



Dear Friends,

February is the month of love and we love serving you! We also love helping you save time and money which is why I am happy to announce a new mobile app called MyFlorida from the Florida Department of Highway Safety and Motor Vehicles (DHSMV). My agency is not the DMV but we are an agent for the Florida DHSMV. The new MyFlorida app is just one more way we're working together to provide clients more convenient options for conducting business with us. The new app lets you renew vehicle and vessel registrations anytime, anywhere. I hope you will download it today and give it a try!

Sincerely,

Anne M. Gannon

### **New App Expands Registration Renewal Options for Clients**

Now you can register vehicles and vessels anytime, anywhere using the new mobile app called MyFlorida from the Florida Department of Highway Safety and Motor Vehicles (DHSMV).



Developed in partnership with PayIt, the app allows credit card payments and offers the option to use a checking account to remit payment. It also generates more specific information for the client if there is a stop preventing registration of the vehicle or vessel.

MyFlorida is available on all mobile devices and allows clients to securely renew a registration on an eligible vehicle or vessel and receive a digital document to use until the registration arrives in the mail. Clients choosing to use the app will pay a convenience fee to PayIt of \$4.00 for transactions paid by a credit card, or \$3.75 for transactions paid through their checking account. You can renew up to five vehicles and/or vessels at once with only one processing fee.

The MyFlorida app is available to download for free now via iTunes and Google Play. In addition to the app, you may still choose to complete renewal transactions online at [www.pbctax.com](http://www.pbctax.com).

### **Anne Gannon Featured in Local Magazines**

If you happen to pick up February's issue of [The Palm Beacher](#) or [Jupiter Magazine](#), make sure to read the feature article, "Women in Government." The piece, written by Amy Woods, highlights 12 women in county leadership positions including Constitutional Tax Collector Anne M. Gannon.

The article does a fine job of highlighting Palm Beach County's commitment to diversity in leadership. Tax Collector Gannon is a Constitutional Officer independently elected by Palm Beach County voters. Elected by an overwhelming majority in 2006 and re-elected in 2008 and 2012, Anne is the first woman to hold this office.



Featured L-R: 1. Property Appraiser Dorothy Jacks, 2. Public Defender Carrie Haughwout, 3. Clerk & Comptroller Sharon Bock, 4. Tax Collector Anne Gannon photo credit: Jupiter Magazine

Two other Constitutional Officers are featured alongside Tax Collector Gannon. They are Property Appraiser Dorothy Jacks and Clerk & Comptroller Sharon Bock. These three women are elected public officials who are authorized by the Florida Constitution to carry out specific duties on behalf of the state. This important role is part of a system of "Constitutional checks and balances" that limit (check) the County Commission's power by having Constitutional Officers carry out other powerful governmental duties (balance). Most importantly, Tax Collector Gannon is directly accountable

to Palm Beach County citizens.

Visit our website to learn more about the role of the Constitutional Tax Collector.

### Love Saving Money? February is Your Last Chance to Get a Discount

February is the last month for property tax early payment discounts. Pay by February 28 and save 1%. There is no discount for payments made in March. 2017 property taxes are due by March 31. Pay online at [www.pbctax.com](http://www.pbctax.com). Save even more money by using our eCheck option which is free!

### Our Employees Have a Big Heart

Giving back to the community is near and dear to the hearts of employees at the Constitutional Tax Collector's Office. In 2017 my employees raised over \$20,000 to support two local charities – Little Smiles of Florida and Peggy Adams Animal Rescue League.



Every two years employees vote for two local charities to support. They contribute money from each paycheck in exchange for dressing down on casual Fridays through our Dress Down for Charity program. They also raise donations through bake sales, drawings and themed collection drives.

This year my employees expanded their giving by donating special dress down funds to the Houston Red Cross following Hurricane Harvey. They also conducted an agency-wide bake sale to support the Palm Beach County Food Bank after food supplies were lost during Hurricane Irma.

### Sign Up for Our Property Tax Installment Payment Plan Today

Did you know we offer a property tax Installment Payment Plan? Participants make four payments throughout the year. Many find this plan easier on their budget. The Installment Payment Plan also includes a discount of slightly under 4%. Sign up by April 30 at [www.pbctax.com/installment-payment-plan](http://www.pbctax.com/installment-payment-plan).

### Serving You by the Numbers

|                             | OCT        | NOV        | DEC        | JAN        |
|-----------------------------|------------|------------|------------|------------|
| Clients Served              | 74,232     | 91,353     | 74,450     | 74,150     |
| Average Wait Time           | 46 minutes | 64 minutes | 59 minutes | 69 minutes |
| Average Help Call Hold Time | 5 minutes  | 10 minutes | 6 minutes  | 10 minutes |

### February Dates & Reminders

- February 19 Offices closed for Presidents' Day
- February 20 Tourist Development Tax Due
- February 28 Last day to receive 1% Property Tax discount

Privately owned vehicle registrations expire at midnight on the owner's birthday.

Don't forget, you can pay delinquent Local Business and Tangible Personal Property Taxes online!

**NEVER MISS A DEADLINE - Sign up to receive Tax Talk!**

[www.pbctax.com](http://www.pbctax.com) • [clientadvocate@taxcollectorpbc.com](mailto:clientadvocate@taxcollectorpbc.com)

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