and social needs of those who enter our doors—all leading to hope, self-worth and independence.

Ministry to the whole person—body, mind and spirit—are the hallmarks of the services offered by The Salvation Army. Social Services offer aid to the community in many areas. In Palm Beach County, these areas currently include:

- Partial payment of utility bills (when funding is available)
- Emergency Food pantry (only in West Palm Beach, Lake Worth and Boca)
- Disaster Furniture
- Clothing Voucher
- Assistance Securing Healthcare Benefits
- Assistance Securing Food Stamps
- Referrals and Linkages when needed

Title I Migrant Education Program (School District of PBC)

Address: 2625 NW 16th St., Building 2
Belle Glade, FL 33430

Phone: 561.996.4909 (west area)

Web: www.palmbeachschools.org

Email: mary.imig@palmbeachschools.org

Fax: 561.996.4917

Hours: Monday – Friday: 8:00 a.m. – 5:00p.m.

Contact: Dr. Mary Imig, Supervisor

Services: Title I Migrant Education is a federally-funded program that assists selected local school districts in providing supplemental education services needed by migratory children. The program helps children develop oral and written language, and other communication skills. It also focuses on reading, mathematics, and other core subjects to improve student achievement. Coordinated supportive services may also be provided.

Trustbridge Hospice

Address: 327 SE 2nd St. – Belle Glade, FL 3343

Phone: 561.992.7949

Fax: 561.992.4553

Address: 5300 East Ave – West Palm Beach, FL 33407

Toll-free: 844.422.3648

Fax: 561.845.2044

Web: <https://www.trustbridge.com>

Email: info@trustbridgehealth.com

Hours: Toll-free number available 24 hours a day.

Services: From home health to hospice, we offer support for families facing any stage of illness. If you or someone you love has been diagnosed with serious illness, you can rely on the compassionate professionals of Trustbridge. As our name suggests, you can trust us to do what is necessary to guide you and your family through this difficult time and provide the loving care you need. You are not alone.

Since 1978, Hospice of Palm Beach County, Hospice of Broward County and Hospice by the Sea have cared for 200,000 families in South Florida. These three hospices are now one branch of Trustbridge, a community nonprofit that provides support for families facing serious illness 24 hours a day. Our other services include home health care, palliative medicine, caregiver support and bereavement programs.

You can depend on Trustbridge to find the pathway that enables you and your loved one to live every day to the fullest.

VISION USA

VISION USA is a program developed by doctors of optometry who are members of the American Optometric Association. It is open to children and adults of all ages who qualify. The general eligibility requirements are that individuals must:

1. Have no government or private insurance including Medicaid and Medicare;
2. Have income below an established level based on household size
3. Must be a US citizen or legal resident; and
4. Not have had an eye exam within 2 years.

If an individual or family is eligible, they will be matched with a volunteer doctor of optometry who will provide a comprehensive eye exam at no charge. The doctors are donating their services and may be limited in some areas. Eyewear may also be provided at no cost or for a small fee/ donation in "some" states. Applications are available in English and can be obtained through:

Internet: www.aoa.org/visionusa

Email: visionusa@aoa.org

Phone: 1.800.766.4466

Hours: Monday – Friday: 9:00 a.m. – 2:00 p.m. Central Time

We Help Communities to Development Corporation

Address: 349 Southeast Third Street
Belle Glade, FL 33430

Phone: 561.992.5854

Fax: 561.993.2214

Web: www.wehelpcommunities.org

Email: wenniem@aol.com

Hours: Monday – Friday: 9:00 a.m. – 6:00 p.m.

Contact: Juanita Cruz

Services: We Help CDC is a Housing and Urban Development (HUD) approved Housing Counseling Agency that provides the following services in our target areas of Dade, Broward, Palm Beach and Brevard Counties: mortgage foreclosure prevention counseling, credit counseling, first time home buyers educational seminars, homeless counseling, Fair Housing Workshops, and renter counseling. In addition, We Help is a Housing Developers that builds and sells homes throughout the Glades Area. We provide a variety of other services to veterans and their families.

Women, Infants, and Children (WIC) Program

Address: 38754 State Road 80
Belle Glade, FL 33430

Phone: 561.996.1635
877.693.6703 for appointments or 561.367.6007

Fax: 561.996.7976

Web: www.pbchd.com

Hours: Monday - Friday, 8:00 a.m. - 5:00 p.m.
(Except 1st Thursday Afternoon)

Special Supplemental Nutrition Program for pregnant, breastfeeding, postpartum women, infants, and children up to age 5. Participants must meet WIC eligibility requirements.

- Nutrition Assessment
- Nutrition Education and Counseling
- Nutrition Education Groups
- Breastfeeding Information, Breast Pump Loan Program, Counseling & Technical Support
- EBT card issuance for Specific Healthy Foods
- Referrals to Health Care, Immunizations and Community Services
- For more information, visit the Florida WIC www.FloridaWIC.org
- "WIC is an equal opportunity provider."

Palm Beach County Youth Service Department – Youth and Family Counseling

Address: 2976 S.R. 15
Glades Office Building
Belle Glade, FL 33430

Phone: 561.992.1233
Fax: 561.996.4832

Web: www.pbcgov.org/youthservices
Email: ttibby@pbcgov.org

Hours: Monday – Thursday: 8:00 a.m. – 7:00 p.m.

Contact: Tanya L. Tibby, LCSW

Services: Provides a three-month community based program which includes: Family therapy, Individual Therapy, Group Therapy, Psycho-Educational School Based Groups, and Onsite School Based Services for families with children and youth up to age 22 years old. Also serves as a field placement site for Master's level interns in various mental health disciplines.

Applications are received from anyone who knows a youth or family who might need some help. Applications are accepted via phone, fax, or in person. They may come from individuals, schools, family, friends, physicians, and other means. Parental permission required in most cases.

YWCA Harmony House

No office in the Glades

Corporate Office: 1016 North Dixie Hwy
West Palm Beach, FL 33401

Phone: 561.640.0050
Fax: 561.640.9155
Web: www.ywcapbc.org
Email: mcauthen@ywcapbc.org

Hours: Monday – Friday: 8:30 a.m. – 4:30 p.m.
Contact: Mary Cauthen

Services: Transitional Housing for up to two years for victims of domestic violence, recovering substance abusers, the homeless and their children, HIV or AIDS, and mental health diagnosis. Services include emergency food, clothing, individual and group counseling, client and child advocacy, information & referral and educational workshops for residents. There is also an Outreach Program for victims of domestic violence providing individual counseling, case management, relocation and victims' compensation assistance, and legal advocacy.

2-1-1 Helpline

No office in the Glades

Address: P.O. Box 3588
Lantana, FL 33465

Phone: 211 or 1.866.882.2991 (Toll-free and outside of Palm Beach County)
561.383.1112 (Outside of calling area by cell phone or pay phone)
Texting is also available: text zip code to 898211 any time.

Web: www.211palmbeach.org teens can also visit www.teen211pbtc1.org

Chat: Only chat is also available 10:00 a.m. - 8:00 p.m.

Hours: 24-hours Administration of programs related to information assessment and referral, crisis intervention, suicide prevention, client advocacy, telephone reassurance, community education and maintenance provision of community resource databases. 211 programs include: Help Me Grow for early developmental screenings (0-8), Special Needs HelpLine (birth-22), Elder Crisis Outreach, 211 Sunshine daily telephone calls to check on the well-being of participating seniors.

Other web sites operated by agency: www.hurricane211pbctc.org www.teen211pbctc.org

211 HelpLine is a product of non-profit 211 Palm Beach/Treasure Coast.

*Food
Distribution
Sites*

FOOD DISTRIBUTION SITES

Church of the Harvest/ Glades Area Pantries
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Address: 183 S Lake Ave
Pahokee, FL 33476

Contact: Barbara Iderosa, Director & Pastor Richard Iderosa

Phone: 561.924.7776

Email: pahokeeharvest@aol.com

Website: www.thechurchoftheharvest.net

Services: Free food, Clothing, Etc. Free nutritional supplements for ill clients

Glades Area Pantries

Pahokee

Hours: Mondays, Tuesdays, Wednesdays & Fridays 1:00 p.m. - 3:00 p.m.

South Bay

Hours: Alternate Thursday 10:00 a.m. – 1:00 p.m.

Services: Free food

GAP Thrift Store

Services: Food, clothing, appliances, furniture, and household goods.

Hours: Mondays & Fridays 1:00 p.m. - 3:00 p.m.

GAP Christian Academy

Services: Private Christian School for grades K4 grade – 12. Scholarships available. Free breakfast and lunch. Transportation available.

C.L. Brumback Health Center/Florida Department of Health PBC
Federally Qualified Comprehensive Health Center

Address: 38754 State Road 80
Belle Glade, FL 33430

Phone: 561.983-9241 or 561.671.4032

Fax: 561.996.1612

Hours: 8:30 a.m. - 5:00 p.m., Open to clinic patients, also to non-patients in case of emergency

Contacts: Jean Lansiquot or Catherine Jackson

Email: Jean.Lansiquot@flhealth.gov or Catherine.Jackson@flhealth.gov

Services: Food Pantry

Dot & Ruby Helping Hand

Address: 1140 NE 18th St
Belle Glade, FL 33430

Phone: 561.983.3744

Hours: Monday – Friday: 8:30 a.m. - 2:00 p.m. Food is only given out Saturday at 8:00 a.m. unless it's an emergency.

Contacts: Dorthena Harris

Services: Food and Clothing

Farmworker Coordinating Council

Address: 233 West Avenue A, Suite D
Belle Glade, FL 33430

Phone: 561.992.0603

Fax: 561.992.8618

Web: www.farmworkerCouncil.org

Email: lmonroe@farmworkerCouncil.org

Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m.

Contact: Lois Monroe

Services: Provides social and human services to migrant and seasonal farm workers. Provides help with: emergency assistance, completing forms, food, clothing, utilities, housing, domestic violence victims, education referral, transportation, and general advocacy. Programs offered include: education on rights as farm workers, and translation. Eligibility based on income.

First Baptist Church

Food Pantry & Clothing Ministry

Address: 101 N.W. Ave. C (Old Christian Day School)
Belle Glade, FL 33430

Phone: 561.996.5596

Fax: 561.996.5598

Web: www.firstbelleglade.com

Email: office@firstbelleglade.com

Hours: Saturday mornings, at 7:45 a.m. sharp

Contact: Rev. Eric Stevenson

Services: Clients must attend service and then First Baptist Church distributes groceries. Every other Saturday before Food Pantry starts, persons have an opportunity to pick up clothes for themselves or their family.

Gospel Prayer Band Church of Jesus Christ

Food Pantry Ministry

Address: 420 W. Palm Beach Road
South Bay, FL 33493

Phone: 561.983.1570

Hours: Saturdays, 10 a.m. to 12 p.m.

Contact: Nicole Harris

Services: Food for needy families. Families can receive food once a week.

Harvest AME Church

Address: 825 Larrimore Road
Pahokee, FL 33476

Mailing Address: P.O. box 410
Pahokee, fl. 33476

Phone: 561.924.4263
Fax: 561.924.7343
E-Mail: harvestame@comcast.net

Hours: Mon. thru Thurs. 10:00 a.m. – 2:00 p.m., Mon. Wed. Fri. from 7:00 p.m. – 10:00 p.m.
Contact: Rev. Patricia S. Wallace

Target: Seniors/ Disabled / Single Parents / those who have fallen on hard times
Services: Serves groceries, serves hot food, provide health seminars, give away clothing, shoes, household items, small appliances

Special Event: serve hot meals to the senior citizens in the community monthly, provide a health seminar in conjunction with the palm beach county health department monthly (collaborating with different health agencies depending on month), give away clothing, shoes, small appliances and household items to the community quarterly, give away toys to children who parents are incarcerated yearly, give out turkey vouchers and baskets of food yearly during thanksgiving, give away toys during Christmas yearly, 1st and 3rd Tuesday PSP classes (Preparing Single Parents), 4th Saturday clothes giveaway 10:00 a.m. -until and last but not least provide spiritual and family counseling to those in our congregation and community who seek help.

Inspirational Church of God

Address: 165 SW 6th Avenue
South Bay, FL 33493

Phone: 561.261.9592

Hours: 2nd and 4th Monday of the Month 7:30 p.m. – 8:00 p.m.

Contacts: Latorsha Harris 561.261.9592

Target: South Bay Residents

Services: Serves hot meals to South Bay residents

Lighthouse Café

Address: 400 N.W. Avenue B Place
Belle Glade, FL 33430

Phone: 561.993.7020; 561.261.6362

Hours: Monday – Friday: Lunch 11:30 a.m. – 12:30 p.m.; Breakfast 8:00 a.m. – 9:00 a.m.

Contacts: Martha Lynn Weeks; Paul Allen; Tandra Jones

Target: General population

Services: Serves hot meals (breakfast and lunch) to the general population

Lighthouse Community Pantry

Address: Community United Methodist Church
401 S.W. 1st ST.
Belle Glade, FL 33430

Phone: 561.755.2495

Fax: 561.996.7002

Hours: Tuesdays & Thursdays 1:00 p.m. – 3:00 p.m.

