

## Water Utility Assistance for Palm Beach County Residents Ending on Feb. 28, 2024

Press Release <PressRelease@pbcgov.org>

Fri 2/23/2024 5:53 PM



For immediate release:  
Contact:

February 23, 2024  
Taruna Malhotra 561-355-4716

## Water Utility Assistance for Palm Beach County Residents Ending on Feb. 28, 2024

For Palm Beach County residents struggling to pay their water bills, the Palm Beach County Community Services Department (CSD) is here to help. LIHWAP (Low Income Household Water Assistance Program) provides funds to assist residents with their water utility bills.

**The program has been extended through Feb. 28, 2024. Residents are encouraged to submit their applications for assistance as soon as possible.**

Eligibility for LIHWAP is based on income guidelines and important verification documents. The following are items to have before applying online or in person:

- Most recent water utility bill and/or final utility termination notice
- Proof of income (30 days)
- Government-issued ID; social security card
- SNAP or Medicaid letter
- Housing/Section 8 Worksheet

Residents can apply via the online assistance portal or at a self-serve kiosk location near them. Each kiosk is equipped with a touch screen, menu of available services and programs and a built-in scanner/prINTER for easy uploading of eligibility documents.

For information visit <https://www.rentalassistancepbc.org/>

Kiosk Locations:

- North County Senior Center, 5217 Northlake Blvd., Palm Beach Gardens

- Mid County Senior Center, 3680 Lake Worth Rd. Lake Worth
- 810 Datura Street, West Palm Beach
- 1699 Wingfield Street, Lake Worth
- 1440 MLK Blvd., Riviera Beach
- 38754 State Road 80, Belle Glade
- Summit Library, 3650 Summit Blvd., West Palm Beach
- 345 S. Congress Ave., Delray Beach

For more information on program eligibility and required documentation, contact the call center at 833-273-9455.

###

---

Under Florida law, e-mail addresses are public records. If you do not want your e-mail address released in response to a public records request, do not send electronic mail to this entity. Instead, contact this office by phone or in writing.