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For the Record



The latest news from the Palm Beach County Clerk & Comptroller

SHARON R. BOCK
Clerk & Comptroller
Palm Beach County

Clerk Employees Donate Hundreds of Items to Local Pet Shelters

July 2018



Clerk Sharon R. Bock,
Esq.



From left to right: Shannon R. Chessman, the Clerk's Acting Chief Operating Officer, Kim Miller and Debbie Wentworth of Adopt A Cat Foundation, and Clerk & Comptroller Sharon R. Bock on Monday, July 16.

Clerk employees collected more than 730 pet items for dogs and cats in local shelters during the office's Love 4 Paws supply drive last month.

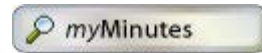
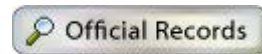
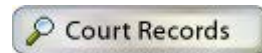
The items, which included pet food, treats, toys and other supplies, were donated by employees throughout the month of June.

On Monday, July 16, the items were distributed to two local pet shelters – Big Dog Ranch Rescue and Adopt a Cat Foundation.

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The pet supply drive was part of the office's [Clerks for a Cause program](#). In 2017, Clerk employees donated more than \$60,500 and 7,200 items to local charities.

We Now Accept Credit Card Payments Over the Phone for Traffic Tickets and Criminal Court Fines and Fees

The Clerk's office is now accepting [credit card payments over the phone](#) for those with traffic tickets and criminal court fines or fees. The service is designed to make it easier for customers to meet their court-ordered financial obligations.

To use the service, call the Clerk's customer call center at (561) 355-2994 between the hours of 8 a.m. and 4 p.m. Monday through Friday. A 6 percent service charge from nCourt, an independent payment processing company, is added to the payment amount for each credit card transaction.

Before the launch of this new service, customers with criminal fines, fees or payment plans were required to make payments either by mail or in person. This service gives them a more convenient way to comply with their court obligations.

Clerk's Office Using Artificial Intelligence to Process Court Documents

Are you looking for a new career in a fast-paced environment with a focus on technology and customer service?

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Need a Speaker?

Clerk Bock and her team are available to speak to your organization on a variety of topics. [Find out more.](#)



Clerk Sharon R. Bock (center) with Jim Harris (right) and Jannet Lewis (left) from the National Center for State Courts on Wednesday, July 25.

The Clerk & Comptroller's office is using cutting-edge technology to process and record electronically-filed documents, a practice that was highlighted this month by [The Florida Bar News](#).

The Clerk's office processes about 39,000 documents each week, and roughly 4.5 percent of those documents are scanned and docketed using artificial intelligence software.

The Clerk's office is a leader in the use of artificial technology. A group of national experts recently traveled to Palm Beach County to see how the Clerk's office is using the software to process documents. The group included clerks from several states, members from the Administrative Office of the U.S. Courts and facilitators from the National Center for State Courts.

Free DIY Workshops To Be Held In August

DIY LEGAL WORKSHOPS

Free Each Month | Multiple Locations



The Self-Service Center of the Clerk & Comptroller, Palm Beach County, offers free 'Do-It-Yourself in Court' workshops the first Wednesday of each month at the Main Courthouse and additional workshops at our branch locations.

[Sealing or Expunging a Criminal Record](#)

Wednesday, August 1, 2018, 3:30 p.m. – 4:30 p.m.
Main Courthouse, First Floor, Cafeteria, 205 North Dixie Highway
West Palm Beach, FL 33401

[Baker & Marchman Act Cases](#)

Wednesday, August 22, 2018, 3:30 p.m. – 4:30 p.m.
North County Courthouse, Law Library, 3188 PGA Boulevard
Palm Beach Gardens, FL 33410

[DIY Workshops and Toolboxes](#)

[Watch Previous Workshops](#)

Clerk's Court Compliance Program Wins National Award



Louis Tomeo, the Clerk's Director of Criminal Court Services, accepted the 2018 National Association of Counties (NaCo) Achievement Award for Criminal Justice and Public Safety from NaCo's Immediate Past President Roy Charles Brooks on Sunday, July 15.

The Clerk & Comptroller's ground-breaking program to help offenders meet their court-ordered financial obligations has been recognized by two national groups.

The program received the [2018 National Association of Counties Achievement Award for Criminal Justice and Public Safety](#). The award honors innovative, effective county government programs that strengthen services for residents.

It was also chosen as one of the "Top 25" programs in the 2018 Innovations in American Government Award competition. The competition is run by the Ash Center for Democratic Governance and Innovation at the John F. Kennedy School of Government at Harvard University.

The Clerk's Court Compliance Program enables defendants to satisfy court requirements through flexible payment options, negotiation of criminal judgments, amnesty programs and warrant dismissals. Since the inception of the program four years ago, driver's license suspensions for failure to pay felony and misdemeanor fines have dropped 79 percent, while suspensions from traffic violations have fallen 24 percent in Palm Beach County.

Clerk's Deputy Inspector General Presents on Silver Collar Crimes and Guardianship



The Clerk's Deputy Inspector General, Anthony Palmieri, at the Florida Health Care Association's Annual Conference in Hollywood on Wednesday, July 18.

The Clerk's Deputy Inspector General, Anthony Palmieri, presented a session on "Silver Collar Crimes and the Florida Guardianship System" at the Florida Health Care Association's Annual Conference in Hollywood on Wednesday, July 18.

The conference is attended by administrators, executive staff, and general counsel of nursing homes and assisted living facilities. The session highlighted the Florida Guardianship Law and the Clerk's role with auditing and [investigating guardians to protect incapacitated persons.](#)

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