Contacts: Mayra Echenique

Email: Mechenique@crossministries.org

Services: Food once a month

ACCESS Partners- Assistance with DCF/Food Stamp/Medicaid Applications

New Birth Deliverance Baptist Church

Address: 1650 S. Main Street
Belle Glade, FL 33430

Phone: 786-266-1818

Hours: 2nd and 4th Wednesday of the month 12:00 p.m. – 2:00 p.m.

Contact: Rev. Willie Williams

Email: newbirtdeliverance@hotmail.com

Target: General

Services: Food for the needy

New Hope Charities

Address: 7450 State Road 15, Suite A
Pahokee, FL 33476

Phone: 561.924.7947

Hours: Last Wednesday, Thursday and Friday of the Month - 10:00 a.m. - 12:00 p.m.

Contact: Guillermo Rivera

Target: Distribution of Food Bags Only (registration required)

Services: Yearly registration for food program is the second week of January. Food program is income-based. Documents needed in order to register: ID, Light Bill, Rent Receipt/Ad Valorem Postcard (home-owners). Required proof of income: Last three most recent payroll stubs or SSI printouts.

St. John First Missionary Baptist

Address: 600 SW 8th St
Belle Glade, FL 33430

Mailing

Address: PO Box 1096
Belle Glade, FL 33430

Phone: 561.996.1474

Fax: 561.996.5097

Web Site: www.Stjohnsfirst.net

Email: drrease@bellsouth.net

Contact: Pastor Robert Rease 561.449.6932

Services: Serving food homebound & at Church clothing and feeding every 3rd Saturday of each month from 8:00 a.m. – 10:00 a.m. Contact Mrs. Lois (Mary) Wright 561.261.9069

Clothing upon request: call Mrs. Verdell Bolden 561.996.1705

Tuesday 6:30 p.m. – 8:00 p.m. – Reclaiming Our Youth Program – two groups one for young women, the other for young men. Dinner is served on day of program.

St. Mary's Catholic Church

Address: 1200 East Main Street
Pahokee, FL 33476

Phone: 561.924.7305
Fax: 561.924.9394

Hours: Tuesday's and Thursday's only: 8:00 a.m. – 11:00 a.m. or until food runs out.

Contact: Father Juan Raul Cardenas

Services: Food & produce

Target: Residents of Pahokee and Canal Point only please.

The Rock Ministries

Address: Pioneer Terrace Senior Center
200 Dorothy G Wilford Cir
Belle Glade, FL 33430

Phone: 561.983.7403

Hours: Tuesdays: 11:30 a.m. – 1:00 p.m.

Contact: Nettie Truttling
Email: ntruttling@yahoo.com

Target: Seniors
Services: Food for the elderly and general population

After-School Programs

AFTER-SCHOOL PROGRAMS/ ACTIVITIES

Belle Glade Excel Charter - 21st Century

Address: 555 SW 16th St
Belle Glade, FL 33430

Phone: 561.257.5210
Fax: 561.983.8020

Web: <https://www.lsfnet.org/excel-21st-century>

Hours: School Days Monday – Friday 2:30 p.m. - 5:30 p.m.
Non-School Days Monday – Friday 7:30 a.m. - 6:00 p.m.
Summer Program: Monday – Friday 7:30 a.m. - 5:00 p.m.

Contact: Arrissa Patterson-Young
Phone: 561.257.5232
Email: arrisa.patterson@lsfnet.org

Students will be provided Academic Enrichment utilizing 21st Century Technology Based Reading, Math, Science, Technology and Engineering Curriculums. Students are also provided Personal Enrichment opportunities including Physical Education, Health/Nutrition, Arts, Performing Arts, Music, Culture, Drop Out Prevention and Social Skills Training. Students will participate in several field trips throughout the year, along with transportation to and from the program.

Belle Glade Life Center - Christ Fellowship

Address: 400 W. Avenue A
Belle Glade, FL 33430

Phone: 561.799.7600

Fax: 561.799.7243

Web: www.goChristFellowship.com

Hours: Mondays, Tuesdays, Wednesdays, Thursdays 3:00 p.m. - 6:00 p.m.
Saturdays 10:00 a.m. - 1:00 p.m.

Contact: Shea Hood
sheah@cftoday.org

Services: After-School Programming, Bible Studies, Miscellaneous Programs/Services

Belle Glade Youth Empowerment Center

Address: 227 SW 6th Ave.
Belle Glade, FL 33430

Phone: 561.993.2698

Email: gblake@belleglade-fl.com

Hours: Administration: 10:00 a.m. – 7:00 p.m.
Services: 3:00 p.m. - 7:00 p.m.
Summer Hours: 9:00 a.m. – 6:00 p.m.

Contact: Gary Blake or Sha'kera Putman

Services: Center serves as part of a comprehensive youth violence reduction program. Youth Empowerment Centers were created in five high-crime, targeted areas providing activities and services to youth ages 12-18 including: tutoring/mentoring, job training for in school and out of school youth, information on resources, gang prevention outreach, parenting classes, employment services, technology basics, and digital media production and other pro-social activities identified by youth. Transportation is provided locally. There are no fees for services.

Boys & Girls Club – Palm Beach County

Address: 800 Northpoint Parkway
Suite 204
West Palm Beach, FL 33407

Phone: 561.683-3287

Fax: 561.683-1618

Web: www.bgcpcb.org

Email: vrivera@bgcpcb.org

Hours: School Days Monday – Friday: 2:00 p.m. - 8:00 p.m.
Non-School Days Monday – Friday 7:30 a.m. – 6:00 p.m.

Contact: Victor Rivera, Chief Operating Officer

Services: The Boys & Girls Club is a safe place where children can learn, grow, build lasting friendships and develop a solid foundation for their future. All Club programs are based on our youth development strategy so they provide youth with a sense of belonging, usefulness, influence, and competence. We offer a variety of activities including but not limited to: The Arts, Homework Help, Health & Life Skills, Sports, Fitness & Recreation, Character & Leadership and Technology.

Annual membership at the Club is \$30.00, which covers attendance on all school days throughout the year. Fees for summer camp are based on a sliding scale.

We are several locations throughout the Glades including: Belle Glade Elementary, Belle Glade Teen Center, Katherine E. Cunningham/Canal Point Elementary, Glade View Elementary, Gove Elementary, Pioneer Park Elementary and Rosenwald Elementary.

Boys & Girls Club – Belle Glade Elementary

Address: 500 Northwest Avenue L
Belle Glade, FL 33430

Phone: 561.829.4800 Ext. 2
Fax: 561.992.8637

Web: www.bgcpcb.org
Email: slouis@bgcpcb.org

Hours: School Days Monday – Friday 2:00 p.m. - 6:00 p.m.
Non-School Days Monday – Friday 7:30 a.m. - 6:00 p.m.

Contact: Stephanie Louis

Boys & Girls Club – Belle Glade Teen Center

Address: 350 SW 10th Street
Belle Glade, FL 33430

Phone: 561.992.5399
Fax: 561.992.8637

Web: www.bgcpcb.org
Email: tfrederick@bgcpcb.org

Hours: School Days Monday – Friday 2:00 p.m. - 8:00 p.m.
Non-School Days Monday – Friday 7:30 a.m. - 6:00 p.m.

Contact: Tiffany Fredrick

Boys & Girls Club –Katherine E. Cunningham/Canal Point Elementary

Address: 37000 Main Street
Canal Point, FL 33438

Phone: 561.924.9800
Fax: 561.992.8637

Web: www.bgcpcb.org
Email: mbiggs@bgcpcb.org

Hours: School Days Monday – Friday 2:00 p.m. - 6:00 p.m.
Non-School Days Monday – Friday 7:30 a.m. - 6:00 p.m.

Contact: Mozelle Biggs

Boys & Girls Club –Glade View Elementary

Address: 1100 SW Ave. G
Belle Glade, FL 33430

Phone: 561.993.8800
Fax: 561.992.8637

Web: www.bgcpcb.org
Email: wking@bgcpcb.org

Hours: School Days Monday – Friday 2:00 p.m. - 6:00 p.m.
Non-School Days Monday – Friday 7:30 a.m. - 6:00 p.m.

Contact: Wilvitta King

Boys & Girls Club –Gove Elementary

Address: 900 SE Ave G
Belle Glade, FL 33430

Phone: 561.993-8700
Fax: 561.992.8637

Web: www.bgcpcb.org
Email: jrodriguez@bgcpcb.org

Hours: School Days Monday – Friday 2:00 p.m. - 6:00 p.m.
Non-School Days Monday – Friday 7:30 a.m. – 6:00 p.m.

Contact: Irene Rodriguez

Boys & Girls Club –Pioneer Park Elementary

Address: 39500 SW Park Road
Belle Glade, FL 33430

Phone: 561.993.8600 ext. 9
Fax: 561.992.8637

Web: www.bgcpcb.org
Email: jrodriguez@bgcpcb.org

Hours: School Days Monday – Friday 2:00 p.m. - 6:00 p.m.
Non-School Days Monday – Friday 7:30 a.m. - 6:00 p.m.

Contact: Imelda Rodriguez

Boys & Girls Club - Rosenwald Elementary

Address: 39500 SW Park Road
Belle Glade, FL 33430

Phone: 561.993.8600 ext. 9
Fax: 561.992.8637
Web: www.bgcpbc.org
Email: amedina@bgcpbc.org

Hours: School Days Monday – Friday 2:00 p.m. - 6:00 p.m.
Non-School Days Monday – Friday 7:30 a.m. – 6:00 p.m.

Contact: Arkerria Medina

City of Pahokee After-School Program

Address: 360 East Main St
Pahokee, FL 33476

Phone: 561.924.2972 / 561.924.2976
Fax: 561.924.7645
Web: www.cityofpahokee.com
Email: ipaschal@cityofpahokee.com

School Year: Monday – Friday: 2:00 p.m. – 6:00 p.m.
Summer Hours: Monday – Friday: 8:00 a.m. – 5:30 p.m.

Contact: Ivory Paschal, Director

Population Served: Grades K – 6th, also Middle school 6th - 8th

Activities: The After School Program provides opportunities for its participants to receive tutoring, computer skills, arts / crafts and drama assistance to support a well-rounded, educational developmental system by promoting quality programs for the youth, and a Wellness Program for Senior Citizens (Mondays, Wednesdays, and Fridays: 9:00 a.m. - 2:00 p.m.).

First Haitian Baptist Church Youth and Children Development Center

Address: 200 SW Avenue B
Belle Glade, FL 33430

Phone: 561.985.2598, 561.985.1409 (program director)
Contact: Pastor Morales St. Hilaire, Mona St. Hilaire, Program Director

Hours: Monday – Thursday: 2:00 p.m. - 5:30 p.m.
Target: Feed the children participating in after-school & summer programs. Grades K – 8th

Lake Shore Middle School After-School Program

Address: 425 W. Canal Street N.
Belle Glade, FL 33430

Phone: 561.829.1100, 561.829.1175
Fax: 561.829.1130

Contact: Les'tina Frazier Rumph

Population Served: Middle school students.

New Hope Charities

Address: 7450 State Road 15, US Highway 441 North
Pahokee, FL 33476

Phone: 561.924.7986
Fax: 561.924.9670

Web: www.newhopecharities.org
Email: gr@nhckids.org

Hours: Monday – Friday: 9:30 a.m. – 6:00 p.m.

Contact: Guillermo Rivera – Director, Programs & Services.

Services:

- Accredited (Council on Accreditation) and Gold Seal rated (Family Central), After-school care for Elementary School Children ages 5-12 offering; homework assistance, computer learning, arts & crafts, recreation and interactive activities. Activities related to science and technology, the ecology and animals are offered through collaboration with; Center for Creative Education, the Science Museum, & The Palm Beach Zoo.
- Nine-week Summer Camp featuring; three field trips per week.
- On site Elementary School (Glades Academy Charter School) serving K-5.
- Monthly food bag distribution to registered families.
- Annual Holiday Toy Giveaway
- Medical services through the Grace Healthcare Solutions family health clinic on site.
- Library services twice per month through a collaboration with the Palm Beach Library System's "Bookmobile."

Pahokee Youth Enrichment Academy (PYEA)

Address: Pahokee Elementary School
560 East Main Place
Pahokee, FL 33476

Phone: 561.924.9731

Contact: Sharon Clark, YEA Director

Population Served: Ages 5 - 12

Pioneer Park Youth Enrichment Academy (PPYEA)

Address: Pioneer Park Elementary School
39500 Pioneer Park Road
Belle Glade, FL 33430

Phone: 561.993.8600

Contact: Sharon Clark, YEA Director
Tequilla Collins, YEA Coordinator

Population Served: Ages 5 – 12

Street Beat, Inc.

Address: Mailing Address:
P. O. Box 972
South Bay, FL 33493

Administrative Office Location:
205 S.E. 3rd Avenue, Suite C
South Bay, FL 33493 (next to Comcast Bldg.)

Program Site Location: Street Beat Summer Leadership Program at First Baptist in Belle Glade

Program Site Location: First Baptist in Belle Glade

Phone: Administrative Offices: 561.993.9916

Website: www.streetbeatincorporated.org

Email: rita@streetbeatincorporated.org, kjackson1616@comcast.net

Hours: Administrative Offices: 10:00 a.m. – 5:30 p.m

Contact: Kenneth K. Jackson Jr., Executive Director – Street Beat, Inc. & Michael E. Jackson, Acting-Executive Director

Out of School Services:

Street Beat Incorporated (SBI) provides arts based instruction and mentoring to 40 middle high school aged youth. All instruction is consistent with state educational standards. Art forms include various aspects of dance, step, percussion, and vocal/instrumental music. Participants also benefit from individual and group mentoring by providing meaningful life skills sessions, performances and field trips. SBI's ultimate program goal is to encourage healthy lifestyles and prevent at-risk behavior of the participants.

Healthy Men/ Healthy Families Program:

Services: To transform the health outlook of our families. Addresses fitness and healthy nutrition, establish a Church Athletic League, attract men to discuss healthier lifestyles starting with men over 30. Some of the areas that are targeted are: poor health habits and diet, generational cases of obesity, diabetes, high blood pressure, (and) use the discipline for athletics, encourage to make physical adjustments, adjust their diets and exercise routines for healthier outlooks. Men meet regularly, with other local men, around healthy lifestyle issues.

Wee Care Child Development Center
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Address: 209 Southwest 10th Street
Belle Glade, FL 33430

Phone: 561.996.6196
Fax: 561.996.3800

Email: weecarecdc64@aol.com

Hours: Monday – Friday: 6:30 a.m. – 5:30 p.m.

Contact: Shirley Moorer

Services: Provides early childhood education for ages newborn - 5. Also, provides afterschool care until 12 years of age. Full Day, Half Day, Before School, After School, Infant Care, Food Served, Transportation.

Housing

HOUSING

Belle Glade Housing Authority

Address: P.O. Box 577
Belle Glade, FL 33430

Phone: 561.996.2140
Fax: 561.996.9503

Email: bghousau@gate.net

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m., Saturday 8:00 a.m. – 12:00 p.m.

Contact: Alan Sullivan

Services: Provides housing assistance for farm laborers, retired laborers or disabled farm laborers. Applicant requirements are low to moderate-income individuals or families, including senior citizens and/or handicapped persons.

HTG Management

Covenant Villas

Address: 601 Covenant Drive
Belle Glade, FL 33430

Contact: Sherry Martin, Property Manager
Phone: 561.463.7199

La Ronda Inc.

Doveland

Address: 8633 Doveland Drive
Pahokee, FL 33476

Contact: David Richmond, Property Manager
Phone: 561.907.6610

Pahokee Housing Authority

Address: 465 Friend Terrace
Pahokee, FL 33476

Phone: 561.924.5565
Fax: 561.924.1952

Email: jahale1@bellsouth.net

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Julia A. Hale

Services: Provides decent and safe housing to residents of Palm Beach County with 490 public housing units and 76 Section 8 Housing Choice Vouchers. Such Housing/Rental Assistance is provided to eligible low income families, senior citizens, and disabled persons.

Palm Beach County Housing Authority

South Bay Villas

Address: 110 Harrelle Drive
South Bay, FL 33493

Contact: Diana Alfonso
Phone: 561.478.0844

Quiet Waters

Address: 306 SW 10th Street
Belle Glade, FL 33430

Phone: 561.996.7040
Fax: 561.996.7043

Web: www.quietwatersliving.com
Email: ram786@att.net

Hours: M-F 8:30 a.m. – 5:30 p.m.; Sat 10:00 a.m. – 4:00 p.m.

Contact: Valerie Foster, Property Manager

Services: Housing for Disabled near Elderly and seniors.

SPM Property Management

Glades Diamond (Seniors and Disabled)

Address: 100 Downs Circle
Belle Glade, FL 33430

Contact: Brenda Wright, Property Manager
Phone: 561.992.5446
Fax: 561.996.7557

Glades Pioneer Terrace (Seniors and Disabled)

Address: 200 Dorothy G. Wilford Circle
Belle Glade, FL 33430

Contact: Brenda Wright, Property Manager
Phone: 561.983.8454
Fax: 561.983.8460

Vet's Place, Inc. / Vet's Place Services

No office in the Glades

Address: 401 North Rosemary Ave
West Palm Beach, FL 33401

Phone: 561.839-9864

Web: www.vetsplacewpb.org
Email: tomas.coles@betspacewpb.org

Hours: 10:00 a.m. – 6:00 p.m.

Contact: Tomas T. Coles

Services: Housing, Public Benefits, FPL Assistance, Food Pantry, Clothing Closet,
Employment, Counseling, Case Management, Entrepreneurship Boot Camp

We Help Community Development Corporation

Address: 349 Southeast Third Street
Belle Glade, FL 33430

Phone: 561.992.5854
Fax: 561.993.2214

Web: www.wehelpcommunities.org
Email: wenniem@aol.com

Hours: Monday – Friday: 9:00 a.m. – 6:00 p.m.

Contact: Dr. D.M. Walker

Services: We Help CDC is a Housing and Urban Development (HUD) approved Housing Counseling Agency that provides the following services in our target areas of Dade, Broward, Palm Beach and Brevard Counties: mortgage foreclosure prevention counseling, credit counseling, first time home buyers educational seminars, homeless counseling, Fair Housing Workshops, and renter counseling. In addition, We Help is a Housing Developers that builds and sells homes throughout the Glades Area. We provide a variety of other services to veterans and their families.

Child Care Centers

CHILD CARE CENTERS

For assistance in identifying quality child care, visit
The Early Learning Coalition of Palm Beach County (P 21) at
at: www.elcpalmbeach.org
or Call 561.514.3300

ABC Play School Child Care, Inc.

Address: 1165 Martin Luther King Blvd.
South Bay, FL 33493

Phone: 561.992.9271
Email: abcplayschoolcc@gmail.com

Hours: Monday – Friday: 6:30 a.m. – 5:00 p.m.

Services: Full Day Child Care, After School, Infant Care, Food Served

Bright Ideas Educational Center, Inc.

Address: 401 Shirley Drive
Pahokee, FL 33476

Phone: 561.924.7775
Fax: 561.924.7427
Email: bideas4@aol.com

Address: 331 East Main St
Pahokee, FL 33476

Phone: 561.924.3199
Fax: 561.924.3199

Hours: Monday – Friday: 7:00 a.m. – 5:30 p.m.

Contact: Linda Joseph

Target Population: Provides care for children 3 months through 12 years (Shirley Drive location), 3 months through 5 years (Main St location) Gold Seal Accreditation.

East Coast Migrant Head Start (Shannon Center)

Address: 2050 Duda Road
Belle Glade, FL 33430

Phone: 561.996.2232

Fax: 561.996.4146

Email: lfigueroa@ecmhsp.org

Hours: Monday – Friday: 6:00 a.m. – 6:00 p.m.

Contact: Irene Figueroa

Services: Provides migrant head start services to children ages 6 weeks to 5 year old. Disability services provided. Full Day, Half Day, Before School, After School, Infant Care, Food Served. Gold Seal Accreditation.

East Coast Migrant Head Start Project (South Bay Center)

Address: 475 US Highway 27 N.
South Bay, FL 33493

Phone: 561.996.2939

Fax: 561.996.7897

Web: www.ecmhsp.org (general information: info@ecmhsp.org)

Email: mharrison@ecmhsp.org

Hours: Monday – Friday: 6:00 a.m. – 6:00 p.m.

Contact: Mae Campbell-Harrison

Services: ECMHSP serves children ages 6 weeks to five years old whose families qualify based on the federal poverty income guides and the federal definitions of migrant and seasonal farmworkers. ECMHSP is a private, non-profit agency. Services are also provided to children with special needs. This child care program is seasonal and only operates from November until May. Volunteers are welcomed. Gold Seal Accreditation.

Fortin Family Development Center

Address: 110 Harrell Drive
South Bay, FL 33493

Phone: 561.996.6871
Fax: 561.996.6874

Hours: Monday – Friday: 7:00 a.m. – 5:00 p.m.

Contact: Matilda Edwards

Services: Ages 1 month to 5 years. Full Day Child Care, VPK, Infant Care, Food Served. Gold Seal Accreditation.

Glades Day School, Inc.

Address: 400 Gator Blvd.
Belle Glade, FL 33430

Phone: 561.996.6769 ext. 21 or 22
Fax: 561.992.9274

Hours: Monday – Friday: 7:00 a.m. – 5:00 p.m.

Contact: Carmen Sanford
Email: Csanford@gladesdayschool.com

Services: Glades Day Lower School offer a preschool program that includes K-3, K-4 and participates in the V.P.K. programs. Having a preschool program provides our students with a stable and secure atmosphere from their first day of school to the last day of their educational experience. After School, Food Served. Gold Seal Accreditation.

Little Stars Learning Center

Address: 309 S.E. 1st Street
Belle Glade, FL 33430

Phone: 561.983.8599
Email: Littlestars24@yahoo.com

Hours: Monday – Friday: 6:00 a.m. – 6:00 p.m.

Services: Ages 5 weeks to 12 years. Full Day child care, Weekend Care, VPK, Infant Care, Food Served.

Lutheran Services Florida, Inc. (PEPPI Head Start Program)

Address: 301 Southwest 8th Street
Belle Glade, FL 33430

Phone: 561.996.1718
Fax: 561.996.0287

Hours: Monday – Friday: 7:30 a.m. – 5:30 p.m.

Contact: Shirley Coney, Program Director

Services: PEPPI (Pre-School Enrichment with Parent Involvement) provides comprehensive age and developmentally appropriate services to children ages three through five of economically disadvantaged families. These services include but are not limited to: Trained and certified teaching staff, small class sizes, individualized education program, breakfast, lunch and p. m. snack, special diets as prescribed by a physician, assist parents with medical, dental and mental health services, field trips, special services to children with disabilities, clean and safe environment for children. All services are designed to assure that children are healthy and enter school ready to learn.

PEPPI also provide opportunities for parents to participate in decision making roles through the establishment of Center Committees and Head Start Policy Council. Trainings, case management and other family support services are available to parents to better enable them to be advocates for their families. PEPPI Head Start Program is accredited by the National Association for the Education of Young Children and is a Florida Gold Seal program.

Lutheran Services Florida

Address: 3230 commerce place, suite A
West Palm Beach, FL 33407

Phone: 561.233.1600
Fax: 561.233.1633

Hours: Monday – Friday: 7:00 a.m. – 5:00 p.m.

Contact: Pamela Lindsey, Education Director

Pamela.lindsey@lsfnet.org

Web: www.lsfnet.org

Services: The Palm Beach County Head Start and Early Heady is a federally-funded program that provides comprehensive child development services to economical disadvantaged children and their families with a special focus on helping preschoolers develop the early reading and math skills they need to be successful in school. There are two components to the program:

- Head Start educates children that are 3 and 4 years old by September 1, and
- Early Head Start serves children from birth to 3 years old and pregnant women.

Head Start/Early Head Start promotes school readiness by enhancing the social and cognitive development of children through the provision of educational, health, nutrition, social, transportation and other services to enrolled children and families. The program engages parents in their children's learning and helps them in making progress toward educational, literacy and employment goals. Significant emphasis is placed on the involvement of parents in the administration of our programs. Children with special needs and their families are targeted by both programs. There are several sites in the Glades area:

Center Locations in the Glades Area
Center hours are Monday – Friday 7:30 a.m. – 5:30 p.m.

South Bay Head Start & Early Head Start Center

990 U.S. Hwy, 27 North
South Bay, FL 33493
Phone: 561.993-9600
Fax: 561.993-9636
Center Manager: Mae Campbell Harrison

Pahokee Head Start Center

380 East 5th Street
Pahokee, FL 33476
Phone: 561.924.7178
Fax: 561.924.9608
Center Manager: George Crittenden

Noah's Ark Child Development Center
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Address: 601 W. Canal Street
Belle Glade, FL 33430

Phone: 561.996-0431
Hours: Monday – Friday: 7:00 a.m. – 5:30 p.m.
Contact: Audrey Baynes

Services: Full Day Child Care, Night Care, After School, Infant Care, Food Served

Redlands Christian Migrant Early Childhood Education Association (RCMA)
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Address: 20 Carver Street
Belle Glade, FL 33430

Phone: 561.992.2060
Fax: 561.992.2062
Hours: Monday – Friday: 7:00 a.m. – 5:30 p.m.

Contact: Faith Green, Center Coordinator (**Primary**)
Martha Rudgles, Mentor Teacher

Services: Provides subsidized childcare and family support services to working parents, with a focus on migrant and farmworker families. Serves children ages 8 weeks to school age. RCMA is also a site for the Volunteer Pre-Kindergarten (VPK) program. Gold Seal Accreditation.

Treehouse Learning Center

Address: 1309 N.W. Avenue L
Belle Glade, FL 33430

Phone: 561.993.3800
Fax: 561.993.3807

Hours: Monday – Friday: 6:30 a.m. – 5:30 p.m.

Contact: Brandi Lezcano

Services: Provides services to children ages 1-5. Full Day, Half Day, Before School, After School, Infant Care, VPK, Food Served. Gold Seal Accreditation.

Wee Care Child Development Center

Address: 209 Southwest 10th Street
Belle Glade, FL 33430

Phone: 561.996.6196
Fax: 561.996.3800

Email: weecarecdc64@aol.com

Hours: Monday – Friday: 6:30 a.m. – 5:30 p.m.

Contact: Shirley Moorer

Services: Provides early childhood education for ages 2 - 5. Also, provides afterschool care until 12 years of age. Full Day, Half Day, Before School, After School, Infant Care, Food Served, Transportation. Gold Seal Accreditation.

State Agencies

STATE AGENCIES

Agency for Health Care Administration

No office in the Glades

Address: 5150 Linton Boulevard, Suite 500
Delray Beach, FL 33484

Phone: 800.226.5082
561.381.5840

Fax: 561.496.5924

Web: www.ahca.myflorida.com

Email: area09bnm@ahca.myflorida.com

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Arlene Mayo-Davis, Field Office Manager

Services: The State of Florida Agency for Health Care Administration's (AHCA) mission is to champion accessible, affordable, quality health care for all Floridians. AHCA licenses and regulates health care facilities and health maintenance organizations (HMO's) across the state. AHCA also administers the Medicaid program that provides health care to Florida's low-income residents.

State of Florida – Department of Children and Families

Address: 2990 North Main Street – P.O. Box 1905
Belle Glade, FL 33430

Phone: 561.992.1900

Fax: 561.992.1924

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Medicaid/ Food Stamps/ Cash Assistance

Phone: 561.992.1900

1.888.356.3281 (Helpline for food stamp debit cards)

Fax: 561.992.1924

Services: Handles Medicaid, food stamp, and cash assistance applications and eligibility process for clients. Serves all ages and includes eligible disabled adults and elderly living in nursing homes. Note: Provider relations for Medicaid handled through Agency for Health Care Administration Area 9 Office.

**State of Florida –County Health Department (CHD)
C.L. Brumback Health Center (FQHC)**

Address: 38754 State Road 80
Belle Glade, FL 33430

Phone: 561.996.1600
Fax: 561.996.1612

Web: www.pbchd.com
Email: Andy.Edwards@flhealth.gov

Hours: Monday - Friday - 7:30 a.m. – 5:00 p.m.

Contact: Andy Edwards, Health Center Administrator

Services: Health services including communicable disease control, immunizations, family planning, teen clinic, health education, nutrition, maternity, WIC, Also provides confidential HIV counseling and testing. Provide environmental health services including those related to pollution and sanitation. For additional information see page #107

State of Florida – Department of Highway Safety & Motor Vehicles

Constitutional Tax Collector, Palm Beach County

Belle Glade Office

Address: PBC Glades Office Building
2976 State Road 15
Belle Glade, FL 33430

Call Center: 561.355.2264
Hours: Monday – Friday 8:15 a.m. - 5:00 p.m.
Website: www.flhsmv.gov

Services: Driver Licenses, Property Tax, Motor Vehicles & Vessels, Hunting & Fishing, Florida ID Cards, Business Tax Receipts, Tangible Personal Property Tax, License Plates, Tourist Development Tax

Department of Highway Safety & Motor Vehicles Offices in Hendry County

Address: 1100 S. Olympia, Ste 300
Clewiston, FL 33440

Phone: 863.983.1460
Hours: Monday – Friday: 8:30 a.m. - 4:00 p.m.

State of Florida – Department of Juvenile Justice

Address: 1025 N.W. Avenue D
Belle Glade, FL 33430

Phone: 561.992.2065
Fax: 561.992.2070

Web: www.djj.state.fl.us
Contact: Eugene Babb, supervisor

Services: Agency that provides care and custody for delinquent and at-risk youth

State of Florida – Palm Beach County Courthouse

Address: 2950 State Road 15, Room S100
Belle Glade, FL 33430

Hours: Monday – Friday 8:00 a.m. – 4:00p.m. (excluding legal holidays)
Website: www.mypalmbeachclerk.com

Phone: 561.996.4843 Clerk of Courts/ Traffic / Misdemeanor / Felony Division / Small Claims / Civil Actions / Marriage License / Passport / Child Support / Domestic Violence or Restraining Orders / Marriage Cases
561.996.4820 State Attorney's Office
561.996.4880 Public Defender's Office
561.355.2264 Tax Collector's Office/Driver's License/Tags/Registrations
561.996.4890 Property Appraiser's office

Palm Beach County Public Defender's Office

Address: 2950 State Road 15, Room N400
Belle Glade, FL 33430

Phone: 561.996.4880
Fax: 561.996.4834

Email: pcaruso@pd15.state.fl.us
Hours: Monday – Friday: 8:30 a.m. – 4:30 p.m.

Contact: Paul Caruso

Services: Provides legal counseling to persons who are assigned by the court for criminal cases and who cannot find a lawyer. The court makes determination of indigence. Eligibility for services is determined by the courts

State of Florida – State Attorney’s Office

Address: 2950 State Road 15
Belle Glade, FL 33430

Phone: 561.996.4820
Fax: 561.992.1055

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Robert Shephard

Florida Department of Education – Division of Vocational Rehabilitation

Address: 1079 South Main Street
Belle Glade, FL 33430

Phone: 561.992.1316
Fax: 561.992.1378

Email: Laverne.Browning@vr.fldoe.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Laverne Browning

Services: To provide individuals with disabilities, we will focus on results, employment, and independence for individuals with disabilities and injured workers; Partner; and Innovate.

Referral/application and other information may be obtained at www.rehabworks.org

*System
Improvement
Initiatives*

SYSTEM IMPROVEMENTS INITIATIVES

Area Agency on Aging

No office in the Glades

Address: 4400 N. Congress Avenue
West Palm Beach, FL 33407

Phone: 561.684.5885

Fax: 561.214.8678

Helpline: 1.866.684.5885

Web: www.YourADRC.org

Email: TErnst@YourADRC.org

Contact: Trish Ernst, Director of Communications

Services: Your Aging & Disability Resource Center helps seniors, adults with disabilities and their loved ones find answers to the many questions and challenges of growing older. Your Aging & Disability Resource Center is the gateway to publicly funded services and offers:

- Information and assistance
- Long term care options counseling
- Enrollment in publicly funded services to help keep you in your home
- Help for senior victims of crime
- Healthy Aging Programs
- Volunteer opportunities
- Free and Unbiased Medicare Counseling
- SNAP and Medicaid application assistance for Medicare beneficiaries

Call the Helpline: 1.866.684.5885

Services are available to the entire community seeking answers on aging or looking for service providers that can meet your needs.

Feeding South Florida

No office in the Glades

Address: Main Warehouse
2501 SW 32 Terrace
Pembroke Park, FL 33023

Feeding Palm Beach County
4925 Park Ridge Blvd
Boynton Beach, FL 33426

Phone: 561.331.5441
Fax: 954.983.1313

Email: contact@feedingsouthflorida.org

Hours: Monday – Friday 8:00 a.m. - 5:00 p.m.

Contact: Paco Velez, President & CEO

Website: <http://feedingsouthflorida.org/>

Services:

Feeding South Florida (FSF) is the leading domestic relief organization serving Palm Beach, Broward, Miami-Dade, and Monroe Counties through a network of more than 400 nonprofit partner agencies and direct service programs. FSF's branch location, Feeding Palm Beach County (FPBC) is dedicated to the needs of Palm Beach County, providing emergency food assistance, SNAP and benefit applications assistance, and hosts volunteer opportunities for groups and individuals.

The Glades Initiative, Inc.

Address: 141 SE Avenue C
Belle Glade, FL 33430

Phone: 561.996.3310
Fax: 561.996.3349

Web: www.gladesinitiative.org
Email: kengle@gladesinitiative.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Karis Engle, President and CEO Email: kengle@gladesinitiative.org

Glades Area Food Bank food@gladesinitiative.org
Glades Area Updates – Weekly eblast updates@gladesinitiative.org

Background Screening Scheduling
Cooking Matters Nutrition Education

background@gladesinitiative.org
sdesty@gladesinitiative.org

General Services: The work of the Glades Initiative serves both residents and service providers in the Glades communities. We work directly with residents, while continuing to maintain a systemic approach, including the need for better communication and collaboration among health and human providers. We accomplish our mission by investigating service delivery barriers, developing strategies to overcome those obstacles, implementing effective strategies and advocating on behalf of the community. The Glades Initiative services increase communication, coordination, collaboration, and connection to services. The goal of our work is to increase access to services, increase access to information, reduce the barriers to health and human services, impact more effective service provision, and increase services to residents, resulting in a healthier more productive community.

Programs of The Glades Initiative include:

Community Resource Educators – Our navigators assist more than 3,000 residents access food and health benefits each year. We are an ACCESS community partner and provide help with applications for SNAP (food stamps) and Medicaid/Medicare among other DCF services.

Glades Community Updates – A weekly email newsletter keeps more than 2,000 subscribers informed about Glades events and provider programs and resources.

Glades Area Resource Guide – A comprehensive, up-to-date listing of over 175 service providers in the Glades.

Glades Area Food Bank – Our food bank distributes healthy food to 14 partner agencies throughout Belle Glade, South Bay and Pahokee.

Trainings – Trainings offered by The Glades Initiative teach: residents how to shop for and cook healthy meals on a budget (**Cooking Matters Nutrition Program**); providers how to provide quality interpreter services (**Medical Interpreter Trainings**); clients fundamental banking concepts to avoid predatory financial practices (**Financial Literacy**).

Background Screening – We offer Level II (federal and state) background screening services to organizations in the Glades that have this requirement of their employees working with vulnerable populations.

Pro- Bono Legal Services – Richard Abedon, Esquire (volunteer attorney through **Legal Aid**) is available on Thursday afternoons. Contact The Glades Initiative office at 561-996-3310 to make an appointment.

Glades Interagency Network (GIN)

Contact: Shirley Walker

Services: A network of service providers and residents in Palm Beach County who meets once a month to build a collaborative partnership by sharing information, addressing community issues and participating in community initiatives designed to improve the human conditions of residents of the Tri – City and surrounding areas of Western Palm Beach County. We meet on the 3rd Tuesday of each month with the exception of July and August.

Nonprofits First, Inc

Mailing Address: 1818 S. Australian Avenue, Suite 450
West Palm Beach, FL. 33409

Phone: 561.214.7435

Web Address: www.nonprofitsfirst.org

Business Email: info@nonprofitsfirst.org

Hours of Operation: Monday – Friday (8:00 a.m. – 6:00 p.m.)

Contact Information: Sheresa Lassegue – Executive Administrative Assistant (561.214.9082)

Mission Statement: To strengthen the nonprofit sector by maximizing their capacity to deliver services through accreditation, leadership development, education, and management support.

Services (What we offer): Nonprofits First, Inc. promotes quality and accountability in our nonprofit community through the following subject areas:

1. Accreditation – Which assures nonprofit organizations' compliance with mandatory and best practice standards.
2. Education & Professional Development – We offer a variety of classes and workshops designed to focus on topics specific to the nonprofit sector, as well as CEU's for individual development. We also offer the Rising Leaders Program for the purpose of cultivating leadership development.
3. IT & Cloud Managed Services – A range of services characterized as in-house technology assistance and support.
4. Jobs – Job Postings for any organization seeking fulfillment for open positions.
5. Finance – Financial Management Solutions

Palm Beach County Food Bank

No office in the Glades

Address:
525 Gator Drive
Lantana, FL 33462

Phone: 561.670.2518
Fax: 561.670.2586

Email: info@pbcfoodbank.org

Hours: Monday – Friday 8:30 a.m. – 5:00 p.m.
Contact: Karen Erren, Executive Director, Karen@pbcfoodbank.org

The Palm Beach County Food Bank (PBCFB) is working toward a healthy and food-secure Palm Beach County through four primary programs: Food Recovery and Distribution, which collects and distributes food to soup kitchens, homeless shelters, food pantries and other programs that feed the hungry; Food4OurKids is a year-round feeding program designed to help fill nutritional gaps that children face over the weekends during the summer and the school year; Marjorie S. Fisher Nutrition Driven is an educational mobile food pantry that delivers fresh food through an eight-week educational program conducted in partnership with the Palm Beach County Cooperative Extension - University of Florida/Institute of Food and Agriculture Sciences; and Benefits Outreach, which assists individuals and families in applying for federal food assistance benefits.

Palm Beach Metropolitan Planning Organization (MPO)

No office in the Glades

Address: 2300 North Jog Road, 4th Floor
West Palm Beach, FL 33411-2749

Phone: 561.684.4170 Fax: 561.242.7165

Web: www.palmbeachmpo.org
Email: mbooth@palmbeachMPO.org

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Malissa Booth, Public Information Officer

Services: Short-Term and Long Range Transportation Planning for Palm Beach County and Allocation of federal and state funds for transportation projects within palm beach county

Planned Approach to Community Health (PATCH)

The Glades P.A.T.C.H. (Planned Approach To Community Health) is a program designed to help the community evaluate, plan and implement health education and disease prevention programs. P.A.T.C.H. views the health of the community to include the social, emotional and physical well-being of its citizens. P.A.T.C.H. is a partnership of concerned citizens and organizations. This partnership provides a forum for identifying health problems affecting the community and mobilizing the community to plan, conduct, and evaluate intervention activities.

PATCH meetings are open and are held the 3rd Tuesday of each month at 9:00 a.m. at The Glades Initiative office located at 141 SE Ave C, Belle Glade, FL 33430.

Contact: Marilu Baltazar
Email: rosscoordinatorpha@att.net
Phone: 561.996.3310
Web: <http://www.gladespatch.org>

Prime Time Palm Beach County, Inc.

No office in the Glades

Address: 2300 High Ridge Road, Suite 330
Boynton Beach, FL 33426
Phone: 561.732.8066 Fax: 561.732.8094
Hours: Monday – Friday 8:30 a.m. – 5:00 p.m.
Web: <http://www.primetimepbc.org>

Contact: Mary Swinford, Community Engagement & Supports Manager

Prime Time Palm Beach County is a nonprofit organization whose mission is to help children and youth succeed by strengthening and expanding quality in the out-of-school time field. It provides resources and supports for out-of-school time (OST) professionals to develop programs that inspire children to be their best and allow them to thrive socially and academically.

Prime Time's integrated model of services is one of the strongest, most comprehensive and well-respected systems for measuring and improving OST program quality in the nation.

Community Engagement and Supports

In an effort to give Palm Beach County's children and youth access to a wide range of experiences, Prime Time partners with local organizations to offer expanded learning

opportunities at no cost to eligible OST providers, who might otherwise be unable to provide them, in the areas of academics, health and wellness, integrated arts and creativity, and positive youth development.

Through Prime Time's networking events, OST professionals are given the opportunity to network with one another, to learn about OST advocacy issues, and to learn information about the field.

Prime Time serves as an advocate for high quality OST programs and hosts an annual *Lights on Afterschool* celebration every October to increase community awareness of the importance of afterschool.

Professional Development

In partnership with Palm Beach State College and other local stakeholders, Prime Time was the first independent nonprofit organization in Florida to develop comprehensive educational pathways for those who seek a career in the OST field. Rooted in experiential learning, Prime Time's educational supports ensure that OST professionals are fully empowered to positively impact the lives of children and youth.

This comprehensive system supports OST professionals in Palm Beach County along a targeted pathway of professional development and training. The system connects education, compensation and retention; it also includes core competencies, credit and non-credit educational tracks, scholarships and other financial incentives, an OST registry, and career advising.

Quality Improvement

The Quality Improvement System (QIS) offers services and supports to participating OST programs to help them achieve and maintain high quality. Prime Time's approach to quality improvement is "hands-on, on-site."

Using the Palm Beach County Quality Standards for Afterschool as the foundation for their work, Prime Time quality advisors guide participating programs through a self-assessment process and the development of an improvement plan. Quality advisors coach afterschool professionals in identifying opportunities and implementing strategies to improve quality for children and youth and encourage the use of other Prime Time and community resources. Most programs in the QIS achieve or maintain a level of quality above the overall target.

Research

Prime Time conducts evaluations of all its services to inform continuous quality improvement efforts and to access funding for additional resources for our county's OST community. Our Research team creates surveys and assessments, collects and analyzes data, and works with external evaluators. Information on best practices and lessons learned are shared locally and nationally in an effort to strengthen the OST field.

Medical Directory

HOSPITALS

Lakeside Medical Center

Lakeside Medical Center

39200 Hooker Highway
Belle Glade, FL 33430
Phone: 561.996.6571
Fax: 561.996.2898

Web: www.lakesidemedical.org

Hours: Everyday – 24 hours

Services: 70-bed, acute care facility accredited by The Joint Commission that provides a 24-hour physician-staffed emergency room with access to the Health Care District's Trauma Hawk air ambulance.

Lakeside Medical Center offers:

- Inpatient and outpatient services
- Obstetrics
- Pediatrics
- General surgery
- Respiratory therapy
- Radiology, including
 - CT
 - MRI/MRA
 - Nuclear medicine
 - Ultrasound
 - Fluoroscopy
 - Mammography

Lakeside Medical Center serves the more than 30,000 residents of the rural agricultural region of western Palm Beach County bordering Lake Okeechobee. The Health Care District constructed and opened the 70-bed acute care hospital in 2009. Lakeside Medical Center, which features all private patient rooms, treats more than 35,000 patients a year. The hospital's dedicated medical staff has earned high marks for quality care and patient satisfaction compared to public hospitals nationwide. Neonatal and pediatric doctors and hospitalists provide full-time, on-site coverage for newborns and children.

Lakeside Medical Center is a teaching hospital. In 2011, the hospital established a rural Family Medicine Residency Program to train new physicians to serve rural communities. The hospital serves as the main clinical training site and partners with academic and community organizations, including Nova Southeastern University, the Florida Department of Health in Palm Beach County and Florida Community Health Centers.

CLINICS/HEALTH CARE CENTERS

<p style="text-align: center;">C.L. Brumback Health Center, Florida Dept. of Health Palm Beach County</p>
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Location Address:

38754 State Road 80
Belle Glade, FL 33430
561.996.1600

All Appointments Call: 1.855.GET.APPT (438-2778) or 561.625.5180

Hours: Monday - Friday 7:30 a.m. – 5:00 p.m.

Web: <http://palmbeach.floridahealth.gov/>

We are a medical center open to all, with culturally diverse staff who speak multiple languages.

Maternity

- (PRENATAL & POSTNATAL SERVICES)
- Prenatal Risk Assessments
- Maternity Check-ups with Delivery Referral to Local Hospital
- Maternity Education & Counseling
- Laboratory Testing
- Pre-natal Health Insurance
- Assistance (SOBRA / PEPW)

Family Planning/Sexual Health

- Post Partum Check-ups
- Pregnancy Testing
- Variety of Birth Control Methods
- Mammogram Referral
- HIV/STD Prevention
- Teen Clinic

Gynecology

- GYN Evaluation (for fibroids, ovarian cysts, etc.)
- Pap Tests
- Mammogram Referral
- Colposcopy
- Infertility Evaluation
- HIV/STD Screening
- Post-Menopausal Evaluation & Treatment
- Laboratory Testing
- LEEP Procedure

Civil Surgeon Physical

Immunization Services

- All Childhood Vaccines
- School Vaccines
- Rabies Post Exposure Vaccine
- Hepatitis A and B Vaccine
- Pneumococcal and Flu Vaccine

Nutrition Services

- Medical Nutrition Therapy
- Diabetes Education
- Therapeutic Food Pantry
- WIC (Women, Infants and Children)

Infectious Disease - 561. 996-1600

- Primary Care
- Case Management
- Confidential HIV Counseling & Testing
- Mental Health Counseling & Referrals
- Substance Abuse Coordinated Care
- Nutrition Assessment & Counseling
- ADAP Services
- Ryan White Referral Services
- Tuberculosis

Health Education

- Prenatal Classes
- Family Planning Classes
- Community presentations on various health topics upon request
- Participation in health fairs and community events upon request

Financial Counseling (Health Insurance)

Environmental Health Services - 561. 996-1633

- Drinking Water & Domestic Wastewater
- Septic Tanks & Drinking Water Wells
- Institutions, Food Hygiene & Community Sanitation
- Solid, Hazardous & Biomedical Waste
- Clean Air
- Environmental & Disease Outbreaks

Health Care District Pharmacy - 561.209.2580

WIC Services - (Women, Infants and Children)

1.866.629.1095 or 1.561.357.6007 Appointments and Information

Hours: Tuesday, Thursday 8:00 a.m. – 5:00 p.m. (Except 1st Thursday Afternoon)

Special Supplemental Nutrition Program for pregnant, breastfeeding, postpartum women, infants, and children up to age 5. Participants must meet WIC eligibility requirements.

- Nutrition Assessment
- Nutrition Counseling and Education
- Nutrition Education Groups

- Breastfeeding Information, Breast Pump Loan Program, Counseling & Technical Support
- Florida WIC EBT Card for Specific Healthy Foods
- Referrals to Healthcare, Immunizations and Community Services

Other Services:

Palm Beach County Human Services 561.996.1630

Hours: Monday through Friday 8:00 a.m. - 5:00 p.m.

Services are provided to individuals who are at, or below, 150% of the Federal Poverty Guidelines, by providing services and case management.

- Rent Payments
- Utility Assistance
- Food Vouchers
- Transportation Vouchers
- Information & Referral Services
- Summer Lunch Programs
- Summer Camp

Volunteer Services 561.996.1600

Enrich your life and the lives of others - Become a Volunteer!

The following are Volunteer opportunities within the Florida Department of Health Palm Beach County:

- Clerical & Accounting
- Interpreters
- Fundraising
- Greeters
- Readers
- Medical Providers
- Auxiliary Board Member

Special Projects (On-Call Volunteers)

- Emergency & Disasters
- Holiday Events & Health Fairs
- Immunizations & Flu Shots

Pahokee- Glades Health Center

Location Address:

1839 East Main Street
 Pahokee, FL 33476
 561.924.4500

All Appointments Call: 1-855-GET-APPT (438-2778) or 561. 625-5180

Hours: Pending

We are a medical center open to all, with culturally diverse staff who speak multiple languages.

Medical Services

- Maternity
- Gynecological Services
- Family Planning/Sexual Health
- Immunizations
- Laboratory Services

Florida Community Health Centers- Pahokee Center

Address: 170 South Barfield Highway, Suite 101
Pahokee, FL 33476

Phone: 561.924.6100
Fax (Adults): 844.543.0393
Fax (Pediatric): 844.543.0394

Web: www.fhcinc.org
Email: sking@fhcinc.org

Hours: Monday and Thursday 7:00 a.m. – 7:00 p.m.
Tuesday and Wednesday 8:00 a.m. – 5:00 p.m.
Friday 8:00 a.m. – 4:00 p.m.

Contact: La'Sophia King - Center Manager

Services: Board Certified adult and pediatric physicians provide preventive and primary health care services for children, adolescents and adults. Services are available for those who speak Spanish, Creole and English.

Services include:

- Sports and School physicals
- Immunizations
- Well child care
- Adult Disease Management (Ex. Diabetes, Hypertension, etc.)
- Communicable Disease Control
- Confidential HIV Counseling and Testing
- Family Planning
- Laboratory Testing
- Referrals for Specialty Care
- Sexually Transmitted Diseases

We offer services on a sliding fee scale for the uninsured and underinsured. We participate with Medicaid, Medicaid, Health Care District of Palm Beach County, Blue Cross/Blue Shield and many other insurance carriers.

Medical Providers

Cardiology

Cardiology Partners of the Palm Beaches

Jean Foucauld, M.D. **

Board Certified: Internal Medicine, Cardiology

Duccio, Baldari M.D. **

Board Certified: Internal Medicine, Cardiology

Chandra Venugopal, M.D. **

Board Certified: Internal Medicine, Cardiology

Vineet Venugopal, M.D. **

Board Certified: Internal Medicine, Cardiology

1200 S. Main Street Ste.100

Hours: Monday – Friday, 8:30 a.m. - 5:00 p.m.

Belle Glade, FL 33430

Languages spoken: English, Spanish

Phone: 561.996.8799

Fax: 561.996.8805

Hospital Privileges: Lakeside Medical Center, Palms West,
Palm Beach Gardens Medical Center, Wellington Regional

Chiropractors

Injury Center of the Glades

Ivan Cohen, D.C.

241 SE First Street

Hours: Mondays, Wednesdays, 1:00 p.m. - 6:30 p.m.

Belle Glade, FL 33430

Tuesdays & Thursdays 3:00 p.m. - 6:30 p.m., Fridays

10:00 a.m. - 3pm

Phone: 561.996.9936

Languages spoken: Creole, English, and Spanish

Fax: 561.996.9934

Board Certified: N/A

Dentists

Everglades Dental

Robert McClary, DDS

Hours: Tuesdays, Wednesdays, and Thursdays

9:00 a.m. – 5:00 p.m.

417 NW 16th St. #8

Belle Glade, FL 33430

Phone: 561.996.3700

Sage Dental

Erica Snider, DDS

Hours: Mon. – Fri. 8:00 a.m. – 5:00 p.m.

427 S.E. 2nd Street

Belle Glade, FL 33430

Phone: 561.996.6006

Family Practice

Health Care District, C. L. Brumback Primary Care Clinics

Belle Glade Primary Care Clinic

Address: 941 SE 1st Street

Belle Glade, FL 33430

Phone: 561.996.6156

Fax: 561.439.4185

Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m. & Saturday, 9:00 a.m. – 1:00 p.m.

Belle Glade Dental Clinic

38754 State Road 80

Belle Glade, FL 33430

Phone: 561.370.1300

Hours: Monday – Friday, 8:00 a.m. – 5:00 p.m.

Website: www.BrumbackClinics.org

In 2018, the Belle Glade Primary Care and Dental Clinic is projected to relocate to:

Lakeside Medical Center

39200 Hooker Highway

Belle Glade, FL 33430

To make an appointment: 561.642.1000

Services: The C. L. Brumback Primary Care Clinics, which are operated by the Health Care District of Palm Beach County as Federally Qualified Health Centers, provide adult and pediatric patients access to quality, medical and dental services.

Adult services include:

- Yearly physicals
- Medical evaluations and disease management
- Laboratory services
- Diabetes and hypertension screenings
- Women's health services
- Mammogram and specialty care referrals
- Mental health counseling
- Dental services
- Adult immunizations
- Employment, school, sports & U.S. DOT physicals
- Pharmacy Services
- Financial counseling
- Social services referrals

Pediatric services include:

- Well child visits
- Sick child visits
- School and sports physicals
- Childhood immunizations
- Hearing & vision testing
- Mental health counseling
- Laboratory services

- Dental services

All patients at the Brumback Clinics have access to pharmacy services and discounted prescription medication through the Federal 340B program. Care is provided by highly-trained, qualified and professional medical staff who are Board-certified in the primary care specialties of Family Practice, General Practice, Pediatrics, Women's Health and Mental Health Services.

The other C. L. Brumback Primary Care Clinics, for both adults and children, are located at the current Florida Health Palm Beach County (formerly Palm Beach County Health Department) health centers in Lantana, West Palm Beach, and Delray Beach. These clinics also provide dental services. Along with our clinic in western Lake Worth, the sites are open Monday through Saturday and serve all patients whether or not they have insurance. Two new clinic sites in Jupiter and West Boca Raton are open Monday through Friday and offer medical services to adults and children. While the clinics accept patients who walk in, the clinics recommend that patients make an appointment by calling 561.642.1000.

Florida Department of Health, C. L. Brumback Health Center

38754 State Road 80
Belle Glade, FL 33430
Phone: 561.996.1600

Hours: Daily, Monday through Friday
Languages spoken: English, Spanish and Creole
Board Certified: Maternity, Family Planning/Sexual Health
Immunization Services, Nutrition Services, WIC (Women, Infants and Children), Infectious, Health Education,

Pahokee Community Health Center

1200 East Main Street
Pahokee, FL 33476
Phone: 561.924.0184
Fax: 924.2516

Hours: Daily, Monday through Friday
Languages spoken: English, Spanish and Creole
Board Certified: OB/GYN
Hospital Privileges: Collaborative
Lakeside Medical Center

Florida Community Health Center

Center Manager: L'Sophia King
170 S. Barfield Hwy, Ste 101
Pahokee, FL 33476
Phone: 561.924.6100
Fax: 561.924.3405

Board Certified: Pediatrics
Board Certified: Adult Medicine
Languages spoken: English, Spanish, and Creole
Board Certified: Family Practices, Pediatrics
Hours: Monday 8:00 a.m. - 6:00 p.m., Tuesday & Wednesday
8:00 a.m. - 5:00 p.m., Thursday 8:00 a.m. - 6:00 p.m.,
Friday 8:00 a.m. - 4:00 p.m.

Fax: 561.924.3405

Martin Harland, D.O. **

Rod McKenzie, P.A.
Elizabeth Lopez, P.A.
1200 S. Main Street #200
Belle Glade, FL 33430
Phone: 561.996.2024
Fax: 561.996.8536

Hours: Daily, Monday through Friday: 8:00 a.m. - 5:00 p.m.
Board Certified: Family Practice
Languages spoken: English, Spanish
Hospital Privileges: Palms West

Palm Glade Rural Health Assoc

Richard A. Fisher, MD

Hours: Monday – Friday 8:30 a.m.- 5:00 p.m. at. 8:30-1:00p.m.

Hina A. Laeeq, PA-C

Languages spoken: English, Spanish, Creole, French

Marie C. Luc, PA-C

Board Certified: (Yes) Family Medicine & Preventative Med

Kathleen S. Friend, ARNP

Hospital Privileges: Wellington Regional Medical Center

217 W. Avenue A

Hospital Privileges: Wellington Regional Medical Center

Belle Glade, FL 33430

Patient Age Range: Newborn thru 100 years Old

Phone: 561.992.4888

Walk-Ins & Appointment are Welcome

Fax: 561.992.4488

Nikerson Geneve, D.O

Hours: Mon- Fri 8:30 a.m. - 5:00 p.m.

39200 Hooker Hwy

Languages: English, Spanish, Creole, & French

Belle Glade, FL 33430

Phone: 561.996.6571 Ext. 8220

Pahokee - Glades Health Center

Hours: Tue & Thurs 7:30 a.m. - 4:30 p.m.

1839 East Main Street

Pahokee, FL 33476

Phone: 855.438.2778 for appointments

Phone: 561.924.6229

General Surgery

Daniel B. Kairys, M.D.

Languages spoken: English, Spanish & Creole

39200 Hooker Hwy

Board Certified: General Surgery

Belle Glade, FL 33430

Hospital privileges: Lakeside Medical Center

Phone: 561.996.6571

Internal Medicine

Yaw Abu, M.D. **

124 S.W. 1st Street
Belle Glade, FL 33430
Phone: 561.992.2316
Fax: 561.993.3860

Hours: Daily, Monday through Friday, 8:30 a.m. - 5:00 p.m.
Languages spoken: English, Spanish
Board Certification: Internal Medicine/Pulmonary Medicine
Hospital Privileges: Lakeside Medical Center

Antonio Mendez, M.D. **

Rahat Abbas, M.D.
Met Care Everglades
349 N.W. 16th Street #104
Belle Glade, FL 33430
Phone: 561.996.1990
Fax: 561.996.9355

Hours: Daily, Monday through Friday: 8:00 a.m. - 5:00 p.m.
Languages spoken: English, Spanish
Board Certification: Internal Medicine
Hospital Privileges: Lakeside Medical Center, Palms West, Wellington Regional

Juan Maldonado, M.D. **

1301 S. Main Street

Belle Glade, FL 33430
Phone: 561.992.4357
Fax: 561.952.1805

Hours: Daily, Monday through Friday: 8:00 a.m. - 5:00 p.m.
(after hours 5:00 p.m. - 11:00 p.m.)
Languages spoken: English, Spanish, Creole
Board Certified: Family Practice, Internal Medicine
Hospital Privileges: Lakeside Medical Center

Allaix Philogene, M.D.

606 S. Main St.
Belle Glade, FL 33430
Phone: 561.996.3933
Fax: 561.996.3908

Hours: Mon. – Wed. 9:00 a.m. - 5:00 p.m., Thurs.12- 7:00 p.m.
Languages spoken: English, Spanish, Creole
Board Certification: Internal Medicine
Hospital Privileges: Lakeside Medical Center, Palms West

Shekhar Sharma, M.D. **

1200 S. Main Street, Ste. 101
Belle Glade, FL 33430
Phone: 561.996.7742
Fax: 561.753.8730

Hours: Monday- Friday: 9:00 a.m. - 5:00 p.m.
Languages spoken: English, Spanish
Board Certification: Internal Medicine
Hospital Privileges: Palms West, Wellington Regional

Nephrology

Palm Beach Nephrology, P.A.

Muthuswami Ramachandran, M.D. **
Fernando Ottino M.D. **

Board Certified: Internal Medicine/ Nephrology
Board Certified: Internal Medicine/ Nephrology

929 S.E. First Street
Belle Glade, FL 33430
Phone: 561.996.4455

Hours: Tuesday -Thursday: 11:00 a.m. - 4:00 p.m.
Languages spoken: English
Hospital Privileges: Lakeside Medical Center, Palms West, Wellington Regional, JFK Medical Ctr

OB/GYN

Ahmed Barhoush, M.D.

232 S. Main Street
Belle Glade, FL 33430
Phone: 561.996.9573
Fax: 561.996.9620

Hours: Daily, Monday - Friday: 8:30 a.m. - 5:00 p.m.
Languages spoken: Arabic, English, Spanish
Board Certification: Obstetrics & Gynecology
Hospital Privileges: Lakeside Medical Center

Lesly Desrouleaux, M.D.

C.L. Brumback Health Center
38754 State Road 80
Belle Glade, FL 33430
Phone: 561.983.9220
Fax: 561.992.8363

Hours: Monday - Friday, 8:00 a.m. – 5:00 p.m.
Languages spoken: Spanish, French, Creole, and English
Board Certification: Obstetrics and Gynecology
Hospital Privileges: Lakeside Medical Center, Palms West

Ophthalmology

Monique Barbour , O.D.

170 S. Barfield Hwy. #104
Pahokee, FL 33476
Phone: 561.432.4141

Hours: Call to schedule
Languages spoken: English, Spanish, Creole
Board Certification: Ophthalmology

Donald A. Flihs, O.D.

309 SE 2nd Street
Belle Glade, FL 33430
Phone: 561.996.5804

Hours: Monday-Friday: 9:00 a.m. - 5:00 p.m.
Board Certified: Ophthalmology
Languages spoken: English & Spanish

Orthopedics

Center for Bone and Joint Surgery

Dr. Garvin Yee
1100 S. Main Street, Suite 101
Belle Glade, FL 33430
Phone: 561.992.8500
Fax: 561.753.3328

Hours: Mondays only from 8:00 a.m. – 5:00 p.m.
Languages spoken: English, Spanish
Board Certification: Orthopedics
Hospital Privileges: Palms West, Wellington Regional

Pediatrics

Rebecca Abu, M.D. **

Physician Park Medical Group, Inc.
124 S.W. 1st Street
Belle Glade, FL 33430
Phone: 561.992.2316
Fax: 561.993.3860

Hours: Daily, Monday - Friday: 8:30 a.m. - 5:00 p.m.
Languages spoken: English, Spanish
Board Certification: Pediatrics
Hospital Privileges: Lakeside Medical Center

Pahokee Pediatrics Association

Philip Colaizzo, M.D., FAAP

Beverly Hunt, ARNP-C

Michelle JN-Baptiste, PA-C.

170 South Barfield Hwy Ste. 108

Pahokee, FL 33476
Phone: 561.924.5155
Fax: 561.924.7723

Hours: Monday through Friday: 8:00 a.m. - 5:00 p.m.
Languages spoken: English, Spanish
Board Certification: Pediatrics

Taskin Haque, M.D. **

1100 N. Main Street Suite A
Belle Glade, FL 33430
Phone: 561.996.8505
Fax: 561.996.7331

Hours: Daily, Monday through Friday, 9:00 a.m. - 4:00 p.m.
Languages spoken: Arabic, English, Spanish
Board Certification: Pediatrics

Maritza Samuel, M.D. **

606 S. Main St.
Belle Glade, FL 33430
Phone: 561.996.3933
Fax: 561.996.3908

Hours: Daily, Monday through Thursday, Saturday
Languages spoken: English, Spanish, Creole
Board Certification: Pediatrics
Hospital Privileges: Lakeside Medical Center, Palms West

Podiatry

Haimon & Jacobson

Cory Haimon, D.P.M.**

941 S.E. 1st Street
Belle Glade, FL 33430
Phone: 561.993.3668
Fax: 561.993.3668

Hours: Tuesdays and Fridays, 8:00 a.m. - 4:00 p.m.
Languages spoken: English, Spanish
Board Certification: Podiatric Orthopedics
Hospital Privileges: Lakeside Medical Center, Select
Specialty (Lake Worth)

Pulmonology

Yaw Abu, M.D.**

124 S.W. 1st. Street
Belle Glade, FL 33430
Phone: 561.992.2316
Fax: 561.993.3860

Hours: Daily, Monday through Friday, 8:30 a.m. - 5:00 p.m.
Languages spoken: English, Spanish
Board Certification: Internal Medicine/Pulmonary Medicine
Hospital Privileges: Lakeside Medical Center

Psychiatry

Jerome Golden Center for Behavior Health

Suresh Rajpara, M.D.

816 N.W. Avenue D
Belle Glade, FL 33430
Phone: 561.993.8080
Fax: 561.992.1361

Hours: Monday through Friday 8:30 a.m. - 5:00 p.m.
Languages spoken: English, Hindi, Spanish
Board Certified: Psychiatry, Geriatric Psychiatry, Addiction
Hospital Privileges: N/A

Mobile Crisis Team

Phone: 561.992.8707

Urology

Palm Beach Urology

Edward Becker, M.D.**

Rafael Lopez, M.D.**

1100 South Main Street
Belle Glade, FL 33430
Phone: 561.996.7016

Hours: every other Wednesday 9:00 a.m. – 5:00 p.m. and
every Thursday 9:00 a.m. - 2:00 p.m.
Languages spoken: English, Spanish, Creole
Board Certification: Urology
Hospital Privileges: Palms West, Wellington Regional,
JFK Medical Center

Glades Area Pharmacies

Circle S Pharmacy

323 Bacom Point Road Suite 100
Pahokee, FL 33476
Phone: 561.924.5238

CVS Pharmacy

101 South Main Street
Belle Glade, FL 33430
Phone: 561.996.7707

Glades Drugs

109 South Lake Avenue
Pahokee, FL 33476
Phone: 561.924.7701

K & M Drugs

364 S Main Street
Belle Glade, FL 33430
Phone: 561.996.0228

Walgreen Drug Stores

101 North Main Street
Belle Glade, FL 33430
Phone: 561.992.0009

*Civic / Chambers of
Commerce /
Libraries*

CIVIC

BELLE GLADE

City Hall – Belle Glade

Address: 110 Dr. Martin Luther King, Jr. Boulevard West
Belle Glade, FL 33430-3900

Phone: 561.996.0100
Fax: 561.992.2221

Hours: Monday – Thursday 7:30 a.m. – 6:30 p.m.

Web: www.bellegladegov.com

Contact: Lomax Harrelle, City Manager

Commissioners: Mayor – Steve B. Wilson
Vice-Mayor – Mary Ross-Wilkerson
Commissioner – Johnny Burroughs, Jr.
Commissioner – Larry Underwood
Treasurer – Michael C. Martin

City Commission Meetings are 1st and 3rd Monday at 6:30 p.m.

Palm Beach County Sheriff's Department – Belle Glade (District 5 11,12,13)

Address: 38840 SR 80
Belle Glade, FL 33430

Phone: 561.996.1670 (Non-emergency)
Fax: 561.992.1027
Contact: Captain Edward Luty

Palm Beach County Sheriff's Department – Belle Glade (District 5 & 13)

Address: 38840 SR 80
Belle Glade, FL 33430

Phone: 561.996.1670 (Non-emergency)
Fax: 561.992.1027

Contact: Lieutenant Daniel Picciolo (District 5)
Lieutenant Terrence Carn (District 13)

Web: Western Region www.pbso.org/index.cfm?fa=District5
www.pbso.org/index.cfm?fa=District13

**Palm Beach County Fire Rescue Department – Belle Glade
(Battalion Headquarters)**

Address: 525 SW 2nd Street
Belle Glade, FL 33430

Phone: 561.996.2032 (Non-emergency)
Fax: 561.992.1647
Contact: Battalion Chief Sam Haubert

PAHOKEE

City Hall – Pahokee

Address: 207 Bacom Point Road
Pahokee, FL 33476

Phone: 561.924.5534
Fax: 561.924.8140
Hours: Monday – Thursday: 7:30 a.m. – 6:30 p.m.
Web: www.cityofpahokee.com

Commissioners: Mayor – Keith Babb
Vice-Mayor – Nathaniel Holmes
Commissioner – Clara Murvin
Commissioner – Diane Walker
Commissioner – Felisia Hill

City Commission Meetings are 2nd and 4th Tuesday at 7:00 p.m.

Palm Beach County Sheriff’s Department – Pahokee (District 12)

Address: 38840 SR 80
Belle Glade, FL 33430

Phone: 561.996.1670 (Non-emergency)
Fax: 561.992.1027
Contact: Lieutenant Daniel Picciolo

Palm Beach County Fire Rescue Department - Pahokee

Address: 615 South Lake Avenue
Pahokee, FL 33476
Phone: 561.924.9267 (Non-emergency)
Contact: Battalion Chief Samuel Haubert

SOUTH BAY

City Hall – South Bay

Address: 335 SW Second Avenue
South Bay, FL 33493

Phone: 561.996.6751
Fax: 561.996.7950

Web: www.southbaycity.com

Commissioners: Mayor – Joe Kyles
Vice Mayor – John Wilson
Commissioner – Dr. Esther Berry
Taranza McKelvin
Shanique Scott

City Commission Meetings are 1st and 3rd Tuesday at 7:00 p.m. Work shop meetings 1st and 3rd Tuesday at 6:00 p.m..

Palm Beach County Sheriff's Department – South Bay (District 11)

Address: 335 SW Second Avenue
South Bay, Florida 33493

Phone: 561.996.6511
Fax: 561.996.3001

Contact: Sergeant Jermaine Ford

Palm Beach County Fire Rescue Department – South Bay

Address: 530 U.S. Highway 27
South Bay, Florida 33493

Phone: 561.992.1719 (Non-emergency)

Contact: Battalion Chief Samuel Haubert

CHAMBERS OF COMMERCE

Belle Glade Chamber of Commerce

Address: 540 South Main Street
Belle Glade, FL 33430

Phone: 561.996.2745
Fax: 561-996-2743

Web: www.bellegladechamber.com

Hours: Monday – Thursday: 9:00 a.m. – 3:00 p.m., Friday 9:00 a.m. - 12:00 p.m.
Closed for the summer: from third week in June through second week in August

Contact: Brenda Bunting, Executive Director

Email: bgchamber@aol.com

Pahokee Chamber of Commerce

Address: 115 East Main Street, Suite A
Pahokee, FL 33476

Phone: 561.924.5579

Web: www.pahokee.com

Hours: Monday – Friday 9:00 a.m. - 3:00 p.m.
Closed for the summer: from last week in June through second week in August

Contact: Regina Bohlen, Executive Director

Email: pahokeechamber@att.net

LIBRARIES

Palm Beach County Library System – Belle Glade Branch

Address: 725 NW 4th Street
Belle Glade, FL 33430

Phone: 561.996.3453

Hours: Monday – Wednesday: 10:00 a.m. – 8:00 p.m.
Thursday – Saturday: 10:00 a.m. – 5:00 p.m.

Web: <http://www.pbclibrary.org/branches/belle-glade>

Contact: Laura Ebaugh

Palm Beach County Library System – Loula V. York Branch

Address: 525 Bacom Point Road
Pahokee, FL 33476

Phone: 561.924.5928

Fax: 561.924.2271

Hours: Monday - Wednesday: 11:00 a.m. – 7:00 p.m.
Tuesday, Thursday-Saturday: 9:00 a.m. – 5:00 p.m.

Web: <http://www.pbclibrary.org/branches/loula-v-york>

Contact: Laura Ebaugh

Palm Beach County Library System – Clarence E. Anthony Branch

Address: 375 Southwest Second Avenue
South Bay, FL 33493

Phone: 561.992.8393

Fax: 561.996.5925

Hours: Monday and Wednesday: 11:00 a.m. – 7:00 p.m.
Tuesday, Thursday-Saturday: 9:00 a.m. – 5:00 p.m.

Web: <http://www.pbclibrary.org/branches/clarence-e-anthony>

Contact: Laura Ebaugh

Elected Officials

ELECTED OFFICIALS

Palm Beach County Commissioner

Commissioner Melissa McKinlay, Board of County Commissioners

District #6

Email: mmckinlay@pbcgov.org

Address: Glades Region Office
2976 State Road 15
Belle Glade, FL 33430

Phone: 561.996.4814

Fax: 561.992.1038

Address: 301 North Olive Avenue, Suite 1201
West Palm Beach, FL 33401

Phone: 561.355.2206

Toll Free: 1.877.930.2206 (free outside the West Palm Beach calling area)

Florida Executive Officers

Governor: Rick Scott

Email: rick.scott@eog.myflorida.com

Address: Executive Office of the Governor
400 S. Monroe St.
Tallahassee, FL 32399

Lt. Governor: Carlos Lopez-Cantera

Email: carlos.lopez-cantera@eog.myflorida.com

Florida House of Representatives

Representative Alcee Hastings

District #20

Address: Town of Mangonia Park Municipal Center
1755 East Tiffany Drive
Mangonia Park, FL 33407

Phone: 561. 469.7048

Website: www.alceehastings.house.gov

Address: 2353 Rayburn House Office Building
Washington, DC 20515

Phone: 202.225.1313

Florida State Senate

Senator Joe Negron

District # 25

District Office

3500 Southwest Corporate Parkway
Suite 204
Palm City, FL 34990
(772) 219-1665
Senate VOIP: 42500
FAX (888) 263-7895
Toll Free (888) 759-0791

Tallahassee:

305 Senate Office Building
404 South Monroe Street
Tallahassee, FL 32399-1100
(850) 487-5025
Senate VOIP: 5025

Party: Republican

Senator Kevin Rader

District # 29

District Office:

5301 N. Federal Hwy
Suite 135
Boca Raton, FL 33487
(561) 443-8170
Senate VOIP: 42900

Legislative Assistants

Kathleen Roe and Sharonda Wright-Placide

Secretary

Teresa Hadjipetrou Phone: 850.487.5027

Party: Democrat

Committee Assignments

Agriculture, Vice Chair
Appropriations Subcommittee on Health and Human Services
Appropriations Subcommittee on Transportation, Tourism, and Economic Development
Governmental Oversight and Accountability
Transportation
Joint Administrative Procedures Committee, Alternating Chair

<p>Port Authority of Palm Beach District</p>

Port Commissioners Dr. Jean L. Enright & Blair J. Ciklin

Address: One East 11th Street, Ste. 600
Riviera Beach, FL 33404

Phone: 561.383.4100

Fax: 561.842.4240

Email: info@portofpalmbeach.com

United States Senators

US Senator Bill Nelson (D-FL)

Address: 413 Clematis Street, Suite 210
West Palm Beach, FL 33401

Phone: 561.514.0189

Address: 716 Senate Hart Office Building
Washington, DC 20510

Web Form: www.billnelson.senate.gov

Phone: 202.224.5274

US Senator Marco Rubio (R-FL)

Address: 8669 NW 36th Street, Suite 110
Doral, FL 33166

Phone: 305.418.8553

Address: 284 Russell Senate Office Building
Washington DC, 20510

Web Form: www.rubio.senate.gov

Phone: 202.224.3041

Demographics

DEMOGRAPHICS

City of Belle Glade (33430) Demographic Information

Please note that the numbers may be higher than displayed due to the undercounting of certain populations, e.g. migrant.

General Characteristics

Total population (2016 Population Estimates):	19,130
Male population:	50%
Female population:	50%

Under 5 Years:	9.5%
Persons under 18 years:	31.4%
65 or older population:	10%

One Race:	
Black or African American:	56.3%
Two or More Races:	
Hispanic or Latino (of any race):	34.2%
White alone:	8.8%

Average Household Size:	3.11
Total Housing Units:	6,368
Owner-Occupied Housing Units:	40.7%
Median Gross Rent:	\$646

Social Characteristics

High School Graduate:	63.6%
Bachelor's Degree:	11.3%

Economic Characteristics

In Labor Force (16 and over):	61.5%
Median Household Income (in 2015 dollars):	\$30,303
Per capita income in past 12 months (in 2015 dollars):	\$13,834
Persons in poverty (2015 ACS estimate):	35.9%

City of Canal Point (33438) Demographic Information

Please note that the numbers may be higher than displayed due to the undercounting of certain populations, e.g. migrant.

General Characteristics

Total population:	459
Male population:	51.4%
Female population:	48.6%
Under 5 Years:	7.8%
Persons under 18 years:	25.5%
65 or older population:	14.8 %
One Race:	
Black or African American:	18.1%
Two or More Races:	
Hispanic or Latino (of any race):	29.2%
White alone:	51%
Average Household Size:	2.62
Total Housing Units:	211
Owner-Occupied Housing Units:	119
Median Gross Rent:	N/A

Social Characteristics

High School Graduate or Higher:	N/A
Bachelor's Degree or Higher:	N/A

Economic Characteristics

In Labor Force (16 and over):	N/A
Median Household Income (in 2015 dollars):	N/A
Per capita income in past 12 months (in 2015 dollars):	N/A
Persons in poverty (2015 ACS estimate):	N/A

City of Pahokee (33476) Demographic Information

Please note that the numbers may be higher than displayed due to the undercounting of certain populations, e.g. migrant.

General Characteristics

Total population (2016 Population Estimates):	6,094
Male population:	51.1%
Female population:	48.9%

Under 5 Years:	8%
Persons under 18 years:	28.9%
65 or older population:	11.9%

One Race:	
Black or African American:	56.1%
Two or More Races:	
Hispanic or Latino (of any race):	33.8%
White alone:	9.7%

Average Household Size:	3.11
Total Housing Units:	2,002
Owner-Occupied Housing Units:	58%
Median Gross Rent:	\$540

Social Characteristics

High School Graduate or Higher:	60.5%
Bachelor's Degree or Higher:	9.5%

Economic Characteristics

In Labor Force (16 and over):	61.7%
Median Household Income in 2015:	\$27,348
Per capita income in past 12 months (in 2015 dollars):	\$12,994
Persons in poverty (2015 ACS estimate):	33.8%

City of South Bay (33493) Demographic Information

Please note that the numbers may be higher than displayed due to the undercounting of certain populations, e.g. migrant.

General Characteristics

Total population (2016 Population Estimates):	5,011
Male population:	68.7%
Female population:	31.3%

Under 5 Years:	6.1%
Persons under 18 years:	20.2%
65 or older population:	7.0%

One Race:	
Black or African American:	65%
Two or More Races:	
Hispanic or Latino (of any race):	23.2%
White alone:	11.4%

Average Household Size:	3.59
Total Housing Units:	1,077
Owner-Occupied Housing Units:	53.3%
Median Gross Rent:	\$691

Social Characteristics

High School Graduate or Higher:	62.1%
Bachelor's Degree or Higher:	5.7%

Economic Characteristics

In Labor Force (16 and over):	20%
Median Household Income (in 2015 dollars):	\$29,009
Per capita income in past 12 months (in 2015 dollars):	\$5,867
Persons in poverty (2015 ACS estimate):	38.3%

*Other:
Misc. Programs,
Disaster Services,
Volunteer
Opportunities*

Miscellaneous Programs/Services

Language Access Program – The Glades Initiative, Inc.

Address: 141 S.E. Avenue C
Belle Glade, FL 33430

Phone: 561.996.3310
Fax: 561.996.3349

Hours: Monday – Friday: 8:00 a.m. – 5:00 p.m.

Contact: Karis Engle, President and CEO

Email: kengle@gladesinitiative.org

Services: The Glades Initiative's Language Access Program is a systemic look at the provision of culturally and linguistically appropriate health and human services. There are various facets of the program: medical/ community interpreter training, establishing a bank of qualified, trained interpreters, and other courses/ classes to advance the development of a language access system for residents that have Limited English Proficiency (LEP). Additionally, the program serves to enhance awareness among providers about the laws relating to language access and the various components of an effective system. The 40-hour Medical Interpreter Trainings are offered when there is available funding.

Low-Income Heat Energy Assistance Program (LIHEAP)

The Low-Income Heat Energy Assistance Program assists with energy/ light bills. This program is available to individuals/ families who meet certain eligibility criteria (and re-certified bi-annually). They must meet Federal Poverty Levels (FPL). This program is administered through the Community Action Programs please see their page for more information. Glades area phone (202) 401-9351

Lifeline and Linkup Telephone Service

Lifeline is a government benefit program that provides monthly discounts on ONE telephone service (wireline or wireless) for eligible low-income consumers. Lifeline service is a non-transferable benefit and is available to eligible low-income consumers. The Lifeline Program helps low income consumers connect to communications networks, find jobs, access health care services, connect with family and their children’s schools, and call for help in an emergency. You must be eligible to enroll, and you must recertify your eligibility every year. Only one Lifeline benefit is permitted per household.

To participate in the program, consumers must either have an income that is at or below 135% of the federal Poverty Guidelines OR participate in one of the following assistance programs: Medicaid; Supplemental Nutrition Assistance Program (Food Stamps or SNAP); Supplemental Security Income (SSI); Federal Public Housing Assistance (Section 8); Low-Income Home Energy Assistance Program (LIHEAP); Temporary Assistance to Needy Families (TANF); National School Lunch Program’s Free Lunch Program; Bureau of Indian Affairs General Assistance; Tribally-Administered Temporary Assistance for Needy Families (TTANF); Food Distribution Program on Indian Reservations (FDPIR); Head Start (if income eligibility criteria are met); or State assistance programs (if applicable).



2015 Federal Poverty Guidelines – 135%

Household Size	48 Contiguous States and D.C.
1	\$15,890
2	\$21,506
3	\$27,122
4	\$32,738
5	\$38,354
6	\$43,970
7	\$49,586
8	\$55,202
For each additional person, add	\$5,616

- [Source:](#) Federal Register, Vol. 80, No. 14, January 22, 2015, pp. 3236-3237
- The federal poverty guidelines are typically updated at the end of January.

How Do I Enroll? Apply for Lifeline through a Lifeline Program provider in your state or designated state agency. To locate a Lifeline provider in your state, go to www.lifelinesupport.org. 1.888.225.5322

VISION USA

VISION USA is a program developed by doctors of optometry who are members of the American Optometric Association. It is open to children and adults of all ages who qualify. The general eligibility requirements are that individuals must:

1. Have no government or private insurance including Medicaid and Medicare;
2. Have income below an established level based on household size
3. Must be a US citizen or legal resident; and
4. Not have had an eye exam within 2 years.

If an individual or family is eligible, they will be matched with a volunteer doctor of optometry who will provide a comprehensive eye exam at no charge. The doctors are donating their services and may be limited in some areas. Eyewear may also be provided at no cost or for a small fee/ donation in "some" states. Applications are available in English and can be obtained through:

Internet: www.aoa.org/visionusa

Email: visionusa@aoa.org

Phone: 1.800.766.4466

Hours: Monday – Friday: 9:00 a.m. – 2:00 p.m. Central Time

The Ag Safety Lady

Address: (Mobile Unit will come to your facility)
P.O. Box 983, Canal Point, FL 33438

Phone: (850) 232-1681

Web: www.theagsafetylady.com

Email: safefarm@aol.com

Contact: Allison A Meharg

Services: Food, environmental and workplace safety and compliance consultation for general industry; specialty in agriculture and horticultural industries. Personalized and practical on-site inspections, education audits, and risk management analysis, as well as in-house Spanish translation services.

DISASTER RELIEF & RECOVERY RESOURCES

American Red Cross

Address: 149 SE Ave D
Belle Glade, FL 33440

Fax: 561.996.9043

Web: www.redcross.org/pbtc

Hours: Monday – Friday 8:00 a.m. - 5:00 p.m.

Services: The Red Cross provides emergency assistance for victims of natural disasters and other emergencies by assisting with immediate needs of food, clothing, and shelter (other services may be available depending on circumstances of the case); The agency also provides information and referral services for veterans and survivors. Additionally, the American Red Cross provides a 24-hour emergency worldwide communication link for members of armed forces and their families for notification of birth, serious illness, death and other emergencies. Furthermore, certification and training classes in CPR, First Aid, Babysitting and other health and safety trainings are also available the Red Cross. The Red Cross also leads a Youth leadership program.

Consumer Information

Check Contractor's Licenses and Certificates of Insurance

Phone: 561.233.5525

Florida Financial Services Hurricane Hotline

Services: Accepts insurance complaints.

Phone: 800.22.STORM

Report Price Gouging

Phone: 866.966.7226

Emergency Management

Palm Beach County Division of Emergency Management - EOC

Phone: 561.712.6400

Website: <http://www.pbcgov.com>

Services: For calls regarding developments and whole buildings needing assistance or if the individual has to move from a condemned building.

Federal Emergency Management Assistance (FEMA)

Phone: 800.621.3362
800.462.7585 (TTY)
Website: <http://www.fema.gov>

Services: FEMA may open Disaster Recovery Centers in disaster areas in times of need. The sites will be announced as they are opened. Residents should bring the following information with them to the recovery centers:

- Social Security Number (including spouse)
- Private insurance information, if available
- Address and zip code of damaged property
- Directions to the damaged home or property
Daytime telephone number

Senior Issues

Area Agency on Aging Palm Beach / Treasure Coast

No office in the Glades

Address: 4400 N. Congress Avenue
West Palm Beach, FL 33407
Phone: 561.214.8600 (Information)
Phone: 561.684.5885 (Admin)
Fax: 561.214.8678

Helpline: 1.866.684.5885

Web: www.YourADRC.org
Email: TErnst@YourADRC.org

Contact: Trish Ernst, Director of Communications

Services: Your Aging & Disability Resource Center helps seniors, adults with disabilities and their loved ones find answers to the many questions and challenges of growing older. Your Aging & Disability Resource Center is the gateway to publicly funded services and offers:

- Information and assistance
- Long term care options counseling
- Enrollment in publicly funded services to help keep you in your home
- Help for senior victims of crime
- Healthy Aging Programs
- Volunteer opportunities

Call the Helpline: 1.866.684.5885

Services are available to the entire community seeking answers on aging or looking for service providers that can meet your needs.

Volunteer Service Opportunities

AMERICAN RED CROSS

Phone: 561.650.9103
Coleen Raniere

Website: www.redcross-pbc.org
Contact: volunteer@redcross-pbc.org

C.L. BRUMBACK HEALTH CENTER VOLUNTEER SERVICES

Address: C. L. Brumback Health Center
Volunteer Services
38754 State Road 80, Room 168
Belle Glade, FL 33430

Phone: 561.992.1218

Volunteer Health Care Provider Program: Nurses work with Childhood Immunization Coalition at weekend outreaches and health fairs co-sponsored by the Health Department. Physicians, ARNP (Advanced Registered Nurse Practitioner) and other health care professionals volunteer at county wide weekend health fairs throughout the summer months. Many physicians, dentists and nurses volunteer in our seven community health centers across Palm Beach County. All of these volunteers receive sovereign immunity protection for their services.

Volunteer Services – 561. 992-1218

Enrich your life and the lives of others - Become a Volunteer!

The following are Volunteer opportunities within the Palm Beach County Health Department:

- Clerical & Accounting
- Interpreters
- Fundraising
- Greeters
- Readers
- Volunteer At Home
- Medical Providers
- Auxiliary Board Member

Special Projects (On-Call Volunteers)

- Emergency & Disasters
- Holiday Events & Health Fairs
- Immunizations & Flu Shots

COMMUNITY EMERGENCY RESPONSE TEAM (CERT)

The CERT Team is a community based organization of residents who learn how to take emergency response actions in safe ways until the professional emergency responders can respond. These volunteers learn how to work in a coordinated manner caring for those citizens within their community affected by a disaster. The Division of Emergency Management has trained 180 CERT Team volunteers throughout Palm Beach County in disaster preparedness, disaster medical services, light urban search and rescue for trapped citizens, disaster communications, disaster psychology and terrorism.

Most people are not prepared to deal with even the most minor medical emergencies. Whether due to disaster or encountered in everyday life, they may experience problems. After a major emergency, citizens will come forth in groups to help. Unfortunately, without proper training these people can expose themselves to potential injury and even death.

In the aftermath of a major disaster such as a hurricane, emergency crews are quickly overwhelmed, causing delays of hours or even days. For those reasons, Palm Beach County Emergency Management offers the community Emergency Response team course. The free basic course lasts for 4 weeks, with the total time commitment of 6 hours per week.

Varied Volunteer Opportunities:

- Education and Awareness, Patient Service Program, Advocacy, Community Events, Administrative Opportunities & Online Volunteering, DUI & court ordered volunteers accepted

THE GLADES INITIATIVE, INC.

Address: 141 SE Ave C, Belle Glade, FL 33430

Phone: 561-996-3310

Contact: Volunteer coordinator

Email: volunteer@gladesinitiative.org

The Glades Initiative has various volunteer opportunities with our Food Bank, in our office, or with our partner organizations. For more specific information, go to the website below or call the office for details. Community Service Hours offered.

https://www.volunteermatch.org/search/org471593.jsp#opportunities_tab

Trustbridge Hospice

Location: 5300 East Avenue,
West Palm Beach, FL 33407

Phone: 561.227.5138

Website: www.hpbc.com/volunteer

Email: volunteerresponses@hpbc.com

If you are interested in becoming a volunteer, you can let us know by calling the Volunteer Department at 561-227-5138, or completing the online volunteer interest survey at www.hpbc.com, or by sending an email to volunteerresponses@hpbc.com

Volunteer opportunities are available in the following areas:
Patient and Family Visitors ▪ Administrative Support ▪ Special Events

Also needed are people to volunteer their special skills or talents:
Professional Volunteers (social workers, massage therapists, chaplains, nurses)
Licensed hair stylists, medical interpreters, and musicians

PALM BEACH COUNTY DIVISION OF SENIOR SERVICES (DOSS)

Phone: 561.355.4683

Website: www.co.palm-beach.fl.us/communityservices

Contact person: Dottie Little, Volunteer Coordinator

DOSS provides a wide range of programs and services to assist seniors, their families and care givers in Palm Beach County. DOSS is fortunate to have volunteers of all ages helping in the Division's mission of serving seniors.

DOSS volunteers receive guidance and training and are matched with rewarding opportunities to lend a hand. DOSS offers several ways for volunteers to get involved that suits their talents, interests, and availability. DOSS seeks volunteers from diverse backgrounds and varied work experiences to make a contribution to the lives of seniors.

Fulfilling volunteer opportunities which enhance and increase services to seniors include:

Greeters - Helpers for Special Events/Parties - Clerical Support – Meal Servers at Senior Dining Sites – Teachers of Skills - Companionship and Respite - Educational Programs, i.e., Computers, Languages, Crafts, Ceramics - Caregiver Support - Telephone Reassurance

PBC LIBRARY: ADULT LITERACY PROJECT

Phone: 561.681.4074 Glades

Website: <http://www.pbclibrary.org/outreach-literacy.htm>

Did you know that 22% of adults in the U.S. function at the lowest levels of literacy? In Palm Beach County, over 70,000 adults share these concerns.

Simple tasks often present huge barriers:

- Completing a job application
- Reading a medicine label
- Registering to vote
- Opening a bank account
- Helping a child with homework

Make a difference – volunteer a few hours each week. A prospective tutor should call the Adult Literacy Project at 894.7510 (West Palm Beach), 681.4074 (Glades) or 1-888-780-5151 (toll free). We will be glad to provide additional information about our program and upcoming workshops.

UNITED WAY OF PALM BEACH COUNTY

Phone: 561.375.6600

Glades Specific Volunteer Opportunities:

https://volunteer.truist.com/uwpbc/org/opp.aspx?agency_id=10543070884

Website: <http://www.volunteersolutions.org/uwpbc/volunteer/>

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Office of Community Revitalization

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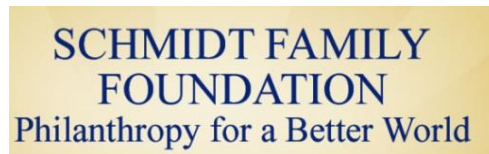
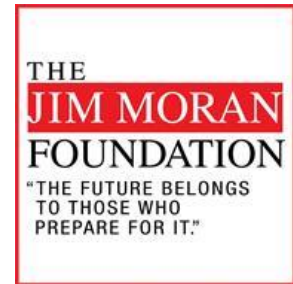
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The Mary Alice Fortin Foundation, Inc

GLADES AREA RESOURCE GUIDE

Belle Glade / Pahokee / South Bay / Canal Point

“The mission of The Glades Initiative is to improve the coordination and effectiveness of the health and human service delivery system in the Glades area of Palm Beach County.”

The Glades Initiative increases access to services, increases access to information, reduces barriers to health and human services, affords more effective service provision, and increases services to residents, resulting in a healthier community. The Glades Initiative is uniquely committed to the health and human service system of care coordination in the Glades. Providing system of care for 15 years, we increase communication, coordination, collaboration, and connection to services.

Visit Our Office:
The Glades Initiative, Inc.
141 SE Avenue C
Belle Glade, FL 33430
www.GladesInitiative.org
Find us on Facebook
561.996.3310

THE
GLADES 
INITIATIVE.INC
"Our People Are Our Fortune"

